Oracle FLEXCUBE Direct Banking

Android Tablet Application Based Banking
User Manual
Release 12.0.2.0.0

Part No. E50108-01

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Android Tablet Application Based Banking User Manual
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Contents

1. Preface

1.1. Intended Audience

This document is intended for the following audience:

- Customers
- Partners

1.2. Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc.

1.3. Access to OFSS Support

https://flexsupp.oracle.com/

1.4. Structure

This manual is organized into the following categories:

Preface gives information on the intended audience. It also describes the overall structure of the User Manual

Transaction Host Integration Matrix provides information on host integration requirements for the transactions covered in the User Manual.

Introduction provides brief information on the overall functionality covered in the User Manual

Chapters post Introduction are dedicated to individual transactions and its details, covered in the User Manualx

1.5. Related Information Sources

For more information on Oracle FLEXCUBE Direct Banking Release 12.0.2.0.0, refer to the following documents:

- Oracle FLEXCUBE Direct Banking Licensing Guide
- Oracle FLEXCUBE Direct Banking Installation Manuals

2. Transaction Host Integration Matrix

Legends

NH	**No Host Interface Required.**
★	**Host Interface to be developed separately.**
✓	**Pre integrated Host interface available.**
✕	**Pre integrated Host interface not available.**
SR	**Service Requests**

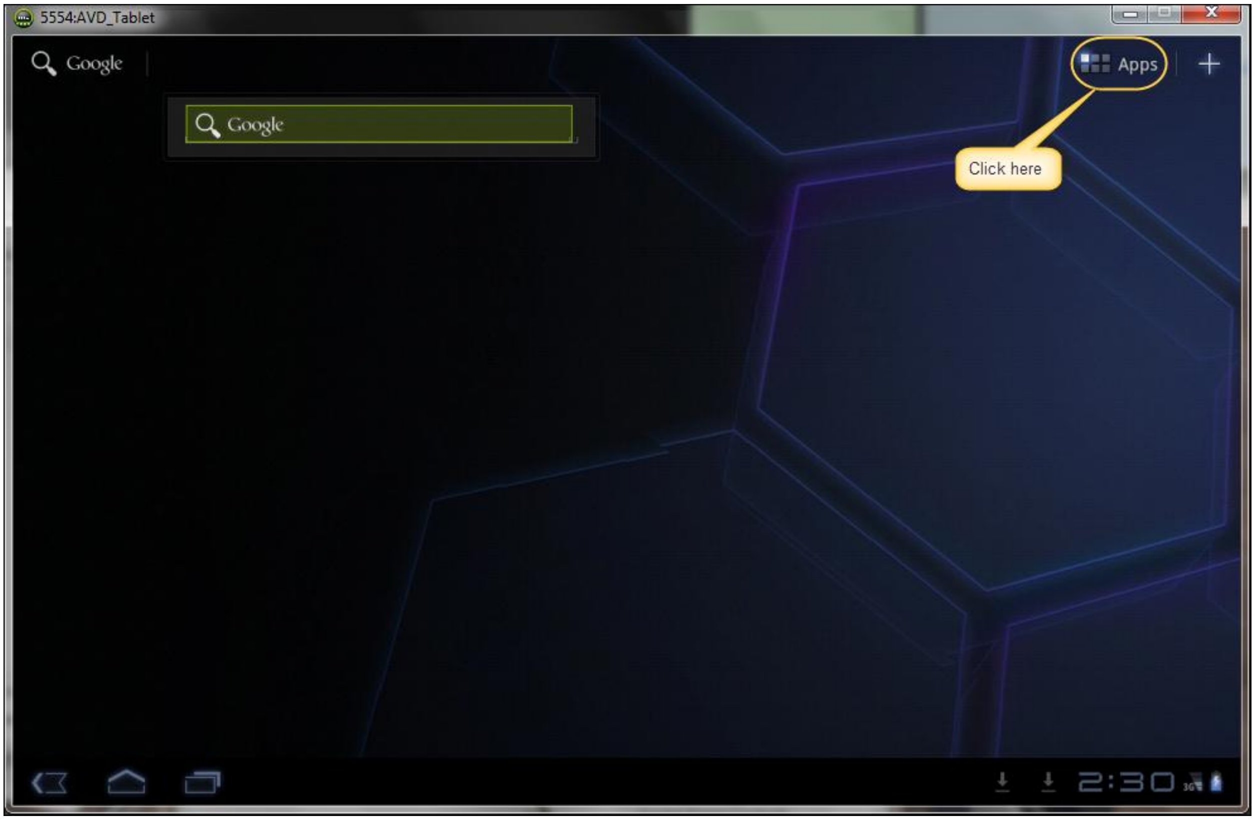
Transaction Name	FLEXCUBE UBS	Third Party Host System	Qualified with Mobile Enabler
Log In	NH	NH	Y
Log Out	NH	NH	Y
Account Activity	✕	★	N
Account Details	✕	★	Y
Account Summary	✕	★	Y
Ad-hoc Account Statement Request	✕	★	N
Stop /Unblock Cheque Request	✕	★	N
Cheque Status Inquiry	✕	★	N
Cheque Book Request	□	★	N
Loan Details	✕	★	N
Mail Box	NH	NH	N
Exchange Rate Inquiry	✕	★	N
Own Account Transfer	✕	★	Y
Internal Account Transfer	✕	★	N
Domestic Account Transfer	NH	★	N
Pay Bill	✓	★	N
Register Biller	✓	★	N

Transaction Name	FLEXCUBE UBS	Third Party Host System	Qualified with Mobile Enabler
Delete Biller	NH	★	N
Redeem Term Deposit	NH	★	N
TD Details	✕	★	N
Transactions to Authorize	NH	NH	N
Change Password	NH	NH	Y
Credit Card Details	✓	★	N
Credit Card Statement	✓	★	N
Force Change Password	NH	NH	Y
Contract TD View	✕	★	N
Buy Mutual Fund	✕	★	N
Redeem Mutual Fund	✕	★	N
Portfolio	✕	★	N
Switch Mutual Fund	✕	★	N
Order Status	✕	★	N
Transaction Password Behavior	NH	★	Y
ATM / Branch Locator	NH	★	N
Financing Details	NH	★	N
PreLogin Transaction	NH	NH	N
Beneficiary Maintenance	NH	NH	N
Credit Card Payment	✓	★	N
International Account Transfer	NH	NH	N
My Scheduled Transfers	✓	★	N
Open Term Deposit	✓	★	N

Transaction Name	FLEXCUBE UBS	Third Party Host System	Qualified with Mobile Enabler
Manage Profile	**NH**	**NH**	**N**
Security Questions	**NH**	**NH**	**N**
View Received P2P Payment	✓	★	**N**
P2P QR Pay	✓	★	**N**
Subscribe/Unsubscribe Banking Channels	**NH**	**NH**	**N**

3. Log In

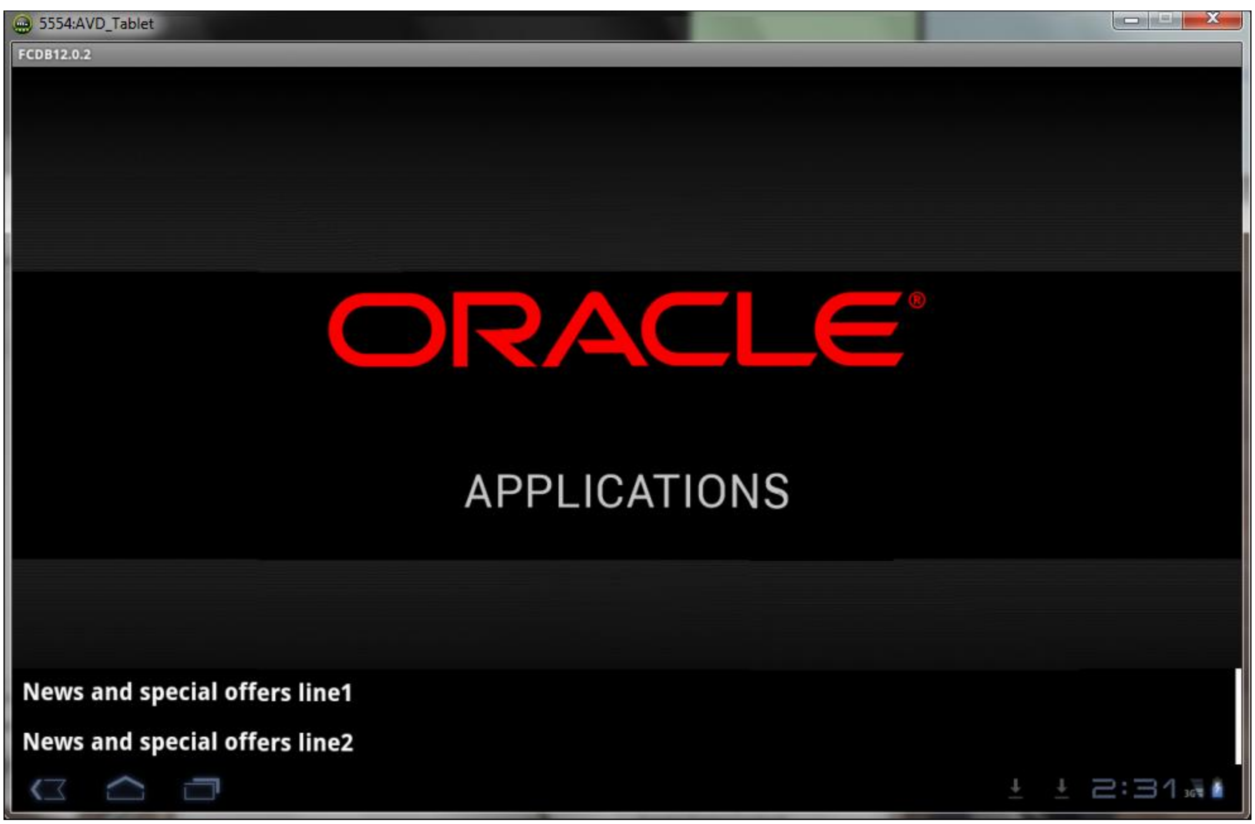
1. Click **Apps**, as shown in the following screenshot.



The following page is displayed.

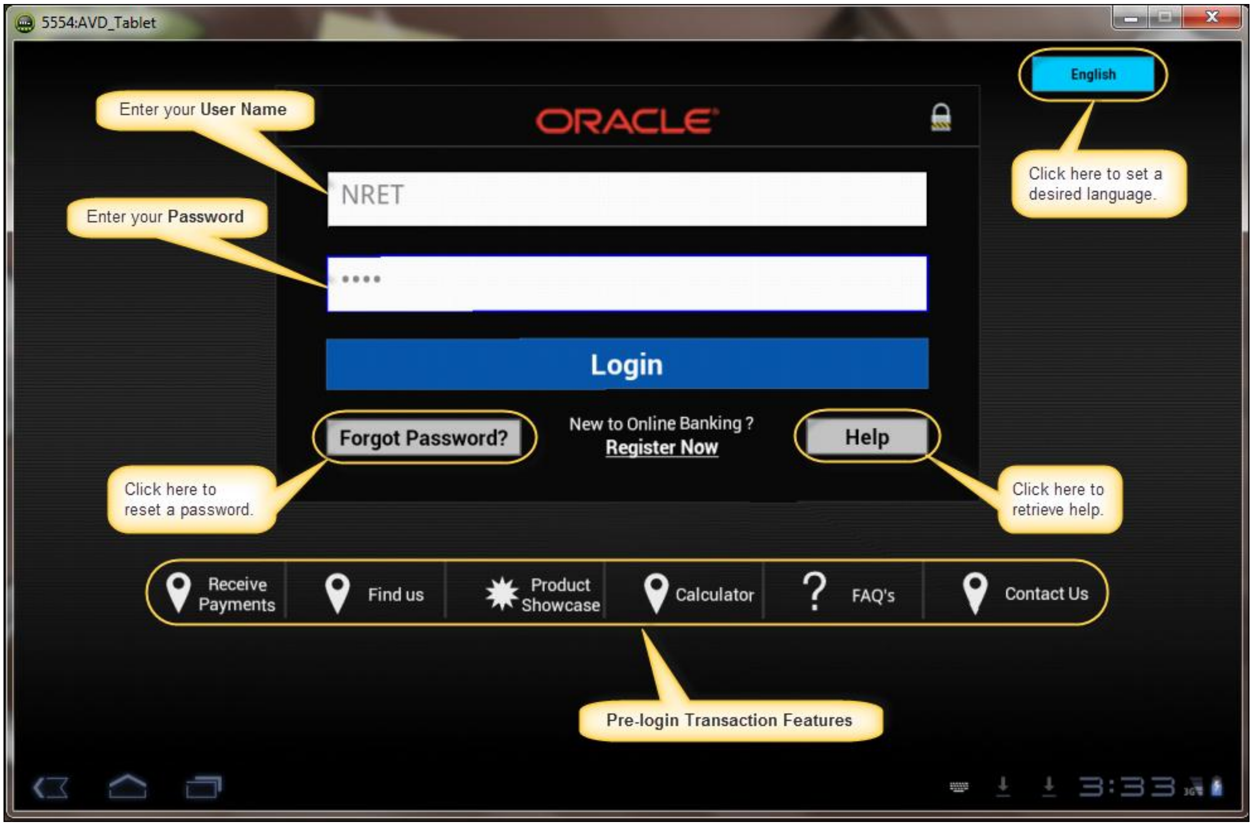
2. Click the **FCDB 12.0.2** app icon from the available apps, as shown in the following screenshot.

The following screen is displayed.



After few seconds the following **Login** page is displayed.

Login Page



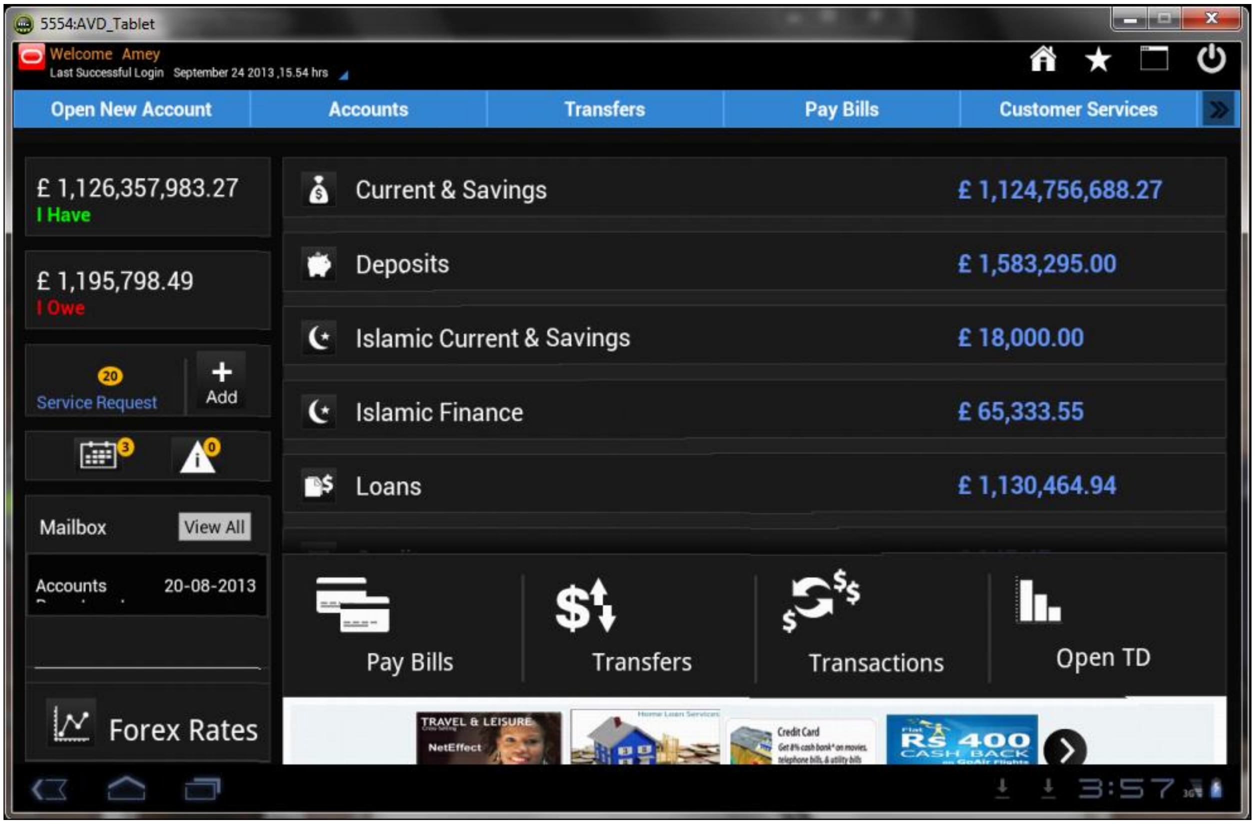
Field Description

Field Name	Description
User ID	**[Input Box]** **Enter the appropriate User ID.**
Password	**[Input Box]** **Enter the appropriate password.**
Login	**[Action Button]** **Click Login once login credentials are entered.**
Forgot Password?	**[Action Button]** **Click Forgot Password, whenever required.**
Help	**[Action Button]** **Click Help in case of need.**

Field Name	Description
Register Now	**[Hyperlink]** **Click Register Now in case you are not registered with the App.**
Receive Payments	**[Hyperlink]** **Shortcut created for the non-login transaction Receive Payments.**
Find Us	**[Hyperlink]** **Shortcut created to locate more ATM and Branch Locators.**
Product Showcase	**[Hyperlink]** **Shortcut created for the various product groups.**
Calculator	**[Hyperlink]** **Shortcut created for the various types of calculator.**
FAQs	**[Hyperlink]** **Shortcut created for the frequently asked questions.**
Contact Us	**[Hyperlink]** **Shortcut created to find out contact details for respective ATM and Branch Locators.**

3. Enter the appropriate login credentials in the respective fields.
4. Click **Login**. The following (Dashboard / Landing) page is displayed.

Dashboard / Landing Page

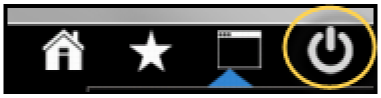


The screen displays major transaction features along with some commonly used options.

4. Log Out

Click the **Logout** option available on the upper-right portion of the screen, as shown in the following screenshot. It allows you to logout of the application.

Logout



5. Pre-Login Transactions

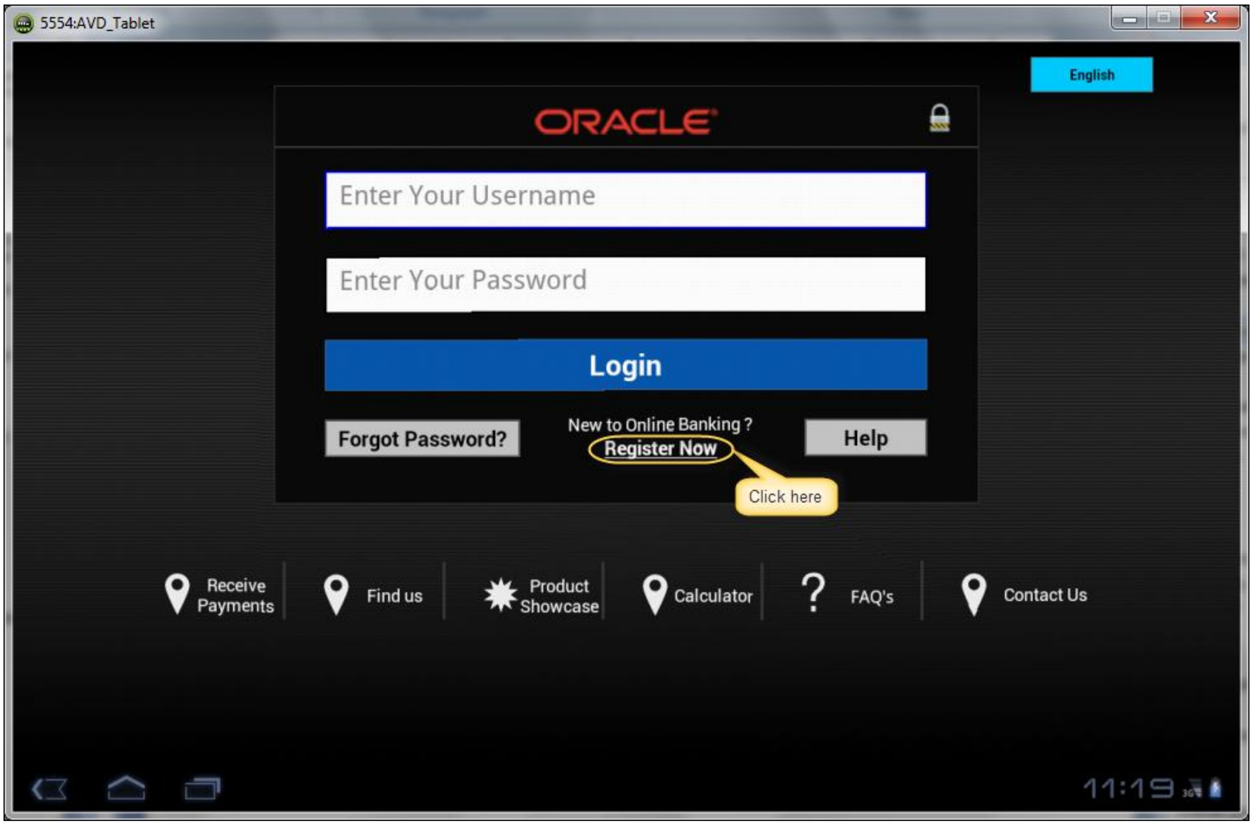
The following transactions can be followed without logging into the application.

5.1 Register Now

If you do not have required login credentials to access the application, register yourself using **Register Now** feature.

1. Click **Register Now** on the **Login** page, as shown in the following screenshot.

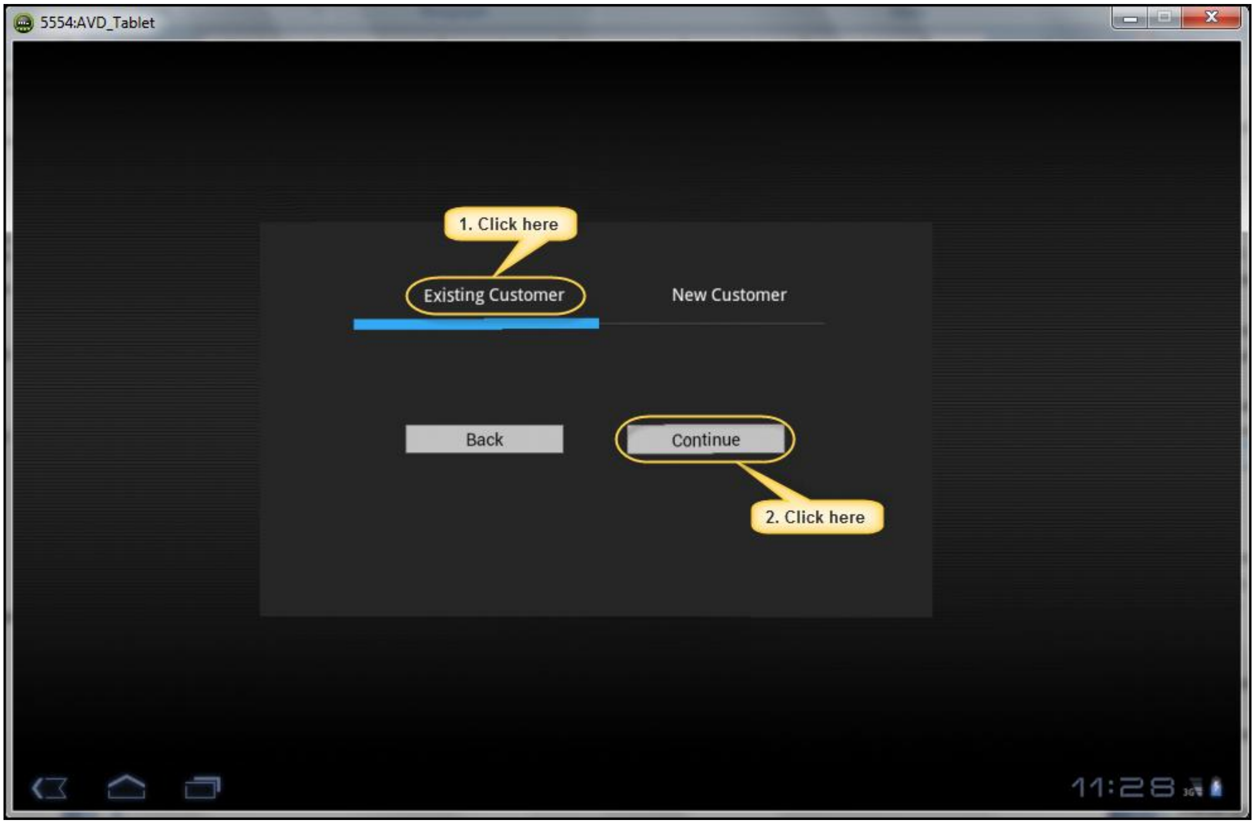
Register Now



2. Click the appropriate option from the following:
   - Existing Customer
   - New Customer

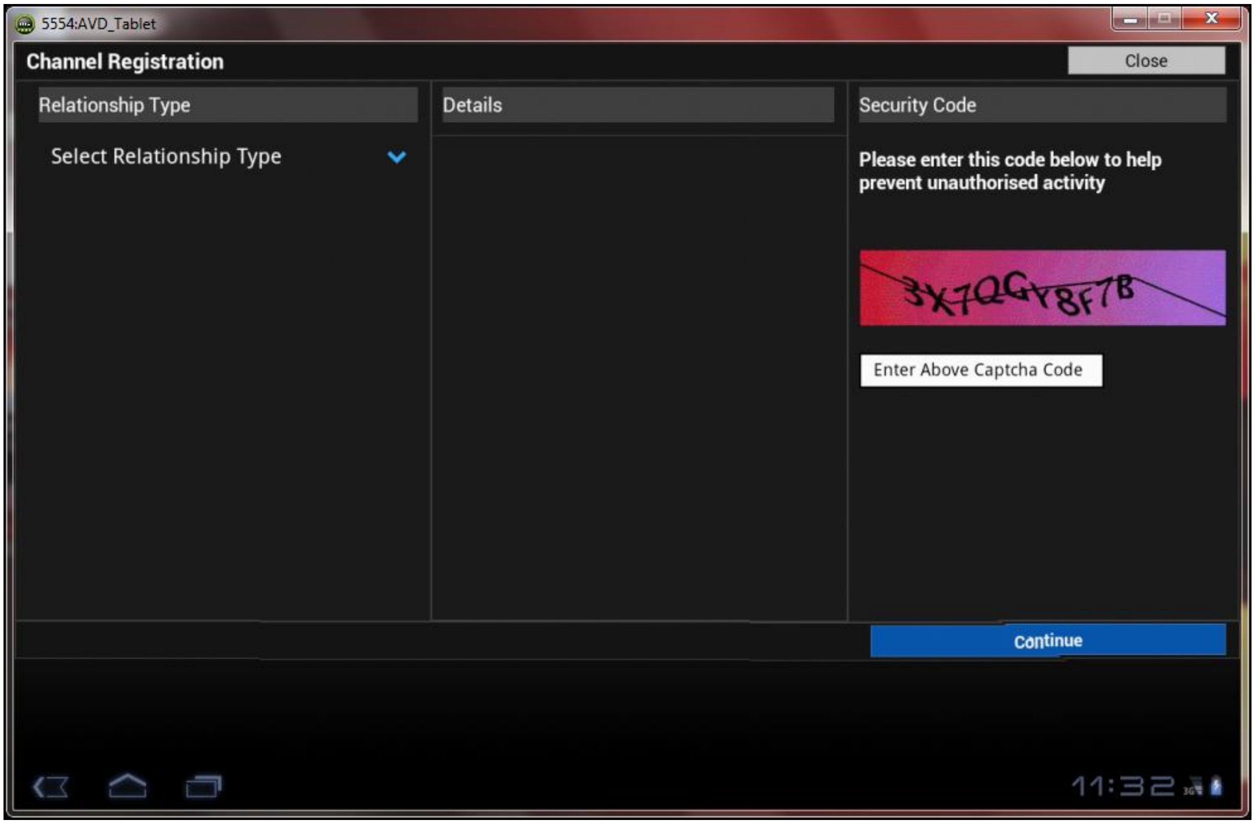
3. If already an Existing Customer, click **Continue**. The following page appears.

Register Now



The following page appears.

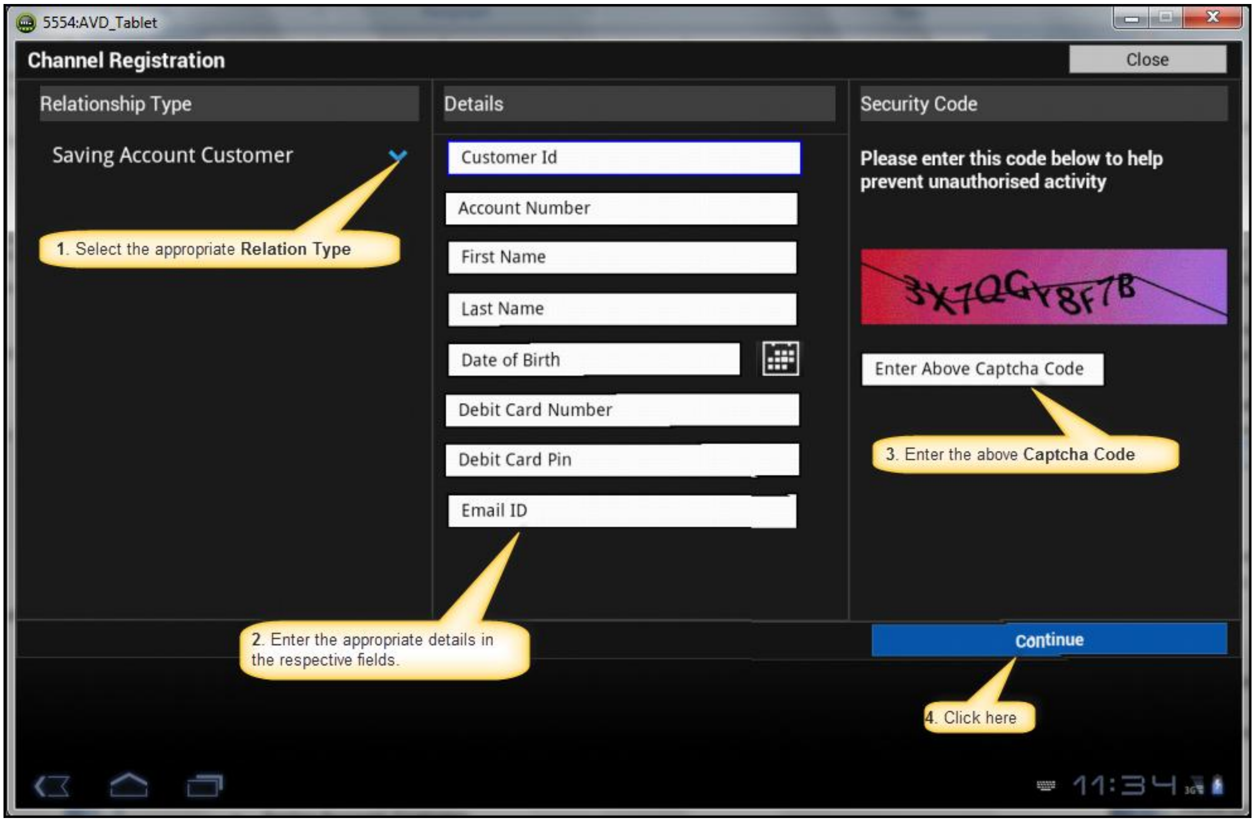
Channel Registration



4. Select the appropriate **Relationship Type** from the following:

- Credit Card Customer
- Saving Account Customer
- Deposits / Loans Customer

Channel Registration



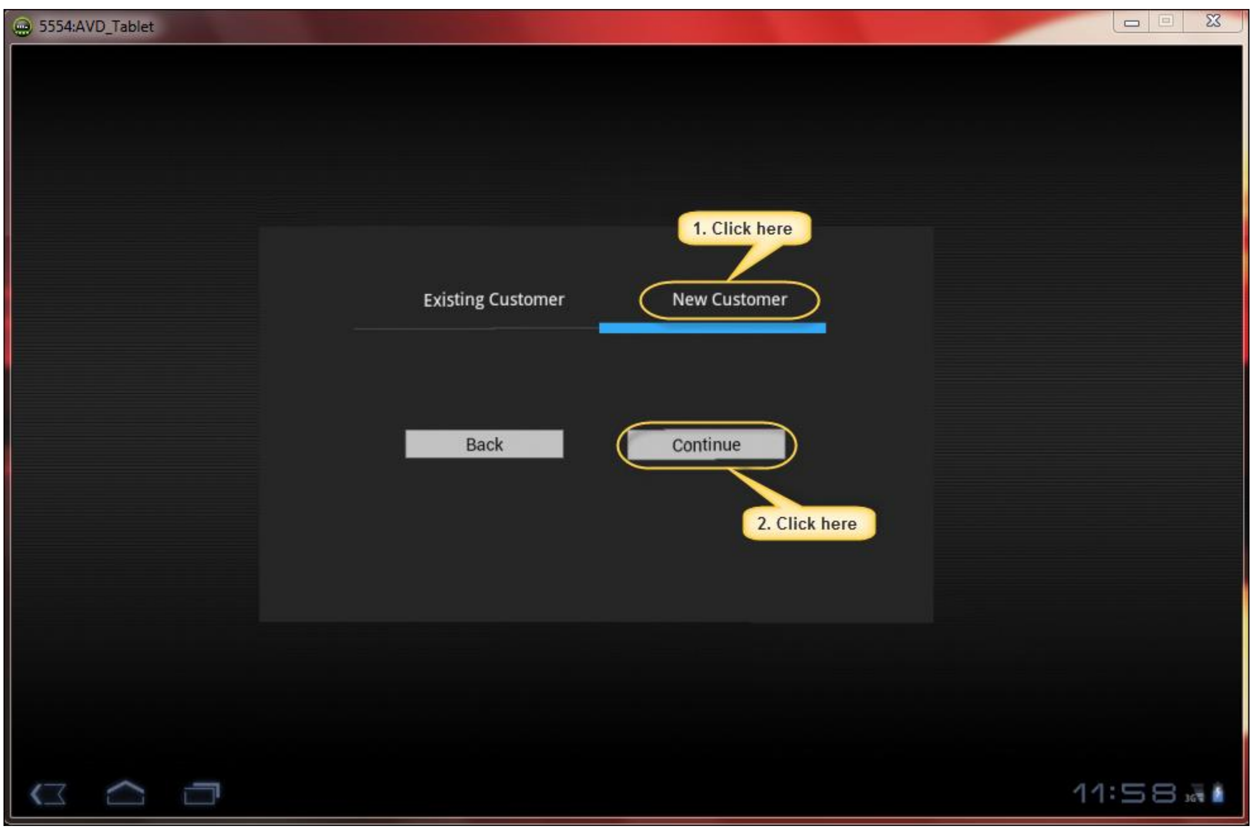
Field Description

Field Name	Description
Relationship Type	**[Dropdown List]** **Select the desired relationship type from the following:** **Saving Account Customer** **Credit Card Customer** **Deposits/ Loans Customer**
Details	
Customer ID	**[Input Box]** **Enter the appropriate Customer ID.**
Account Number	**[Input Box]** **Enter the appropriate Account Number.**
First Name	**[Input Box]** **Enter the appropriate First Name.**
Last Name	**[Input Box]** **Enter the appropriate Last Name.**

Field Name	Description
Date of Birth	**[Date-picker]** **Select the appropriate date using the Date-Picker.**
Debit Card Number	**[Input Box]** **Enter the appropriate Debit Card Number.**
Debit Card Pin	**[Input Box]** **Enter the appropriate Debit Card Pin.**
Email ID	**[Input Box]** **Enter the appropriate Email ID.**
Security Code	**[Input Box]** **Enter the Captcha Code as shown in the respective image.**
Continue	**[Action Button]** **Click Continue to continue with the Channel Registration process.**

5. If the **New Customer**, Click **Continue**. The following page appears.

New Cusotmer

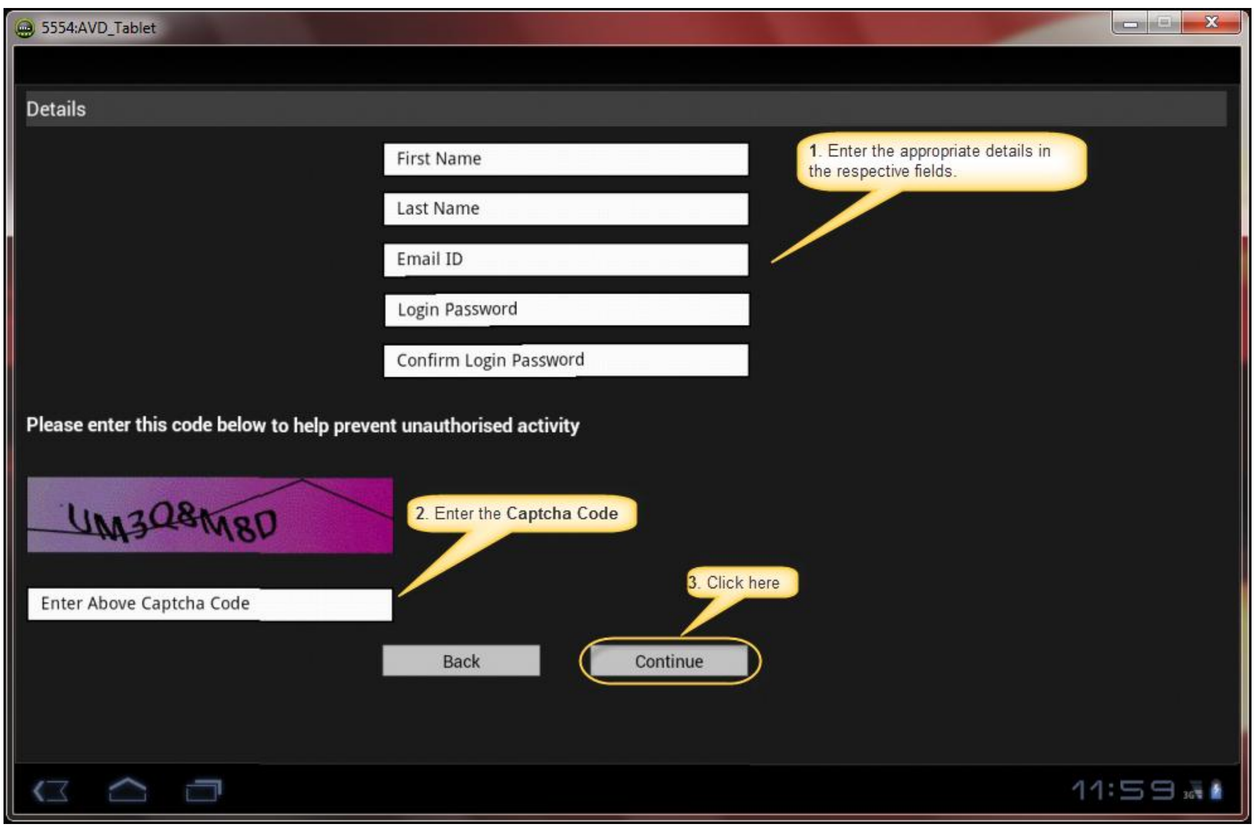


Field Description

Field Name	Description
Customer Type	**[Tab]** **Enter the appropriate Customer Type from the following:** • Existing Customer • New Customer
Back	**[Action Button]** **Click Back to go back to the previous screen.**
Continue	**[Action Button]** **Click Continue to proceed with the Channel Registration process.**

6. The following page appears. Enter the appropriate details in the repsective details.

Details



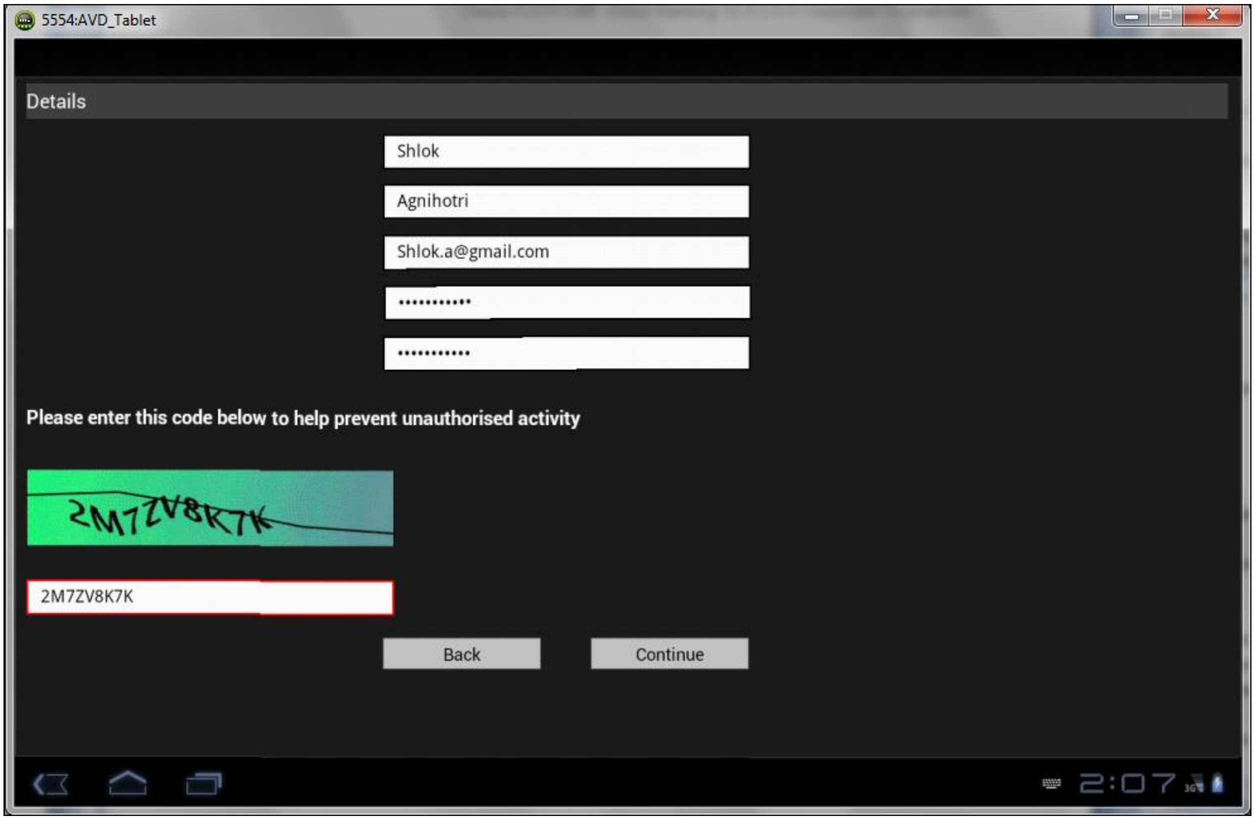
Field Description

Field Name	Description

Field Name	Description
Details	
First Name	**[Input Box]** **Enter the appropriate First Name.**
Last Name	**[Input Box]** **Enter the appropriate Last Name.**
Email ID	**[Input Box]** **Enter the appropriate Email ID.**
Login Password	**[Input Box]** **Enter the appropriate Login Password.**
Confirm Login Password	**[Input Box]** **Re-Enter the Login Password.**
Captcha Code	**[Input Box]** **Enter the appropriate Captcha Code as shown in the respective image.**
Back	**[Action Button]** **Click Back to go back to the previous screen.**
Continue	**[Action Button]** **Click Continue to proceed with the Channel Registration process.**

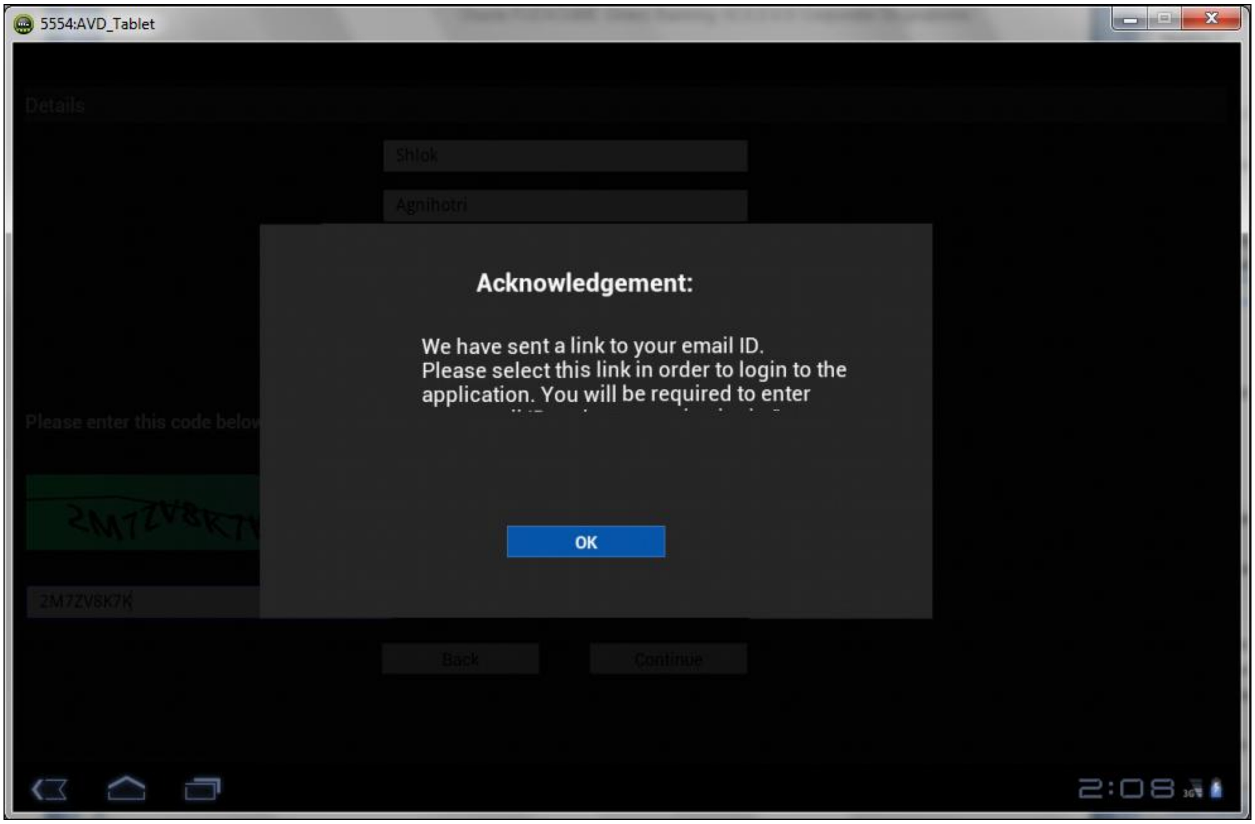
7. The following page appears. Enter the appropriate details as shown in the following screenshot.

Details



8. The Acknowledgement screen appears. Click **OK**.

Acknowledgement

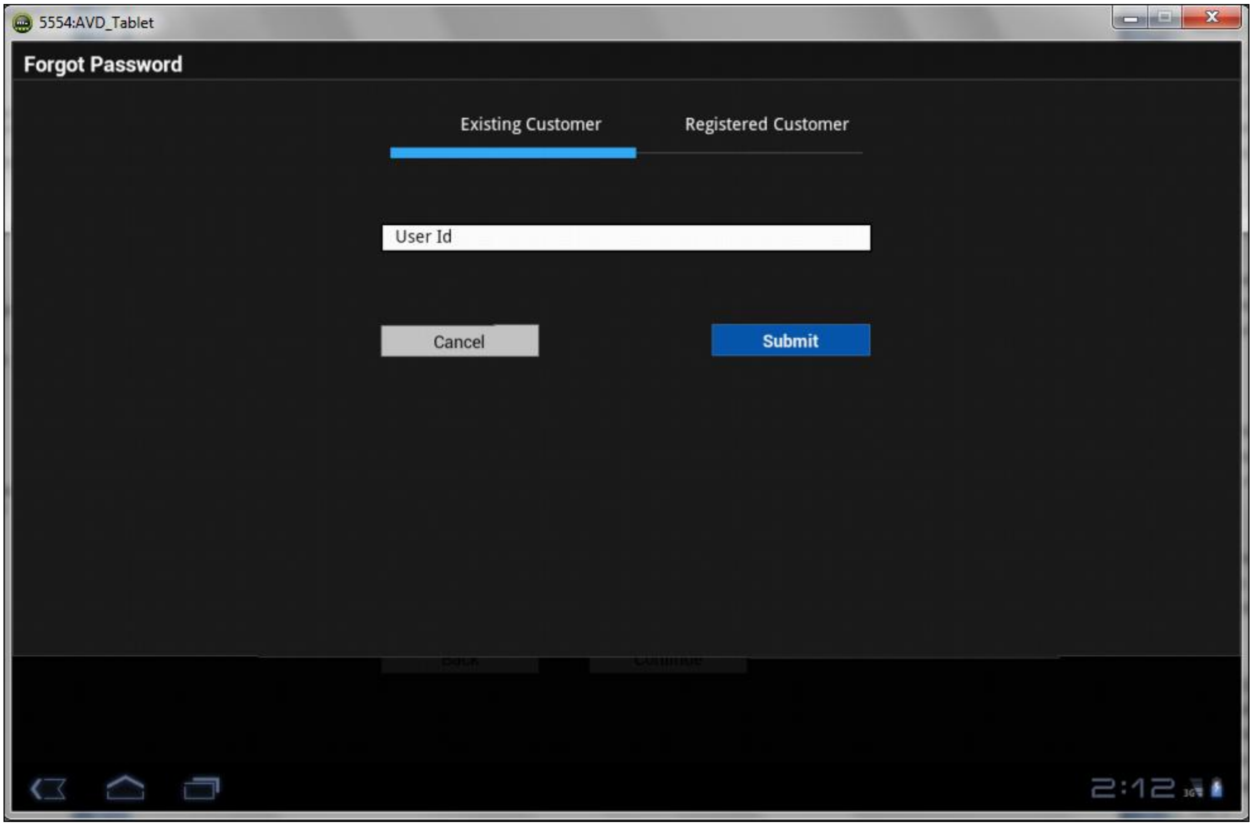


9. The **Login** page appears. Enter the appropriate login credentials and click **Login**.

5.2 Forgot Password

1. Click **Forgot Password** on the Login page. The following page appears.

Forgot Password



Field Description

Field Name	Description
Customer Type	**[Tab]** **Enter the appropriate Customer Type from the following:** • Existing Customer • Registered Customer
User ID	**[Input Box]** **Enter the appropriate User ID.**
Cancel	**[Action Button]** **Click Cancel the password retrieving process.**
Submit	**[Action Button]** **Click Submit to proceed with the password retrieving process.**

2. If the **Exisitng Customer**, enter the **User ID** in the respective field.

OR

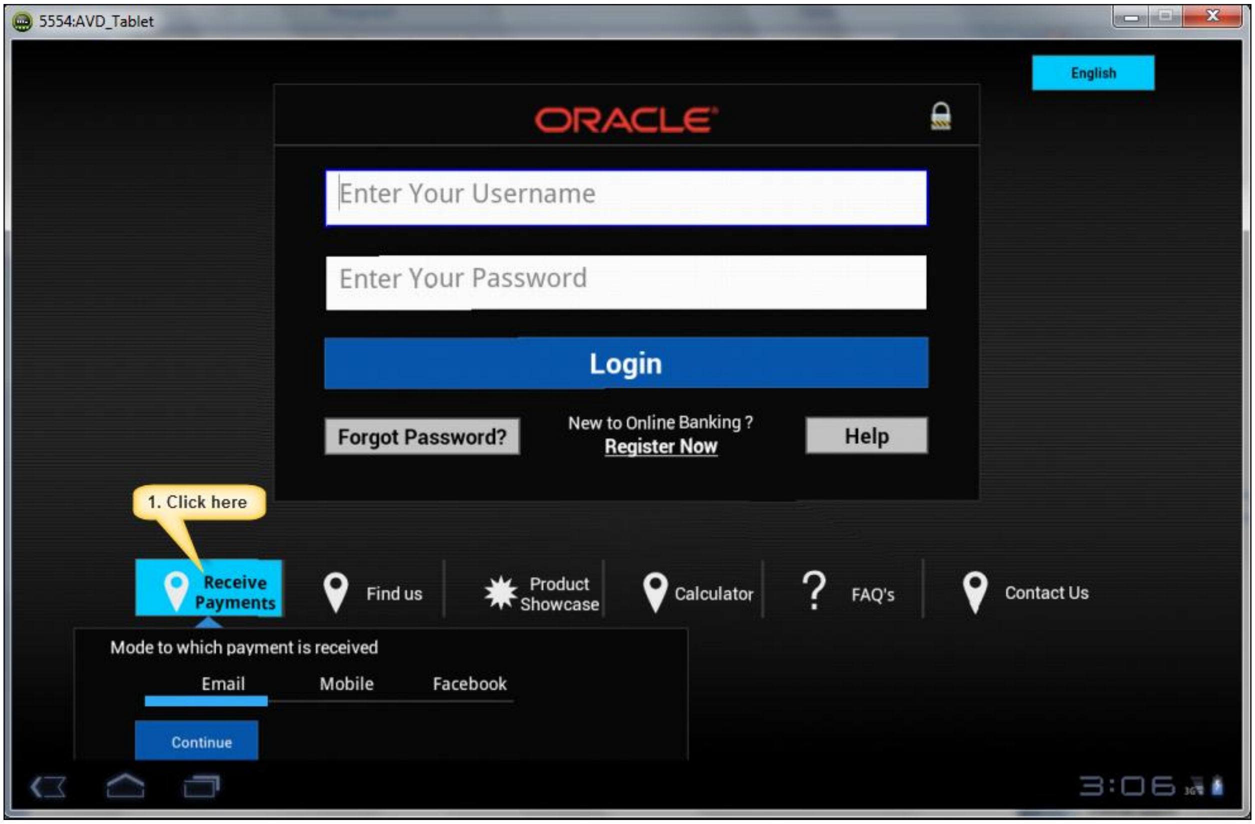
If the **Registered Customer**, enter the **Email Address** in the repsective field.

3. Click **Submit**.

5.3 Receive Payments

1. Click **Receive Payments** on the **Login** page, as shown in the following screenshot:

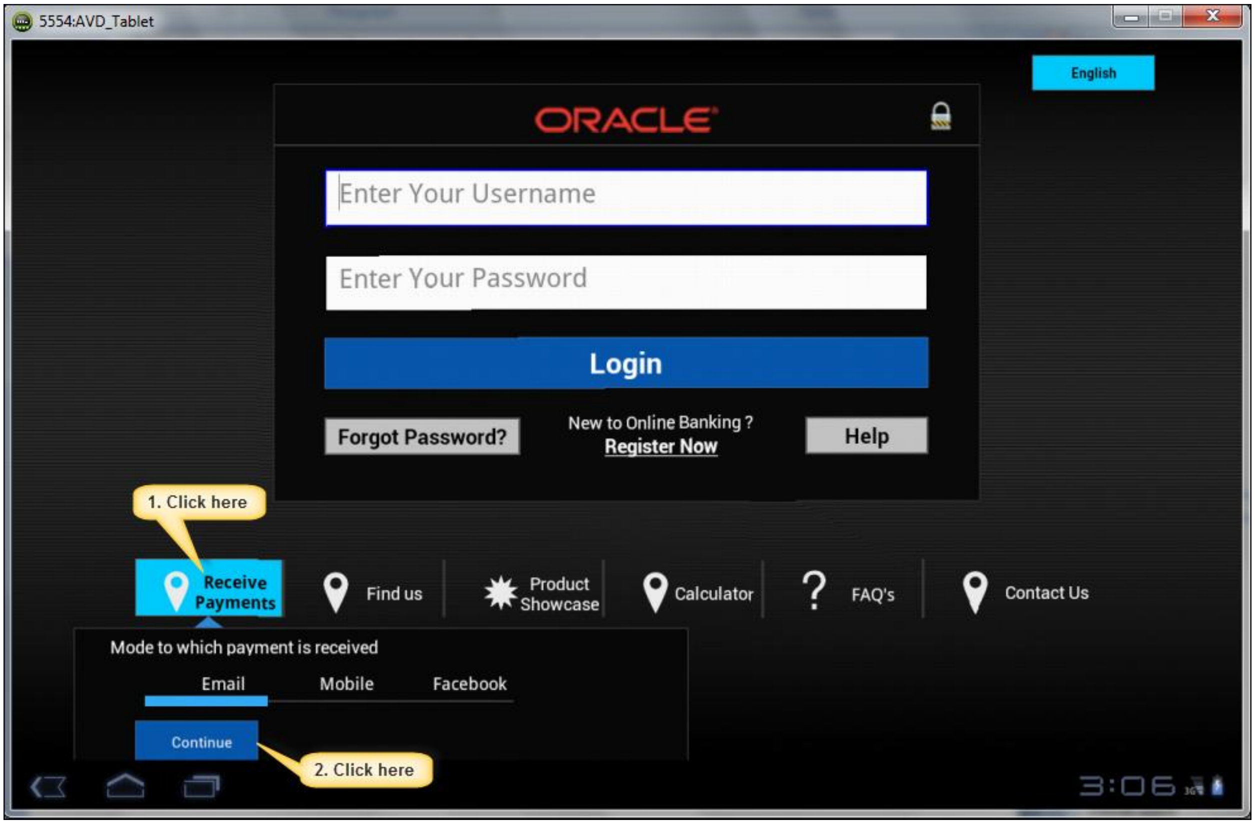
Receive Payments



2. Click any desired mode to which payment is to be received:

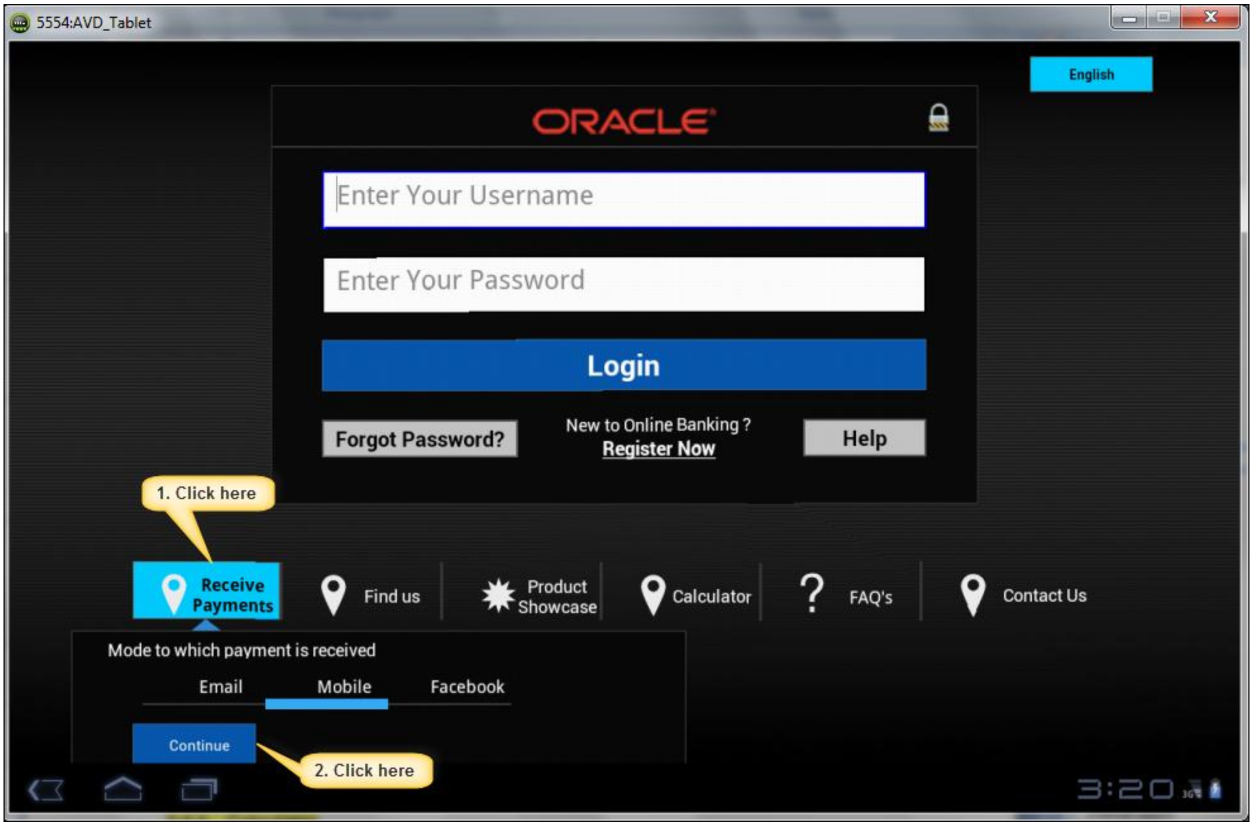
- **Email**
    - i. Enter the appropriate **Security Code** in the respective field.
    - ii. Enter the valid **Mobile Number** in the Respective field.

Receive Payments - Email



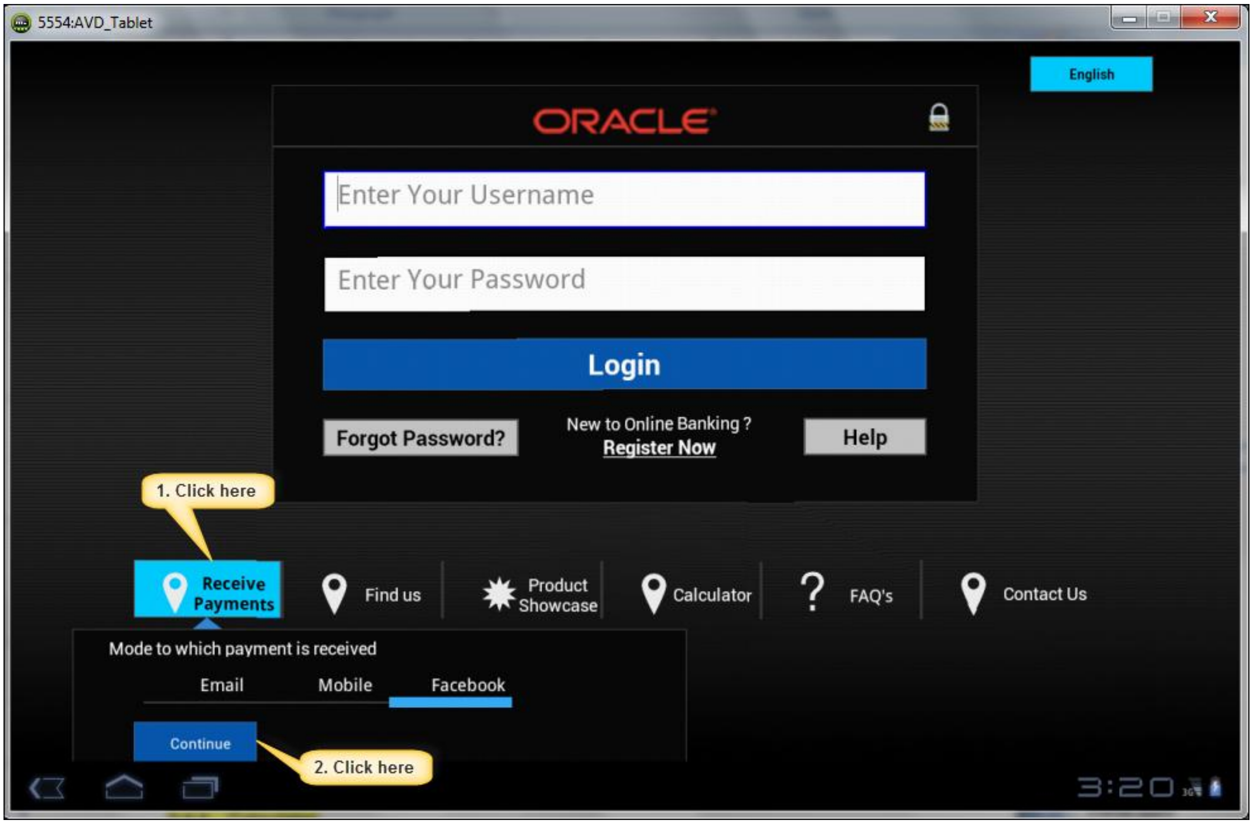
- **Mobile**
    i. Enter the appropriate **Security Code** in the respective field.
    ii. Enter the valid **Email ID** in the Respective field.

Receive Payments - Mobile



- **Facebook**
  i. Enter the appropriate **Security Code** in the respective field.

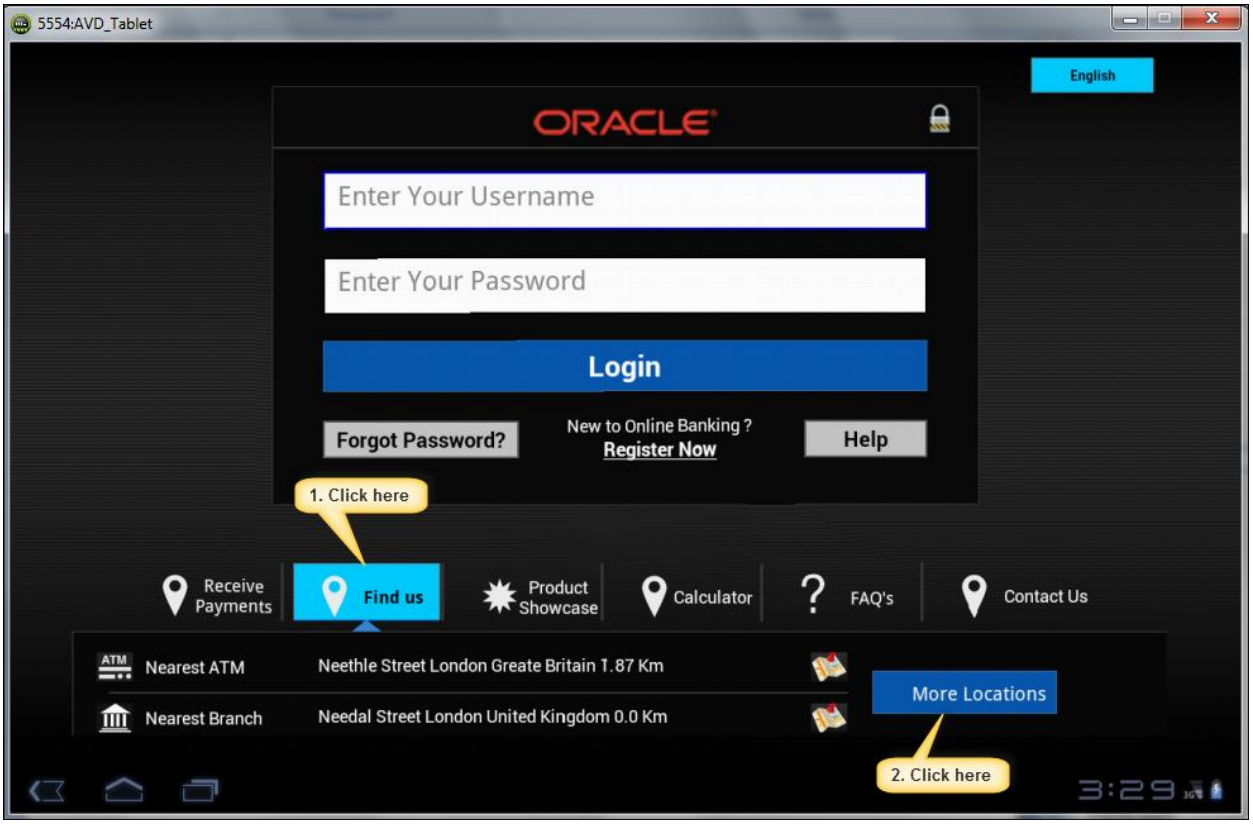
Receive Payments - Facebook


5554:AVD_Tablet
English
ORACLE
Enter Your Username
Enter Your Password
Login
Forgot Password?
New to Online Banking ?
Register Now
Help
1. Click here
Receive Payments
Find us
Product Showcase
Calculator
FAQ's
Contact Us
Mode to which payment is received
Email
Mobile
Facebook
Continue
2. Click here
3:20

5.4 Find Us

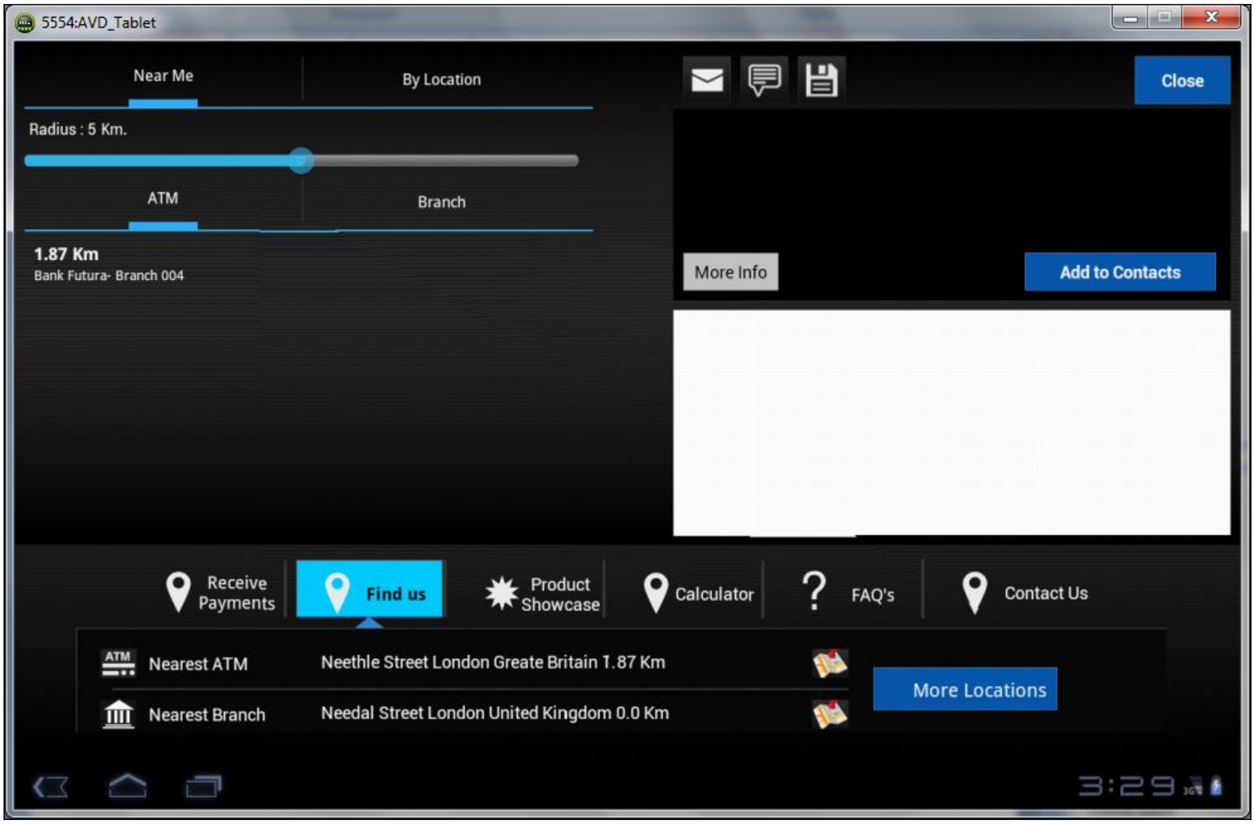
1. Click **Find Us** to locate **ATM and Branch Locations** near to your current location. The following page is displayed.

Find Us



2. Click **More Locations** to find out more locations nearby your current location. The following page is displayed.

Find Us

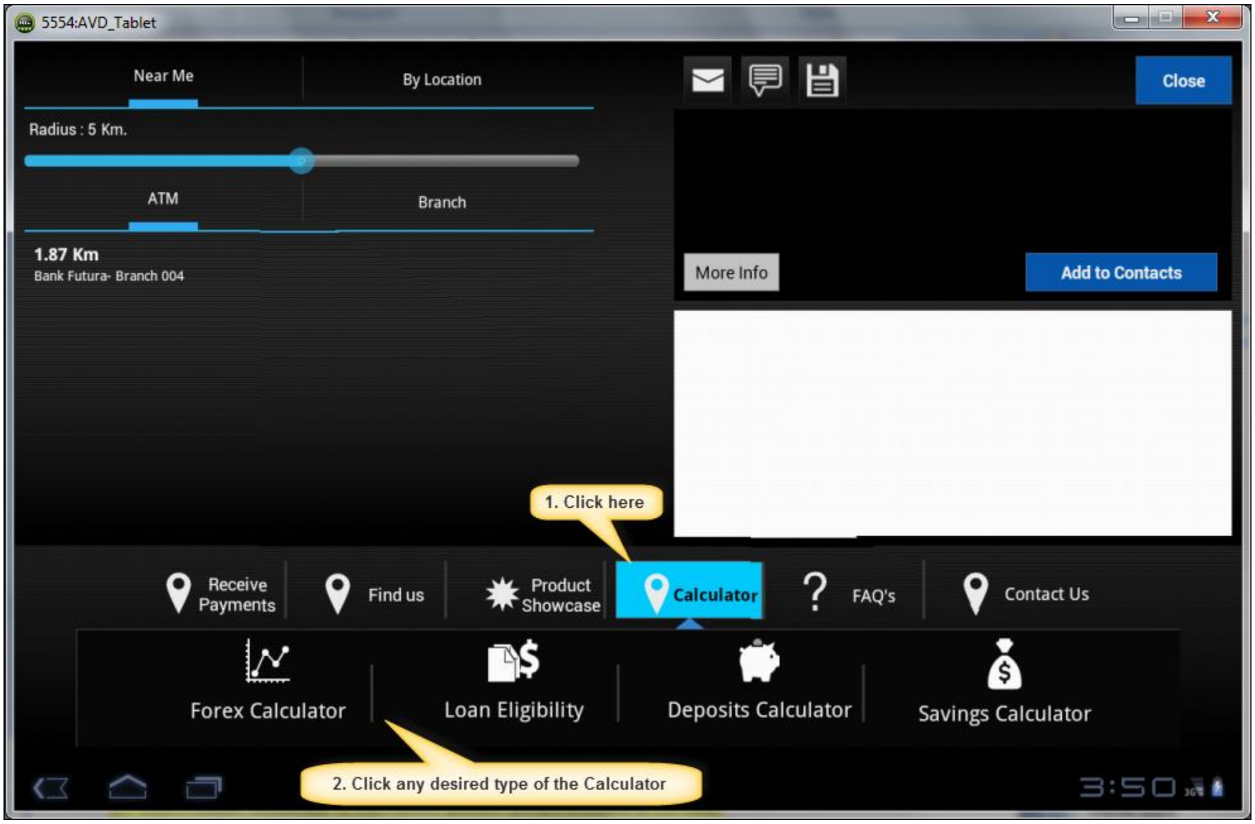


3. Click **Close** to go back to the **Login** page.

5.5 Calculator

1. Click **Calculator**, as shown in the following screenshot.

Calculator



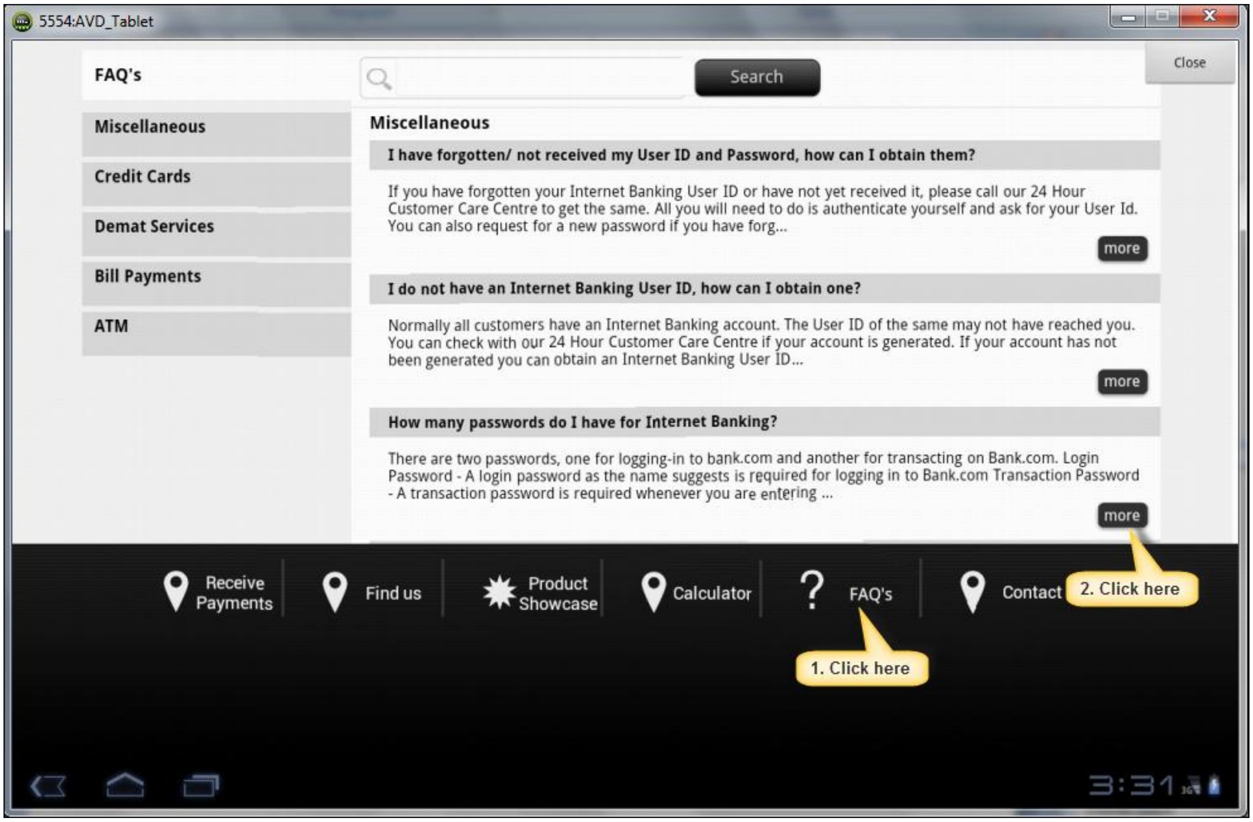
2. Click any desired type of the **Calculator** from the following:
   - Forex Calculator
   - Loan Eligibility
   - Deposit Calculator
   - Savings Calculator

3. For more information on **Calculators**, visit **Calculator**

5.6 FAQ's

1. Click **FAQs** to view frequently asked questions by customers or visitors.

FAQ's

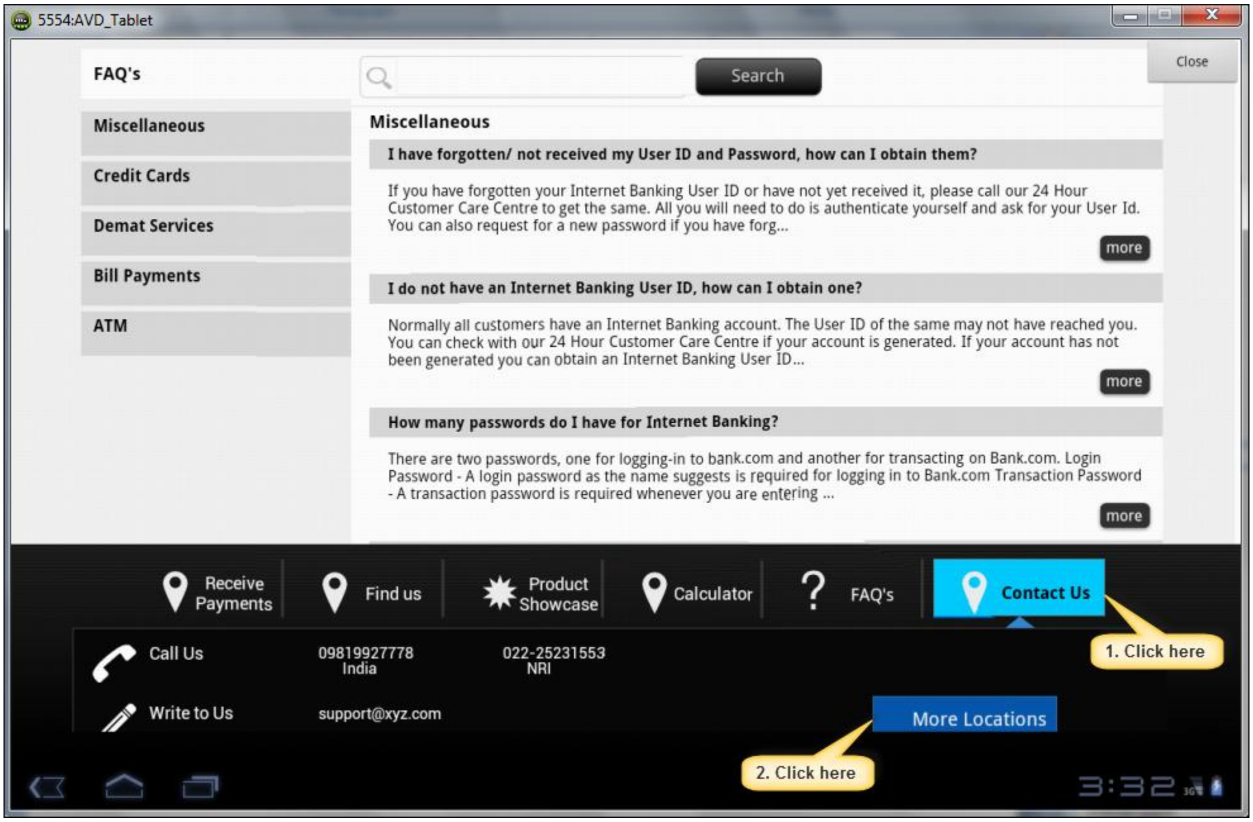


2. Click **More** to read the respective details for any required question.

5.7 Contact Us

1. Click **Contact Us** to view the contact details.

Contact Us



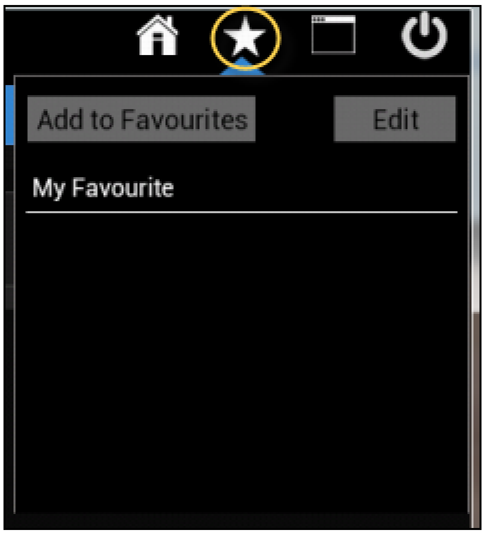
2. Click **More Locations** to find out more locations and respective contact details.

6. Setting Any Transaction as Favorite

The **Favourites** option is available on the upper-right portion of the screen. It allows you to create a shortcut for the frequently used transactions.

Click **Favourites**. The following pop-up is displayed.

Favourites



Field Description

Field Name	Description
Add to Favourites	**[Action Button]** **Click Add to Favourites to add the frequently required link to the Favourites.**
Edit	**[Action Button]** **Click Edit to modify the already added link from the Favourites.**
My Favourites	**[Display]** **Displays the list of links from the Favourites.**

- **Add to Favourites**

This option adds the current transaction to the **Favourites** list.

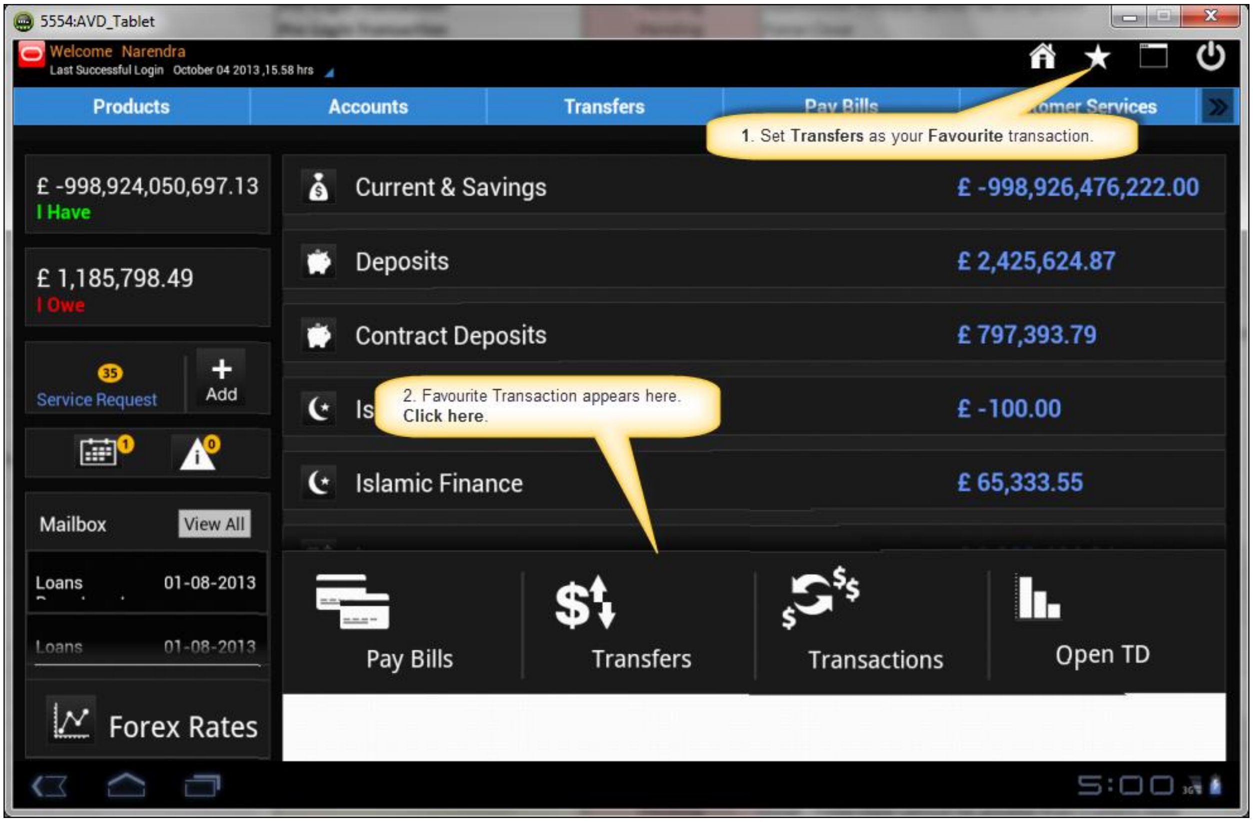
- **Edit**

This option allows modifying the transaction that is already available in the **Favourites** list.

Setting Transfers as your Favourite

1. Set the **Transfers** as your **Favourite** transaction. It appears at the bottom of the **Home** page, as shown in the following screenshot.
2. Click the same **Transfer** option present at the bottom of the **Home** page.

Favourites



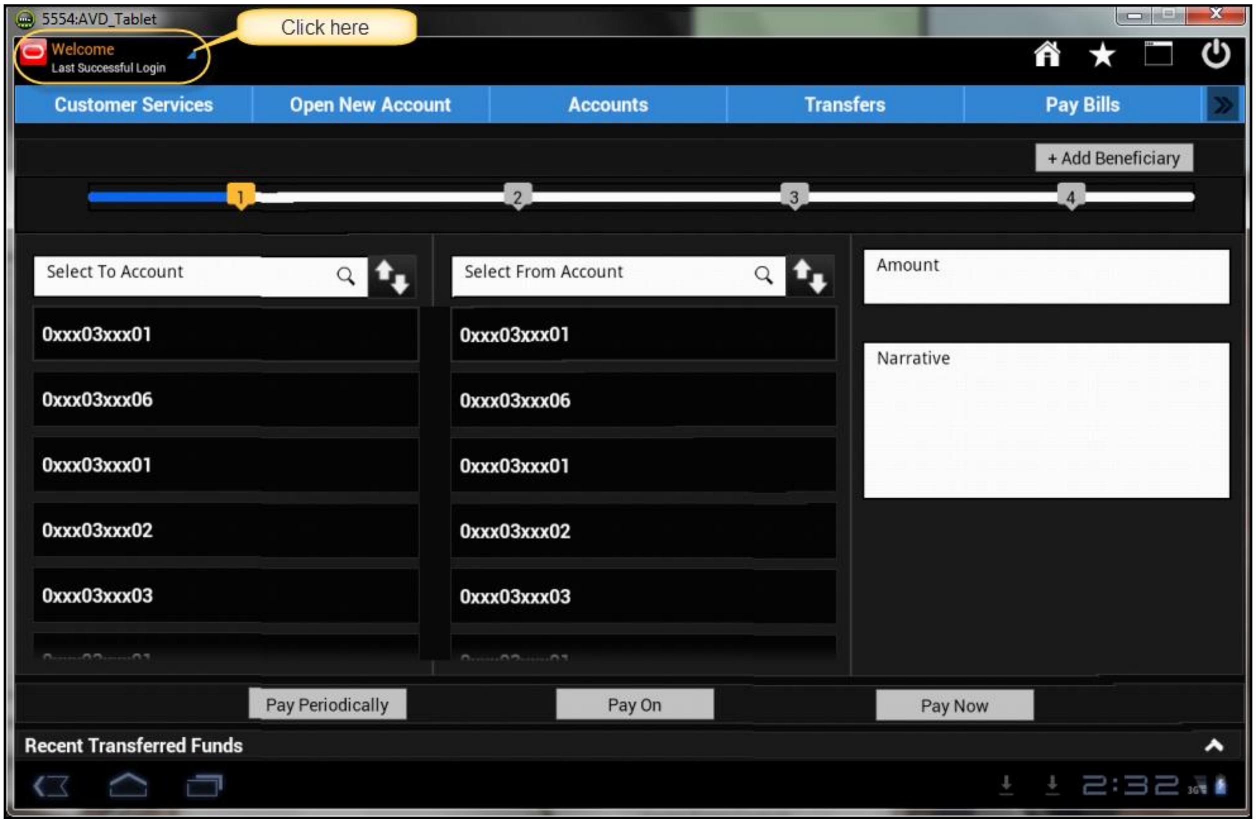
7. Dashboard / Landing Screen

The Dashboard/Landing Screen displays the following sections.

7.1 Welcome

This option is available on the upper-left portion of the screen, as shown in the following screen. Click the arrow available on the same feature.

Welcome



Field Description

Field Name	Description
Select To Account	**[List box]** **Select the appropriate Account Number to which the amount is to be deposited.**
Select From Account	**[List Box]** **Select the appropriate Account Number from which the amount is to be transferred.**
Amount	**[Input Box]** **Enter the desired amount.**
Narrative	**[Input Box]** **Enter the appropriate description for the respective transaction.**

Field Name	Description
Pay Periodically	**[Action Button]** **Click Pay Periodically for a periodic payment.**
Pay On	**[Action Button]** **Click Pay On to make a payment on a specific date.**
Pay Now	**[Action Button]** **Click Pay Now to make an immediate payment.**
Recent Transfer Funds	**[Hyperlink]** **Click the arrow to check the recent transfer funds.**

The following pop-up is displayed.

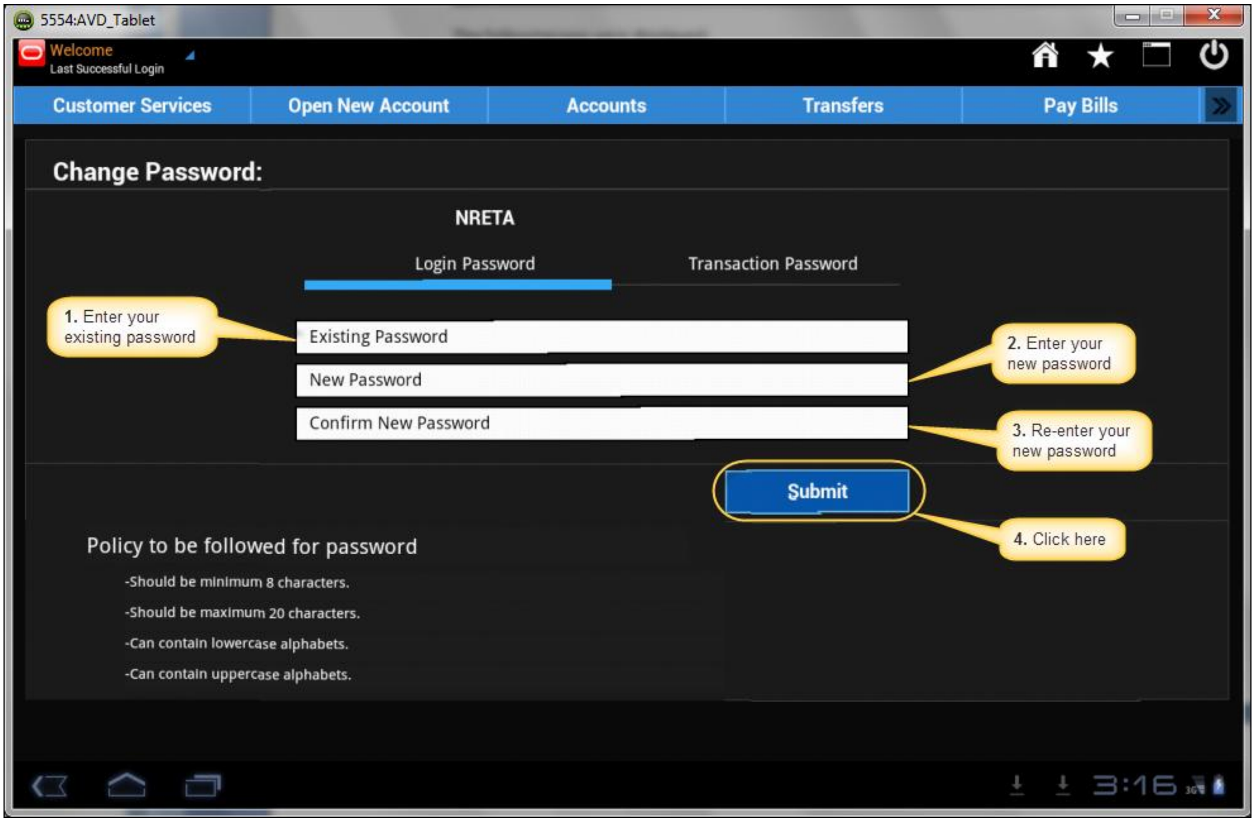
Change Password

The pop-up provides the following options:

7.2 Change Password

Click **Change Password** to reset your password. The following page is displayed.

Change Password



Note: Before resetting any password, follow the policy displayed on the lower-left of the page.

Field Description

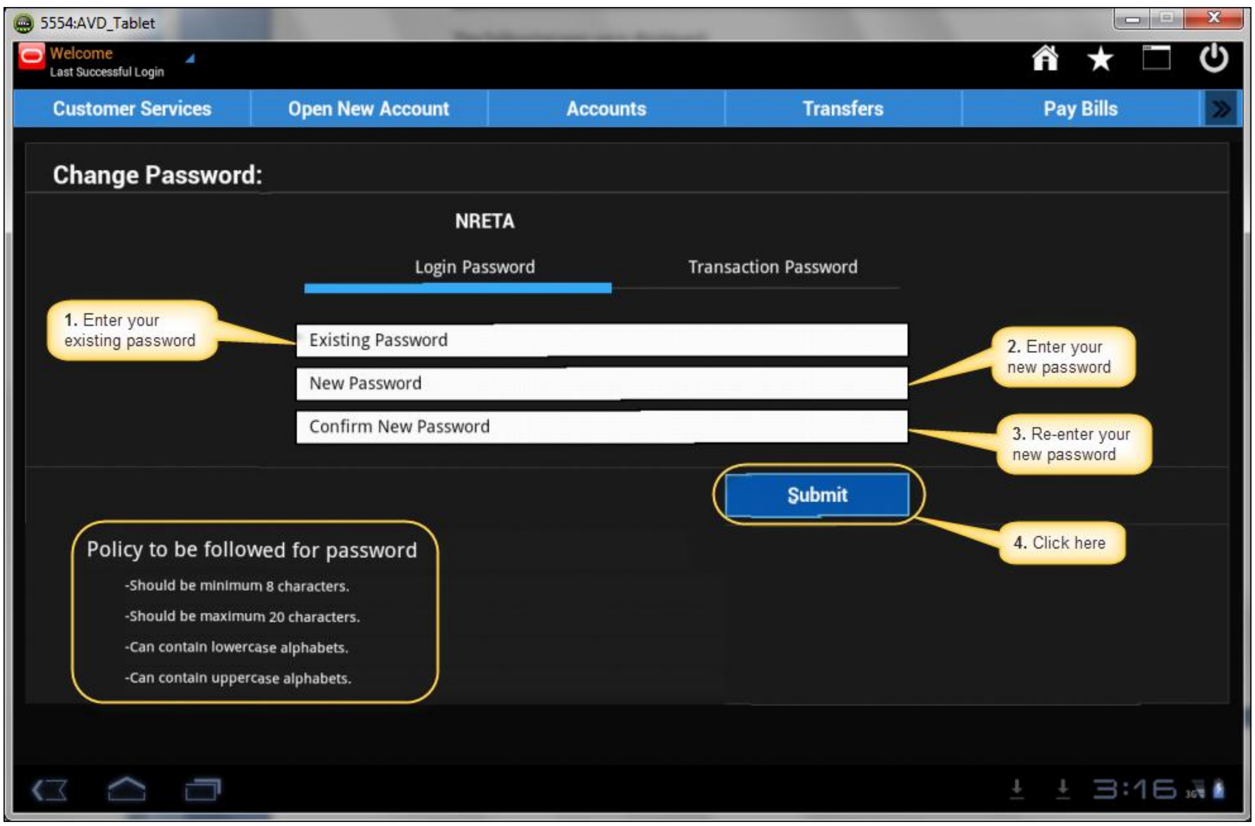
Field Name	Description
Change Password	
Policy to be followed for a password	**[Display]** **Displays the policy to be followed to reset a password.**
Login Name	**[Display]** **Displays the Login Name.**
Password Type	**[Tab]** **Enter the Type of Password from the following:** • Login • Transaction

Field Name	Description
Login Password	
Existing Password	**[Input Box]** **Enter the appropriate Existing Password in the respective field.**
New Password	**[Input Box]** **Enter the desired New Password in the respective field.**
Confirm New Password	**[Input Box]** **Re-Enter the above new password in the respective field.**
Submit	**[Action Button]** **Click the Submit button to proceed with the Change Password process.**

- **Login Password**

3. Enter the **existing** and the **new passwords** in the respective fields.
4. **Re-enter the new password** for the verification process.
5. Click **Submit**.

Change Password



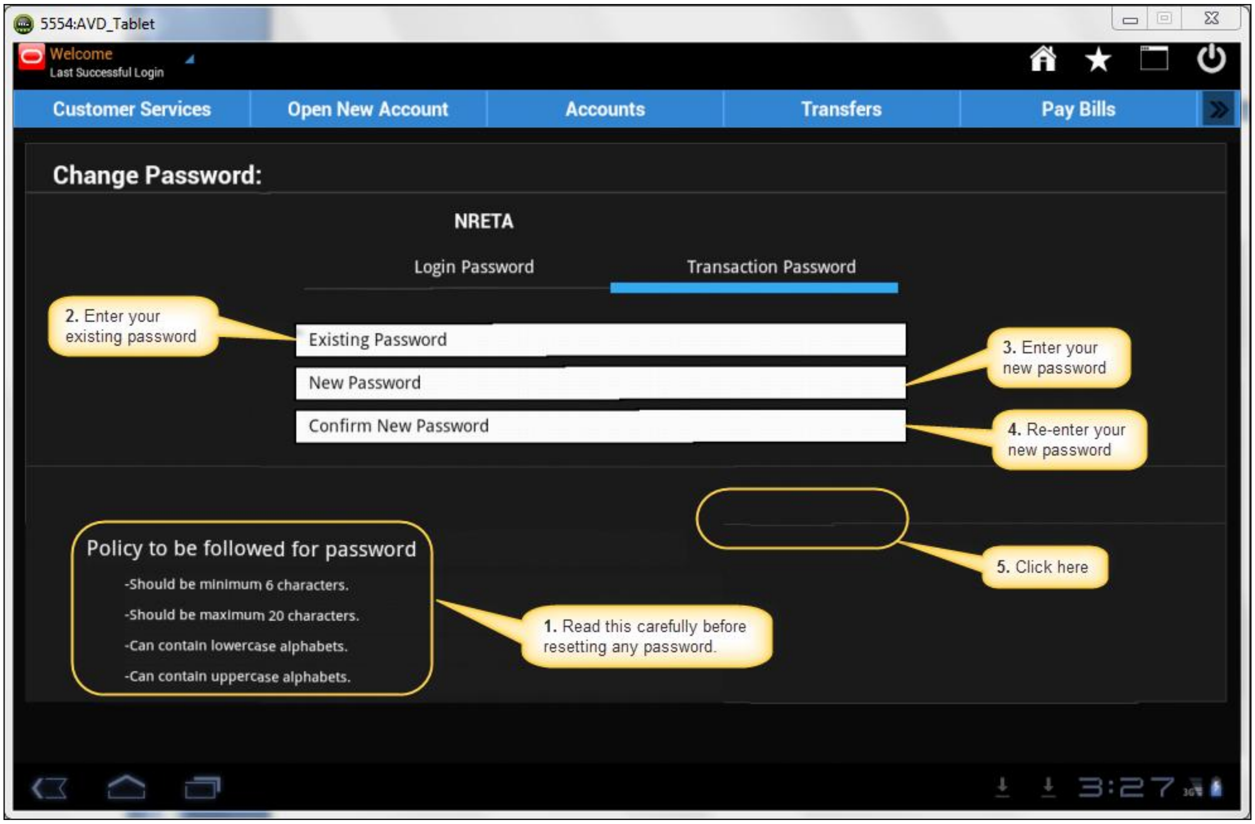
Field Description

Field Name	Description
Login Password	
Policy to be followed for password	**[Display]** **Read the validations carefully before resetting a password.**
Existing Password	**[Input Box]** **Enter the appropriate existing password.**
New Password	**[Input Box]** **Enter the desired new password.**
Confirm Password	**[Input Box]** **Re-enter the new password.**
Submit	**[Action Button]** **Click Submit once the respective passwords are entered.**

- **Transaction Password**

1. Enter the **existing** and the **new passwords** in the respective fields.
2. **Re-enter the new password** for the verification process.
3. Click **Submit**.

Change Password



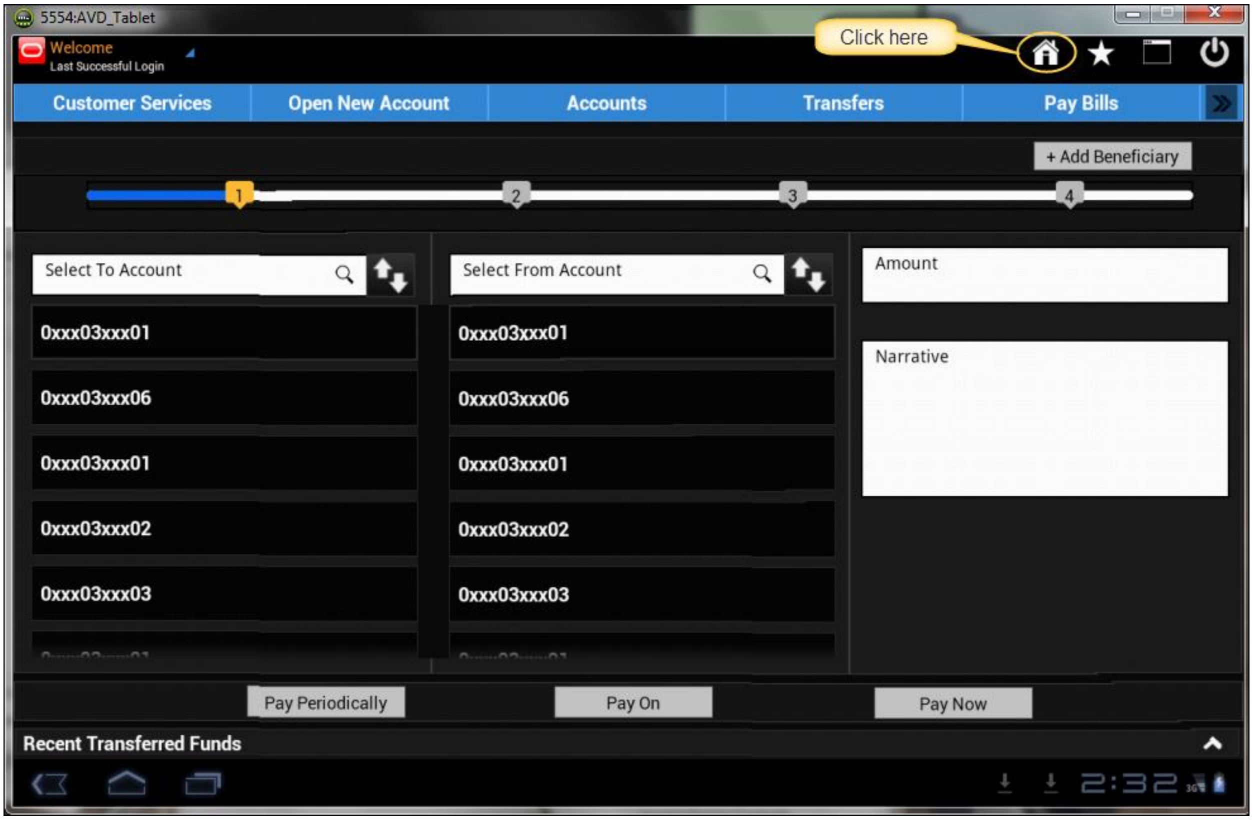
Field Description

Field Name	Description
Transaction Password	
Policy to be followed for password	**[Display]** **Read the validations carefully before resetting a password.**
Existing Password	**[Input Box]** **Enter the appropriate existing password.**
New Password	**[Input Box]** **Enter the desired new password.**
Confirm Password	**[Input Box]** **Re-enter the new password.**
Submit	**[Action Button]** **Click Submit once the respective passwords are entered.**

7.3 Home

Click the **Home** icon available on the upper-right portion of the screen, as shown in the following screenshot.

Home Page



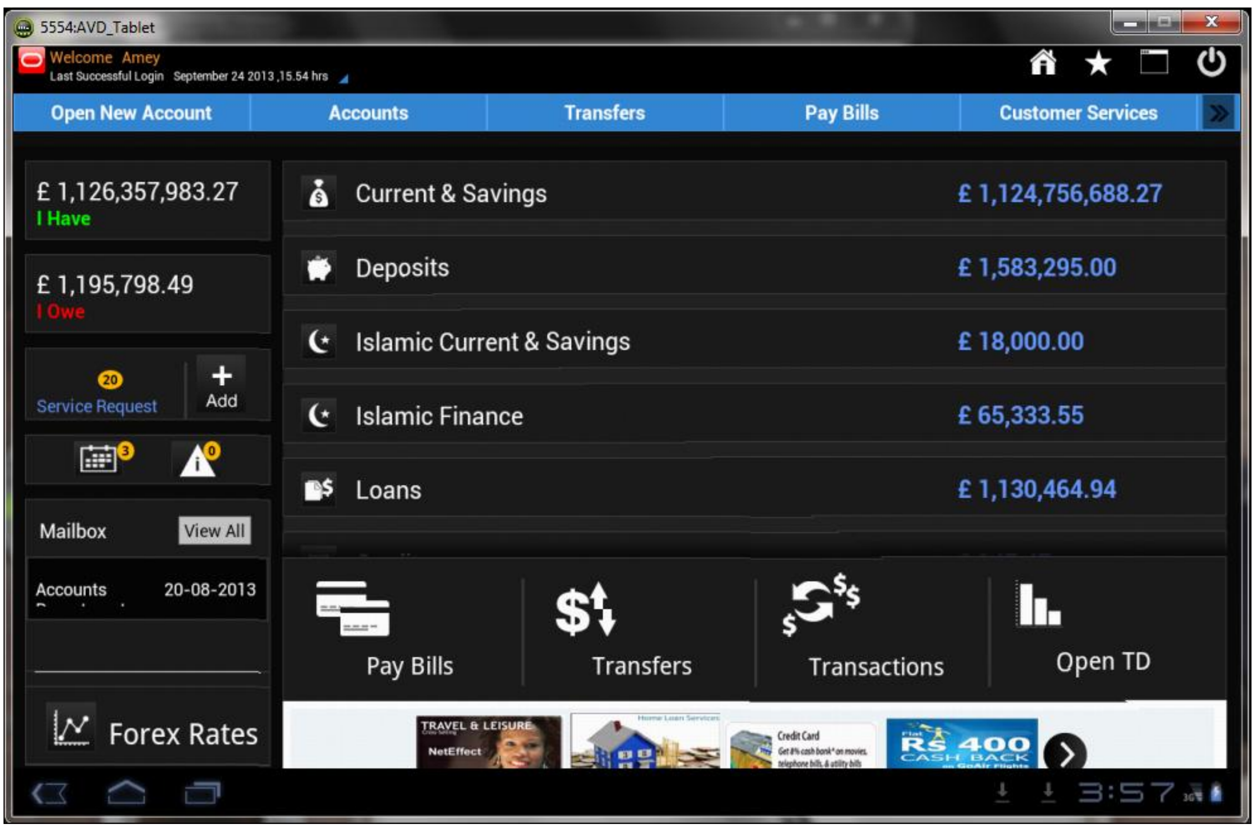
Field Description

Field Name	Description
Select To Account	**[List box]** **Select the appropriate Account Number to which amount is to be deposited.**
Select From Account	**[List Box]** **Select the appropriate Account Number from which amount is to be transferred.**
Amount	**[Input Box]** **Enter the desired amount.**
Narrative	**[Input Box]** **Enter the appropriate description for the respective transaction.**

Field Name	Description
Pay Periodically	**[Action Button]** **Click Pay Periodically for a periodic payment.**
Pay On	**[Action Button]** **Click Pay On to make a payment on a specific date.**
Pay Now	**[Action Button]** **Click Pay Now to make an immediate payment.**
Recent Transfer Funds	**[Hyperlink]** **Click the arrow to check the recent transfer funds.**

The **Home** page is displayed.

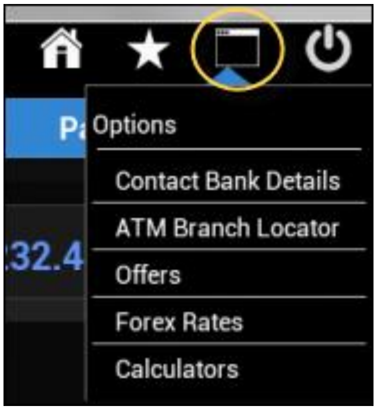
Home Page



7.4 Settings

Click the **Options** icon available on the upper-right portion of the screen. It provides you the information regarding offers, Forex Rates, Bank Contact details, ATM Branch Locators. It also provides the shortcut for the calculators, as shown in the following screenshot.

Settings



Field Description

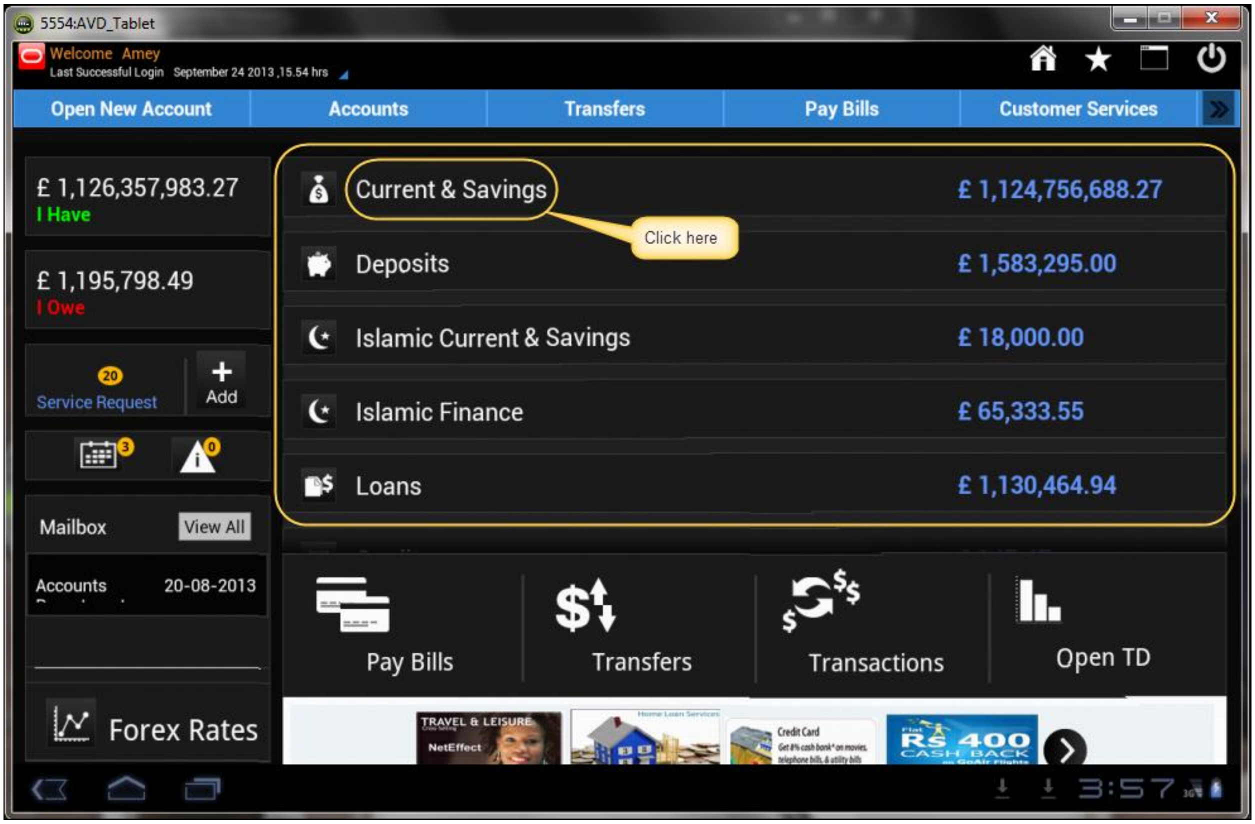
Field Name	Description
Options	
Contact Bank Details	**[Hyperlink]** **Click Contact Bank Details to retrieve contact details of the bank.**
ATM Branch Locator	**[Hyperlink]** **Click ATM Branch Locator to retrieve the ATM Branch location.**
Offers	**[Hyperlink]** **Displays the list of various offers on different product groups.**
Forex Rates	**[Hyperlink]** **Click Forex Rates to check the list of Forex Rates.**
Calculators	**[Hyperlink]** **Click Calculators to use the various types of calculators.**

7.5 Account Relationship

You can view list of various accounts mapped to the user. Account Relationship panel displays the list of accounts like CASA, Islamic, Term Deposit accounts and respective amounts available for that particular account.

1. Click any desired type of account from the available list, as shown in the following screenshot.

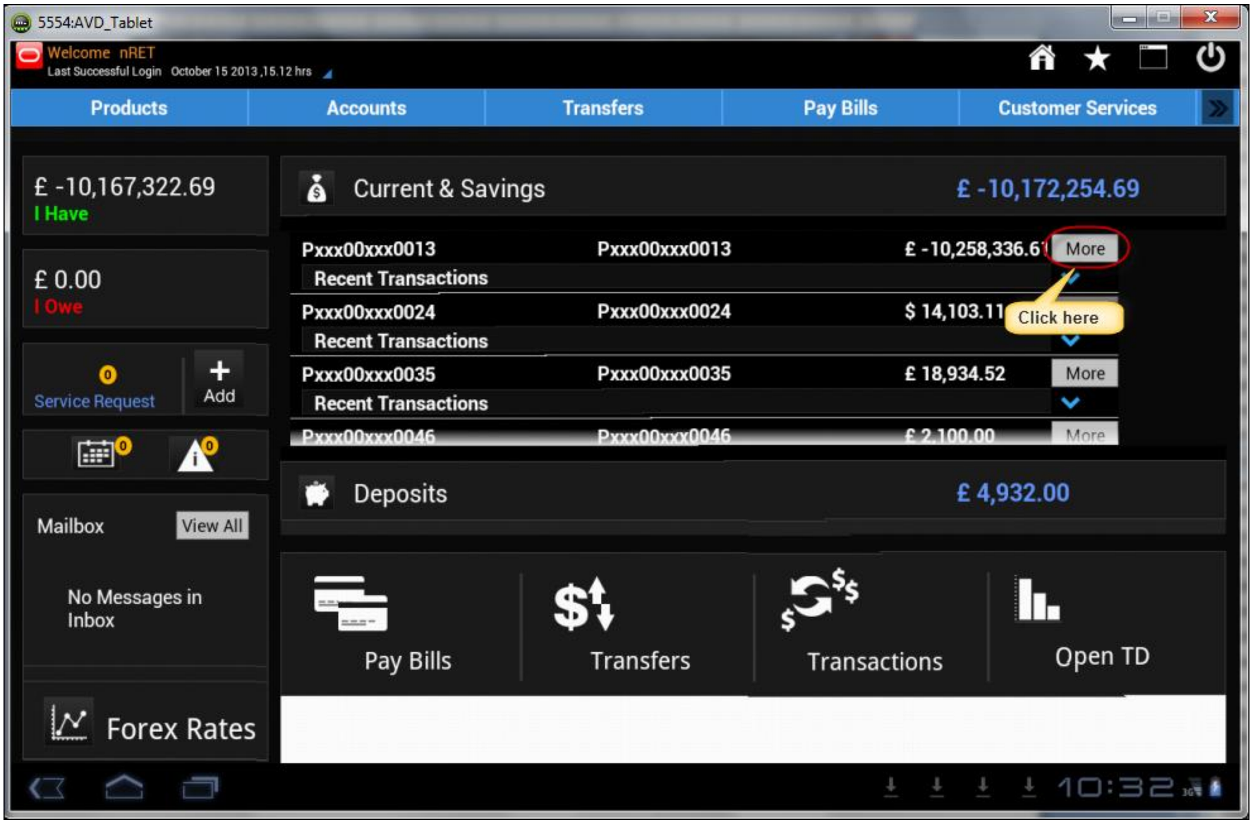
Account Relationship



The following page is displayed.

2. Click any desired record from the available list. The following page is displayed.

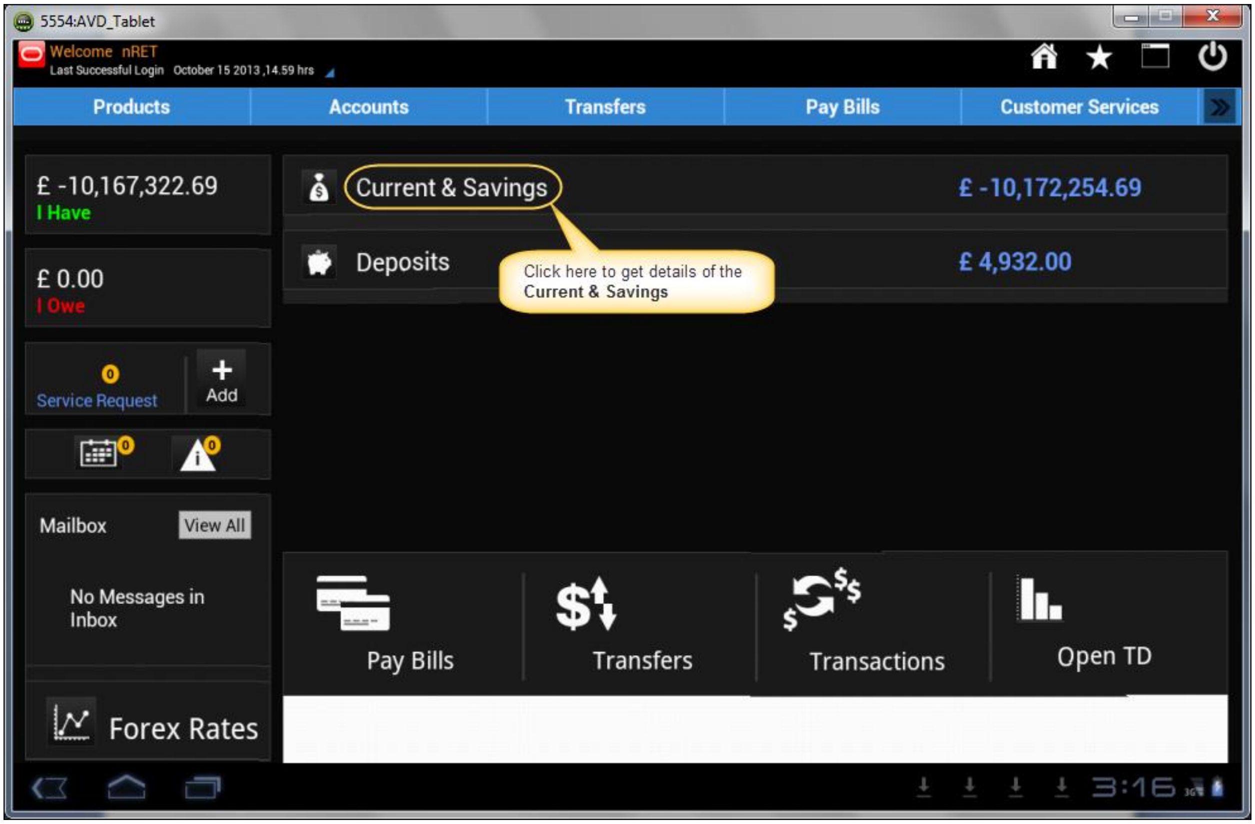
Recent Transaction List of the selected Account Relationship Type


5554:AVD_Tablet
Welcome nRET
Last Successful Login October 15 2013 ,15.12 hrs
Products
Accounts
Transfers
Pay Bills
Customer Services
£ -10,167,322.69
I Have
£ 0.00
I Owe
Service Request
Add
Mailbox
View All
No Messages in Inbox
Forex Rates
Current & Savings
£ -10,172,254.69
Pxxx00xxx0013
Pxxx00xxx0013
£ -10,258,336.61
More
Recent Transactions
Pxxx00xxx0024
Pxxx00xxx0024
$ 14,103.11
Click here
Recent Transactions
Pxxx00xxx0035
Pxxx00xxx0035
£ 18,934.52
More
Recent Transactions
Deposits
£ 4,932.00
Pay Bills
Transfers
Transactions
Open TD

8. Account Activity

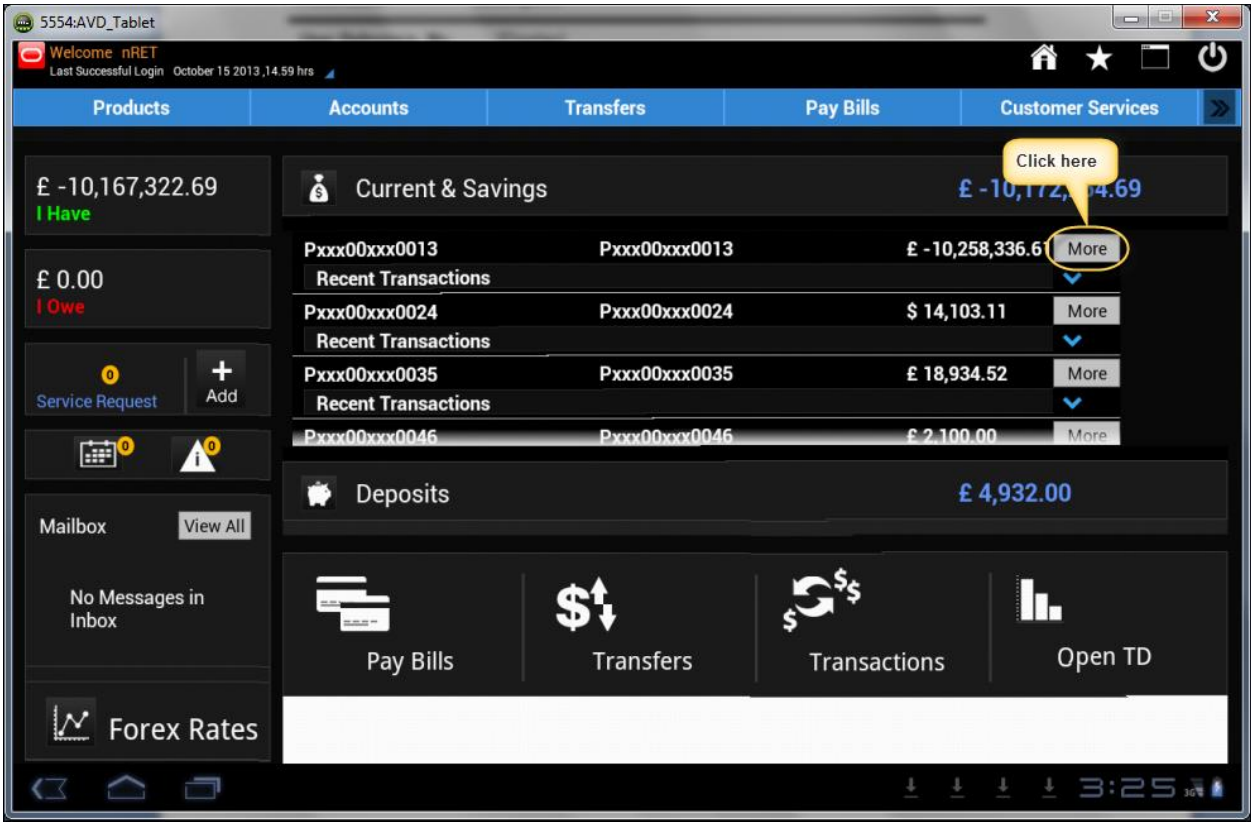
1. Log on to the Android **Tablet Application**. The following page is displayed. The middle area of the Homepage displays the **Account Activity** as shown in the following screenshot.

Account Activity



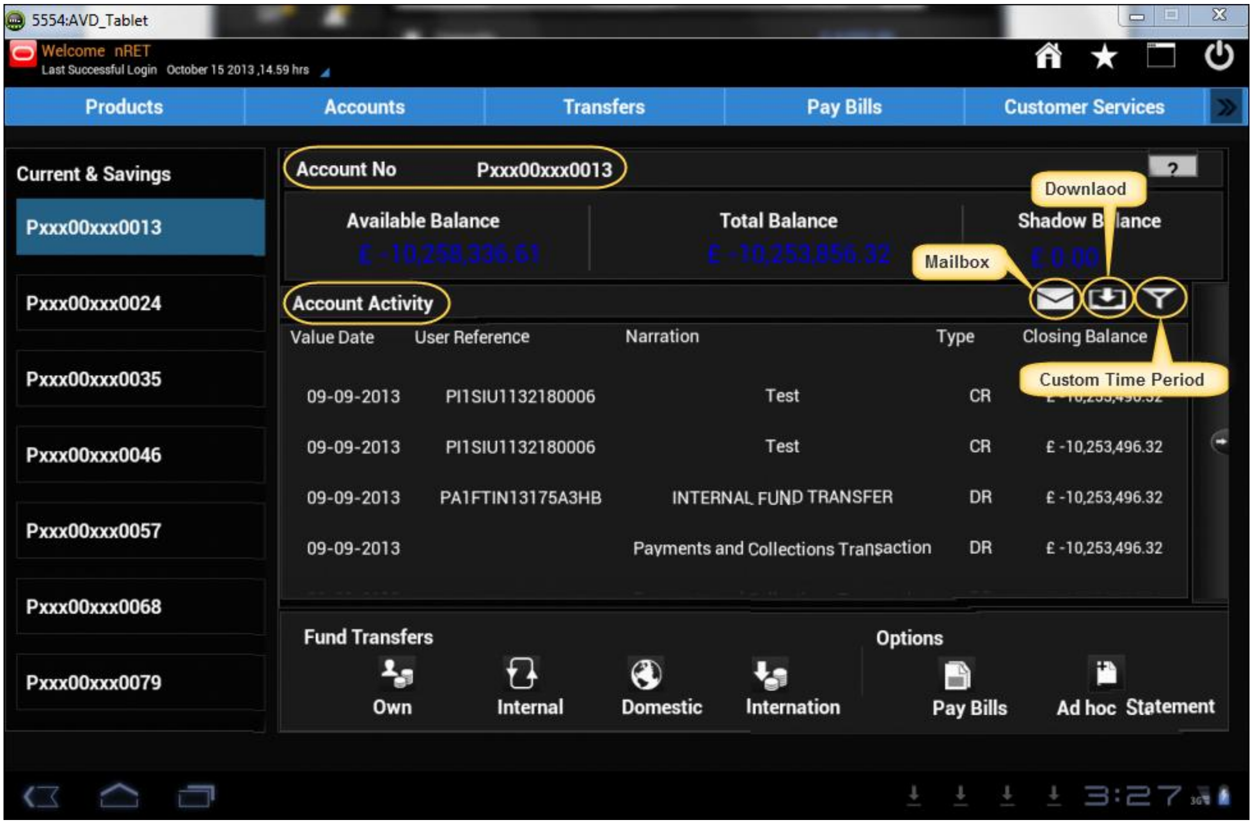
2. Click any desired **Transaction Type**. The following page is displayed.

Account Activity – Current & Savings



3. Click the respective **More** button to get detailed information about that particular transaction. The following page is displayed.

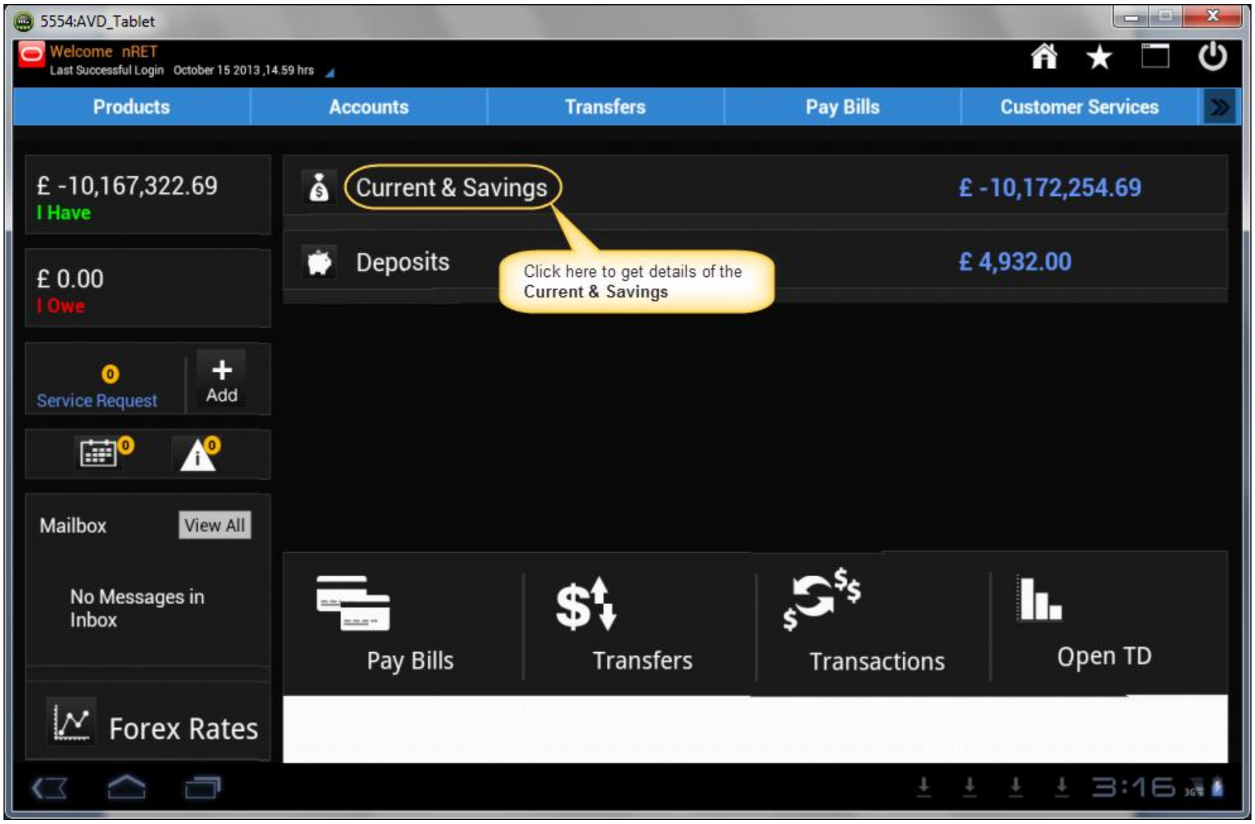
Account Activity – Current & Savings



5554:AVD_Tablet
Welcome nRET
Last Successful Login October 15 2013 ,14.59 hrs
Products
Accounts
Transfers
Pay Bills
Customer Services
Current & Savings
Pxxx00xxx0013
Pxxx00xxx0024
Pxxx00xxx0035
Pxxx00xxx0046
Pxxx00xxx0057
Pxxx00xxx0068
Pxxx00xxx0079
Account No Pxxx00xxx0013
Download
Available Balance
Total Balance
Shadow Balance
Mailbox
Account Activity
Value Date User Reference Narration Type Closing Balance
Custom Time Period
09-09-2013 PI1SIU1132180006 Test CR
09-09-2013 PI1SIU1132180006 Test CR £ -10,253,496.32
09-09-2013 PA1FTIN13175A3HB INTERNAL FUND TRANSFER DR £ -10,253,496.32
09-09-2013 Payments and Collections Transaction DR £ -10,253,496.32
Fund Transfers
Own
Internal
Domestic
Internation
Options
Pay Bills
Ad hoc Statement

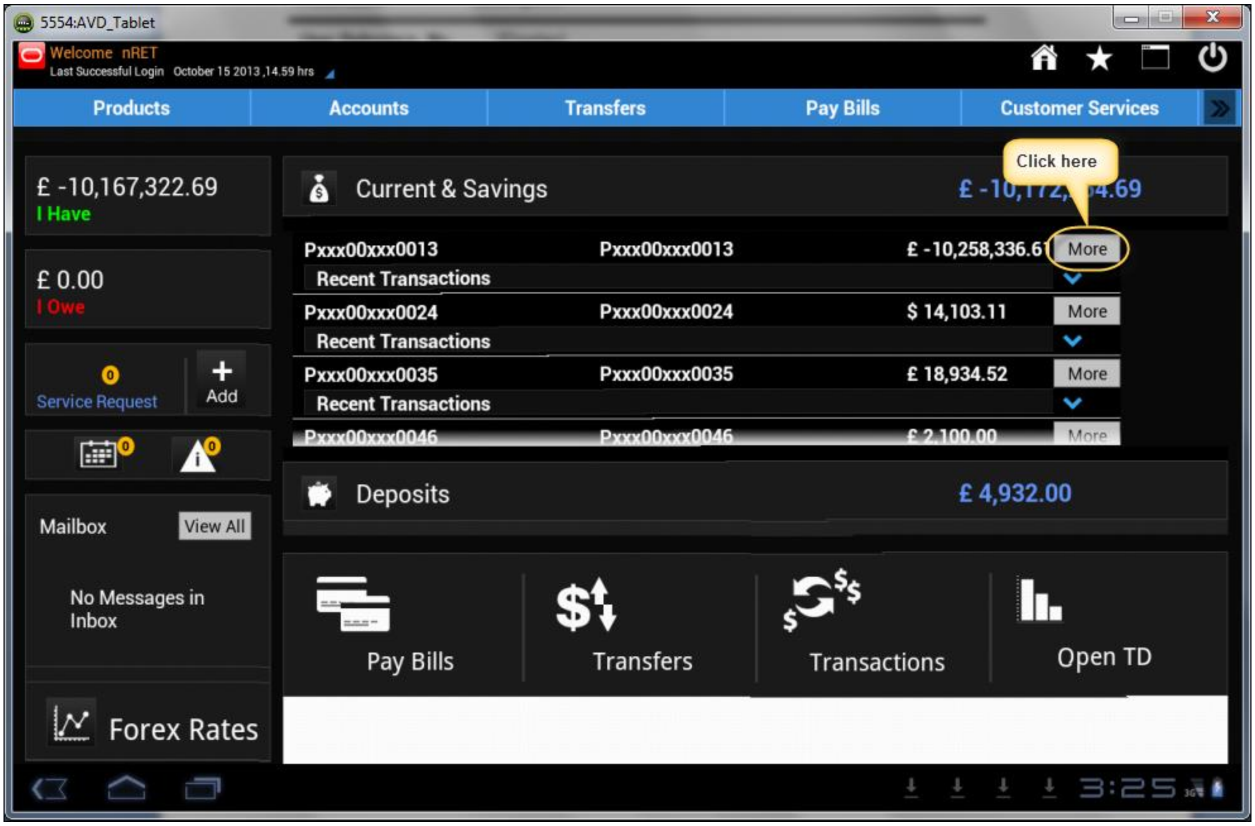
9. Account Details

1. Log on to the Android **Tablet Application**. The following page is displayed. The middle area of the Homepage displays the **Account Activity** as shown in the following screenshot.



2. Click any desired **Transaction Type**. The following page is displayed.

Account Details – Current & Savings

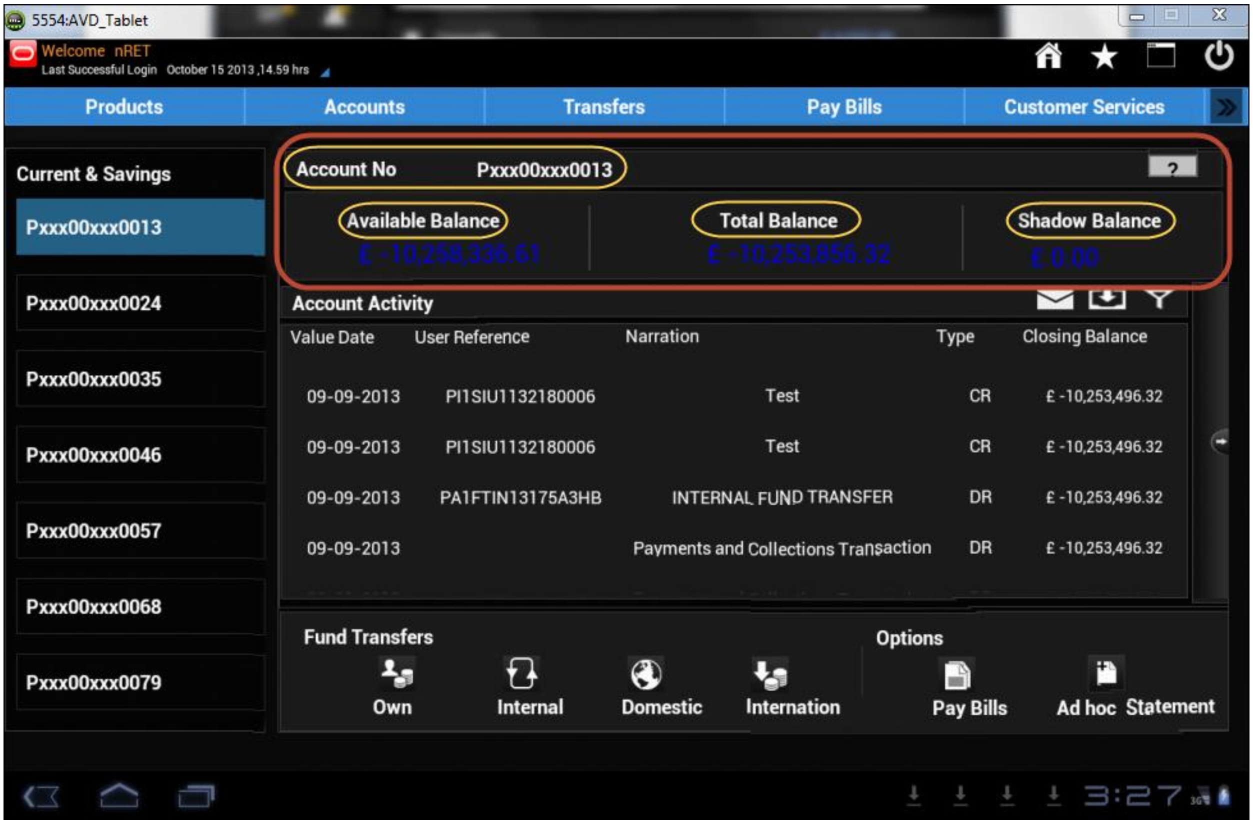


3. Click the respective **More** button to get detailed information about that particular transaction.

The following page is displayed.

The upper portion of the page displays the **Account Details**.

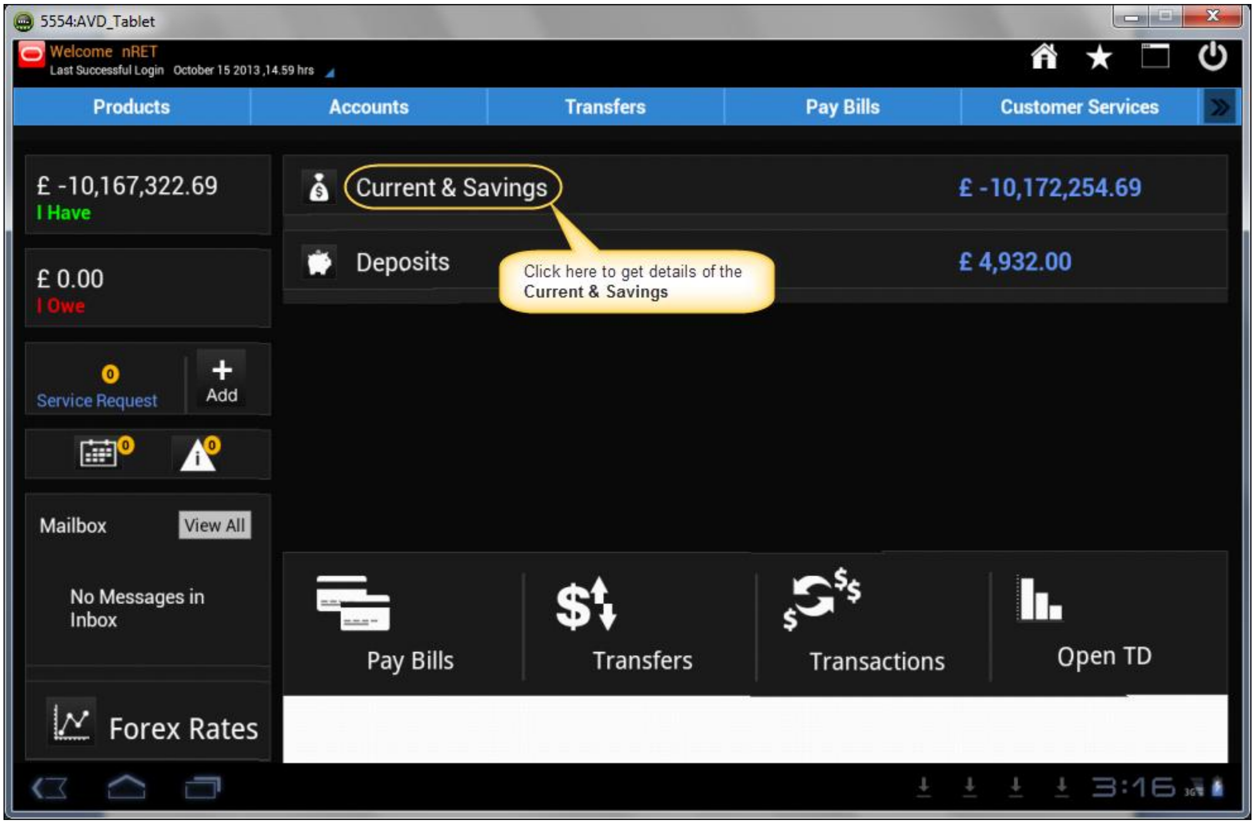
Account Details


5554:AVD_Tablet
Welcome nRET
Last Successful Login October 15 2013 ,14.59 hrs
Products
Accounts
Transfers
Pay Bills
Customer Services
Current & Savings
Pxxx00xxx0013
Pxxx00xxx0024
Pxxx00xxx0035
Pxxx00xxx0046
Pxxx00xxx0057
Pxxx00xxx0068
Pxxx00xxx0079
Account No Pxxx00xxx0013
Available Balance
Total Balance
Shadow Balance
£ 0.00
Account Activity
Value Date User Reference Narration Type Closing Balance
09-09-2013 PI1SIU1132180006 Test CR £ -10,253,496.32
09-09-2013 PI1SIU1132180006 Test CR £ -10,253,496.32
09-09-2013 PA1FTIN13175A3HB INTERNAL FUND TRANSFER DR £ -10,253,496.32
09-09-2013 Payments and Collections Transaction DR £ -10,253,496.32
Fund Transfers
Own
Internal
Domestic
Internation
Options
Pay Bills
Ad hoc Statement

10. My Accounts

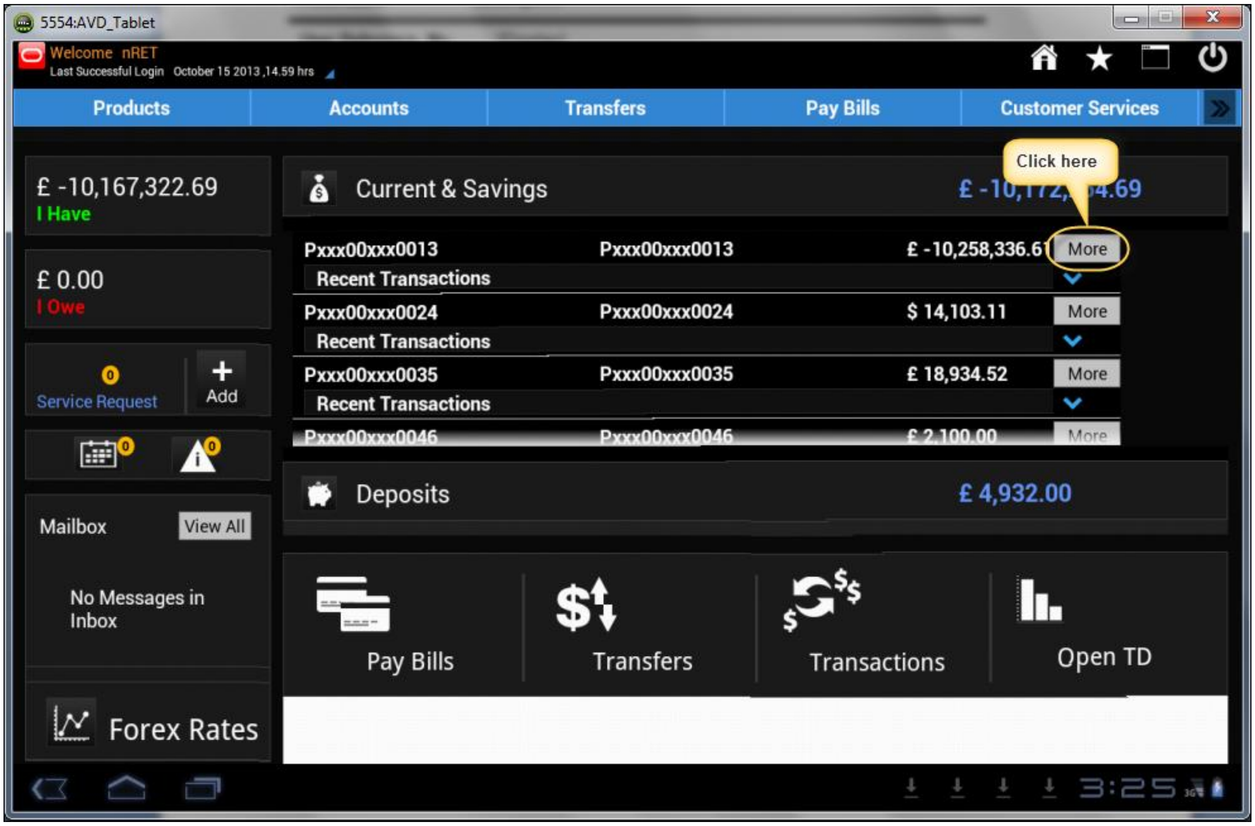
1. Log on to the **Android Tablet Application**.The following page is displayed. The middle area of the Homepage displays the **Account Activity** as shown in the following screenshot.

My Accounts



2. Click any desired **Transaction Type**. The following page is displayed.

My Accounts - Current & Savings

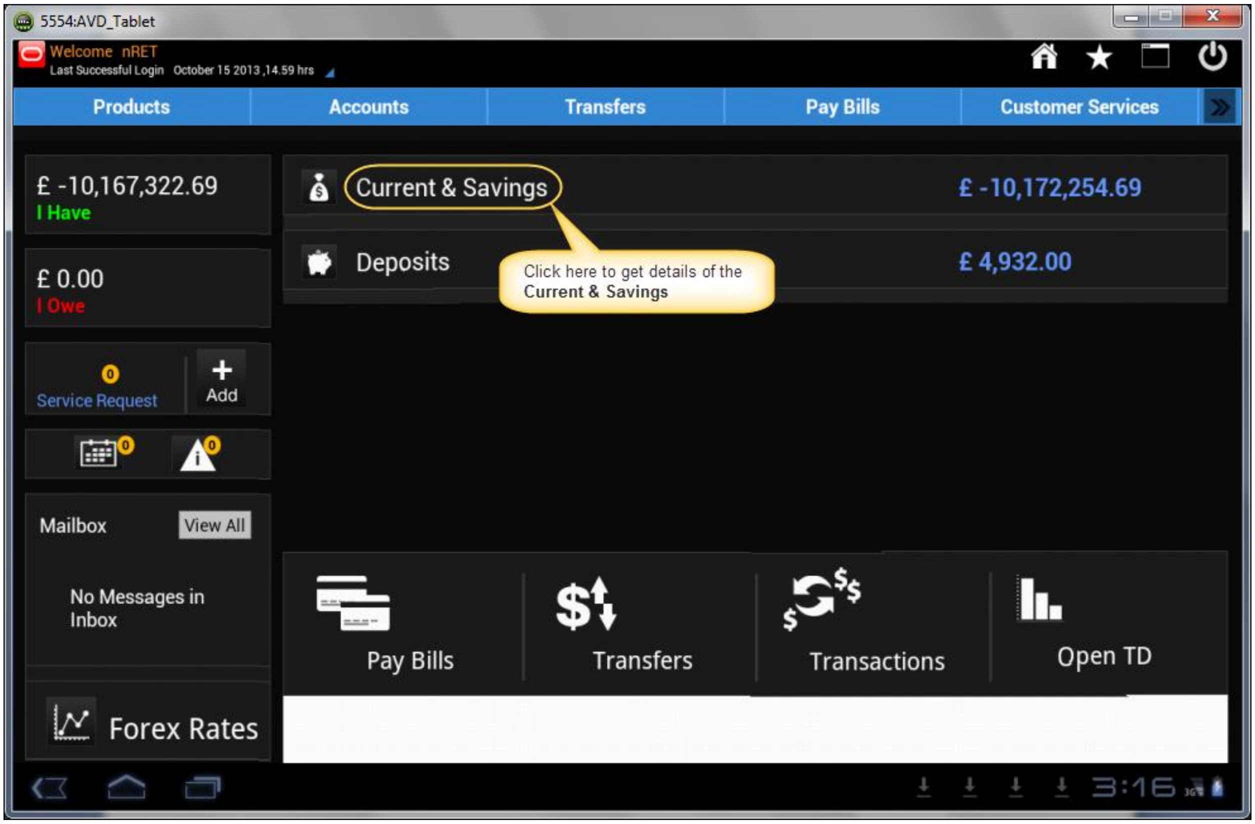


3. Click the respective **More** button to get detailed information about that particular transaction.

11. Adhoc Statement

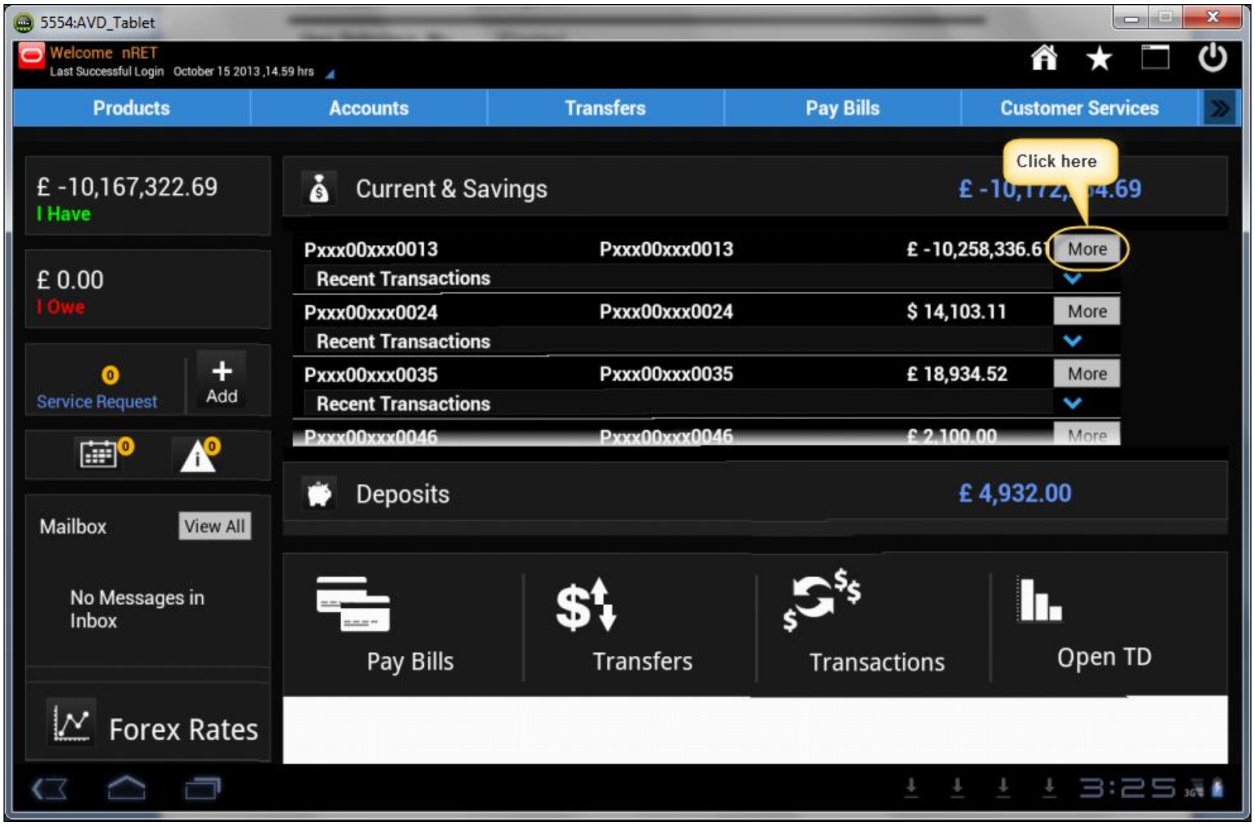
1. Log on to the Android **Tablet Application**. The following page is displayed. The middle area of the Homepage displays the **Account Activity** as shown in the following screenshot.

Current & Savings



2. Click any desired **Transaction Type**. The following page is displayed.

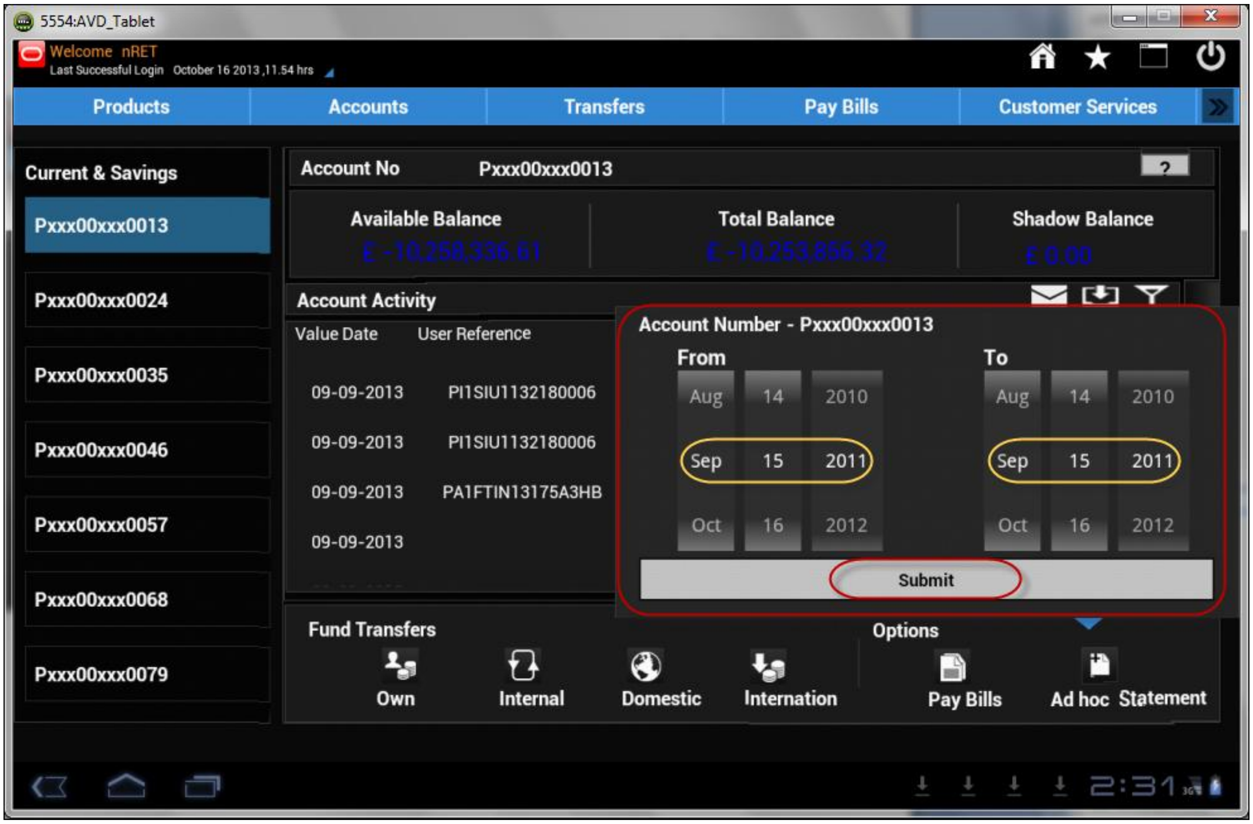
Current & Savings



3. Click the respective **More** button to get detailed information about that particular transaction. The following page is displayed.

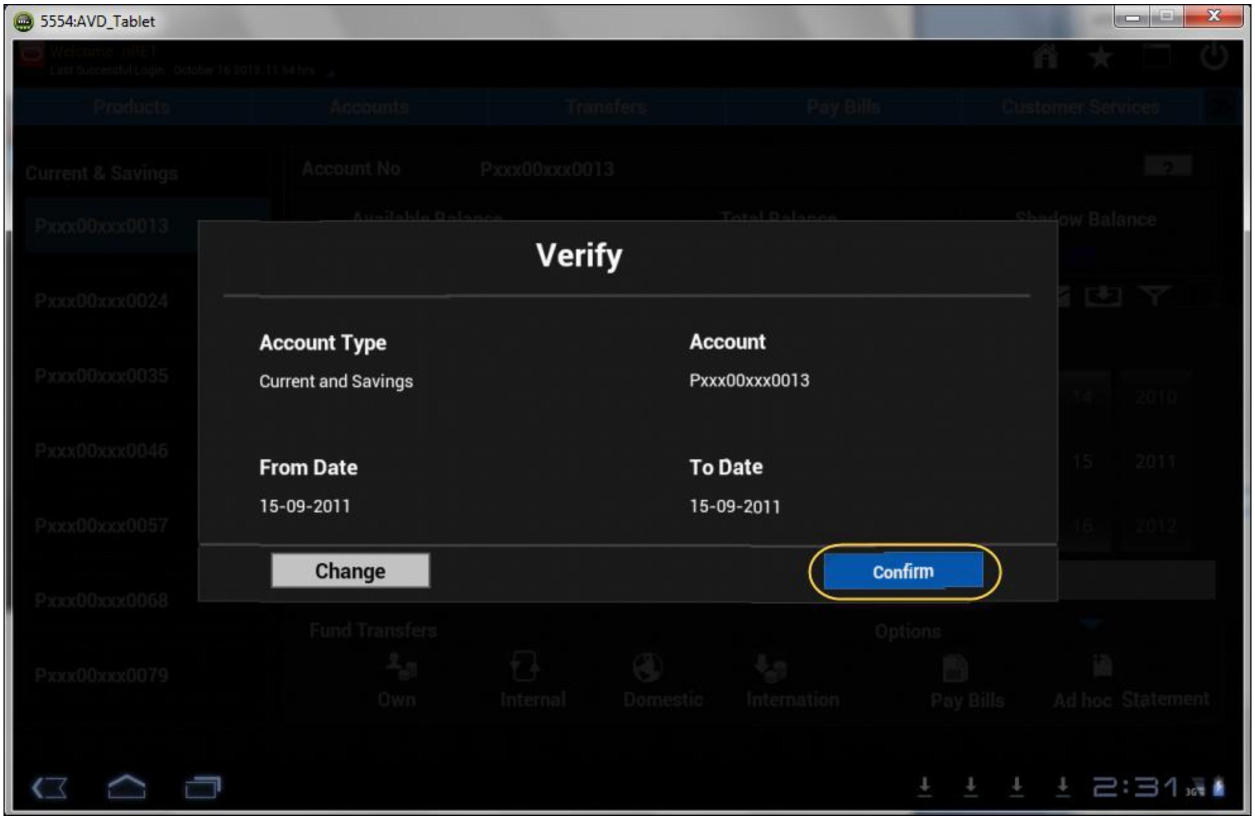
4. Click **Ad hoc Statement.** The following pop-up is displayed.

Date-Picker for Adhoc Statement



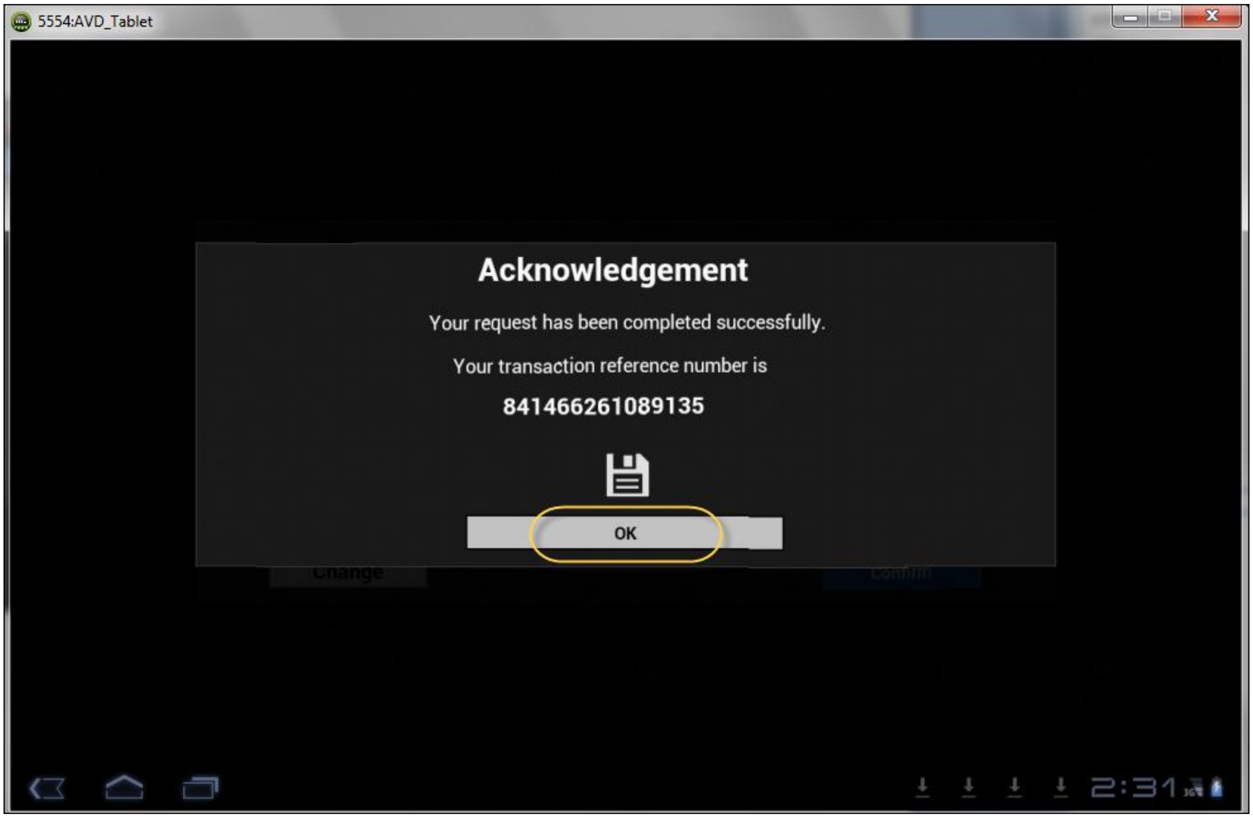
5. Select the appropriate dates from the Date-pickers.
6. Click **Submit**. The following screen is displayed.

Adhoc Statement – Verify



7. Verify the details and click **Confirm**. The following **Acknowledgement** page is displayed.

Acknowledgement

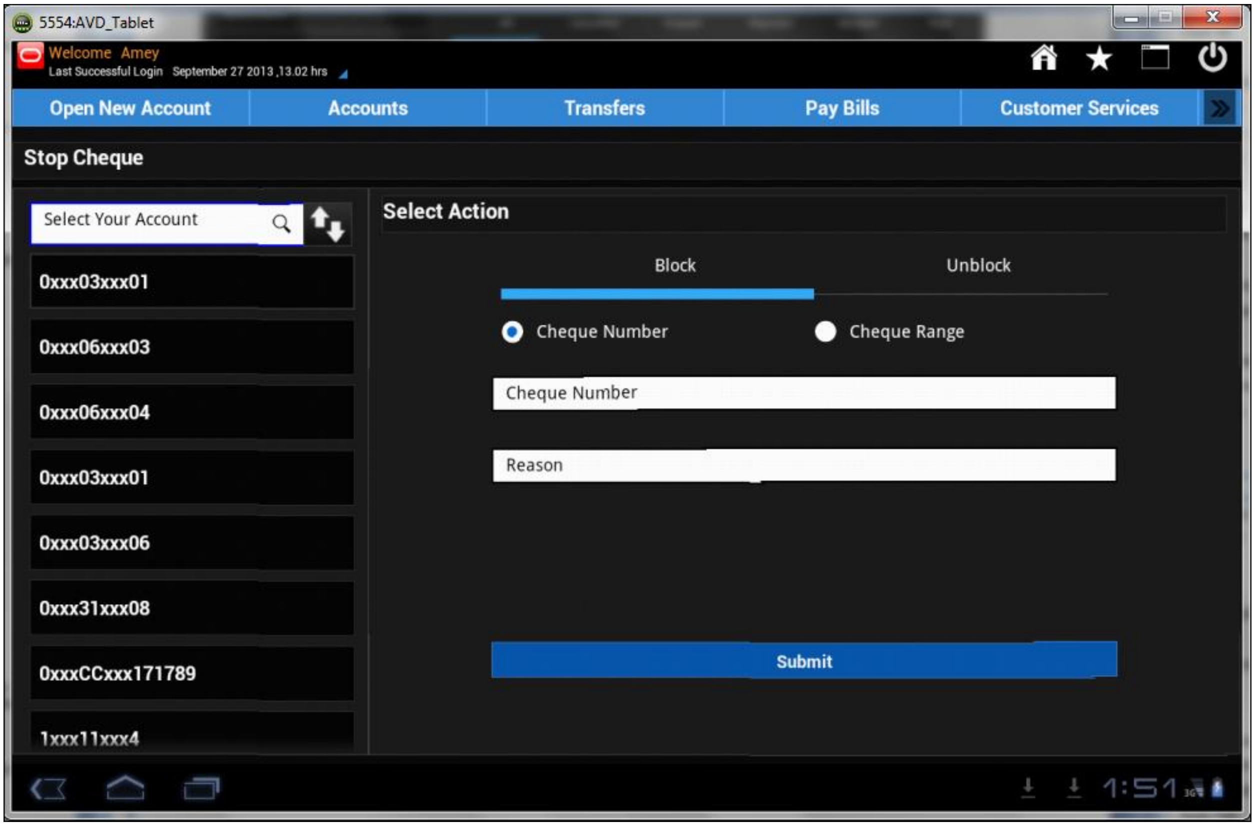

5554:AVD_Tablet
Acknowledgement
Your request has been completed successfully.
Your transaction reference number is
841466261089135
OK
2:31

8. Click **OK**.

12. Stop Cheque

1. Select **Stop Cheque** option available in the **Cheques** pop-up. The following page is displayed.

Stop Cheque



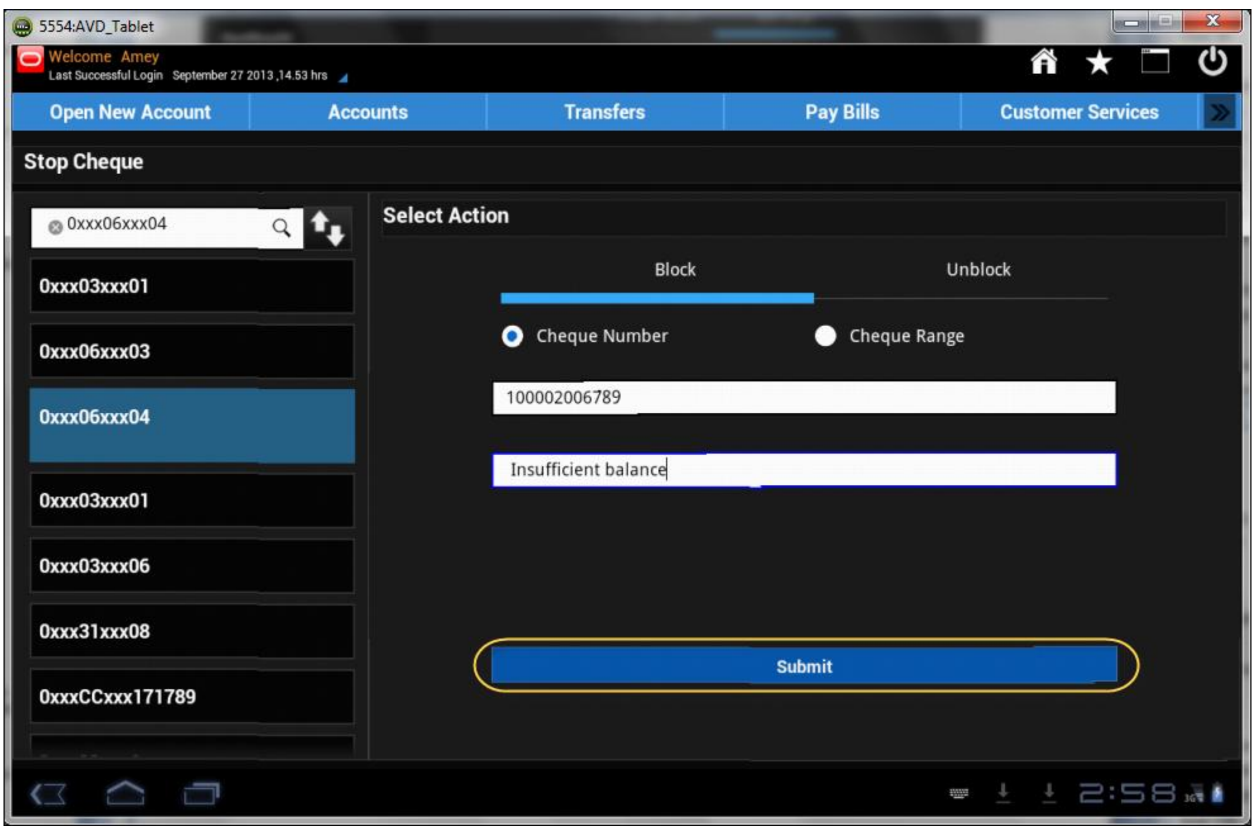
Field Description

Field Name	Description
Stop Cheque	
Select Your Account	**[List Box]** **Select the appropriate account from the list box.**
Select Action	**[Tab]** **Select the desired option from the following:** • Block • Unblock

Field Name	Description
Block	**[Radio Button]** **Select the desired option from the following:** • Cheque Number • Cheque Range
Cheque Number	**[Input Box]** **Enter the required Cheque Number in the respective field.**
Reason	**[Input Box]** **Enter the required Cheque Number in the respective field.**
Submit	**[Action Button]** **Click Submit to submit the Stop Cheque details.**

2. Enter the appropriate details in the respective fields, as shown in the following screenshot.

Stop Cheque

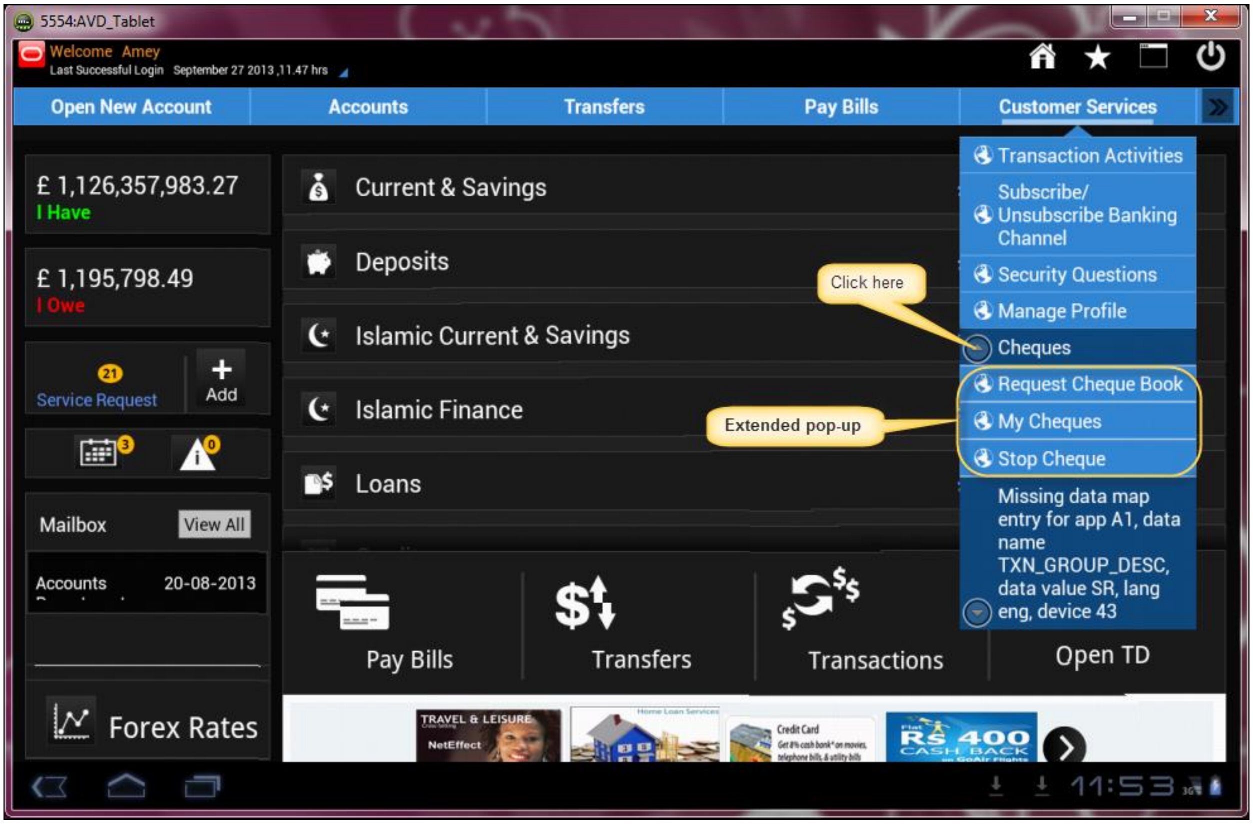


3. Click **Submit**.

13. Cheques

1. Click **Cheques** from **Customer Services** menu available on the blue ribbon. The extended pop-up is displayed.

Cheques



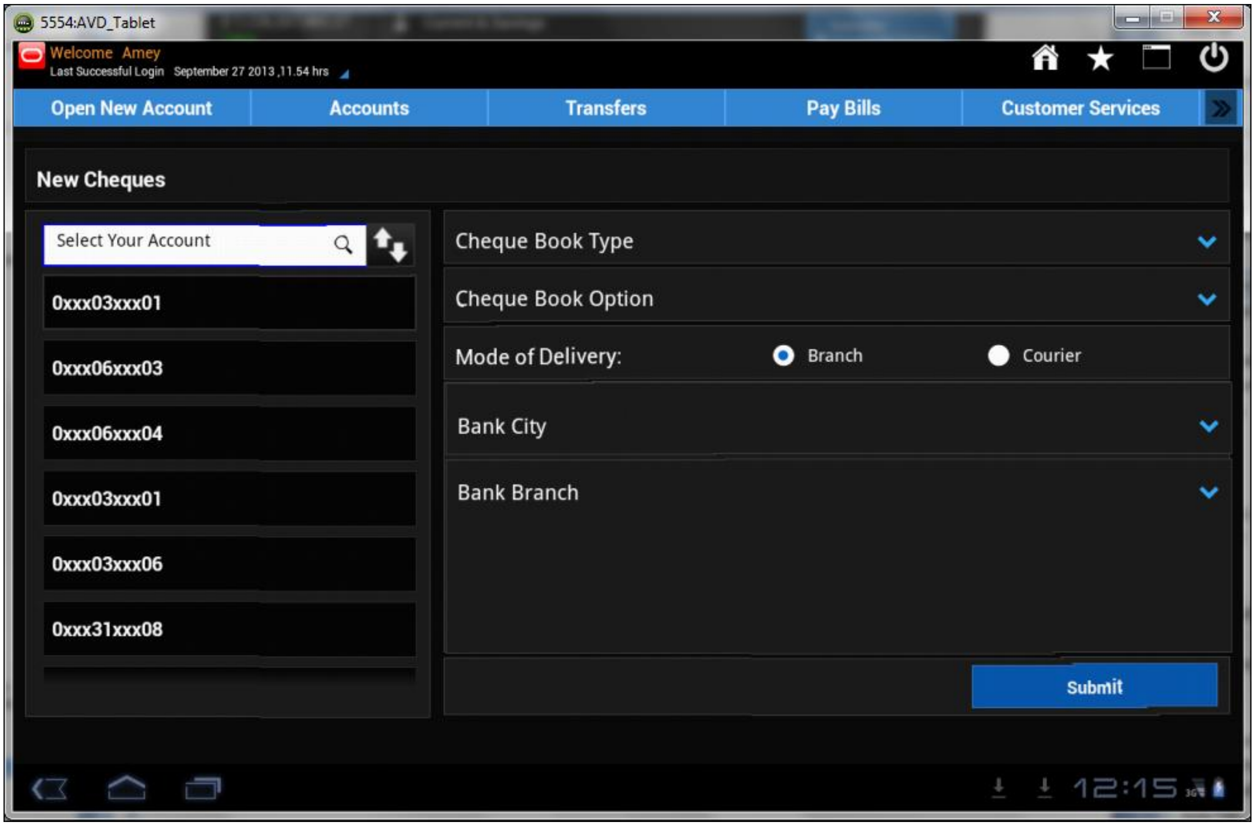
The extended pop-up contains the following values:

- Request Cheque Book
- My Cheques

14. New Cheques

1. Select **Request Cheque Book** option available in the **Cheques** pop-up. The following page is displayed.

New Cheques



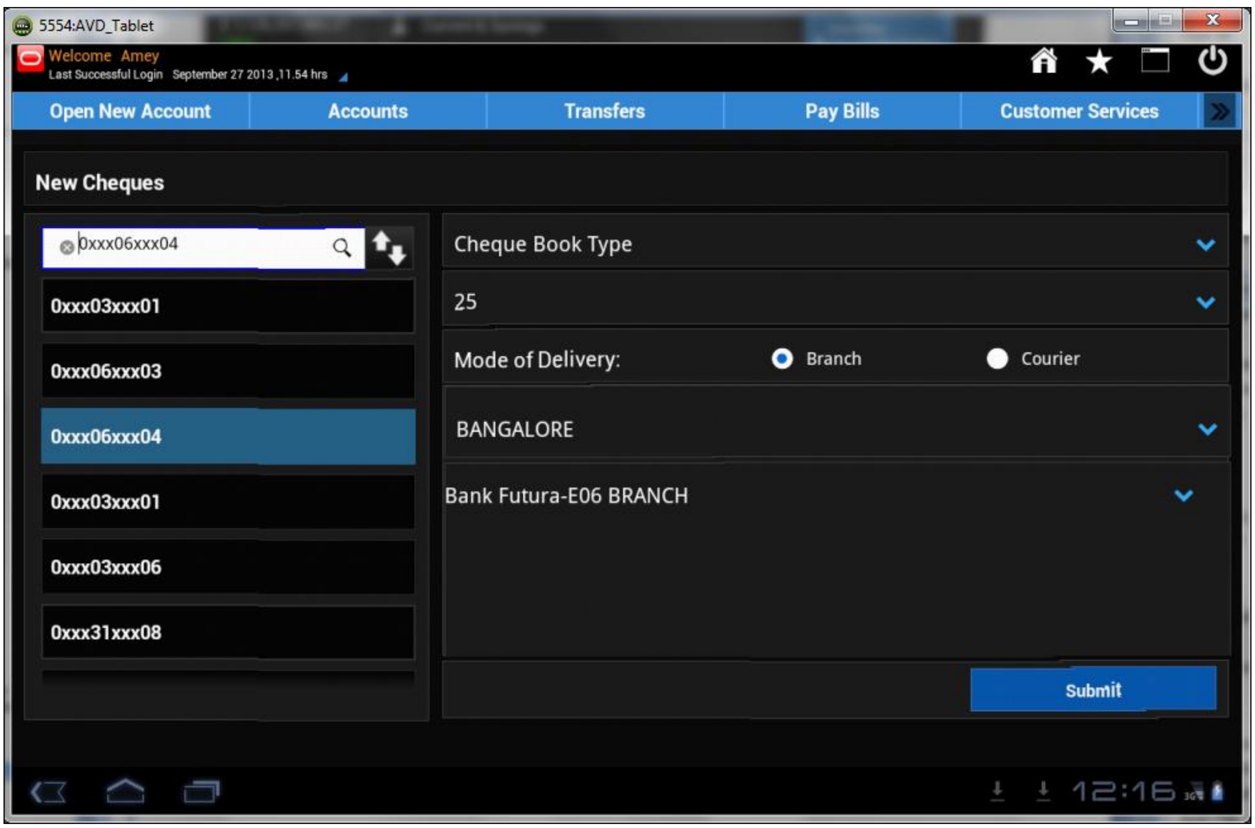
Field Description

Field Name	Description
New Cheques	
Select Your Account	**[Dropdown List]** **Select the desired account from the available list.**
Cheque Book Type	**[Dropdown list]** **Select the desired option from the following:**
Cheque Book Option	**[Dropdown List]** **Select the desired option from the following:** **10 Leaves** **25 Leaves**

Field Name	Description
Mode of Delivery	**[Radio Button]** **Select the desired option from the following:** **Branch** **Courier**
Bank City	**[Dropdown List]** **Select the appropriate city from the available list.**
Bank Branch	**[Dropdown List]** **Select the appropriate branch from the available list.**
Submit	**[Action Button]** **Click Submit to submit the details.**

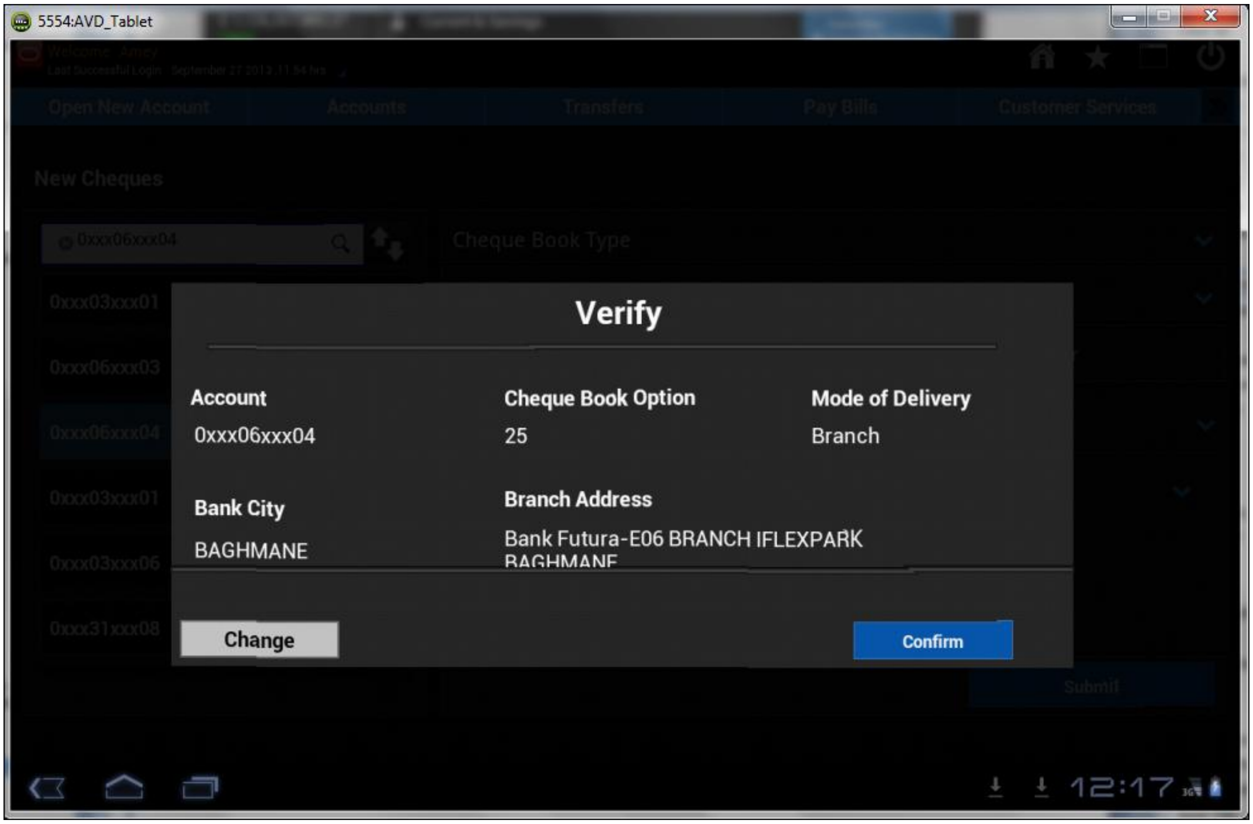
2. Select the appropriate information as shown in the following screenshot.

New Cheques



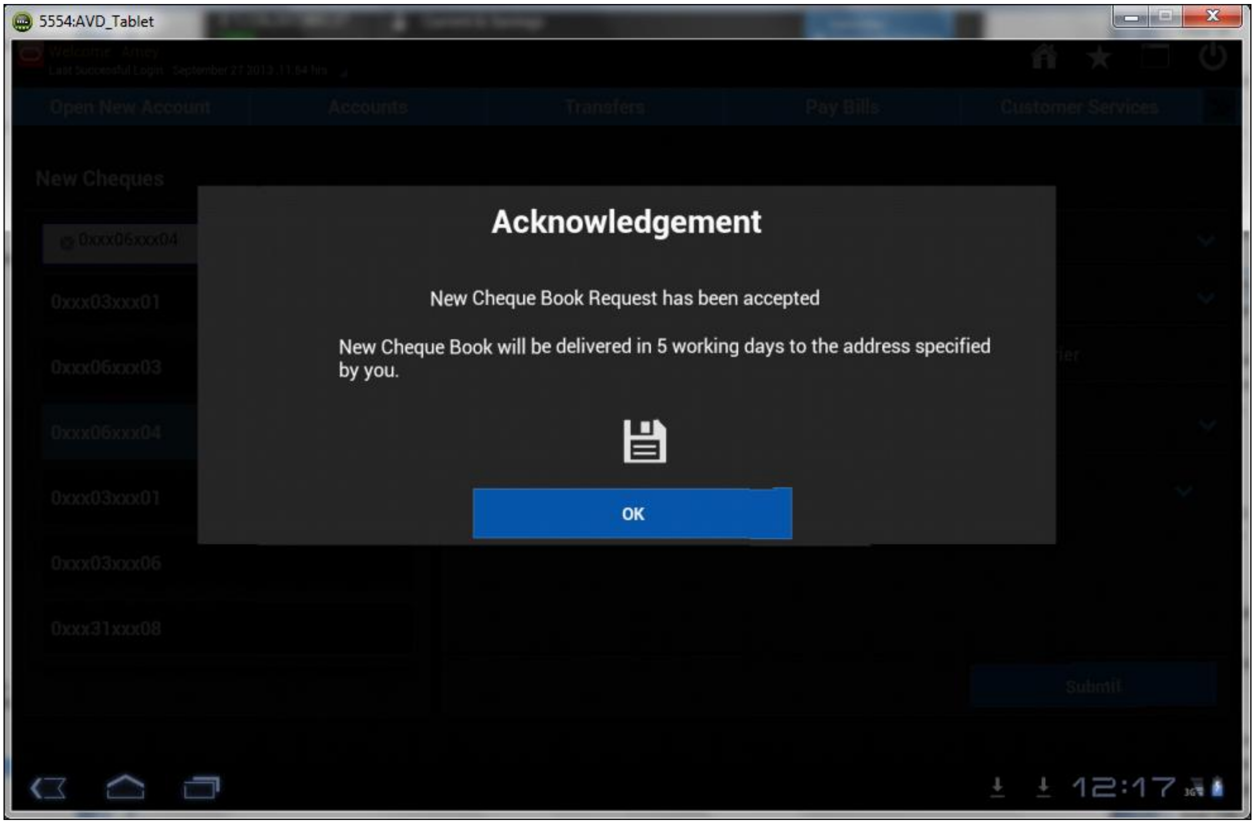
3. Click **Submit**. The following **Verify** page is displayed.

Verify



4. Click **Change**, if any changes are required to the information entered.
5. Click **Confirm**. The following page appears.

Acknowledgement

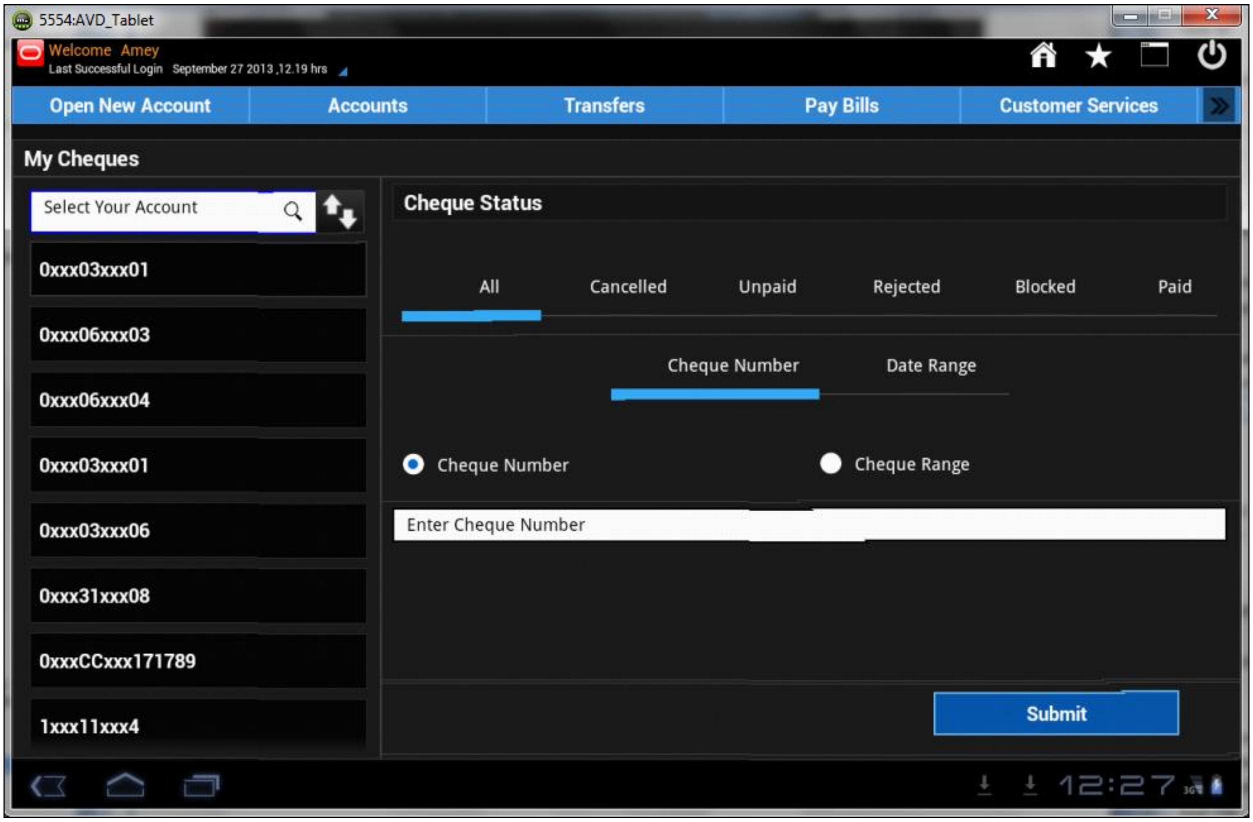

5554:AVD_Tablet
Acknowledgement
New Cheque Book Request has been accepted
New Cheque Book will be delivered in 5 working days to the address specified by you.
OK
12:17

6. Click **OK**.

15. My Cheques

1. Select **My Cheques** option available in the **Cheques** pop-up. The following page is displayed.

My Cheques



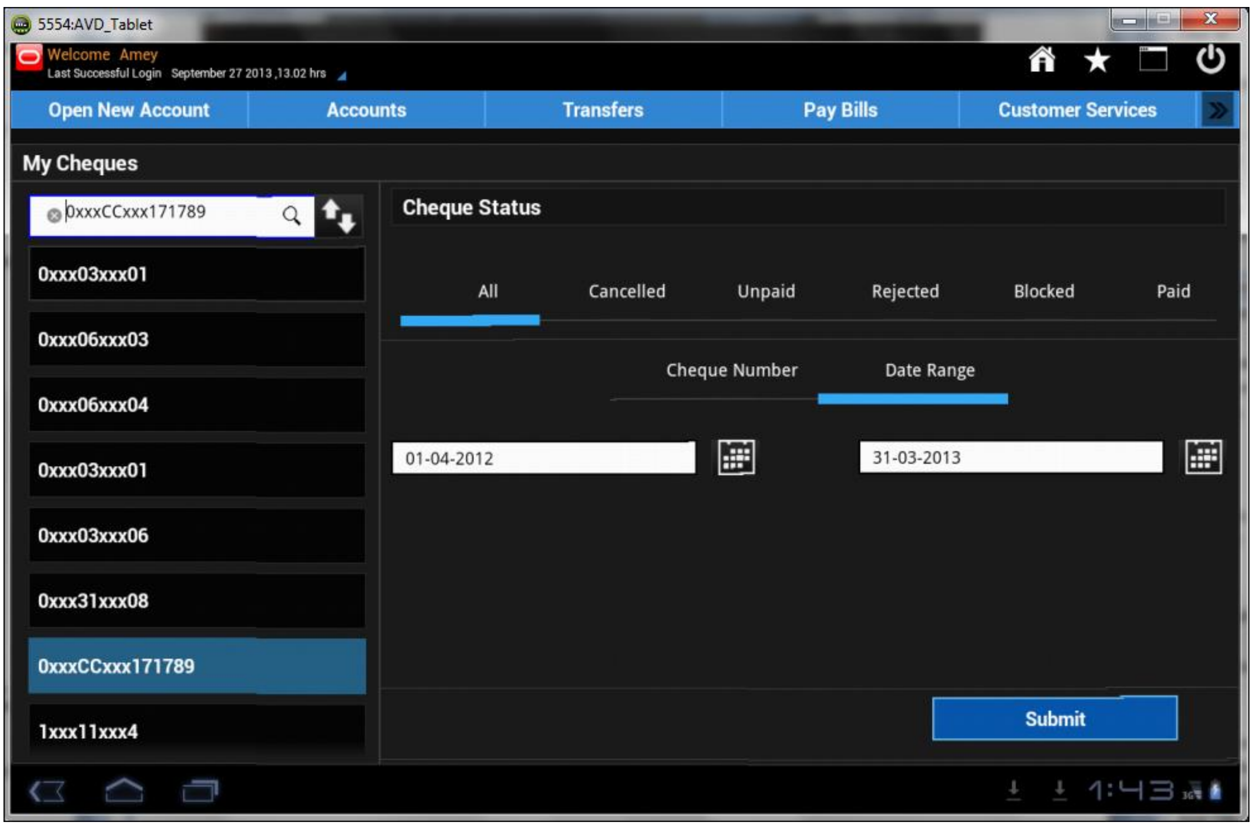
Field Description

Field Name	Description
My Cheques	
Cheque Status	**[Tab]** **Select the desired option from the following:** • All • Cancelled • Unpaid • Rejected • Blocked • Paid

Field Name	Description
Cheque Number	**[Radio Button]** **Select the desired option from the following:** • Cheque Number • Cheque Range
Enter Cheque Number	**[Input Box]** **Enter the required Cheque Number in the respective field.**
Date Range	**[Date-picker]** **Select the desired Date Range using the Date-picker.**
Submit	**[Action Button]** **Click Submit to submit the My Cheques details.**

2. Enter the appropriate details in the respective fields, as shown in the following screenshot.

My Cheques



3. Click **Submit**. The following page appears.

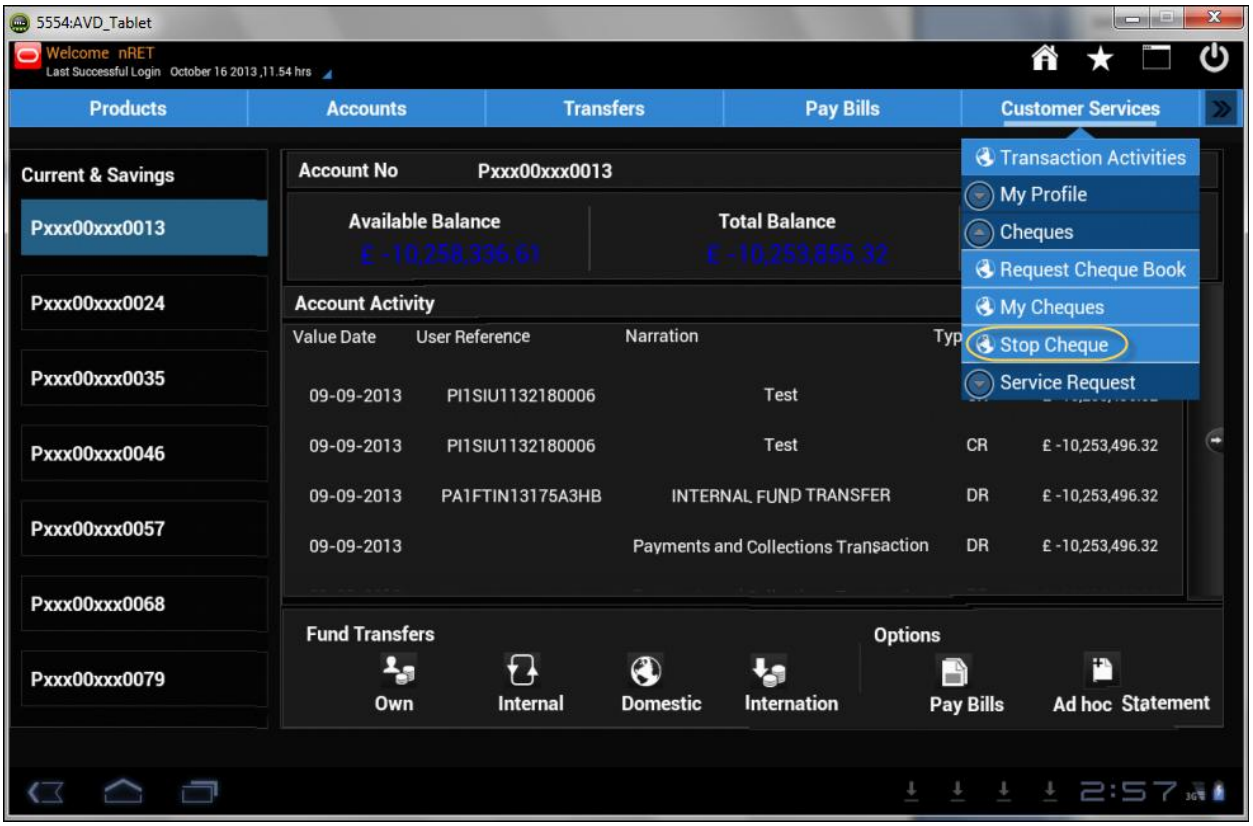
16. Stop Cheque

This menu allows you to stop unpaid cheque issued from the account or unblock a blocked/stopped cheque. You can stop/unblock a single cheque.

To stop cheque

1. Log on to the Android Tablet Banking application.
2. Select **Customer Services > Stop Cheque** from the menu, as shown in the following screenshot.

Customer Services

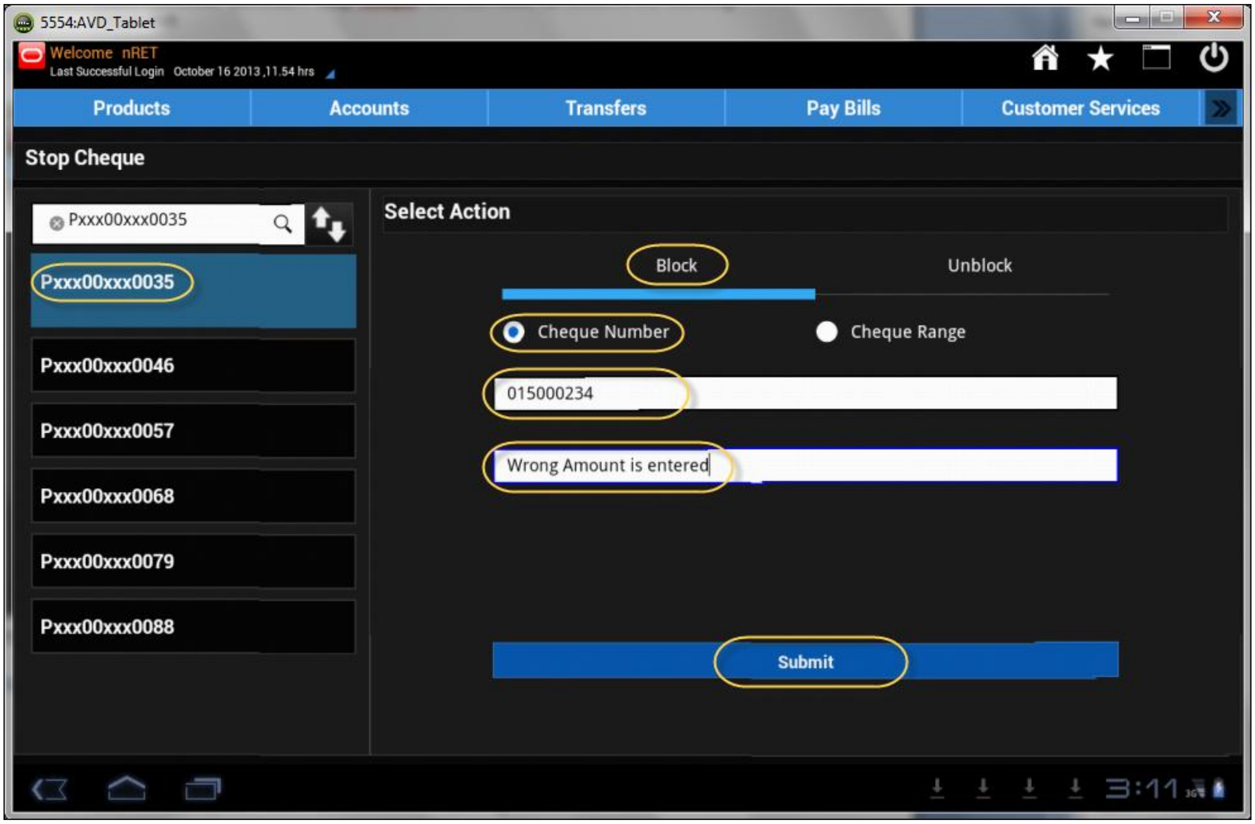


The system displays **Stop Cheque** screen, as shown in the following screenshot.

Stop Cheque

3. Select the desired tab from the following:
4. Select the appropriate type from the following:
5. Enter the **Cheque Number** / **Cheque Range**.
6. Enter the appropriate reason, as shown in the following screenshot.

Stop Cheque

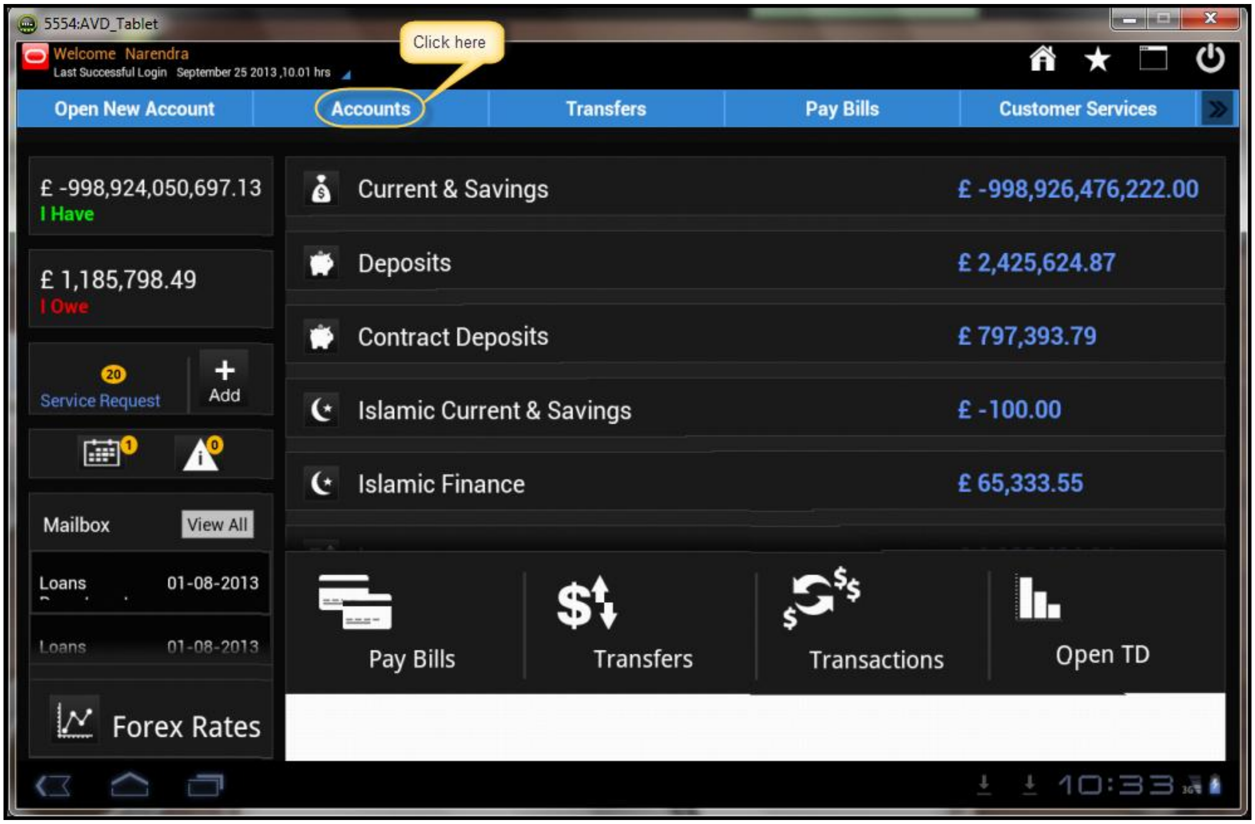


7. Click **Submit**.

17. Loan Details

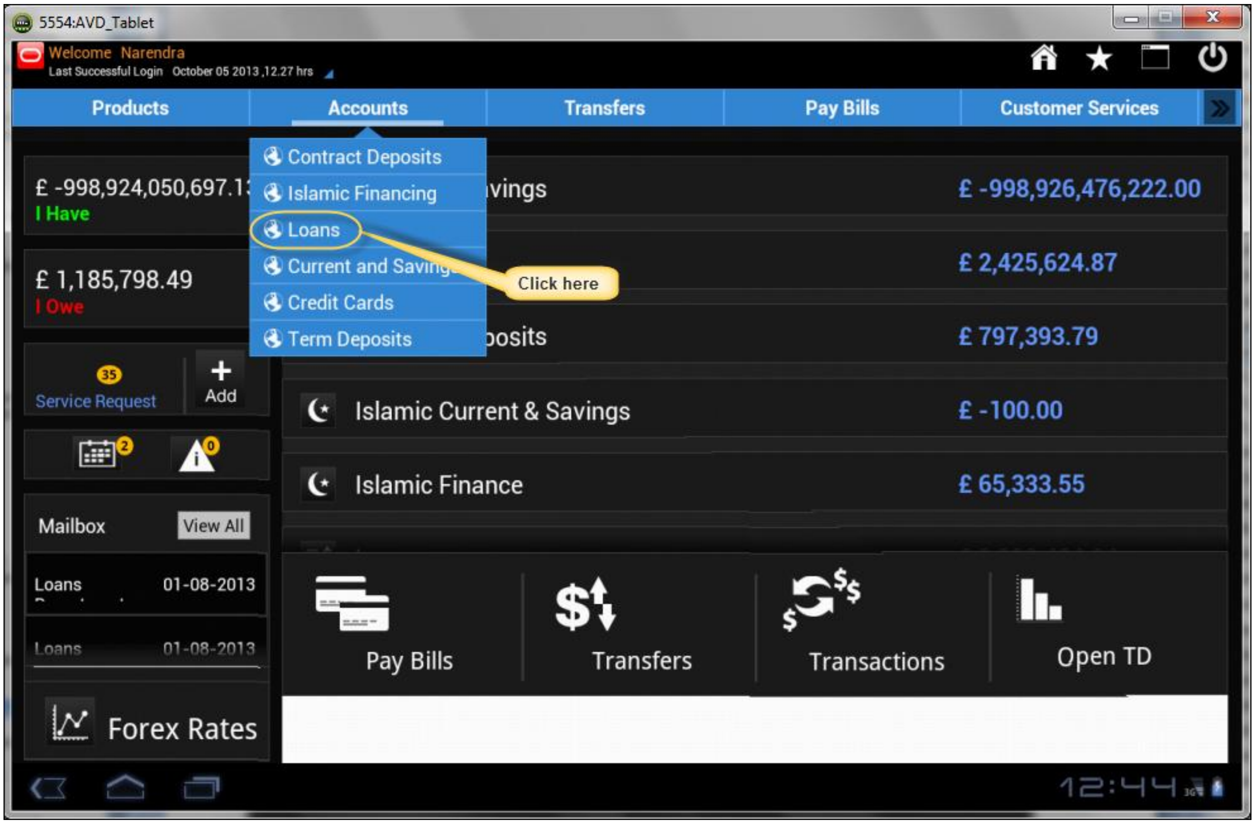
1. Click **Accounts**, as shown in the following screenshot.

Accounts



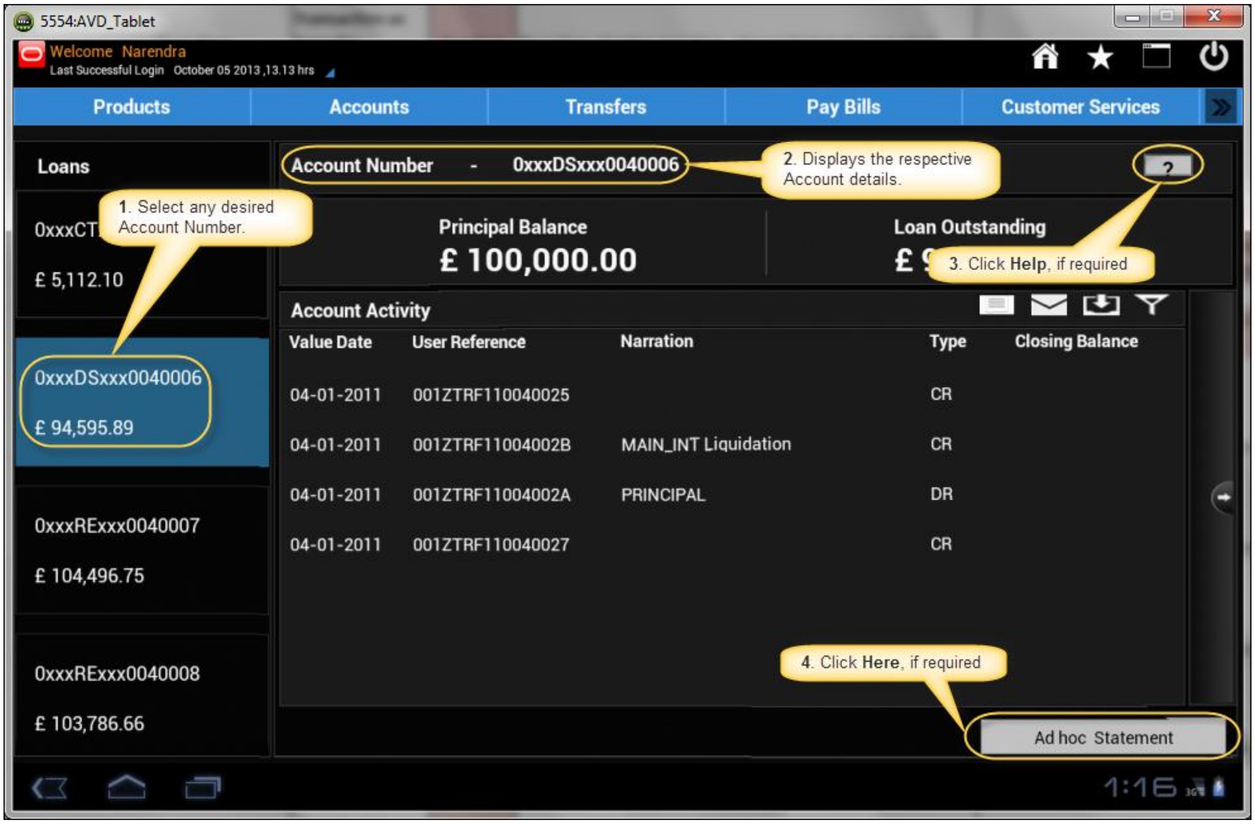
2. Click **Loans**, as shown in the following screenshot.

Loans



The following page is displayed.

Loans

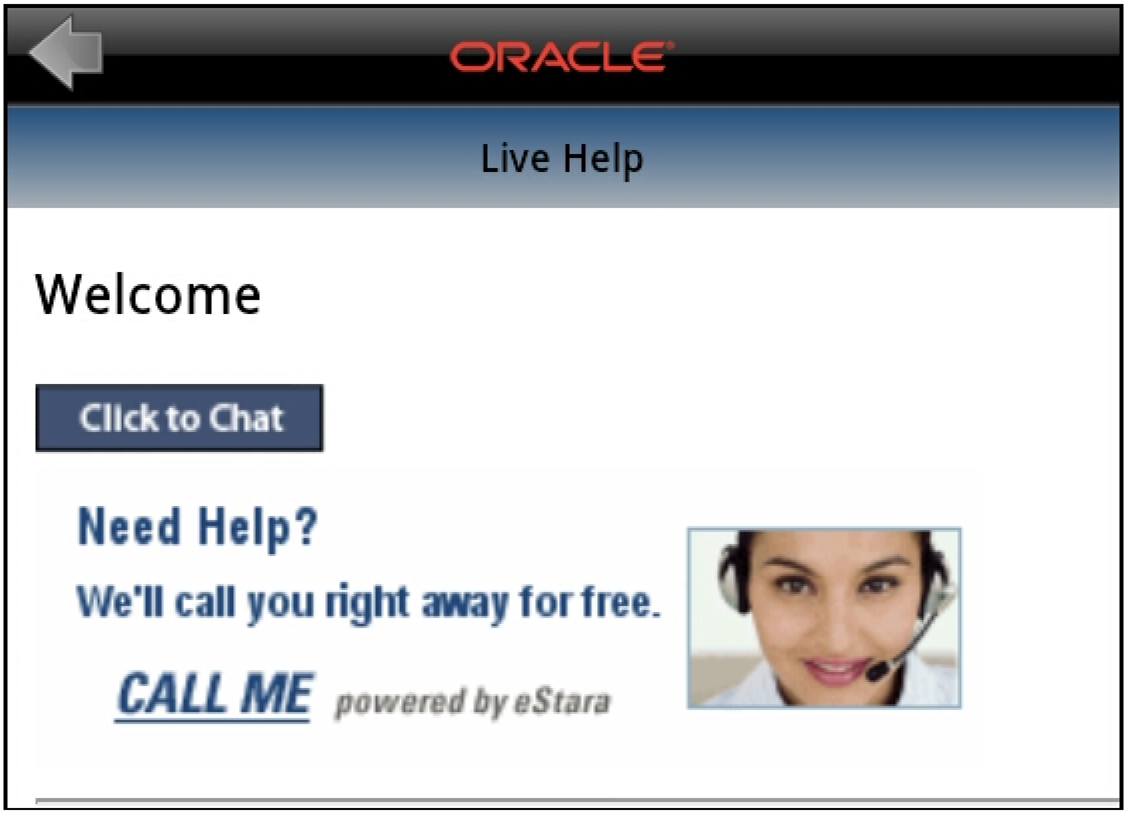


Field Description

Field Name	Description
Loans	**[List Box]** **Select the desired Account Number from the Loans list.**
Account Details	**[Display]** **Displays the respective account details for the account selected.**
Ad hoc Statement	**[Action Button]** **Click Ad hoc Statement to retrieve the statement for the specific period of time.**

3. Click **Help**, if required. It displays the **Live Help** on the screen.

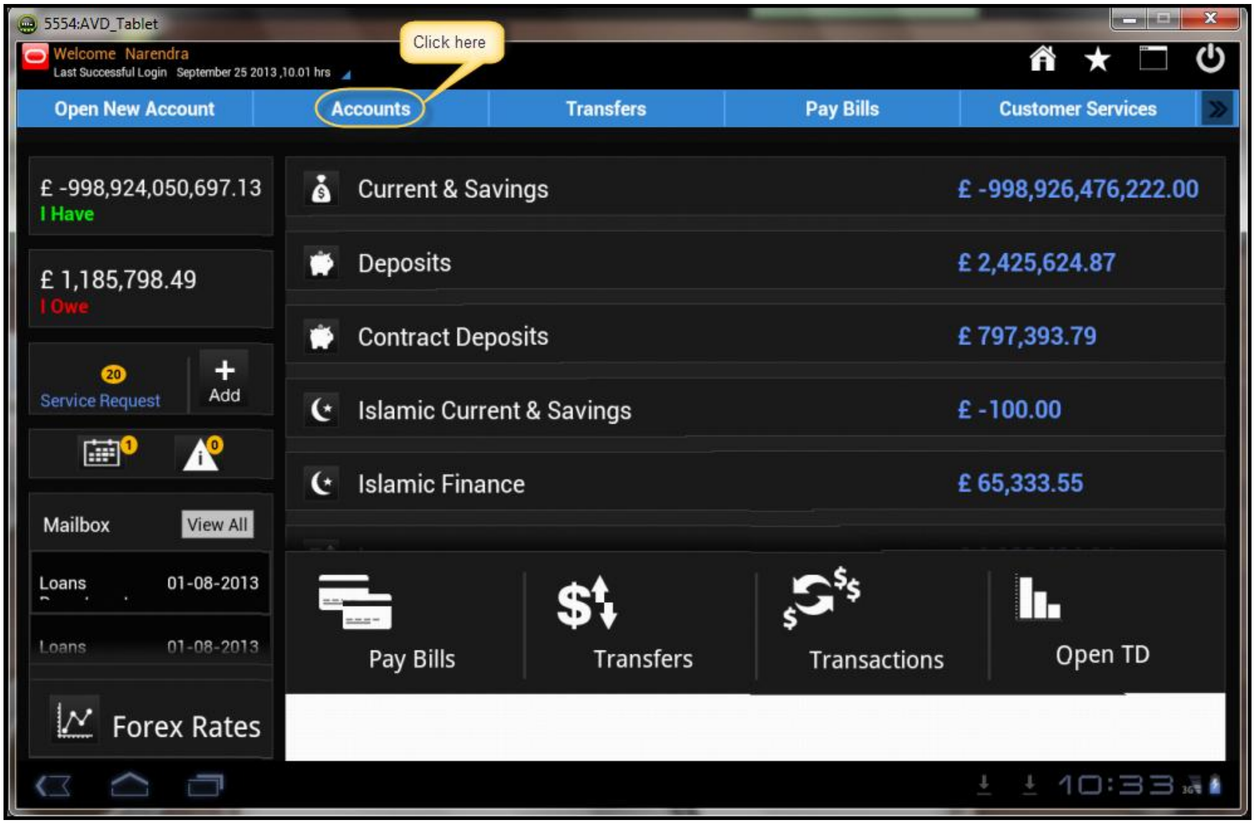
Live Help


ORACLE
Live Help
Welcome
Click to Chat
Need Help?
We'll call you right away for free.
CALL ME
powered by eStara

18. Financing Details

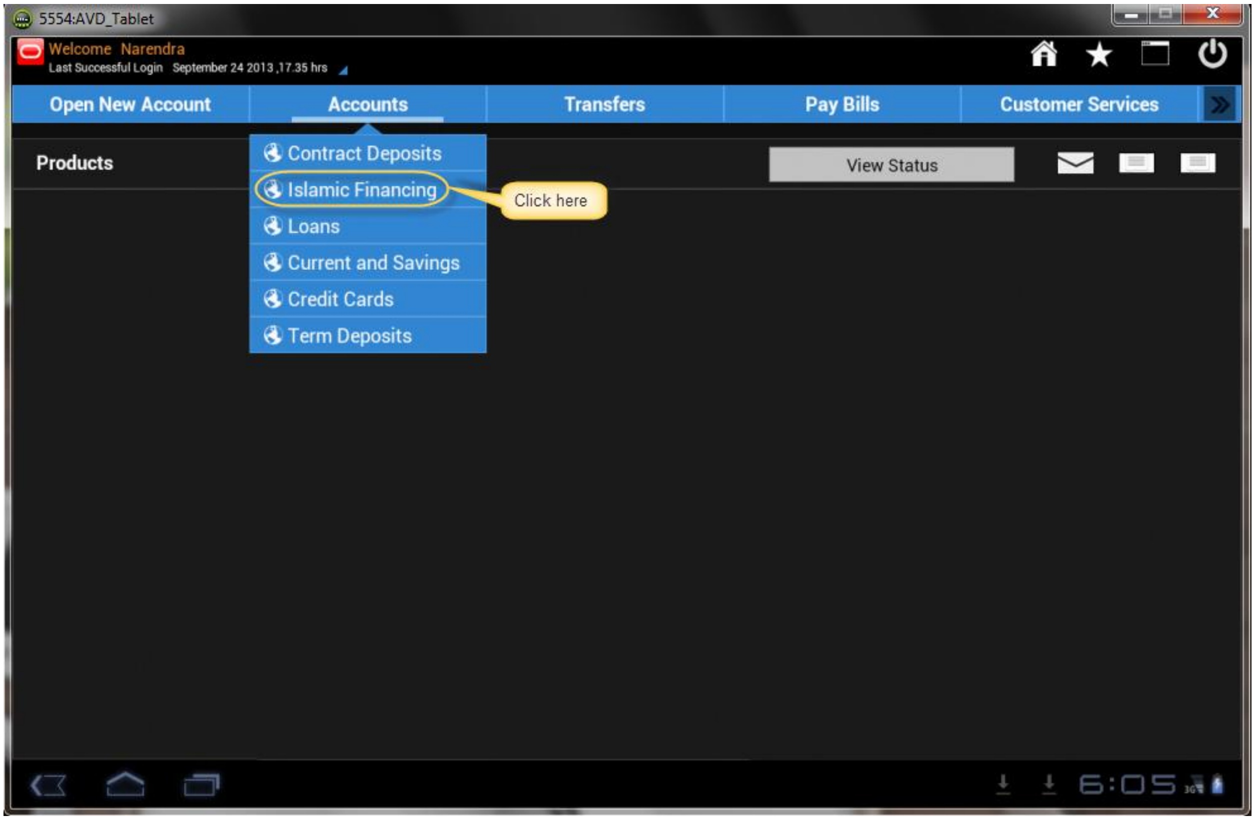
1. Click **Accounts**, as shown in the following screenshot.

Accounts



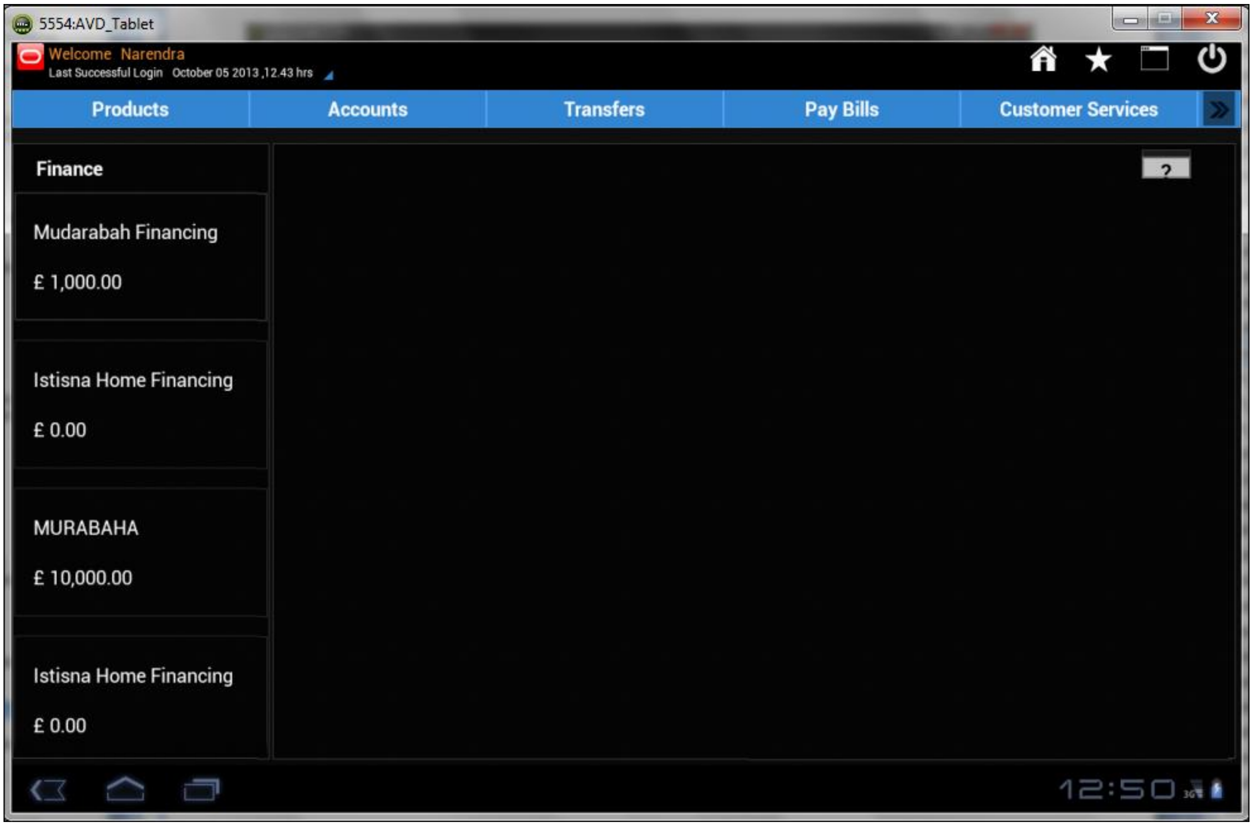
2. Click **Islamic Financing**, as shown in the following screenshot.

Islamic Financing



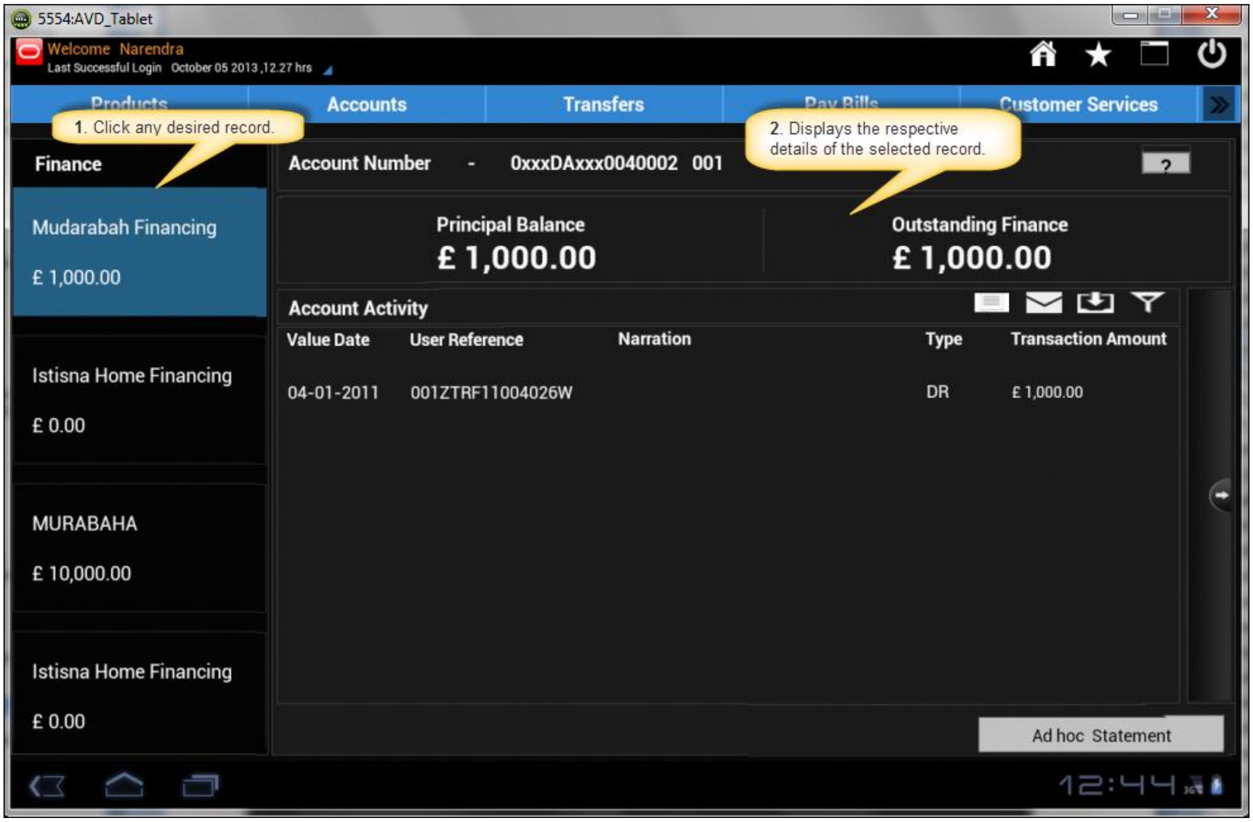
The following page is displayed.

Islamic Financing



3. Click any desired record from the left pane. It displays respective details in the right pane, as shown in the following screenshot.

Islamic Financing

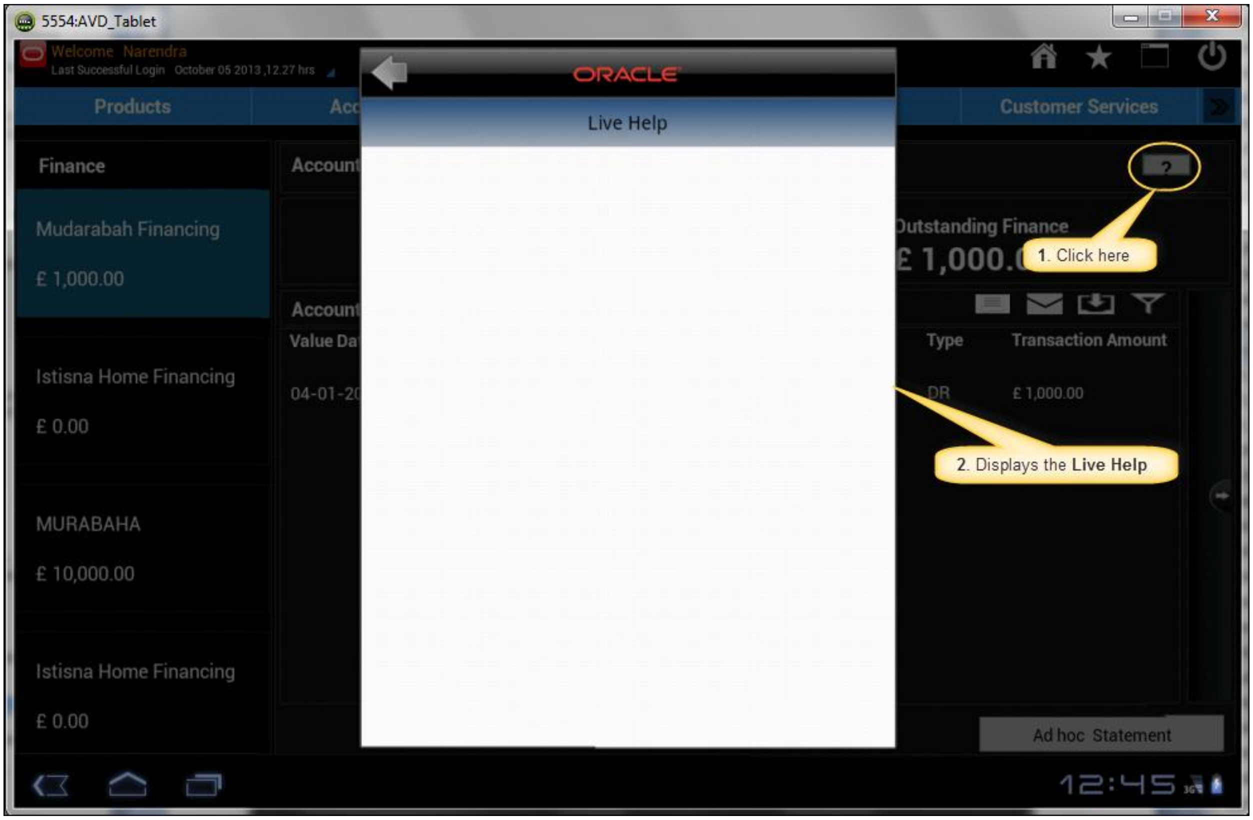


Field Description

Field Name	Description
Islamic Financing	
Finance	**[List Box]** **Select the desired Account Number from the Finance list.**
Account Details	**[Display]** **Displays the respective account details for the account selected.**
Ad hoc Statement	**[Action Button]** **Click Ad hoc Statement to retrieve the statement for the specific period of time.**

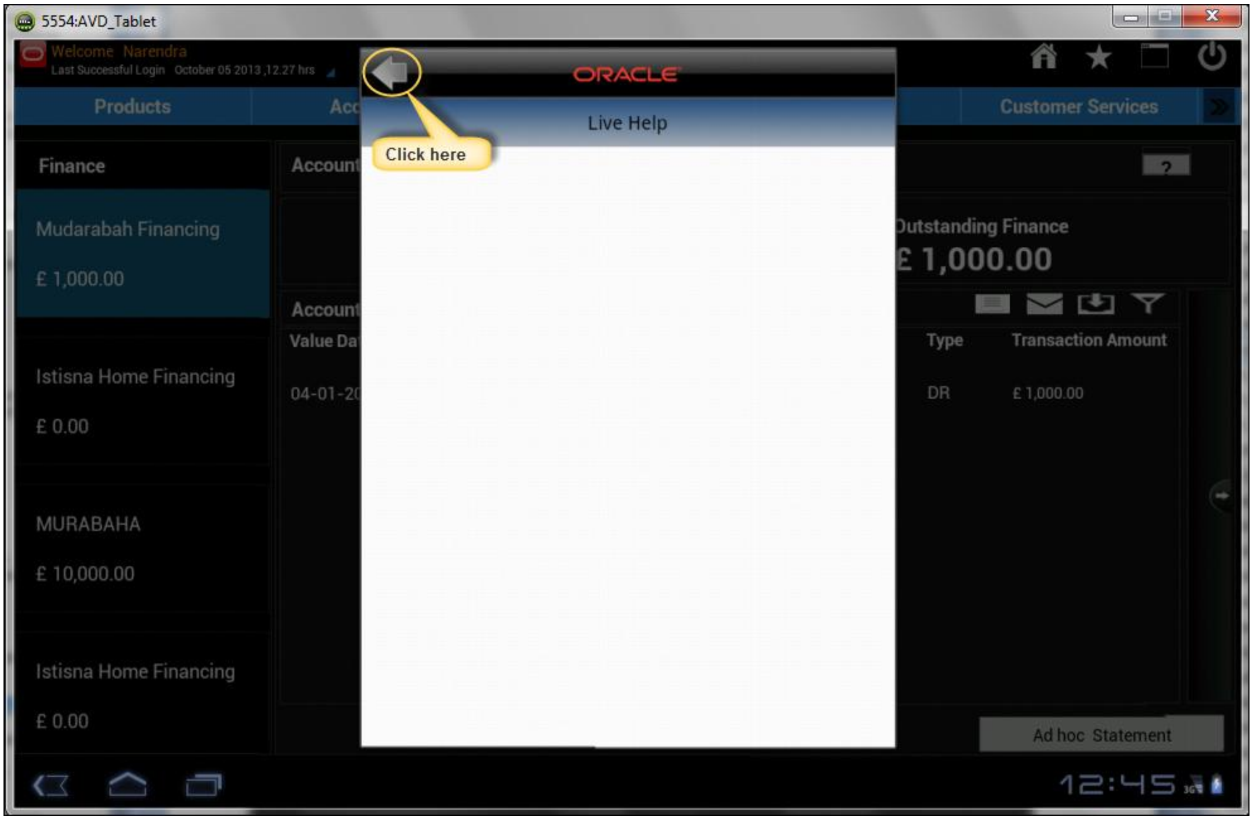
4. Click **?** to receive **Live Help**, as shown in the following screenshot.

Live Help



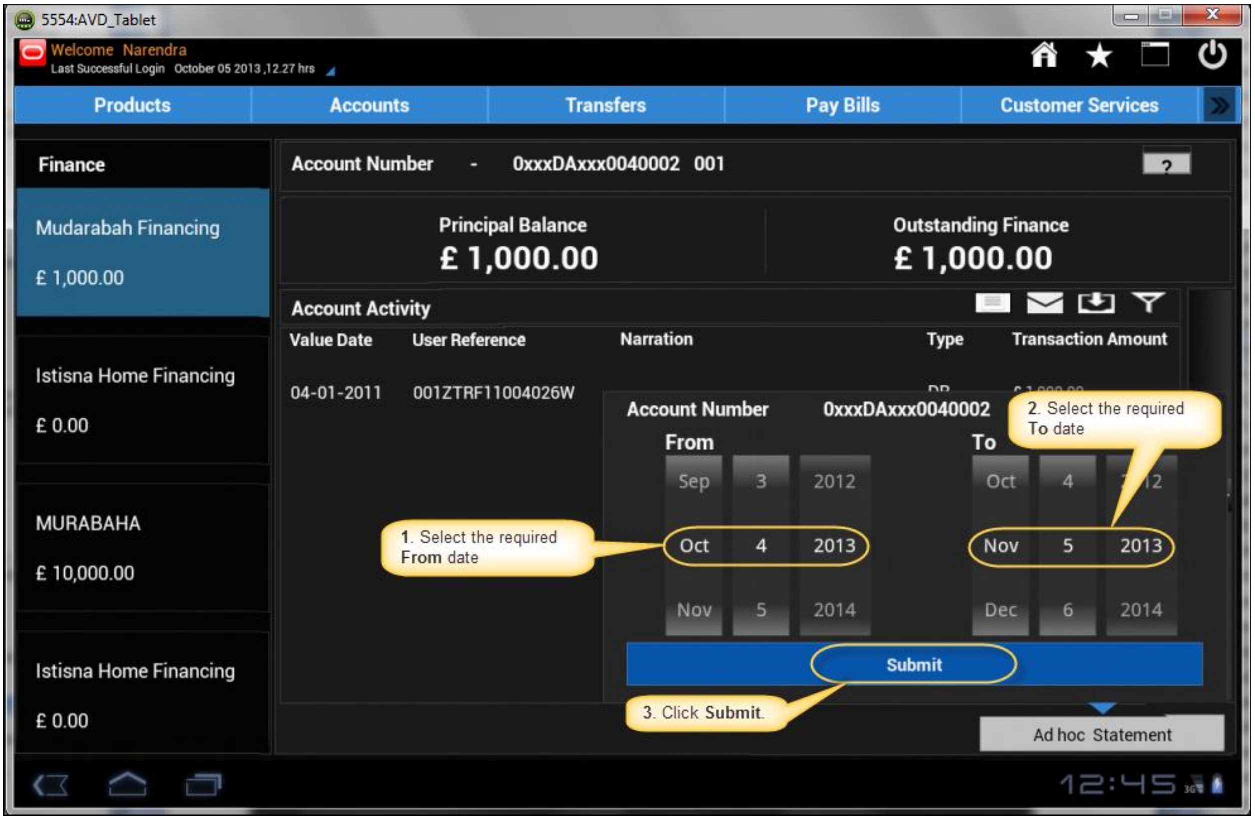
5. Click **Back** arrow icon available on the Help window, to go back to the main screen.

Live Help



6. Click **Ad hoc Statement** on the main screen.
7. Select **From** date and **To** date from the respective Date-pickers, as shown in the following screenshot.

Financing Details

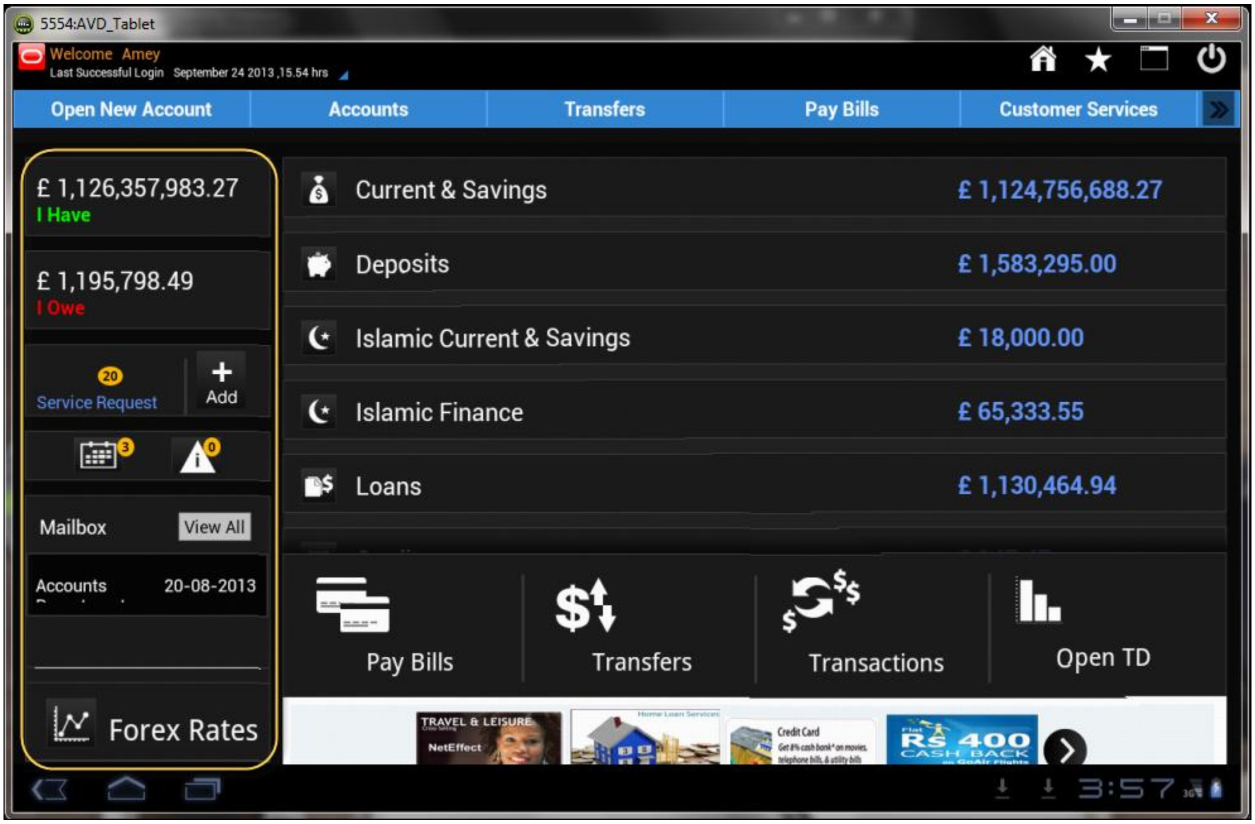


8. Click **Submit**.

19. Notifications

The left pane of the page provides you personal account details. It also provides you shortcuts to the frequently used features like Forex Rates, Mailbox, Service Request etc.

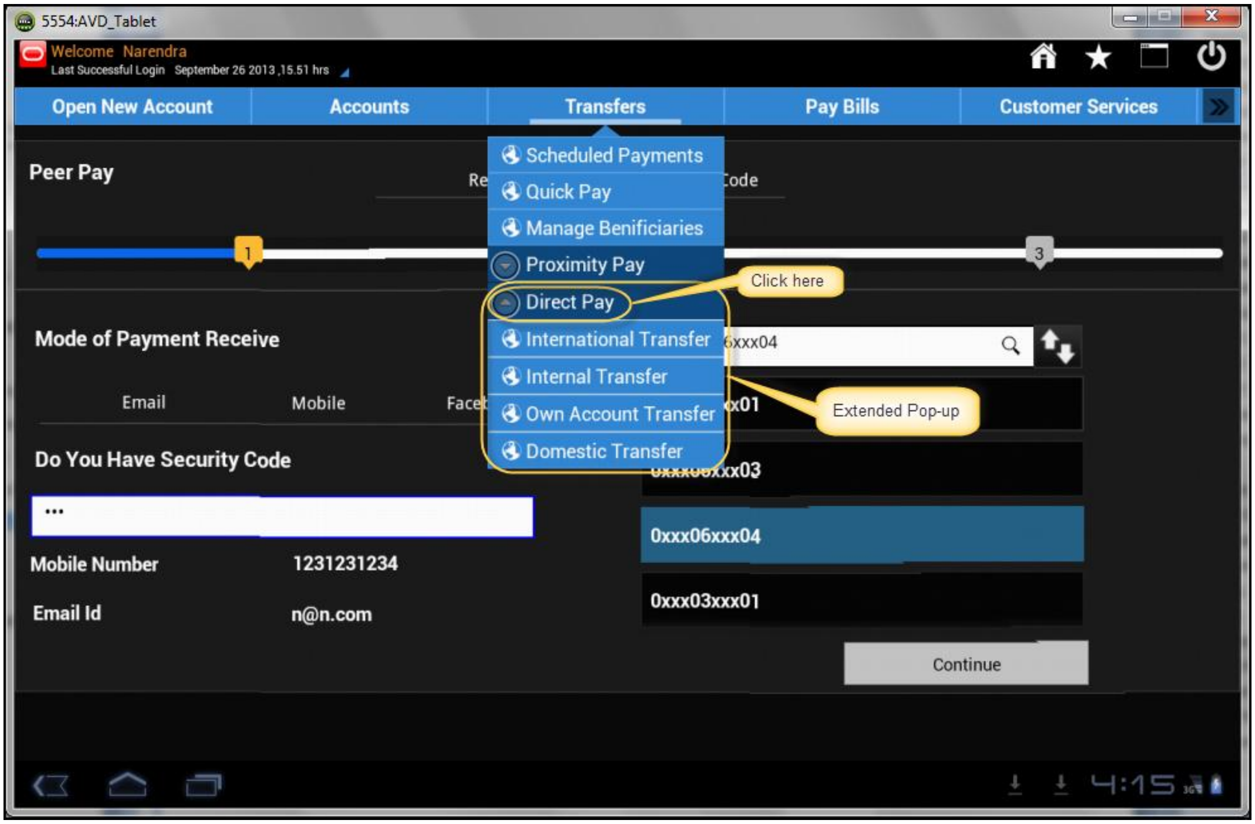
Notifications



20. Direct Pay

Click **Direct Pay** from **Transfers**, The following extended pop-up appears, as shown in the following screenshot.

Direct Pay



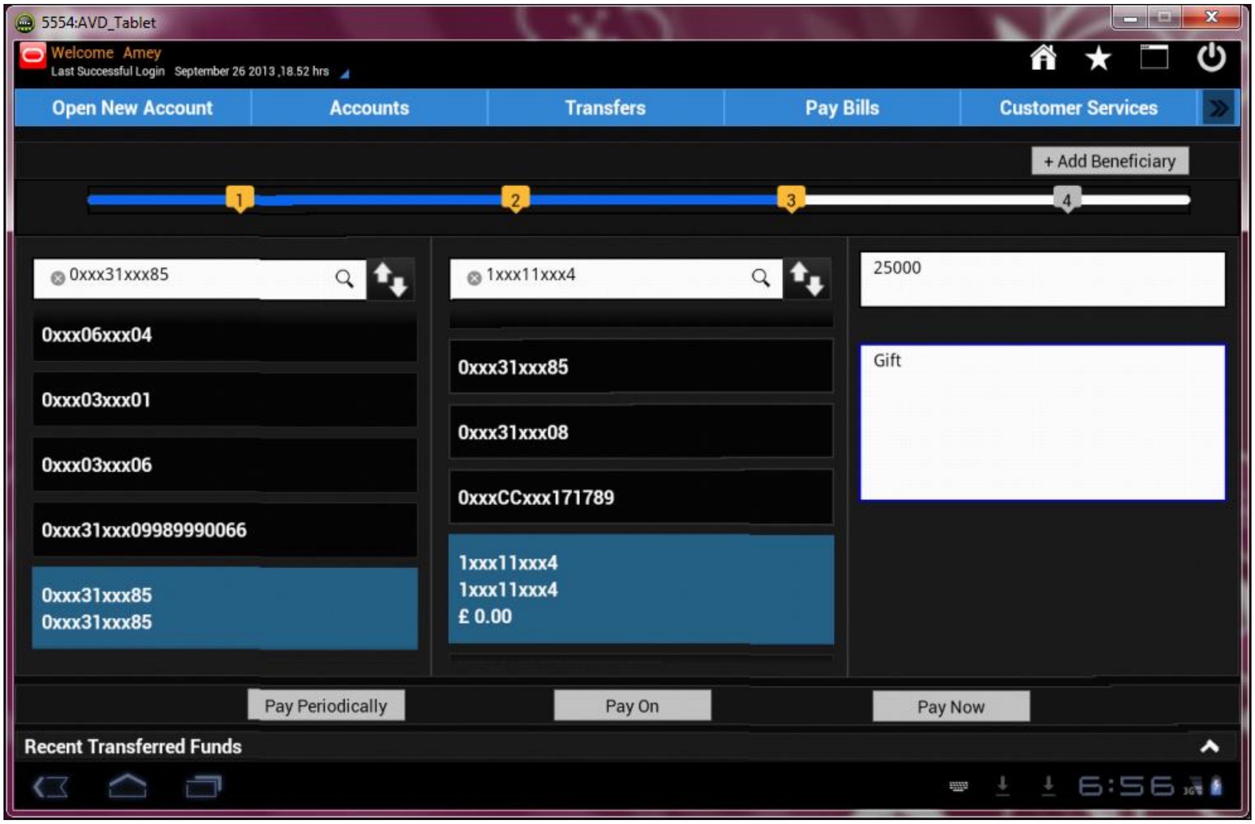
The following **Types of Transfers** are explained in detail in the same document.

- International Transfer
- Internal Transfer
- Own Account Transfer
- Domestic Transfer

21. Own Account Transfer

1. Click **Own Account Transfer** available in the **Direct Pay** pop-up from **Transfers**. The following page appears.

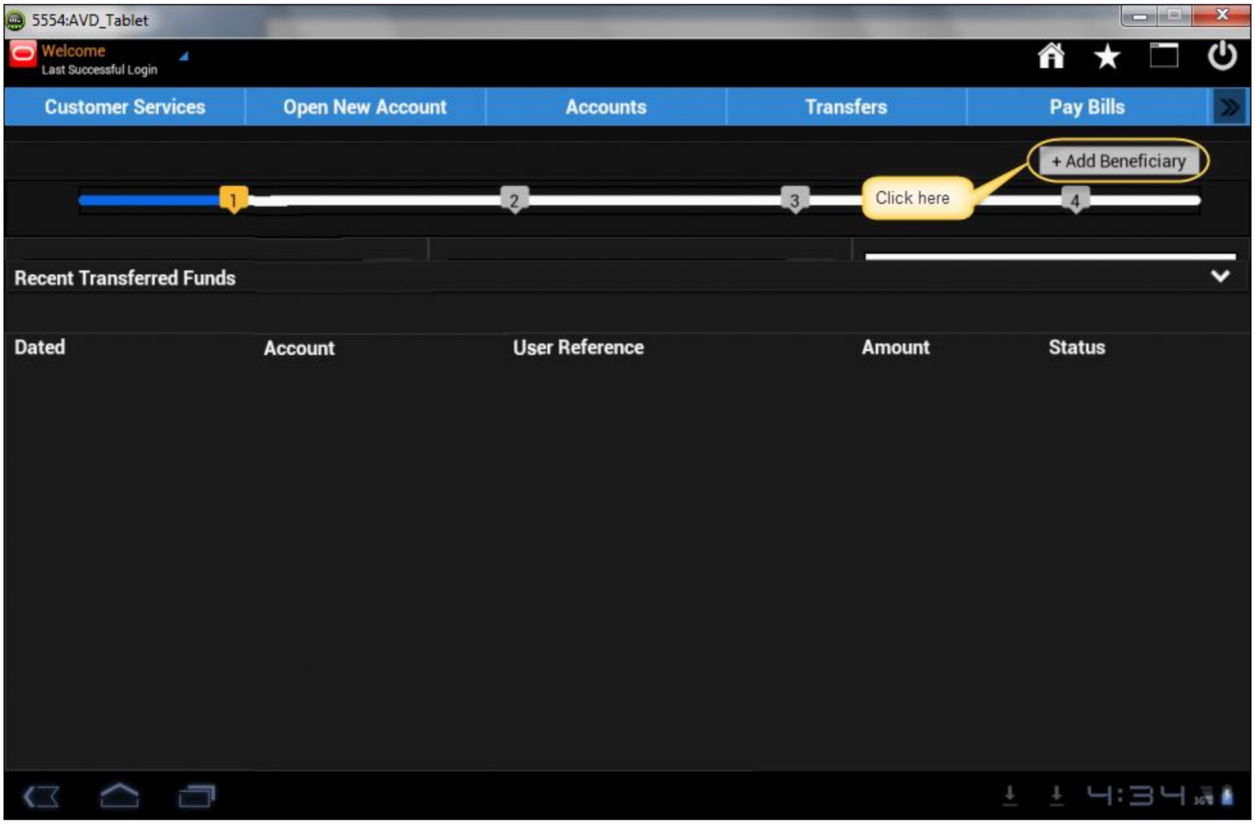
Own Account Transfer



2. Click the desired button from the following:
   - Pay Periodically
   - Pay On
   - Pay Now

22. Adding Beneficiaries

1. Click **+ Add Beneficiaries** on the home page, as shown in the following screenshot.

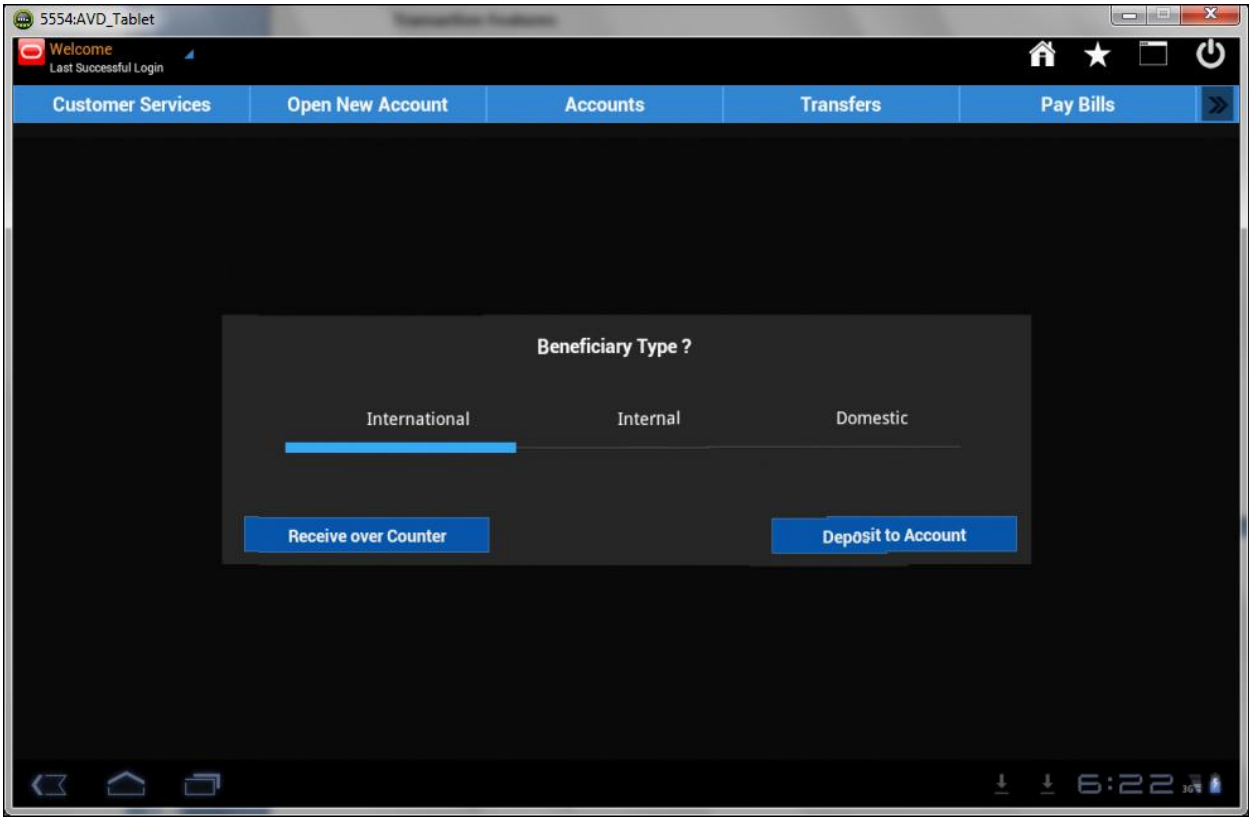


Field Description

Field Name	Description
Received Payments	
Received Funds	
Date	**[Display]** **Displays the respective funds received date.**
Account	**[Display]** **Displays the respective Account Number for the Recent Transfer Funds.**
User Reference	**[Display]** **Displays the respective User Reference Number.**
Amount	**[Display]** **Displays the respective funds amount received.**

Field Name	Description
Status	**[Display]** **Displays the respective funds status.**
+Add Beneficiary	**[Action Button]** **Click + Add Beneficiary if the beneficiary is not available in the list.**

The following page is displayed.



Field Description

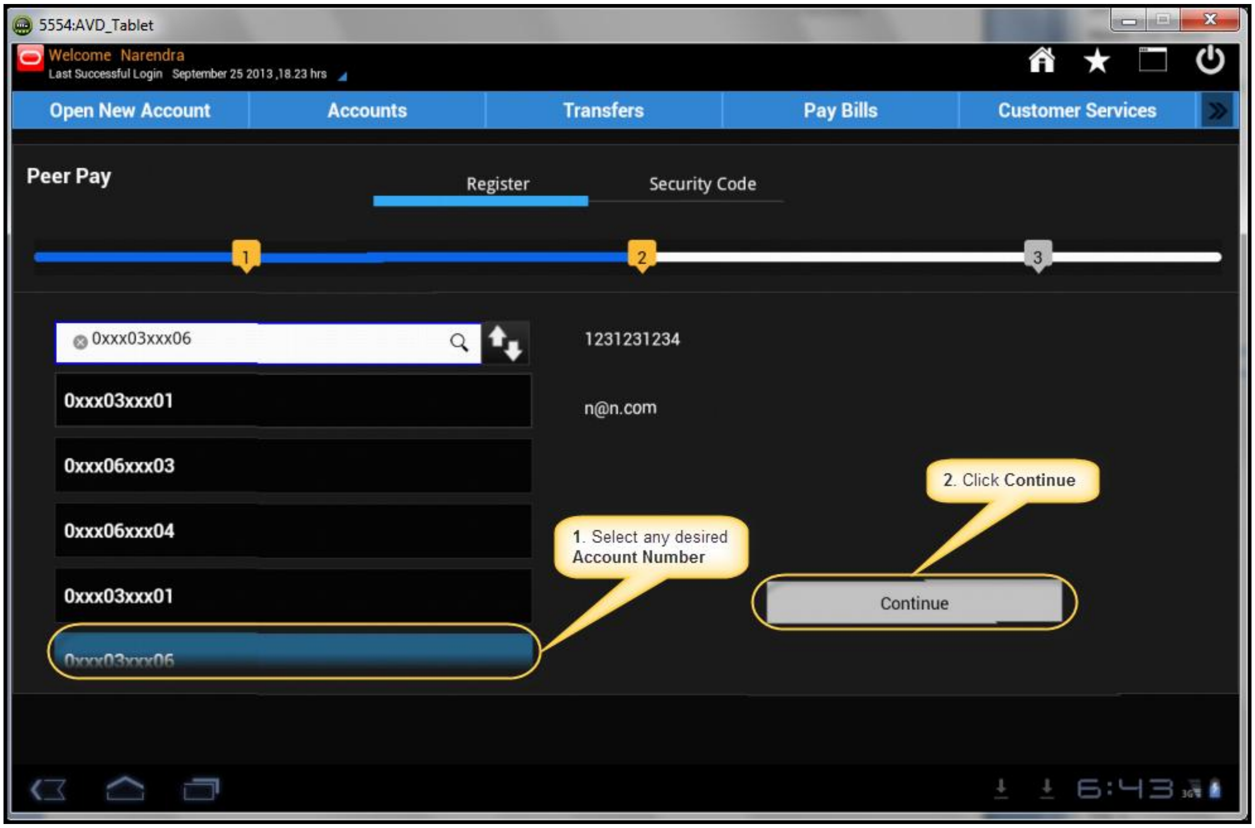
Field Name	Description
Beneficiary Type	**[Tab]** **Select the required option from the following:** **International** **Internal** **Domestic**
Receive over Counter	**[Action Button]** **Description**

Field Name	Description
Deposit to Account	**[Action Button]** **Description**

23. Manage Beneficiaries

1. Click **Manage Beneficiaries** from **Transfers**, as shown in the following screenshot.

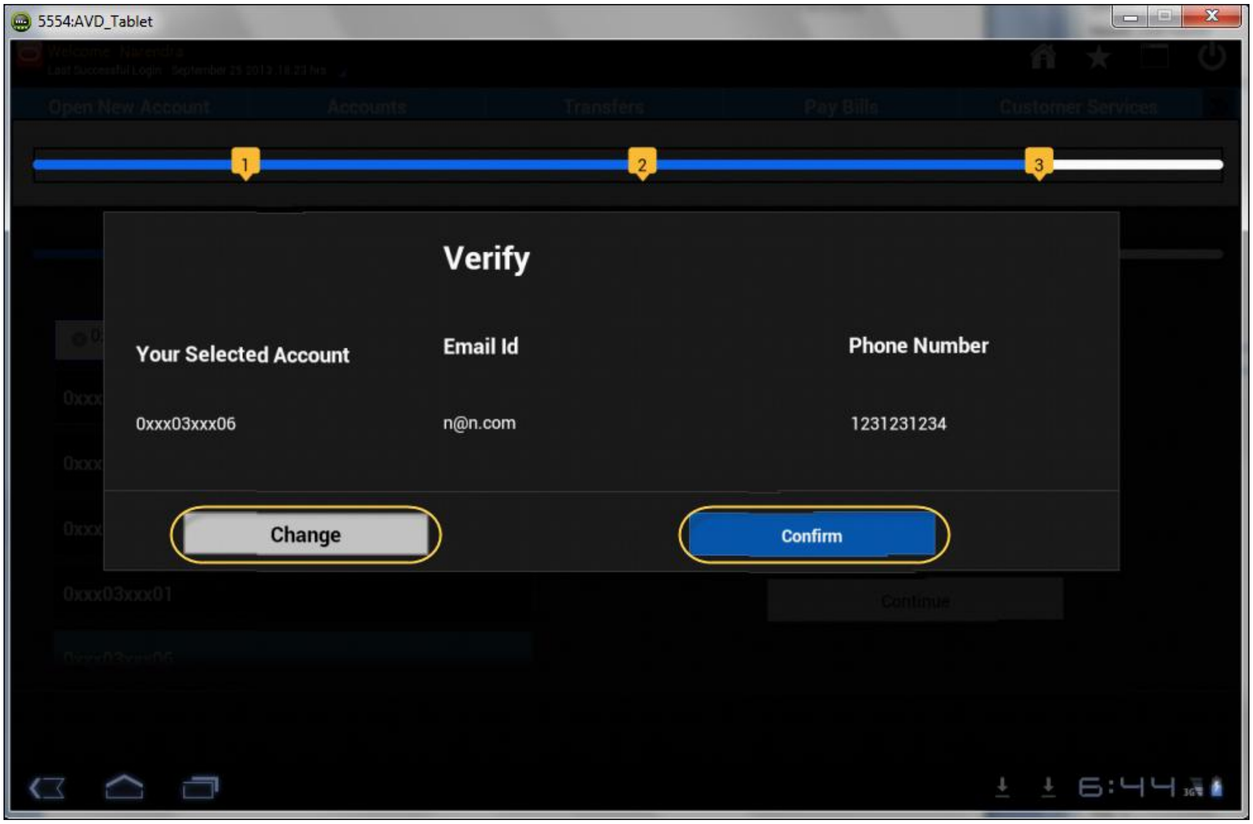
2. Click any desired **Account Number**, from the left pane of the page.
3. Click **Continue**, as shown in the following screenshot.



Field Description

Field Name	Description
Peer Pay	
Type of Peer Pay	**[Tab]** **Select the desired type for Peer Pay from the following:** **Register** **Security Code**
Select Your Account	**[List Box]** **Select the appropriate account from the Account list.**
Continue	**[Action Button]** **Click Continue to proceed with the same transaction.**

4. The following page appears. Click **Change** to make changes to the data entered.
5. Once the changes are finalized, click **Confirm**.

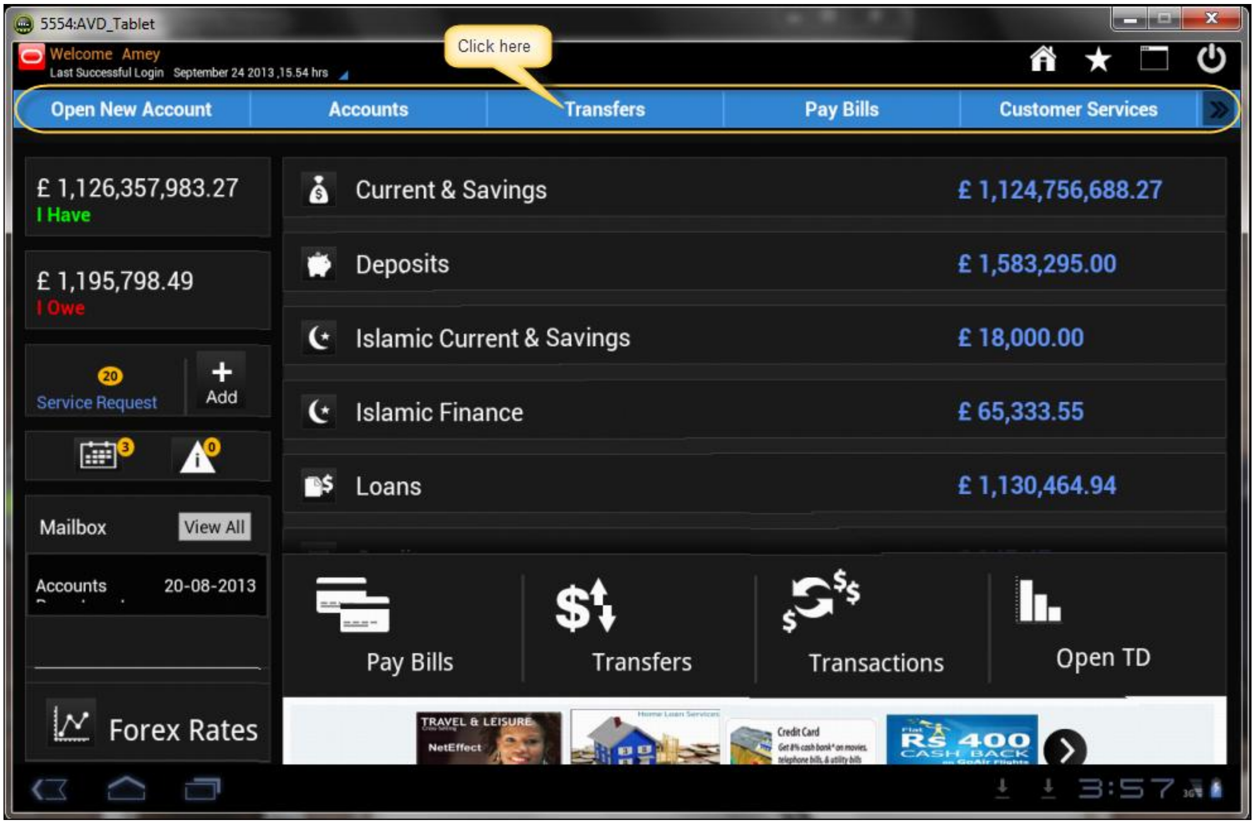


Field Description

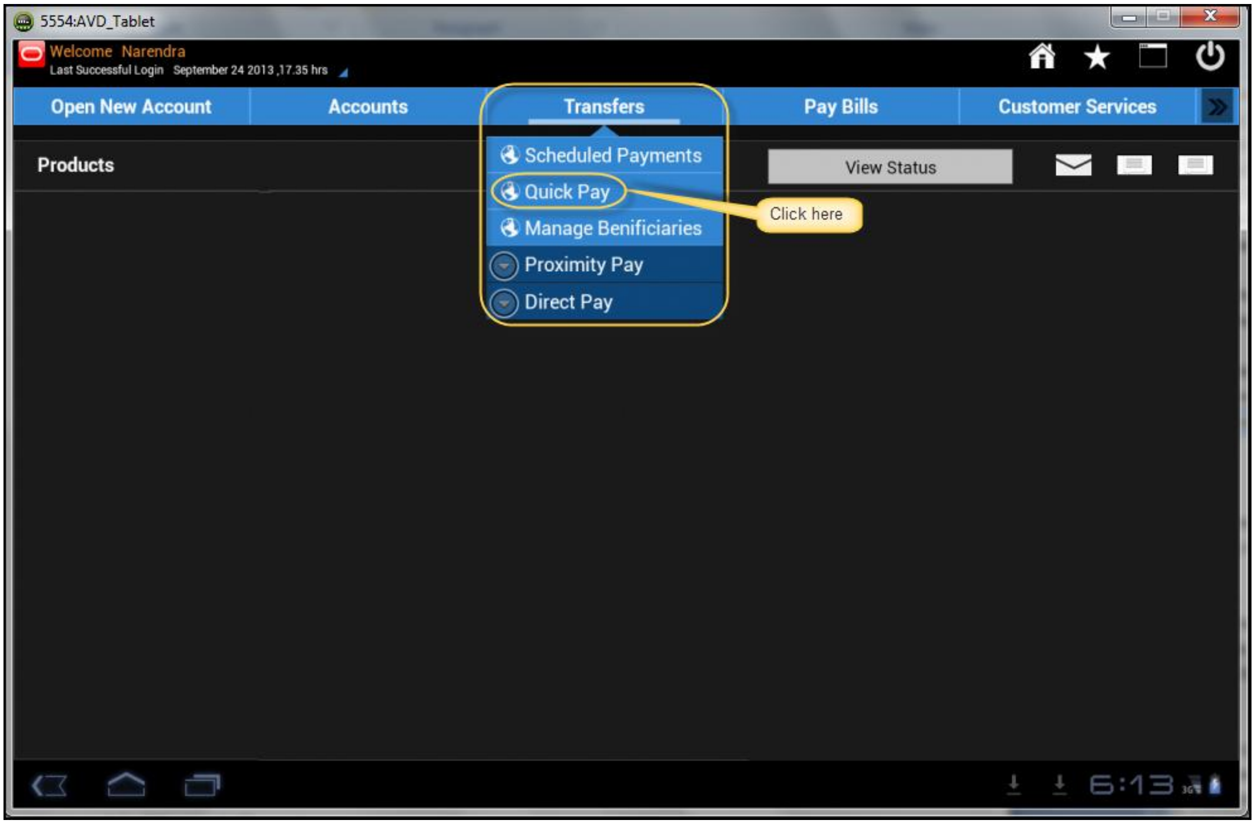
Field Name	Description
Verify	
Change	**[Action Button]** **Click Change if data needs to be changed.**
Confirm	**[Action Button]** **Click Confirm to proceed with the verification process.**

24. Quick Pay

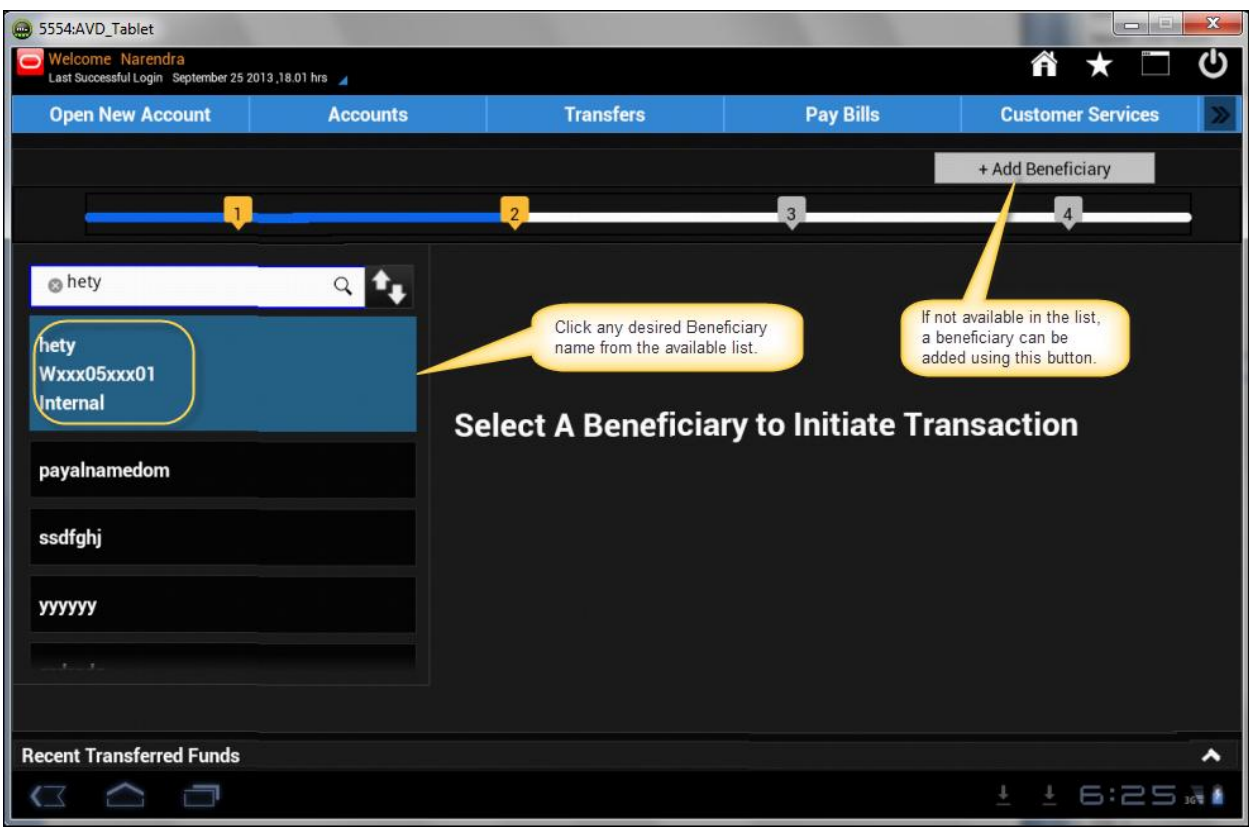
The blue ribbon on the upper portion of the page displays the **Transfers** feature, as shown in the following screenshot.



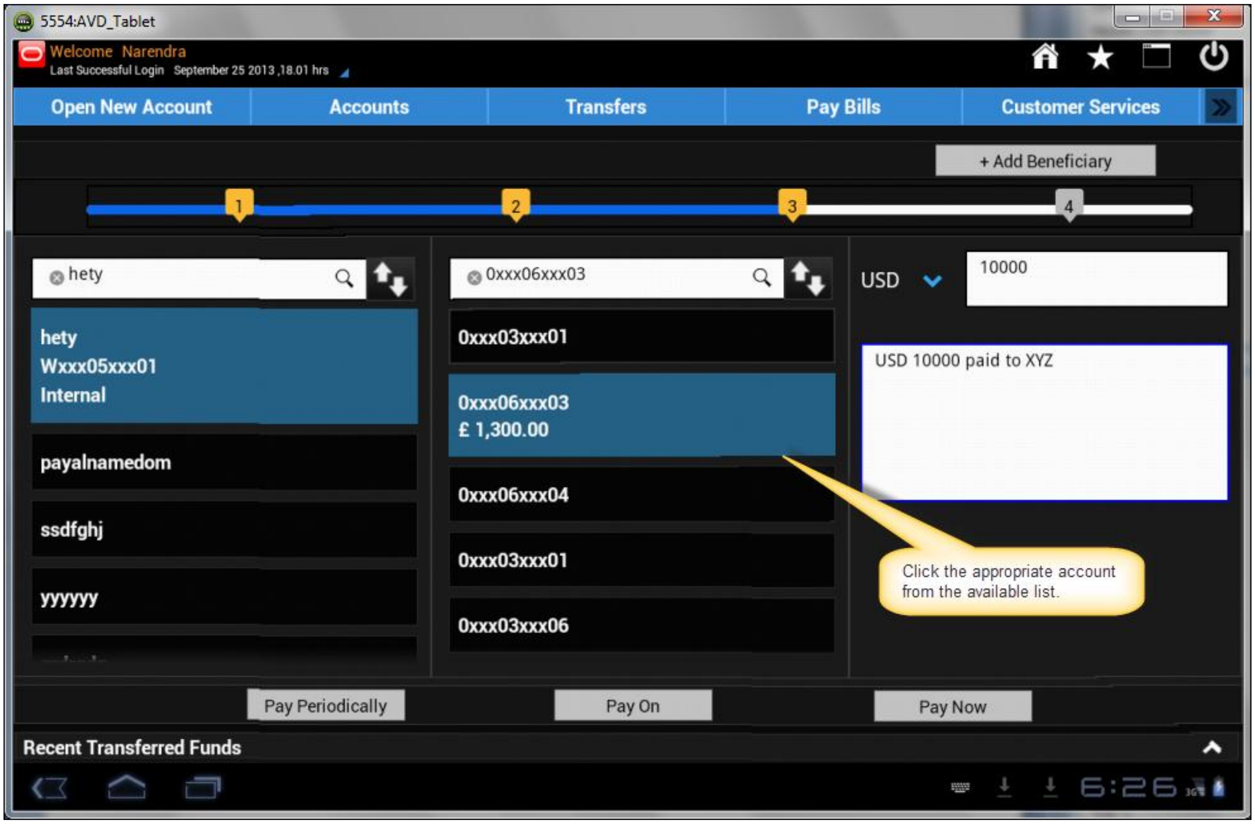
1. Click **Transfers**. The following pop-up is displayed.
2. Click **Quick Pay** from the Transfers, as shown in the following screenshot.



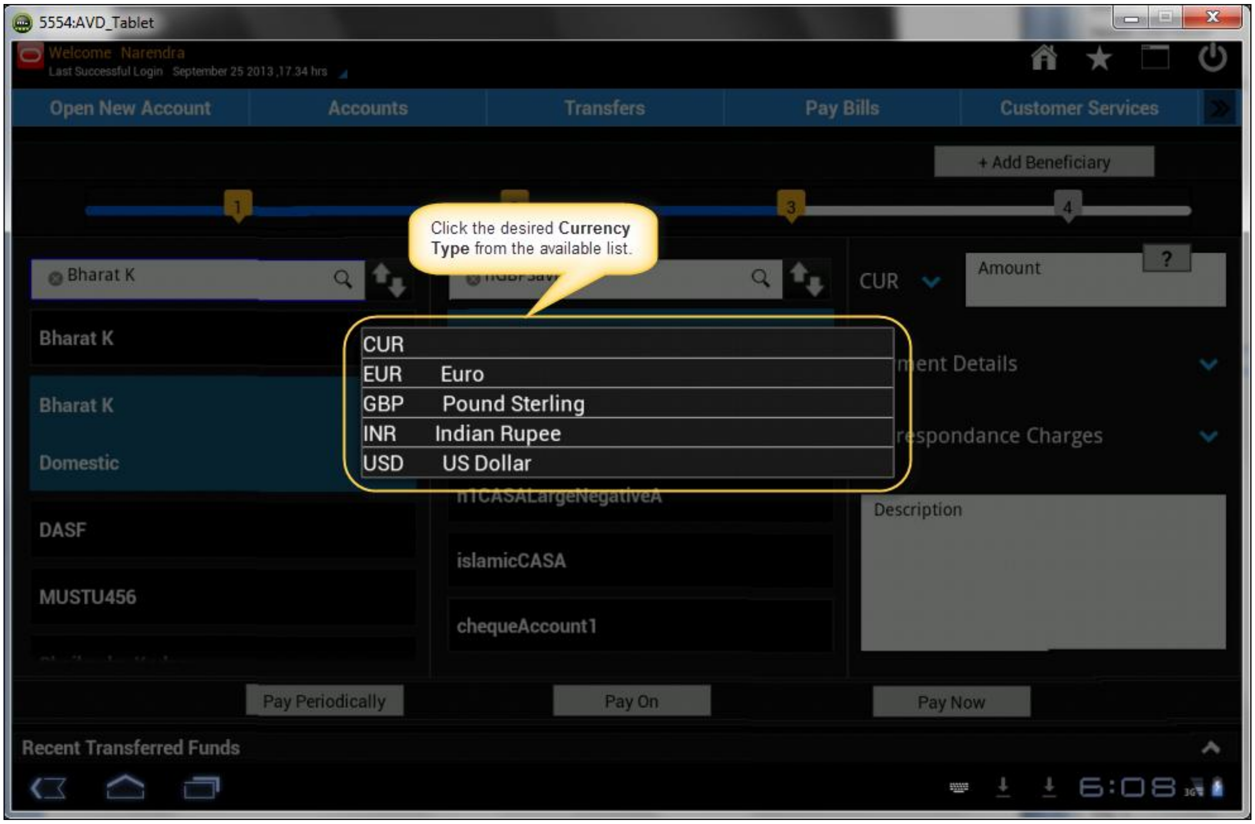
3. The following page is displayed. Select the required **Beneficiary** from the available list, as shown in the following screenshot.



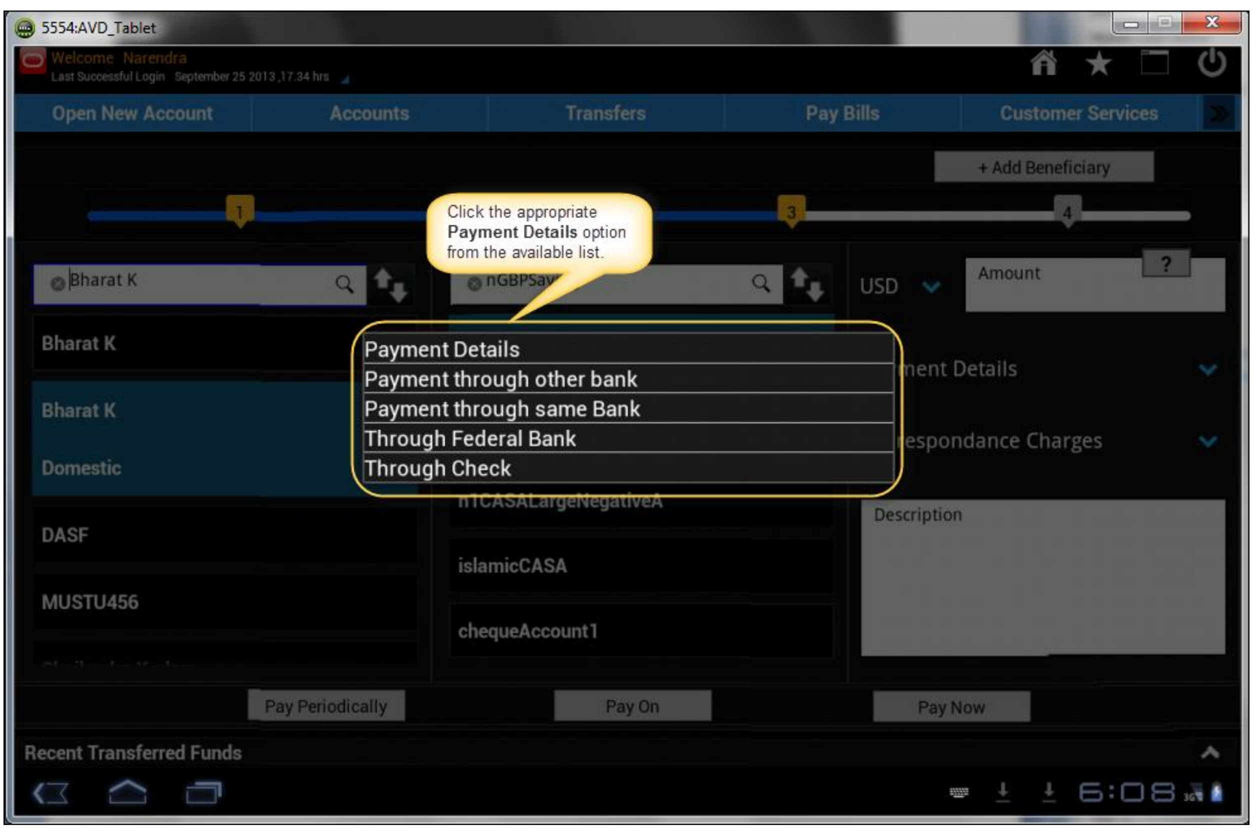
4. The following page is displayed. Click the desired account from the available list.



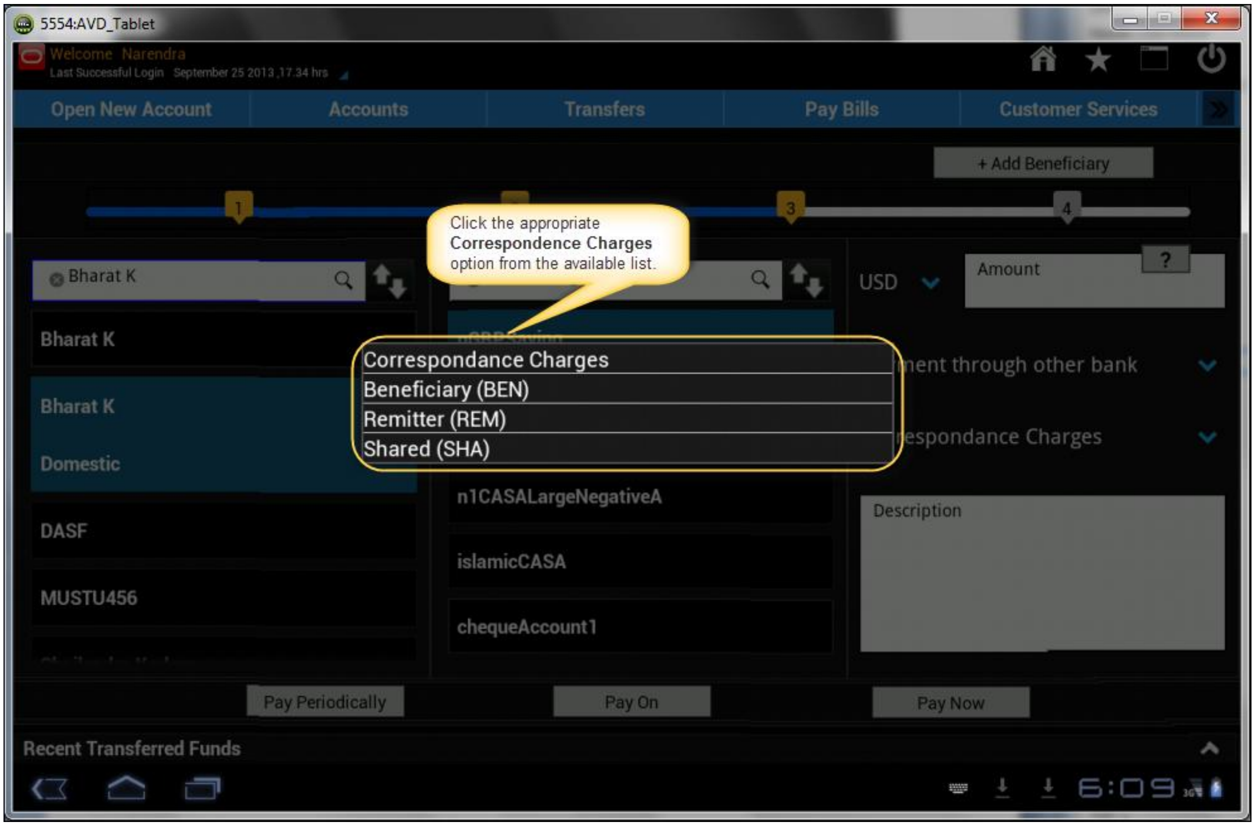
5. Select the desired **Currency Type**, as show in the following screenshot.



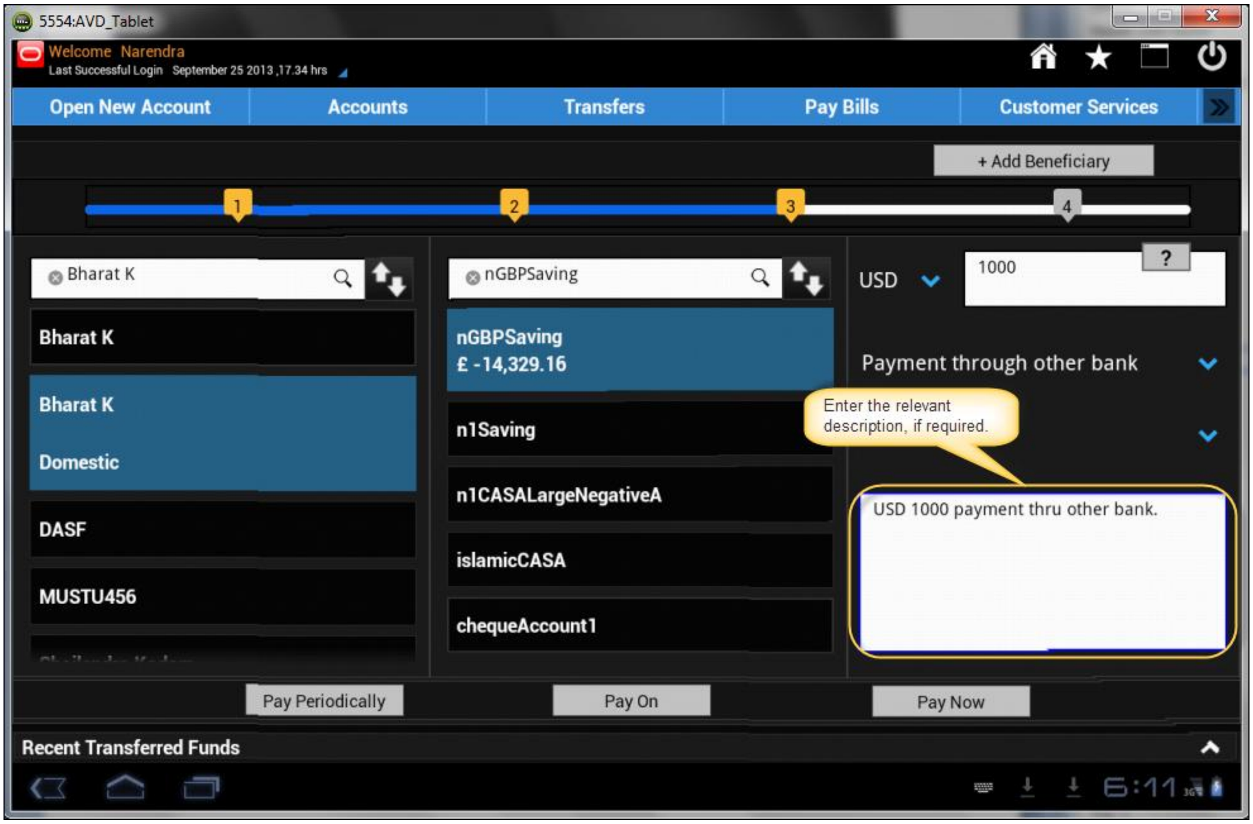
6. Select the appropriate **Payment Details** option from the available list, as shown in the following screenshot.



7. Select the appropriate **Correspondence Charges** option from the available list, as shown in the following screenshot.



8. Enter the relevant description, if required.



Field Description

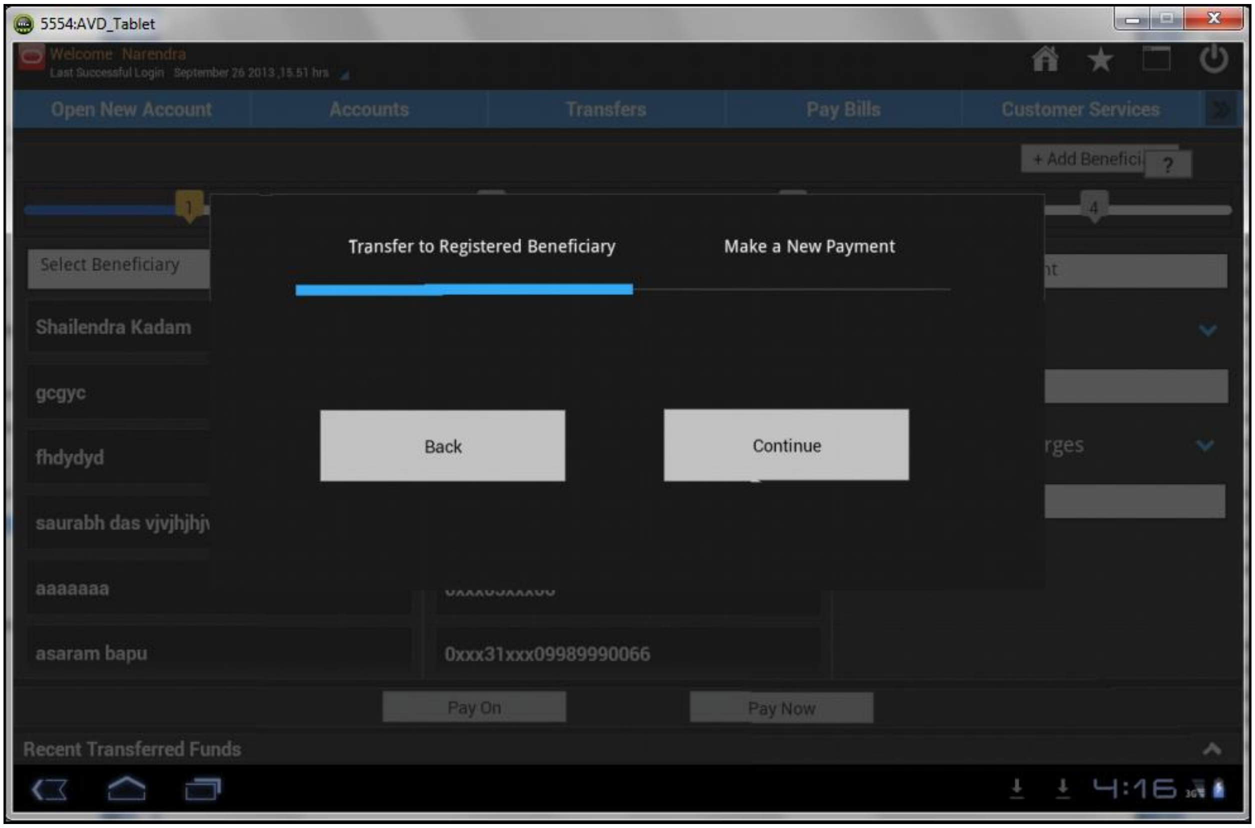
Field Name	Description
Term Deposit	
+Add Beneficiary	**[Action Button]** **Click + Add Beneficiary to add a new beneficiary to the list.**
Select Your From Account	**[List Box]** **Select the appropriate account from the From Account list.**
Select Your To Account	**[List Box]** **Select the appropriate account from the To Account list.**
Currency Type	**[Dropdown]** **Select the desired Currency Type from the system-configured options:** **Euro** **Pound Sterling** **Indian Rupee** **US Dollar**

Field Name	Description
Amount	**[Input Field]** **Enter the appropriate amount to be transferred in the selected Currency Type.**
Payment Details	**[Dropdown]** **Select the appropriate option from the following:** **Payment through other bank** **Payment through same bank** **Through Federal Bank** **Through cheque**
Correspondence Charges	**[Dropdown]** **Select the appropriate option from the following:** **Beneficiary [BEN]** **Remitter [REM]** **Shared [SHA]**
Description	**[Input Box]** **Enter the relevant description for the respective transaction.**
Pay Periodically	**[Action Button]** **Click Pay Periodically for a periodic payment.**
Pay On	**[Action Button]** **Click Pay On to make a payment on a specific date.**
Pay Now	**[Action Button]** **Click Pay Now to make an immediate payment.**

25. Domestic Transfer

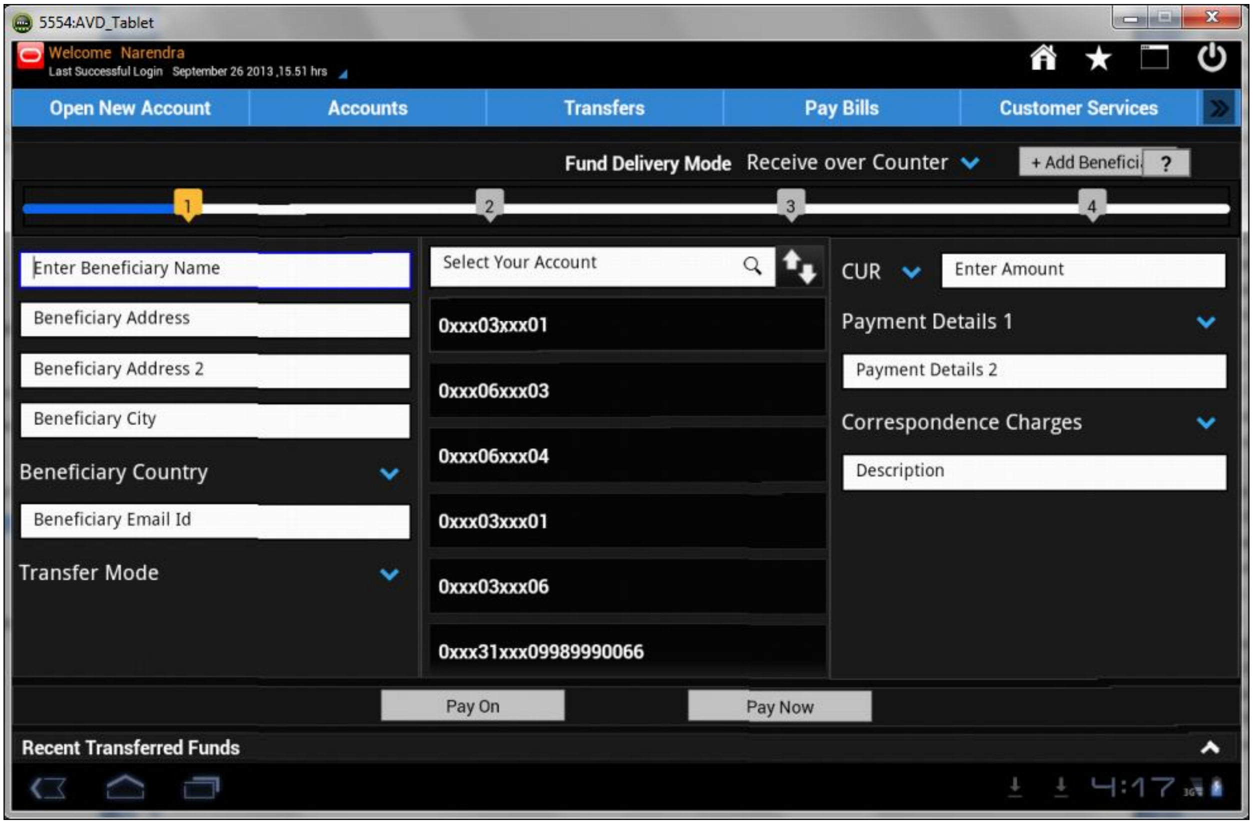
1. Click **Domestic Transfer** available in the **Direct Pay** pop-up from **Transfers**. The following page appears.

Domestic Transfer



2. Select **Continue** from **Transfer to Registered Beneficiary** tab, if the beneficiary is already registered. The following page appears.

Adding Beneficiary



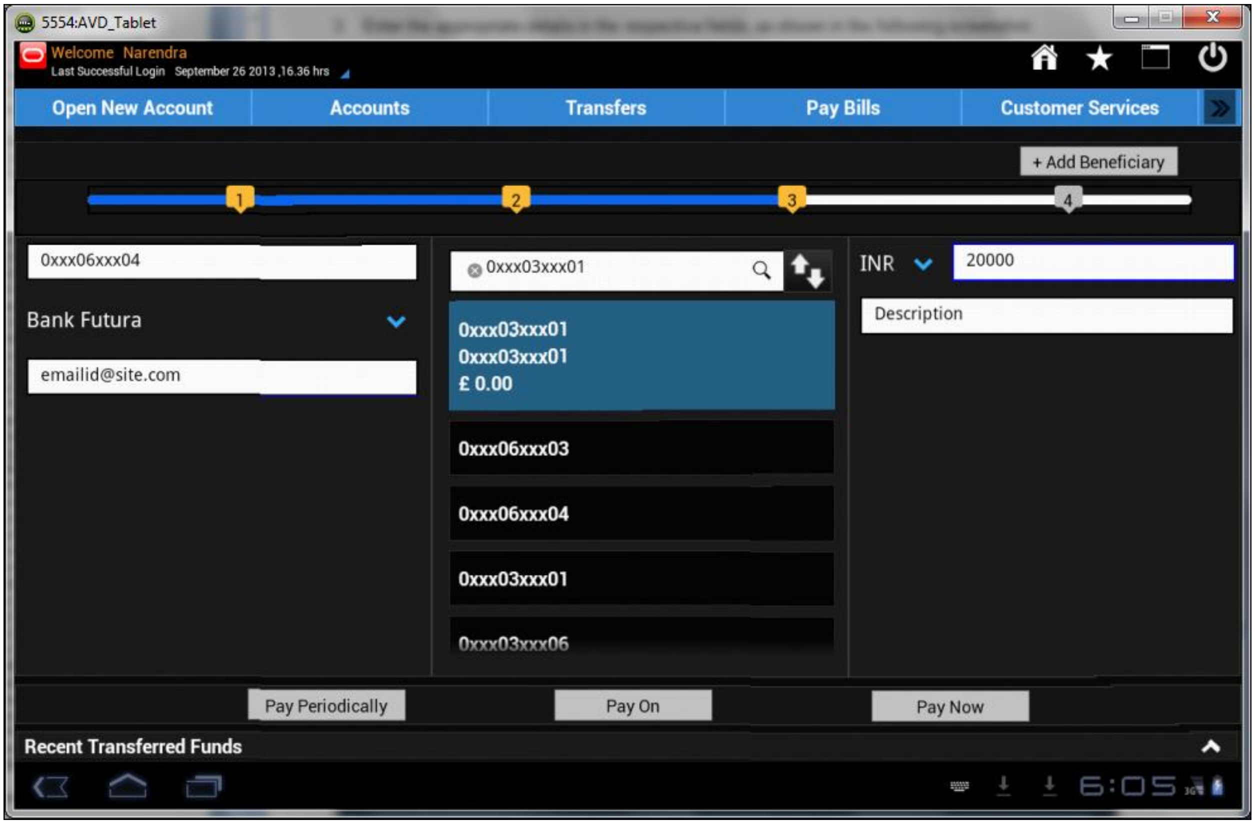
Field Description

Field Name	Description
Fund Delivery Mode	**[Dropdown List]** **Select the appropriate option from the following:** **Receive over Counter**
+Add Beneficiary	**[Action Button]** **Click + Add Beneficiary to add a new beneficiary to the list.**
Enter Beneficiary Name	**[Input Box]** **Enter the desired Beneficiary Name.**
Beneficiary Address	**[Input Box]** **Enter the appropriate Beneficiary Address.**
Beneficiary City	**[Input Box]** **Enter the respective City of the address entered.**
Beneficiary Country	**[Dropdown List]** **Select the appropriate Country from the dropdown list.**
Beneficiary Email ID	**[Input Box]** **Enter the appropriate Beneficiary Email ID.**

Field Name	Description
Transfer Mode	**[Dropdown List]** **Select the desired Transfer Mode.**
Select Your Account	**[List Box]** **Select the appropriate Account Number.**
CUR	**[Dropdown List]** **Select the desired Currency Type.**
Amount	**[Input Box]** **Enter the desired Amount.**
Payment Details 1	**[Dropdown List]** **Select the appropriate Payment Details option from the dropdown list.**
Payment Details 2	**[Input Box]** **Enter the appropriate details in the input box.**
Correspondence Charges	**[Dropdown List]** **Select the appropriate option for the Correspondence Charges from the dropdown list.**
Pay Now	**[Action Button]** **Click Pay Now to make an immediate payment.**
Pay On	**[Action Button]** **Click Pay On to make a payment on a specific date.**
Recent Transfer Funds	**[Hyperlink]** **Click the arrow to check the Recent Transfer Funds.**

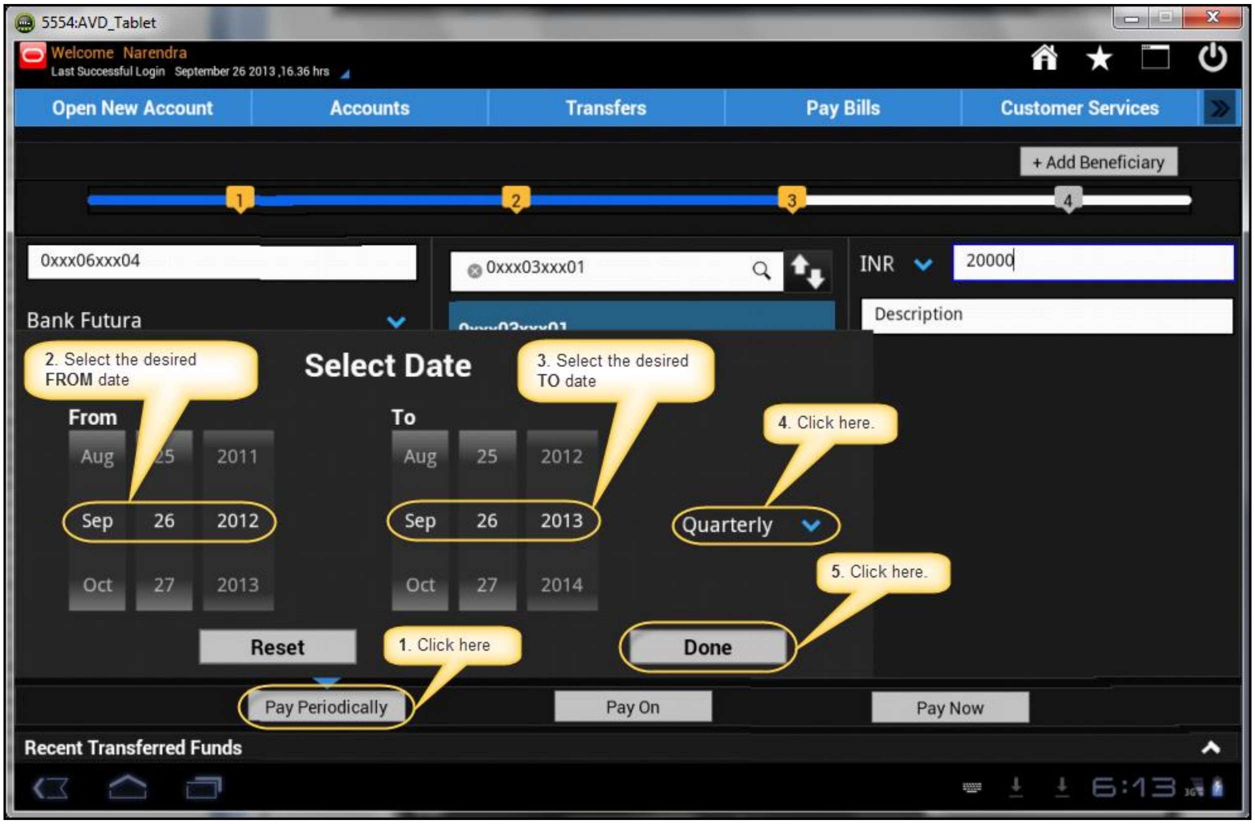
3. Enter the appropriate details in the respective fields, as shown in the following screenshot.

Domestic Transfer



4. Click the desired button from the following:
   - Pay Periodically
   - Pay On
   - Pay Now

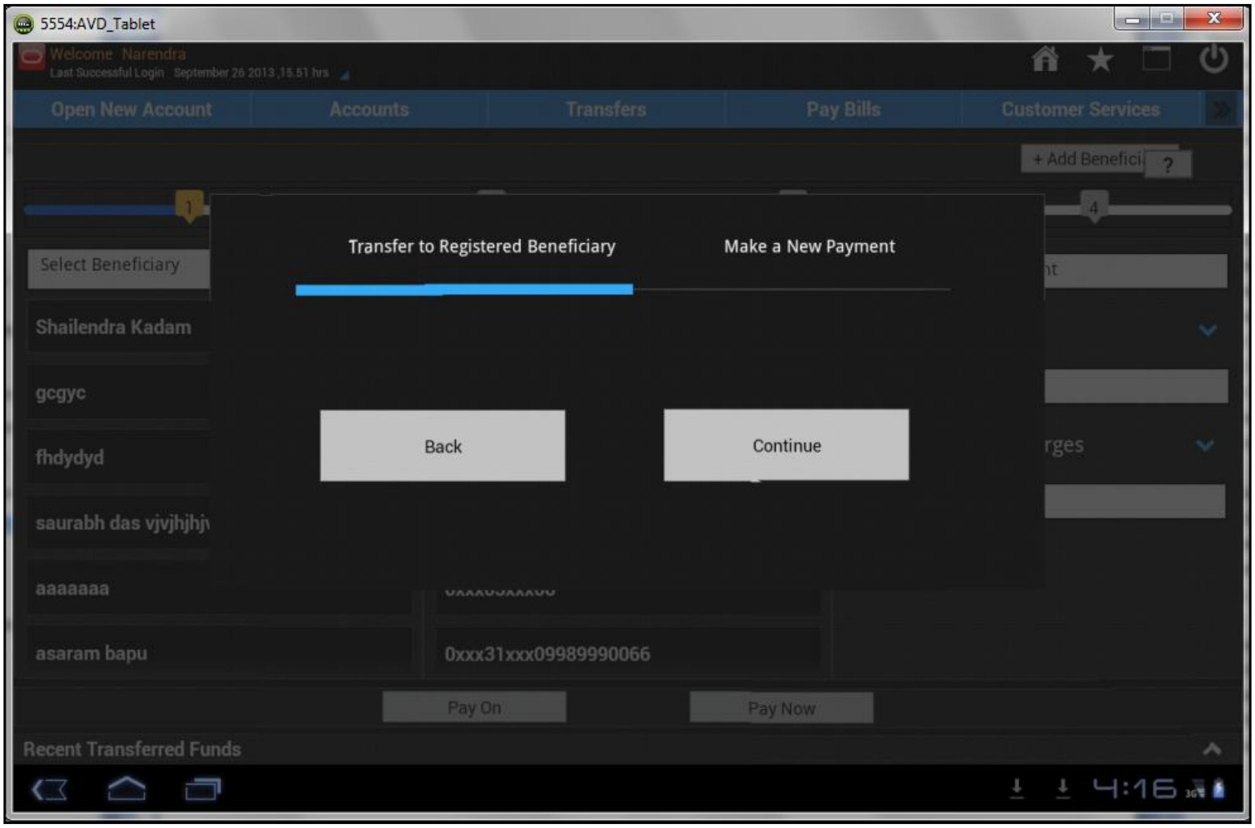
Pay Periodically – Select Date


5554:AVD_Tablet
Welcome Narendra
Last Successful Login September 26 2013 ,16.36 hrs
Open New Account
Accounts
Transfers
Pay Bills
Customer Services
+ Add Beneficiary
0xxx06xxx04
0xxx03xxx01
INR
20000
Description
Bank Futura
2. Select the desired FROM date
Select Date
3. Select the desired TO date
From
To
4. Click here.
Quarterly
5. Click here.
Reset
1. Click here
Done
Pay Periodically
Pay On
Pay Now
Recent Transferred Funds

26. Domestic Payment

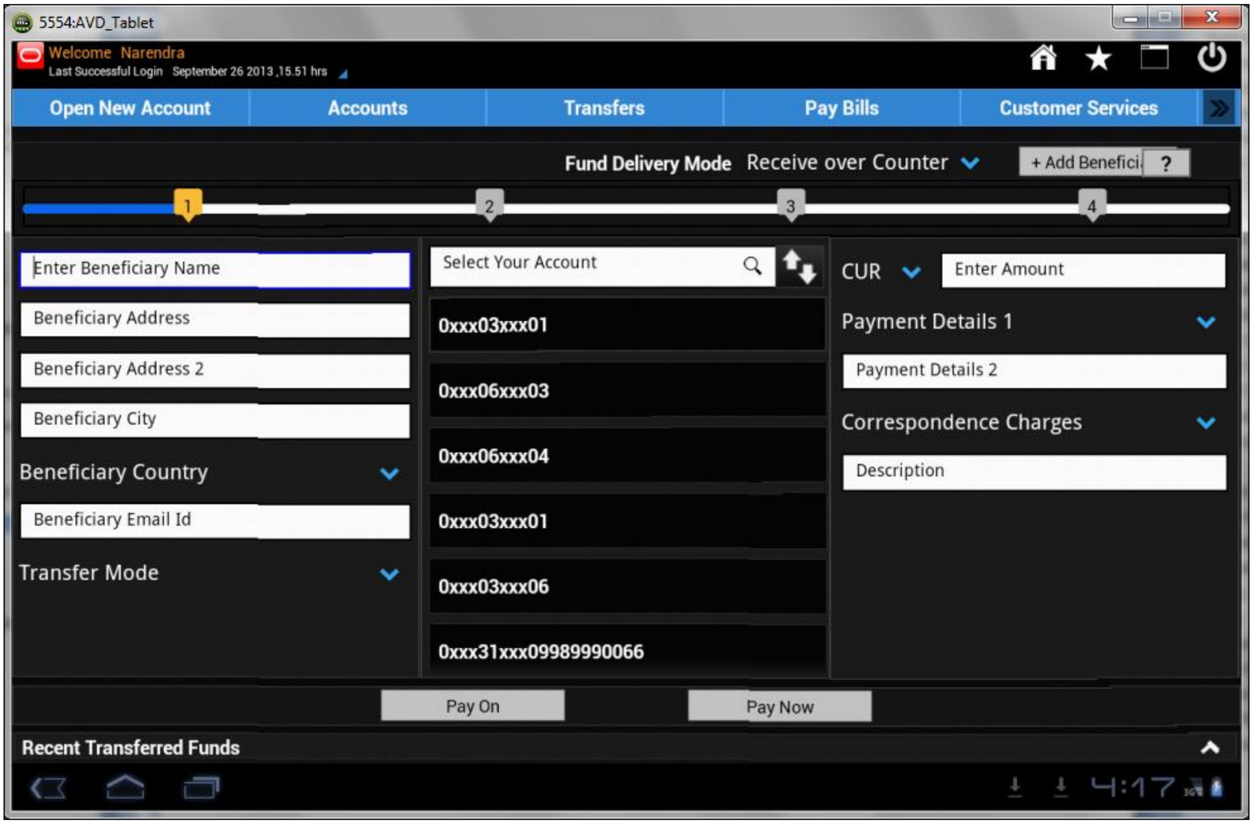
5. Click **Internal Transfer** available in the **Direct Pay** pop-up from **Transfers**. The following page appears.

Domestic Payment



6. Select **Continue** from **Transfer to Registered Beneficiary** tab, if the beneficiary is already registered. The following page appears.

Domestic Payment



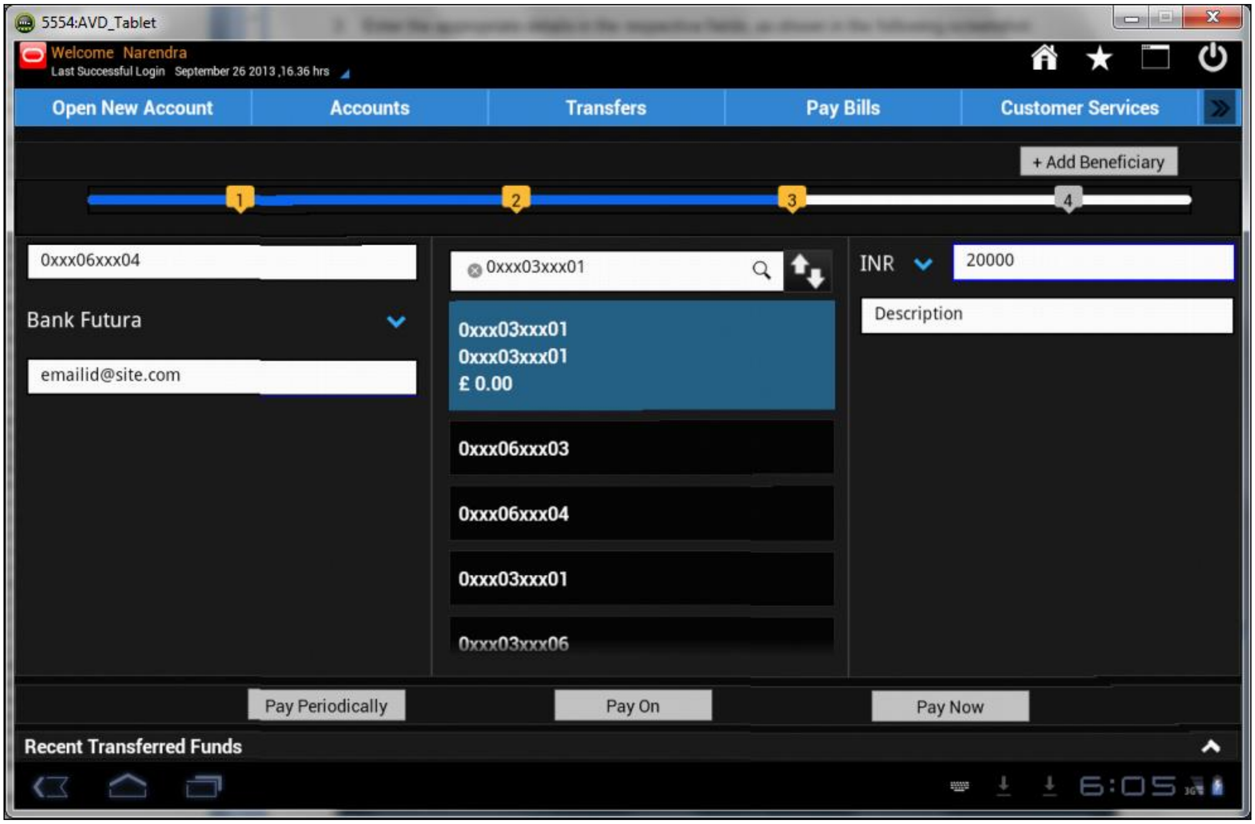
Field Description

Field Name	Description
Fund Delivery Mode	**[Dropdown List]** **Select the desired option from the following:** **Receive over Counter**
+Add Beneficiary	**[Action Button]** **Click + Add Beneficiary to add a new beneficiary to the list.**
Beneficiary Address	**[Input Box]** **Enter the appropriate Beneficiary Address.**
Beneficiary City	**[Input Box]** **Enter the respective City of the address entered.**
Beneficiary Country	**[Dropdown List]** **Select the Appropriate Country from the dropdown list.**
Beneficiary Email ID	**[Input Box]** **Enter the appropriate Beneficiary Email ID.**
Transfer Mode	**[Dropdown List]** **Select the desired Transfer Mode.**

Field Name	Description
Select Your Account	**[List Box]** **Select the appropriate Account Number.**
CUR	**[Dropdown List]** **Select the desired Currency Type.**
Amount	**[Input Box]** **Enter the desired Amount.**
Payment Details 1	**[Dropdown List]** **Select the appropriate Payment Details option from the dropdown list.**
Payment Details 2	**[Input Box]** **Enter the appropriate details in the input box.**
Correspondence Charges	**[Dropdown List]** **Select the appropriate option for the Correspondence Charges from the dropdown list.**
Pay Now	**[Action Button]** **Click Pay Now to make an immediate payment.**
Pay On	**[Action Button]** **Click Pay On to make a payment on a specific date.**
Recent Transfer Funds	**[Hyperlink]** **Click the arrow to check the Recent Transfer Funds.**

7. Enter the appropriate details in the respective fields, as shown in the following screenshot.

Domestic Payment

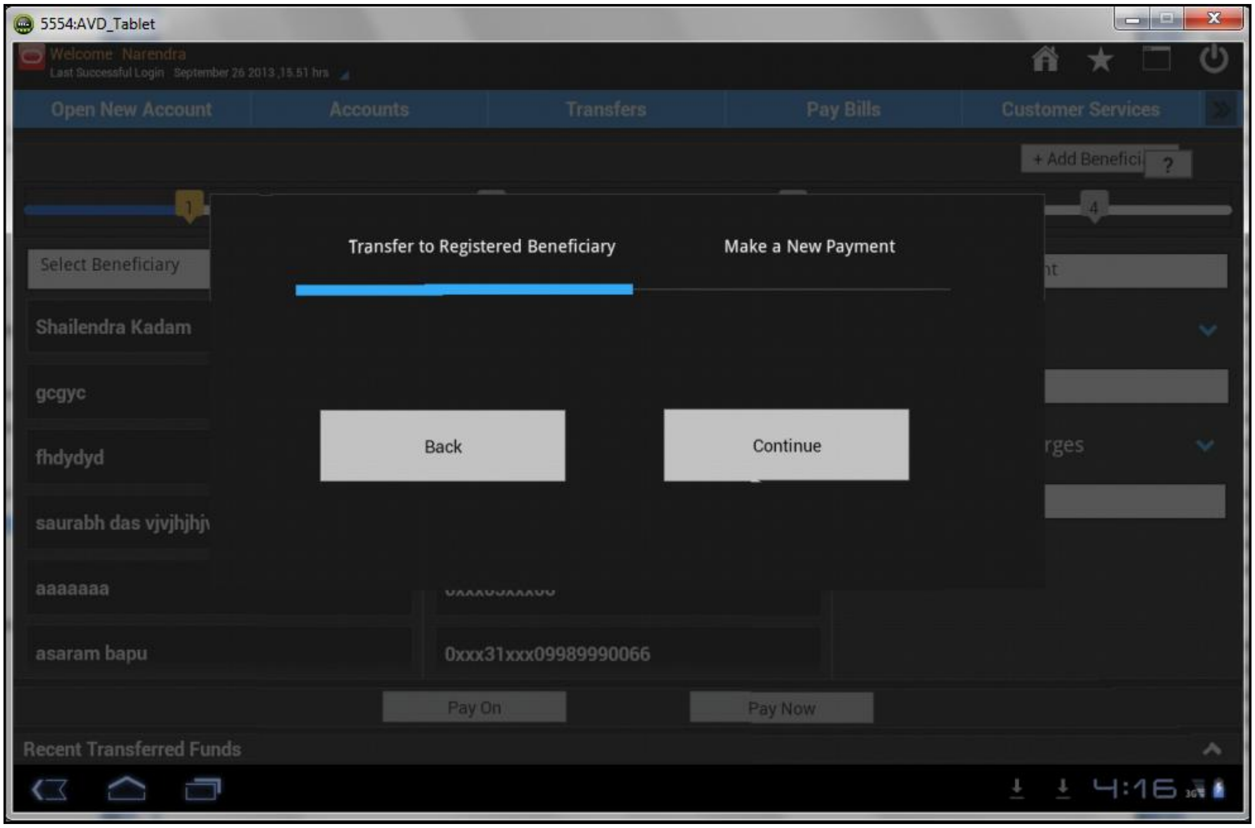


8. Click the desired button from the following:
   - Pay Periodically
   - Pay On
   - Pay Now

27. International Transfer

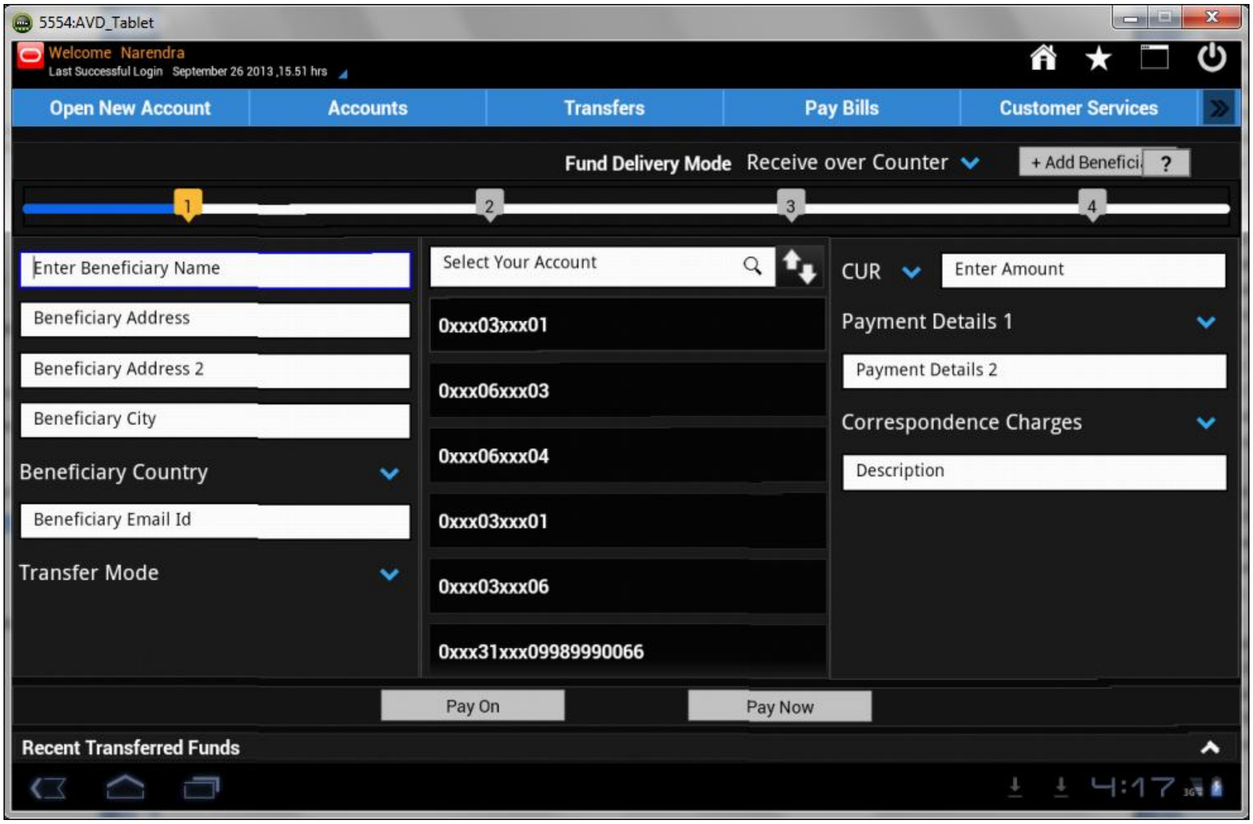
1. Click **International Transfer** available in the **Direct Pay** pop-up from **Transfers**. The following page appears.

International Transfer



2. Select **Continue** from **Transfer to Registered Beneficiary** tab, if transfer to be done to the **Registered Beneficiary**. The following page appears.

International Transfer



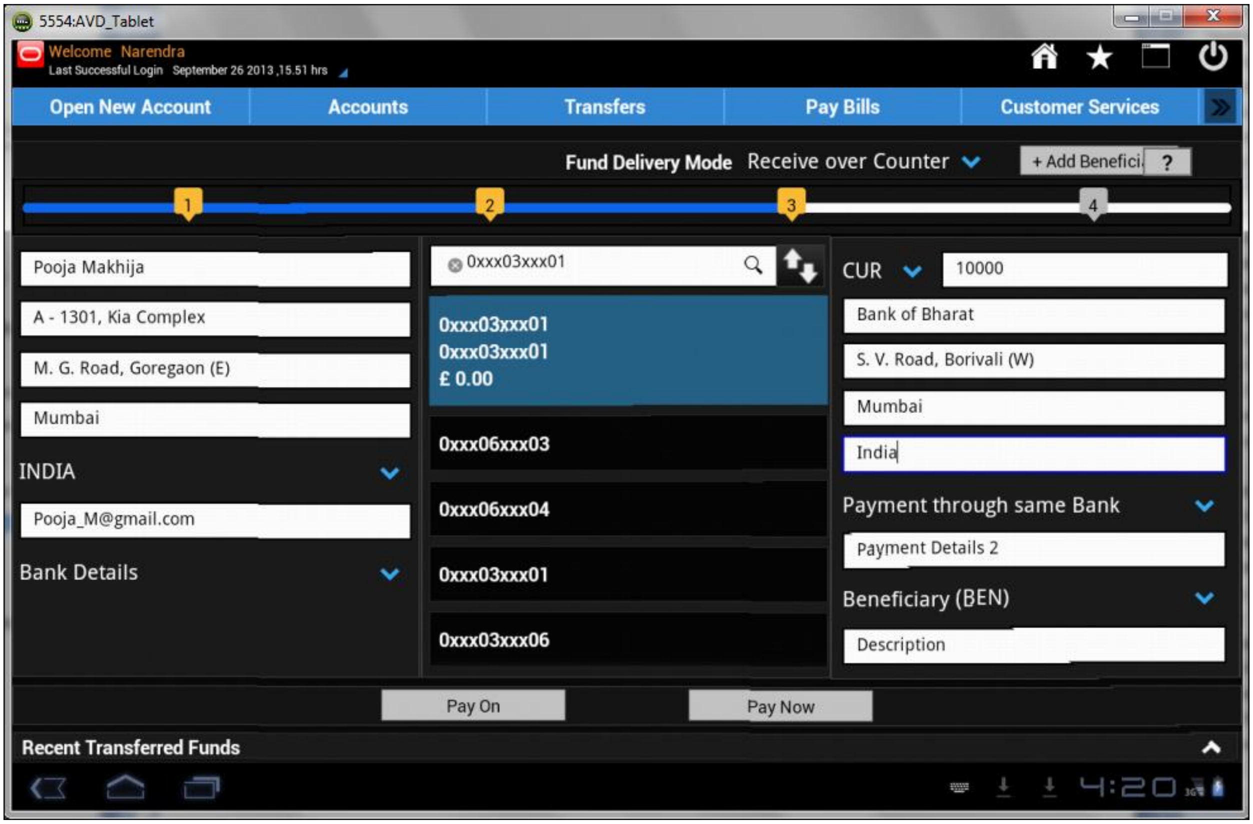
Field Description

Field Name	Description
Fund Delivery Mode	**[Dropdown List]** **Select the desired option from the following:** **Receive over Counter** **Deposit to Account**
+Add Beneficiary	**[Action Button]** **Click + Add Beneficiary to add a new beneficiary to the list.**
Enter Beneficiary Name	**[Input Box]** **Enter the desired Beneficiary Name.**
Beneficiary Address	**[Input Box]** **Enter the appropriate Beneficiary Address.**
Beneficiary City	**[Input Box]** **Enter the respective City of the address entered.**
Beneficiary Country	**[Dropdown List]** **Select the appropriate Country from the dropdown list.**
Beneficiary Email ID	**[Input Box]** **Enter the appropriate Beneficiary Email ID.**

Field Name	Description
Transfer Mode	**[Dropdown List]** **Select the desired Transfer Mode.**
Select Your Account	**[List Box]** **Select the appropriate Account Number.**
CUR	**[Dropdown List]** **Select the desired Currency Type.**
Amount	**[Input Box]** **Enter the desired Amount.**
Payment Details 1	**[Dropdown List]** **Select the appropriate Payment Details option from the dropdown list.**
Payment Details 2	**[Input Box]** **Enter the appropriate details in the input box.**
Correspondence Charges	**[Dropdown List]** **Select the appropriate option for the Correspondence Charges from the dropdown list.**
Pay Now	**[Action Button]** **Click Pay Now to make an immediate payment.**
Pay On	**[Action Button]** **Click Pay On to make a payment on a specific date.**
Recent Transfer Funds	**[Hyperlink]** **Click the arrow to check the Recent Transfer Funds.**

3. Enter the appropriate details in the respective fields, as shown in the following screenshot.

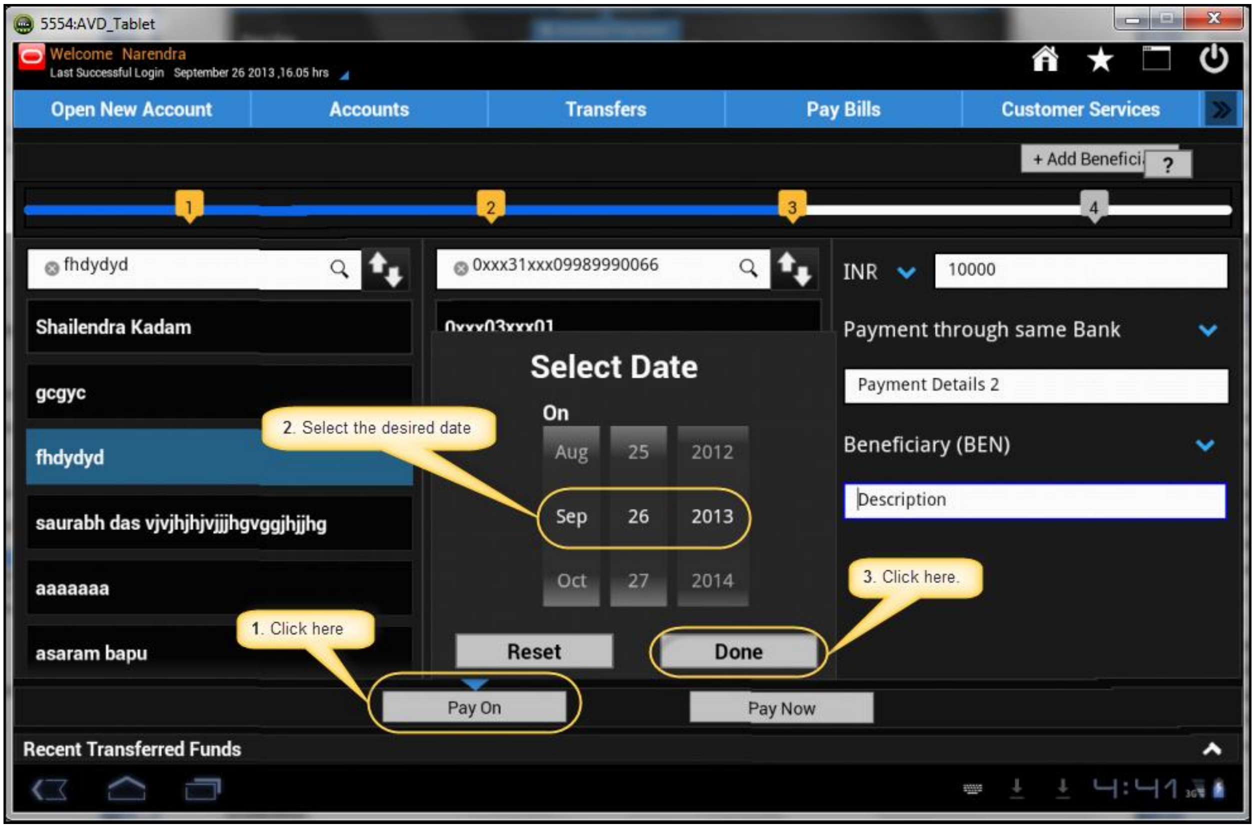
International Transfer



4. Click the desired button from the following:

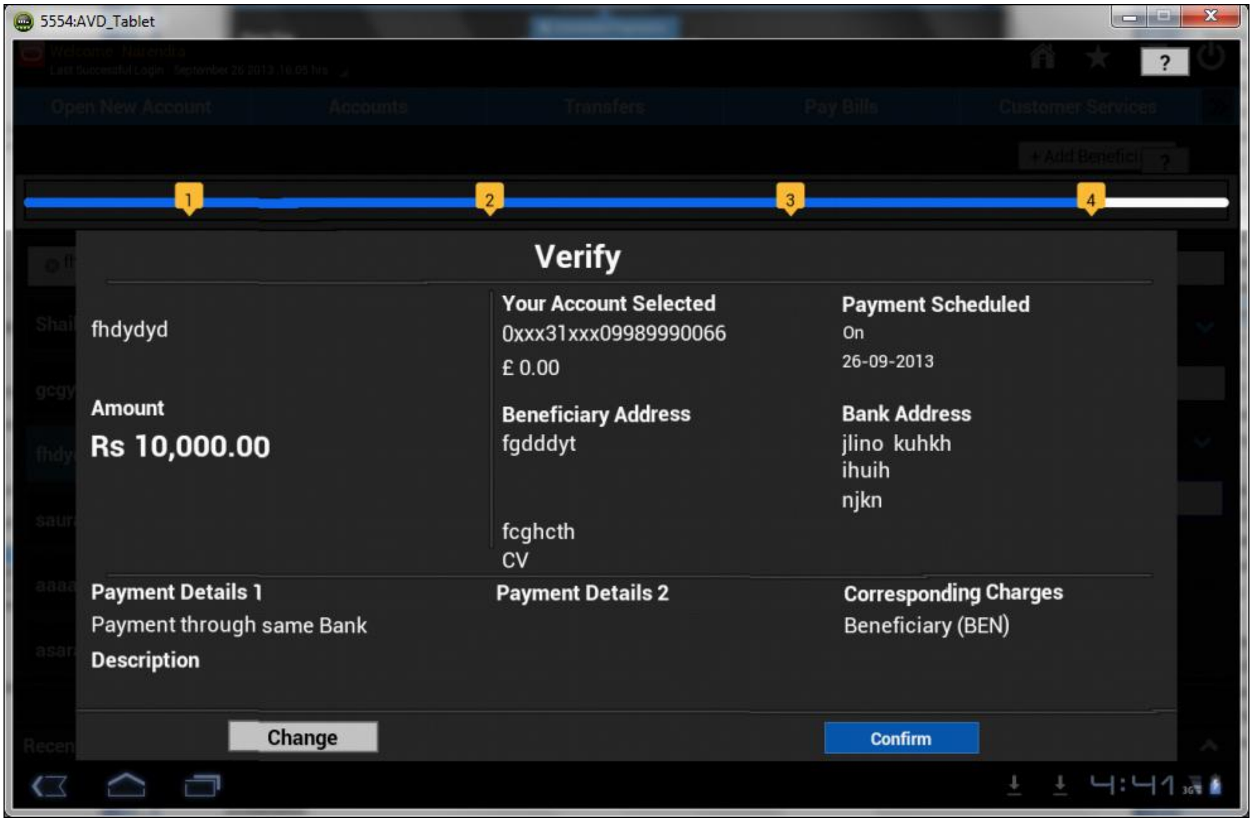
- **Pay On**
    i. Click **Pay On**.
    ii. Select the desired date from the Date-picker.
    iii. Click **Done**.

Pay On – Select date



- **Pay Now**
  i. Click **Pay Now**.
  ii. The **Verify** screen appears, as shown in the following screenshot.

Verify



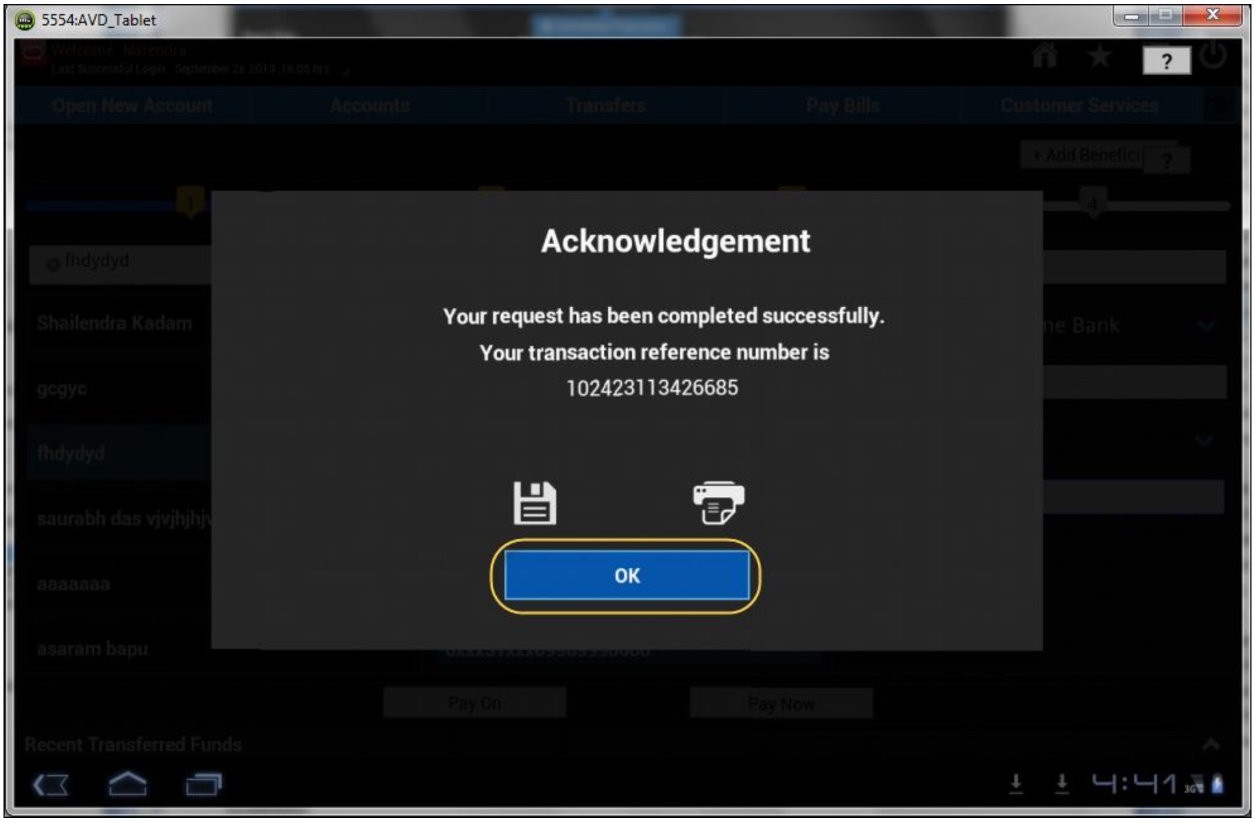
iii. Click **Change**, if any changes are required.

OR

Click **Confirm**, if no changes are required.

5. Click **OK** for the Acknowledgement received as shown in the following screenshot.

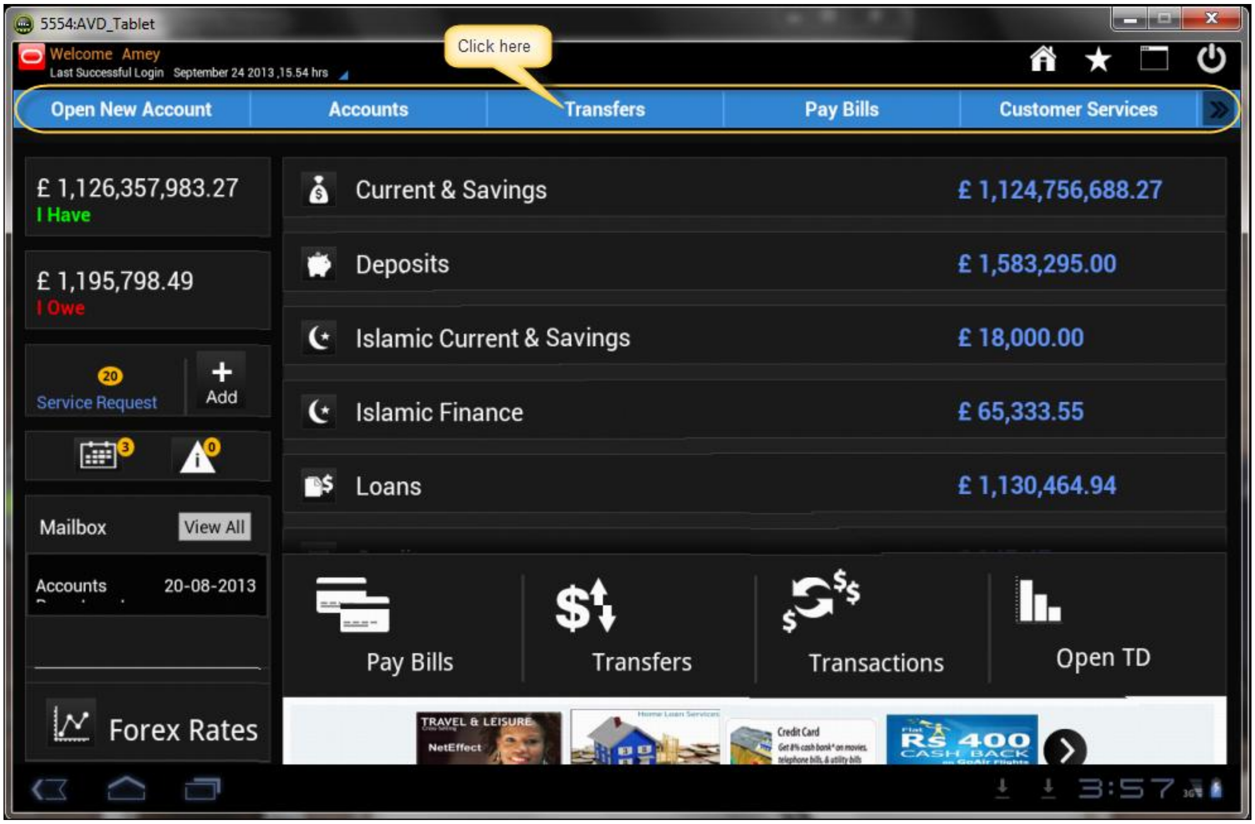
Acknowledgment


5554:AVD_Tablet
Acknowledgement
Your request has been completed successfully.
Your transaction reference number is
102423113426685
OK

28. Scheduled Payments

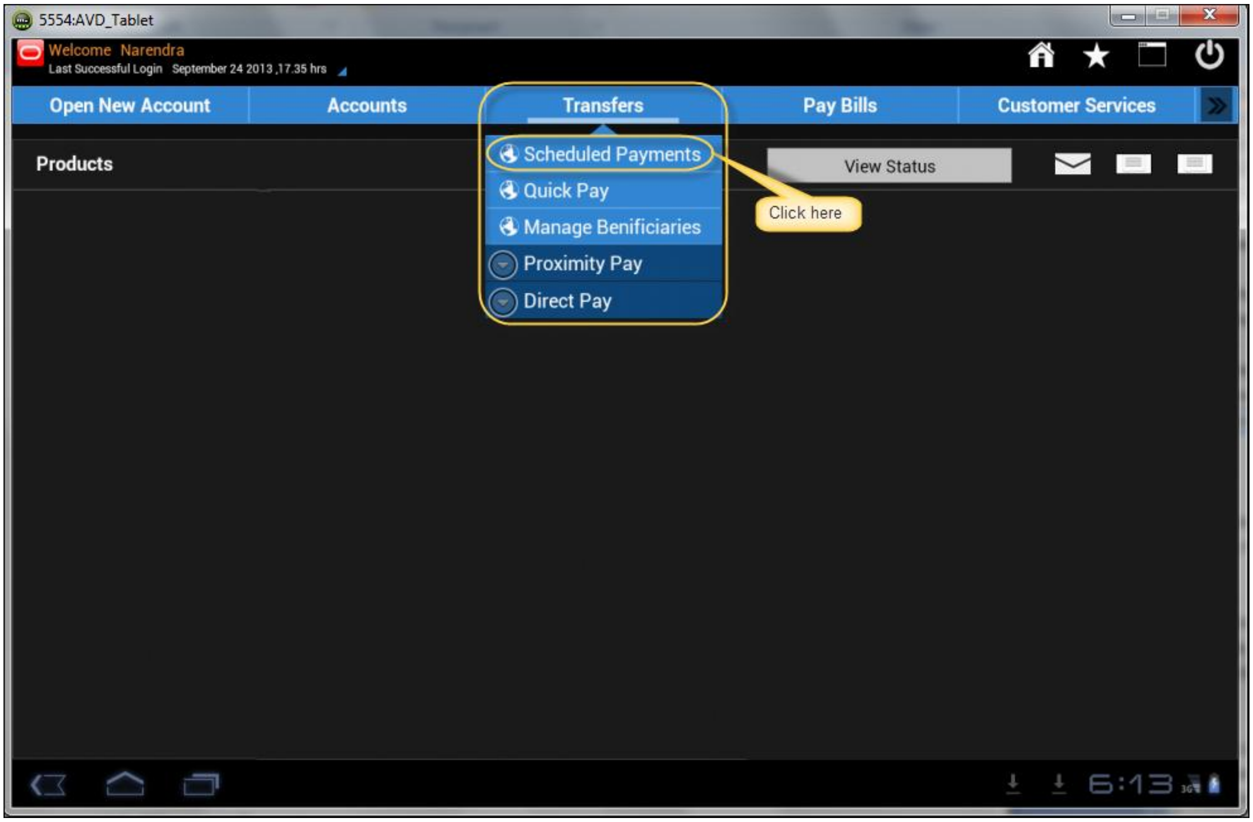
The blue ribbon on the upper portion of the page displays the **Transfers** feature, as shown in the following screenshot.

Transfers



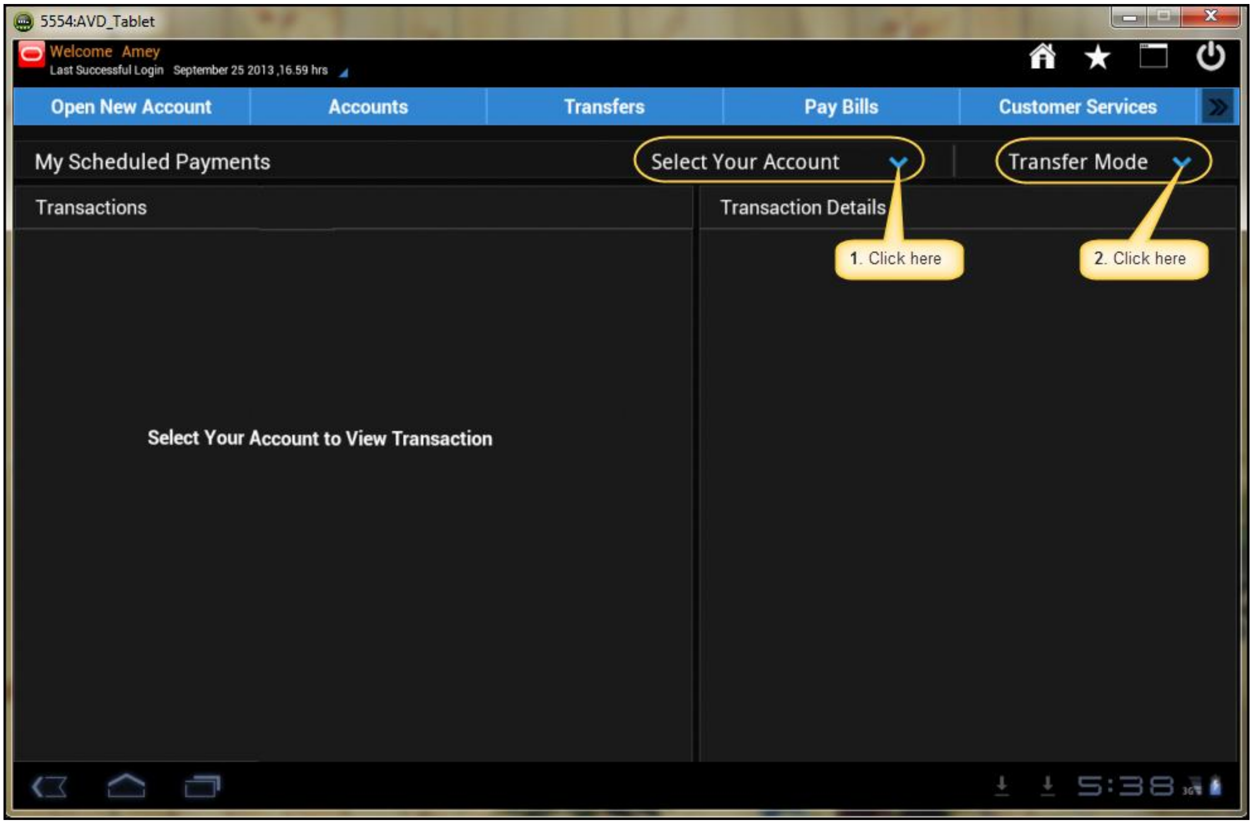
1. Click **Transfers**. The following pop-up is displayed.

Products



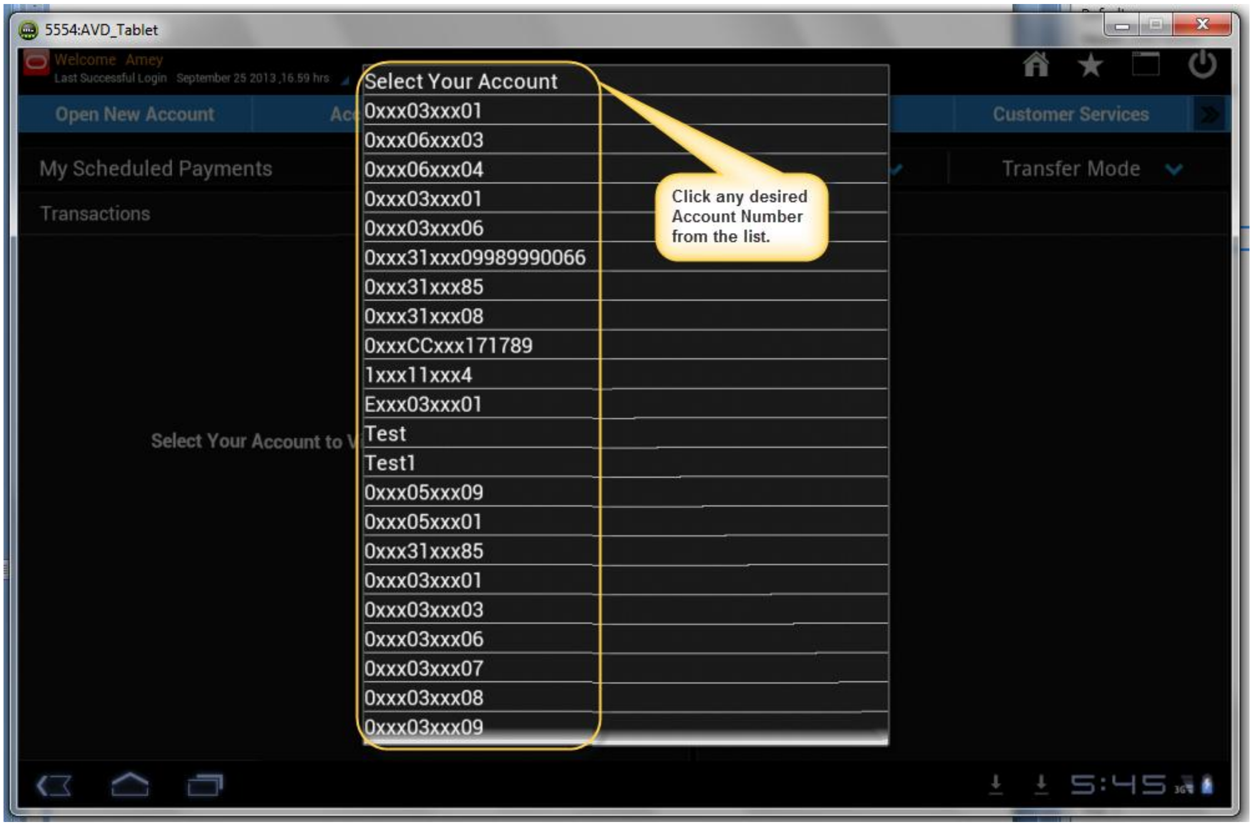
The following page is displayed.

My Scheduled Payments



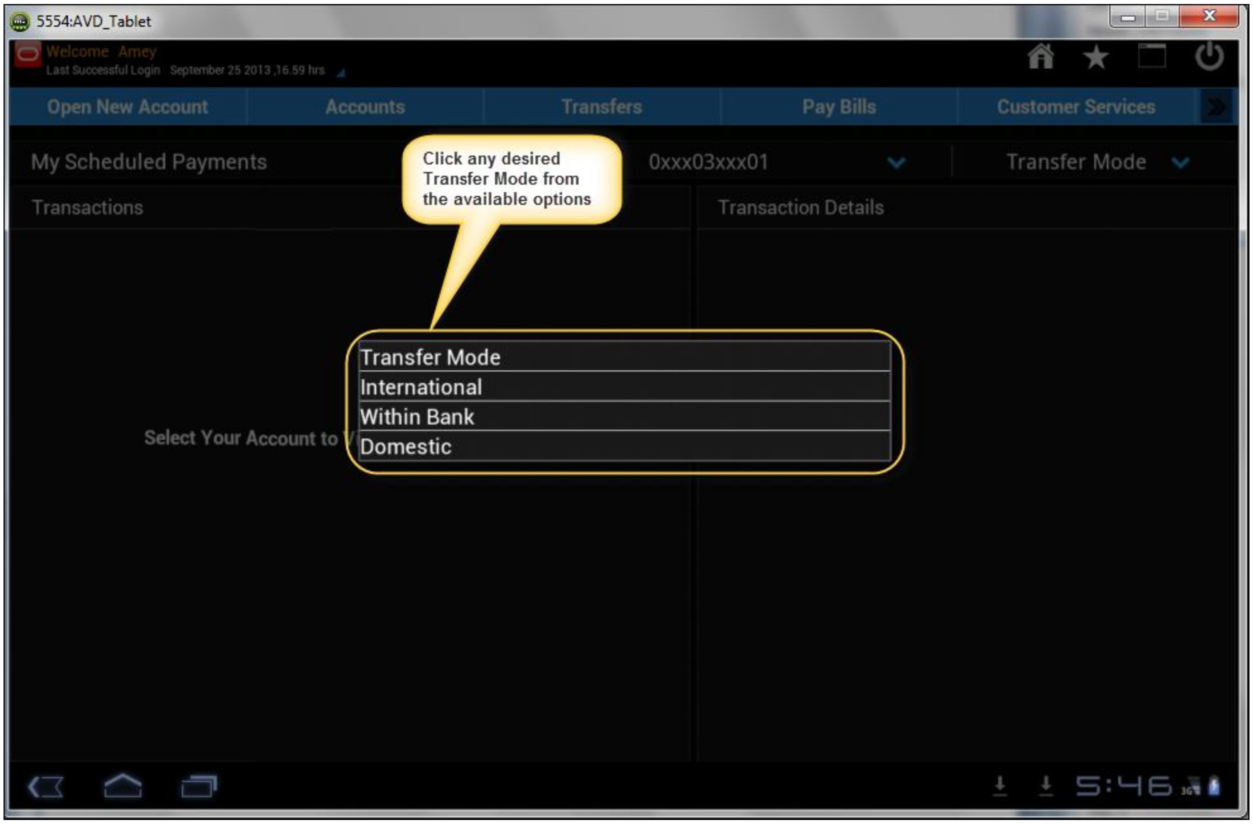
2. Click the dropdown arrow present beside **Select your Account**. The following pop-up is displayed.

Select Your Account



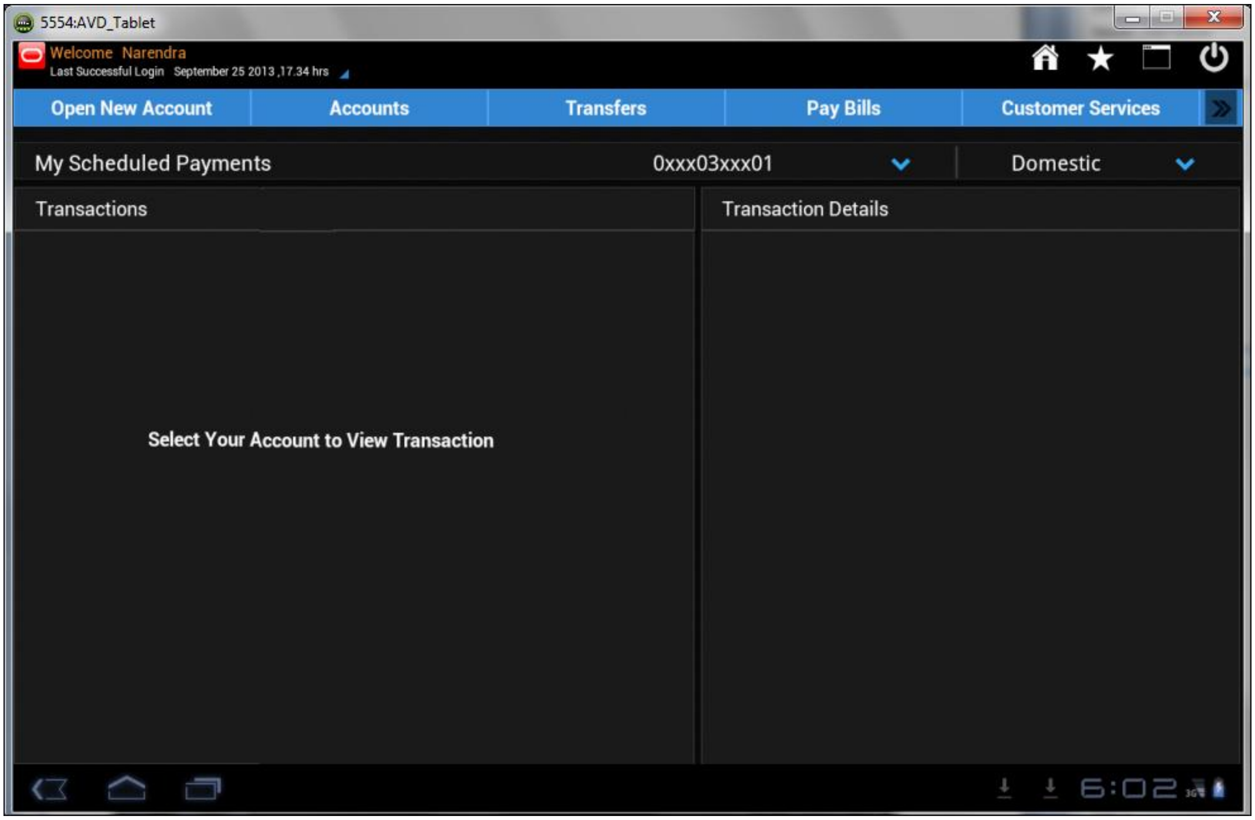
3. Click any desired **Account Number** from the list.
4. Click the dropdown arrow present beside **Transfer Mode**. The following pop-up is displayed.

Transfer Mode



5. Click any desired **Transfer Mode** from the options available. The respective transaction details appear on the page, as shown in the following screenshot.

My Scheduled Payments



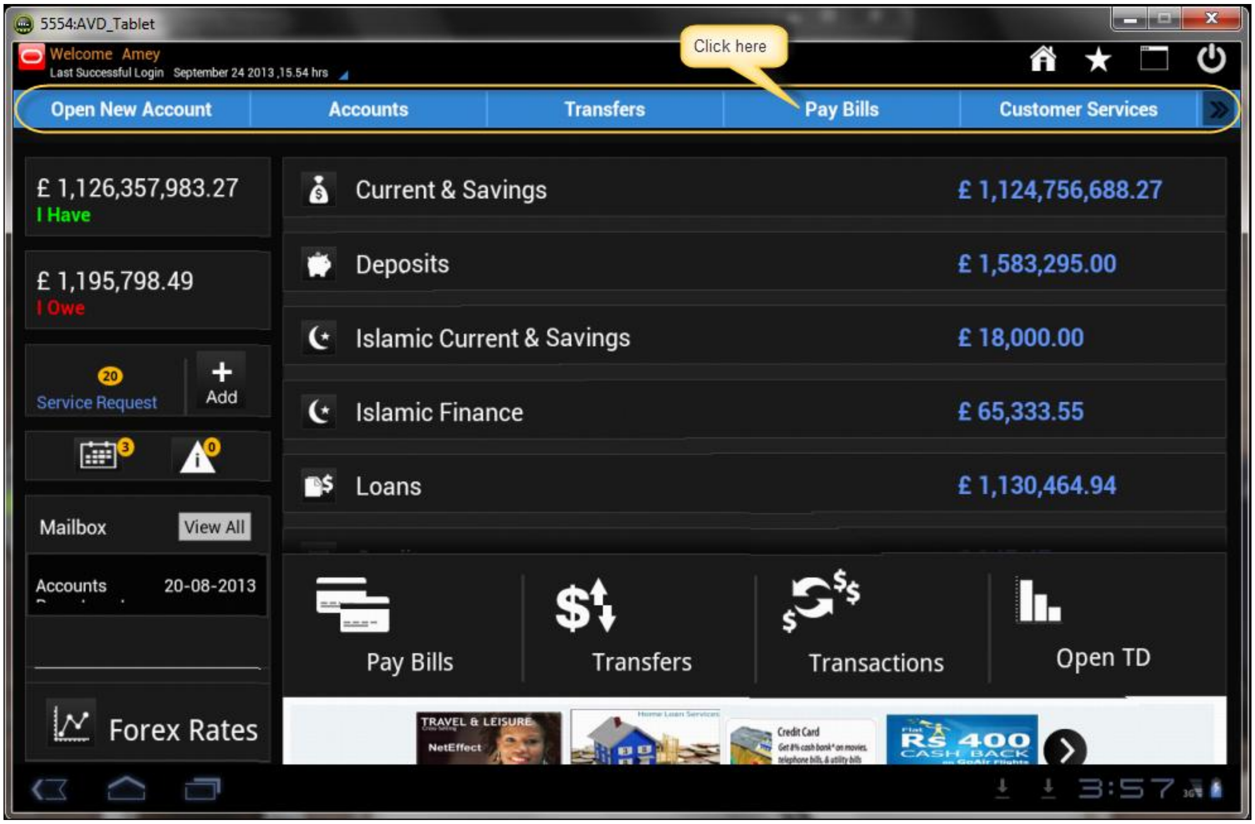
Field Description

Field Name	Description
My Scheduled Payments	
Select Your Account	**[Dropdown]** **Select the desired Account Number for My Scheduled Payments from the dropdown list.**
Transfer Mode	**[Dropdown]** **Select the desired Transfer Mode from the following options:** • International • Within Bank • Domestic
Ad hoc Statement	**[Action Button]** **Click Ad hoc Statement to create a statement for the specific given period.**
Back	**[Action Button]** **Click Back to go back to the Account Selection.**

29. Pay Bills

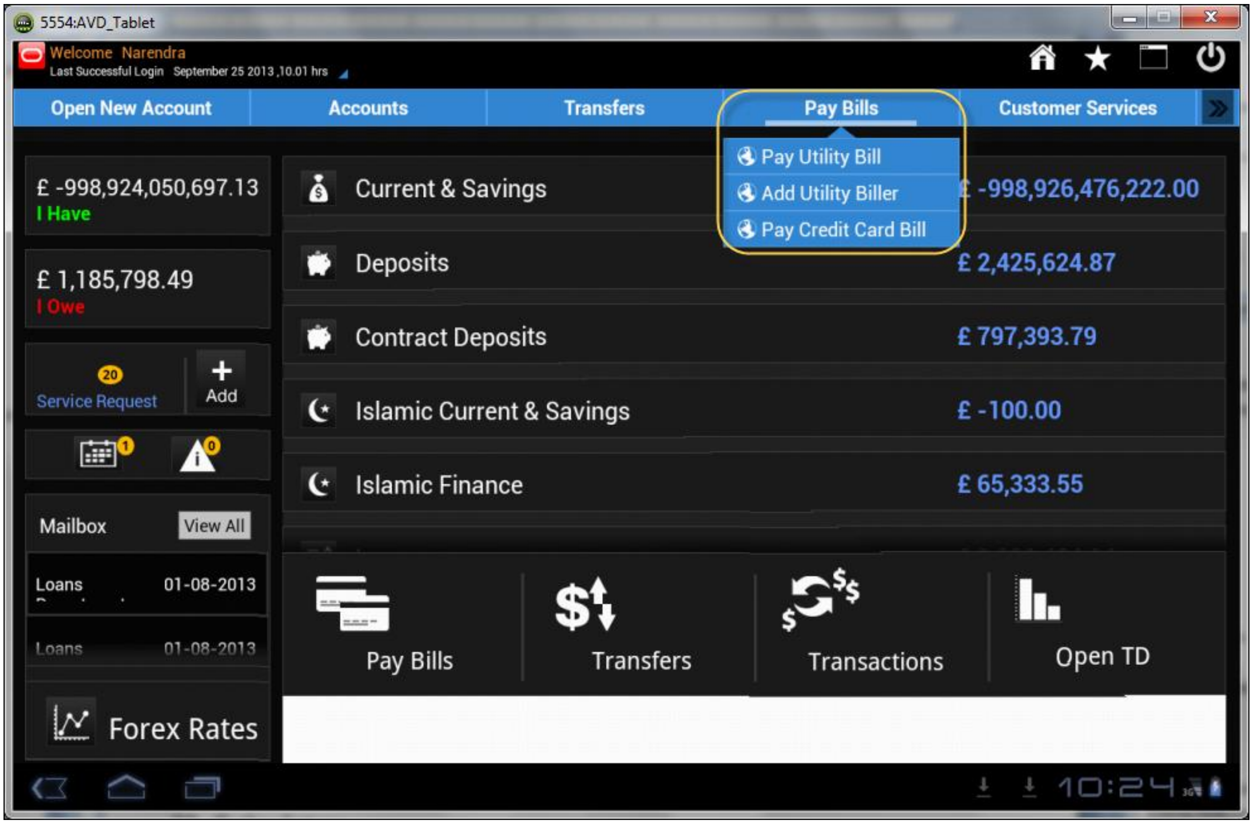
The blue ribbon on the upper portion of the page displays the **Pay Bills** feature, as shown in the following screenshot.

Pay Bills



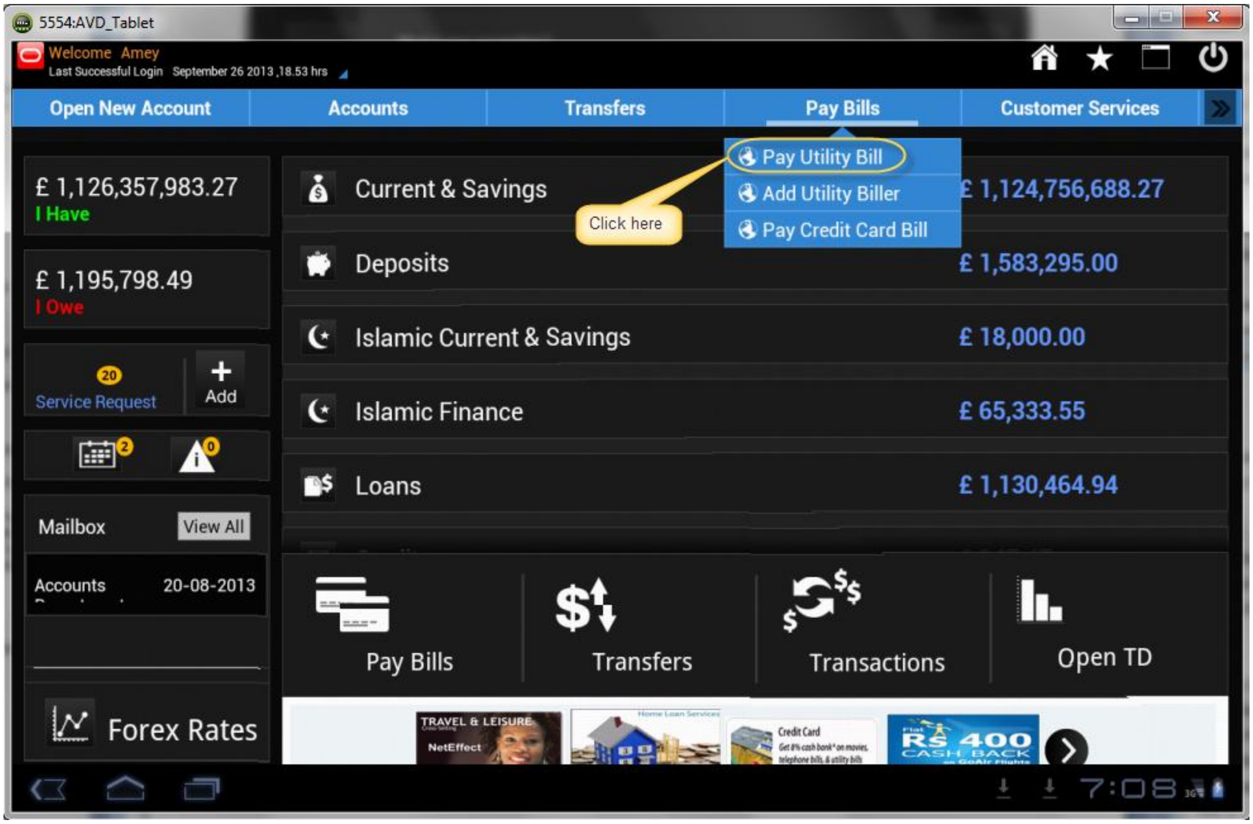
1. Click **Pay Bills**. The following pop-up is displayed.

Pay Bills



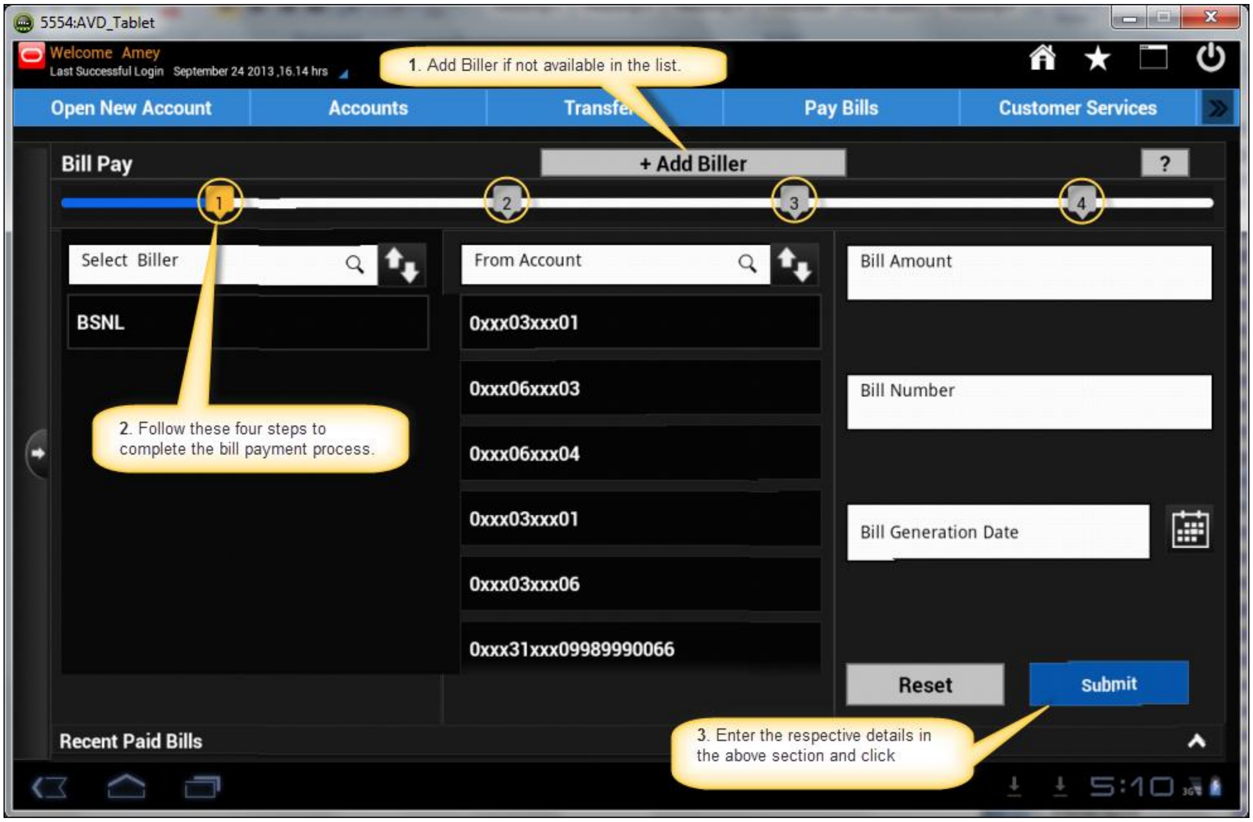
2. Click **Pay Utility Biller** from the **Pay Bills** available on the blue ribbon, as shown in the following screenshot.

Pay Utility Bill



The following page is displayed.

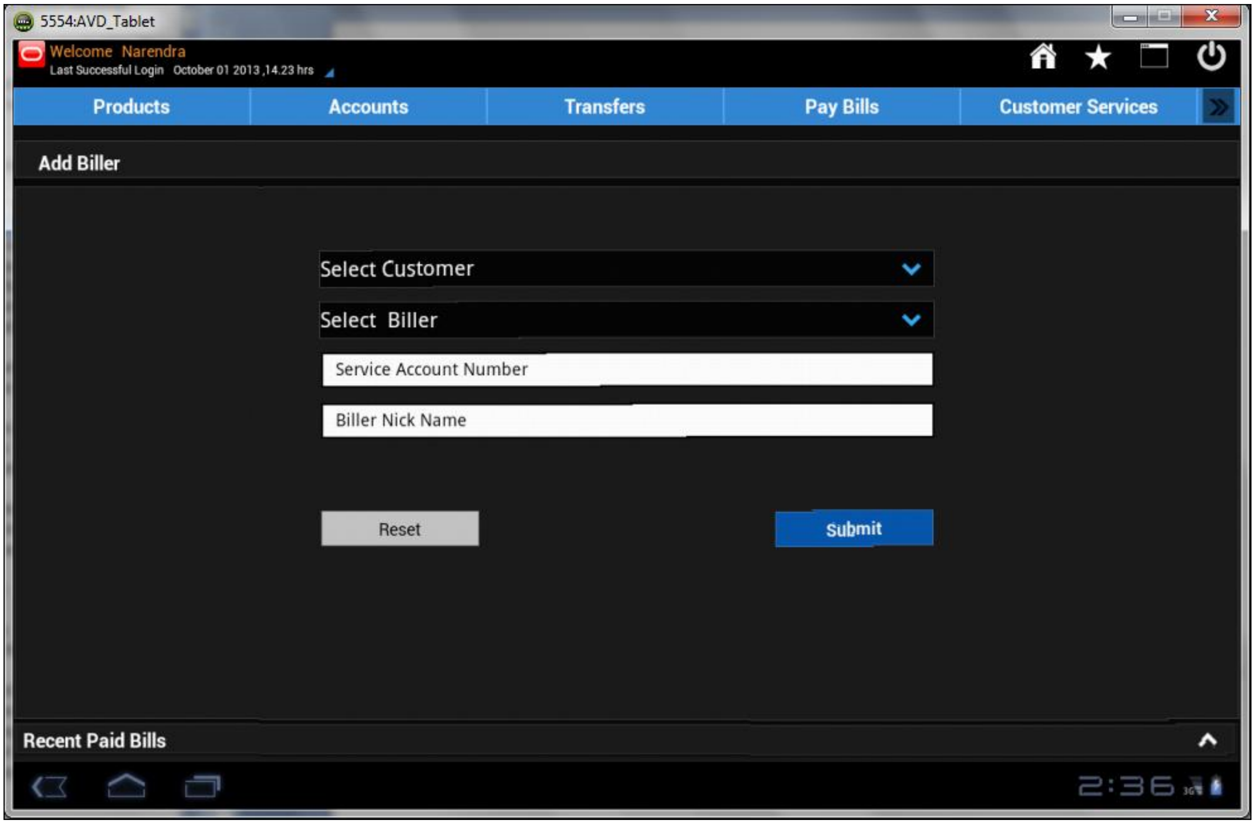
Bill Pay



+ Add Biller

i. Click **+ Add Biller.** The following page is displayed.

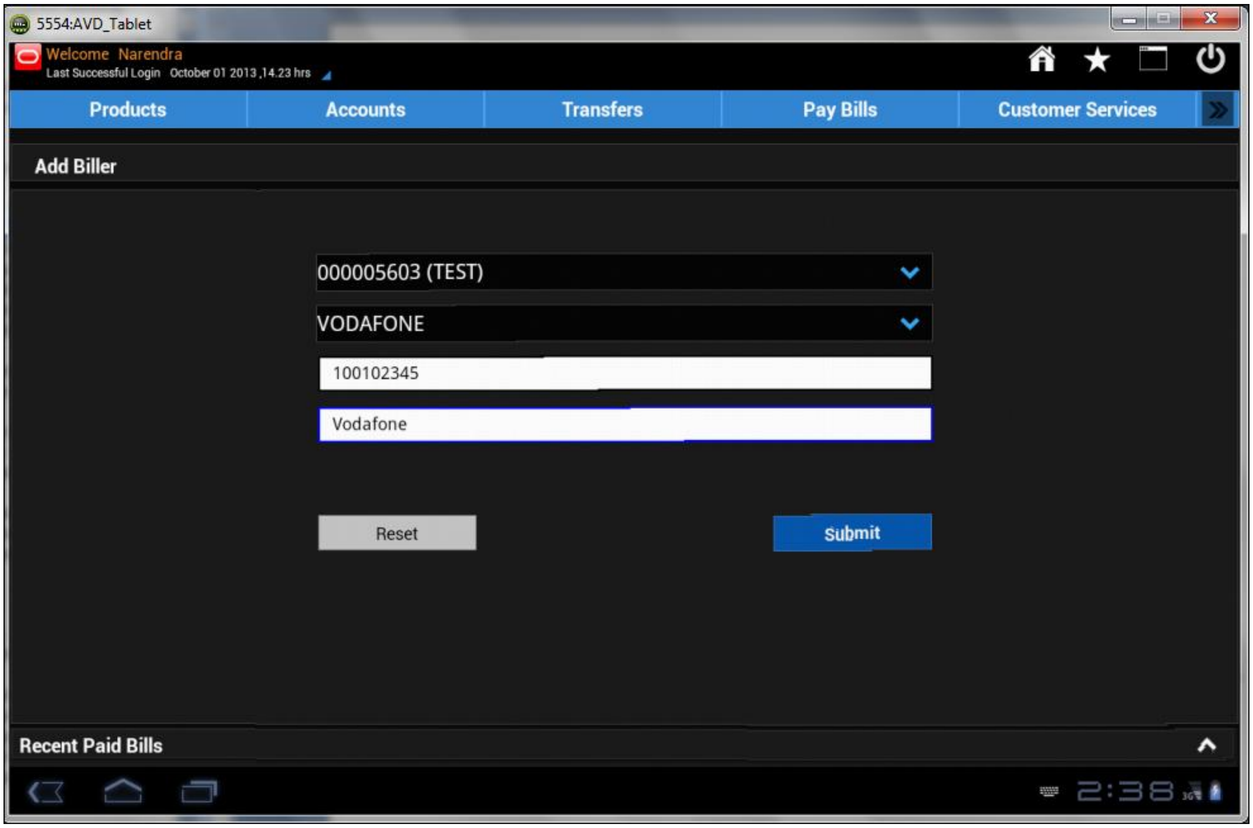
Add Biller



Field Description

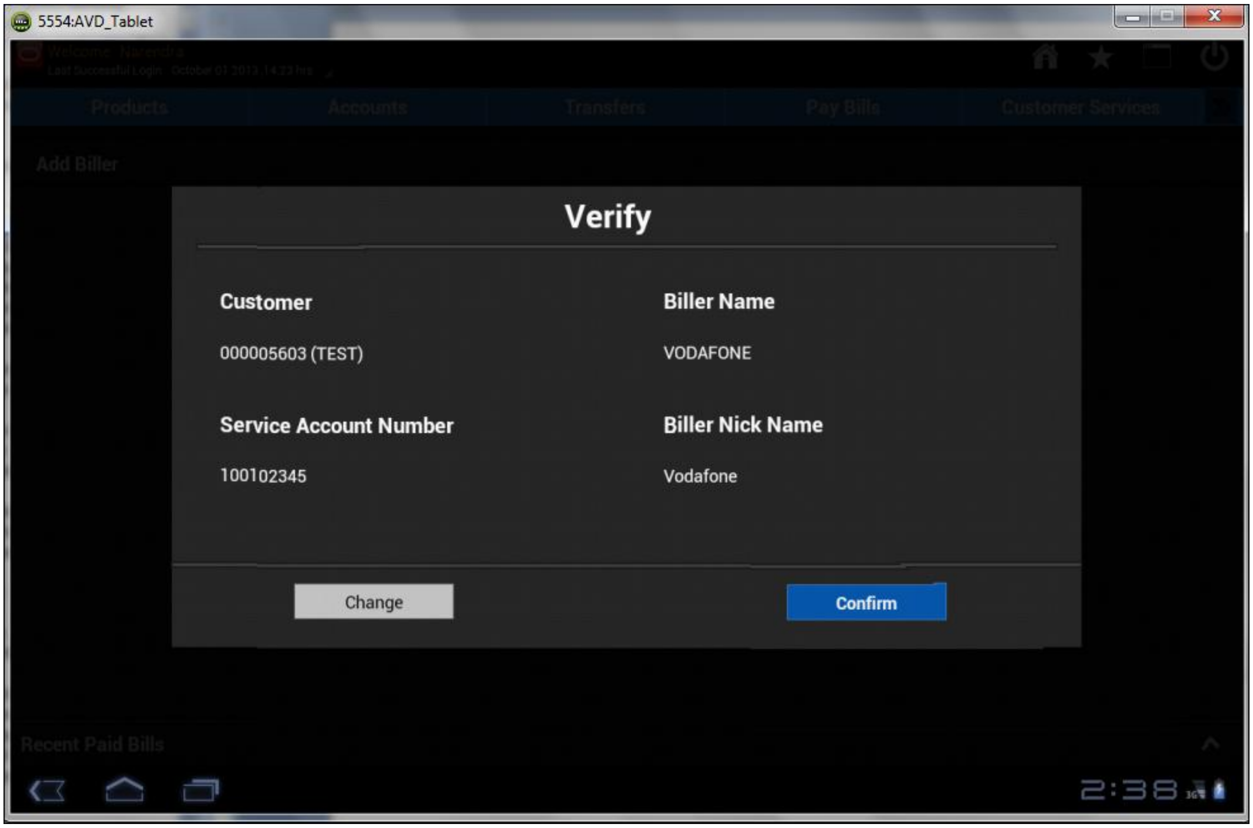
Field Name	Description
+ Add Biller	
Select Customer	**[Dropdown]** **Select the required Customer from the dropdown.**
Select Biller	**[Dropdown]** **Select the required Biller from the dropdown.**
Service Account Number	**[Input Box]** **Enter the appropriate Service Account Number.**
Biller Nick Name	**[Input Box]** **Enter the desired Nick Name for the Biller.**
Reset	**[Action Button]** **Click Reset to clear all the values entered.**
Submit	**[Action Button]** **Click Submit to proceed with adding biller to the list.**

Add Biller



ii. Click **Submit**. The following page appears.

Verify

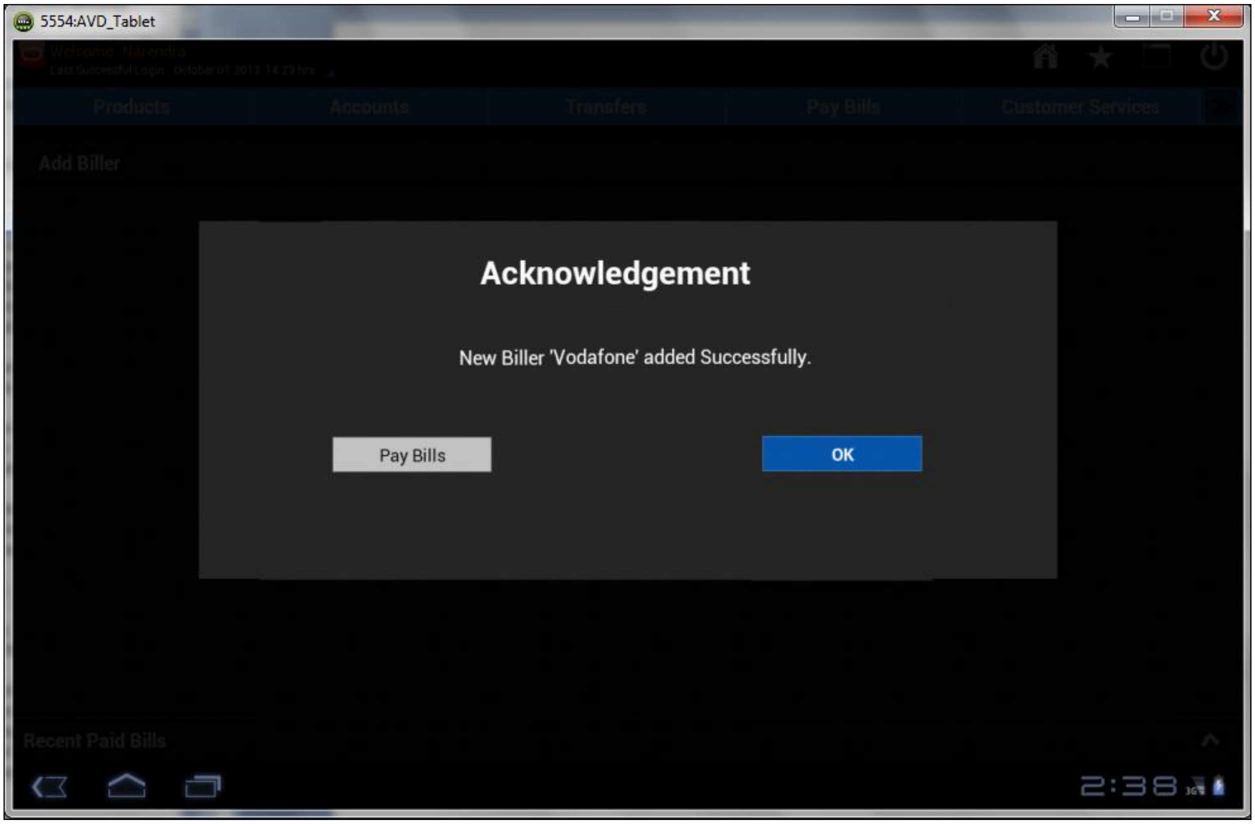


Field Description

Field Name	Description
Verify	
Customer	**[Display]** **Displays the selected Customer.**
Service Account Number	**[Display]** **Displays the entered Service Account Number.**
Biller Name	**[Display]** **Displays the selected Biller Name.**
Biller Nick Name	**[Display]** **Displays the Biller Nick Name.**
Change	**[Action Button]** **Click Change if displayed data is to be modified.**
Confirm	**[Action Button]** **Click Confirm to proceed with the same process.**

The following page appears.

Acknowledgment

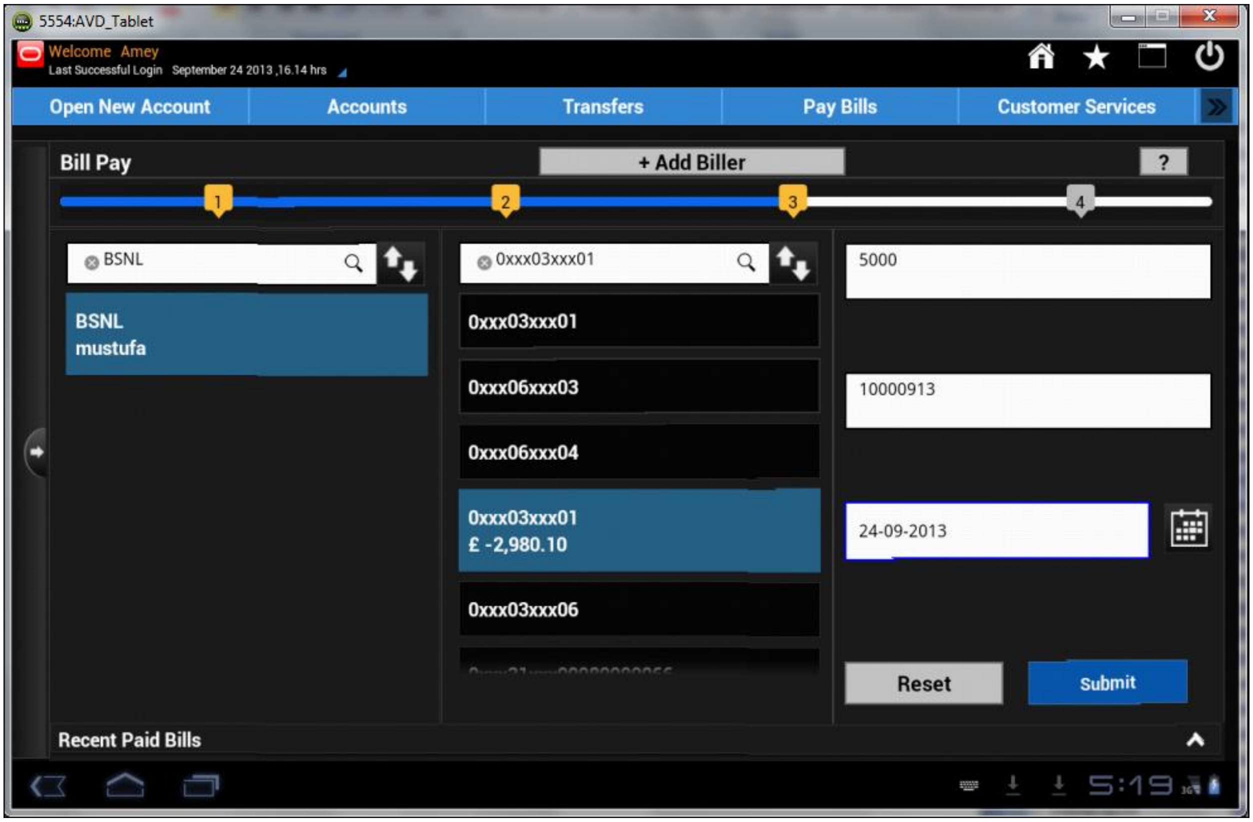


Field Description

Field Name	Description
Acknowledgement	
New Biller <Biller Name> added successfully	**[Display]** **Displays the success message.**
Pay Bills	**[Action Button]** **Click Pay Bills to proceed with the ill payment.**
OK	**[Action Button]** **Click OK to go back to the Bill Payment.**

3. Enter the appropriate details in the respective fields.

Bill Pay



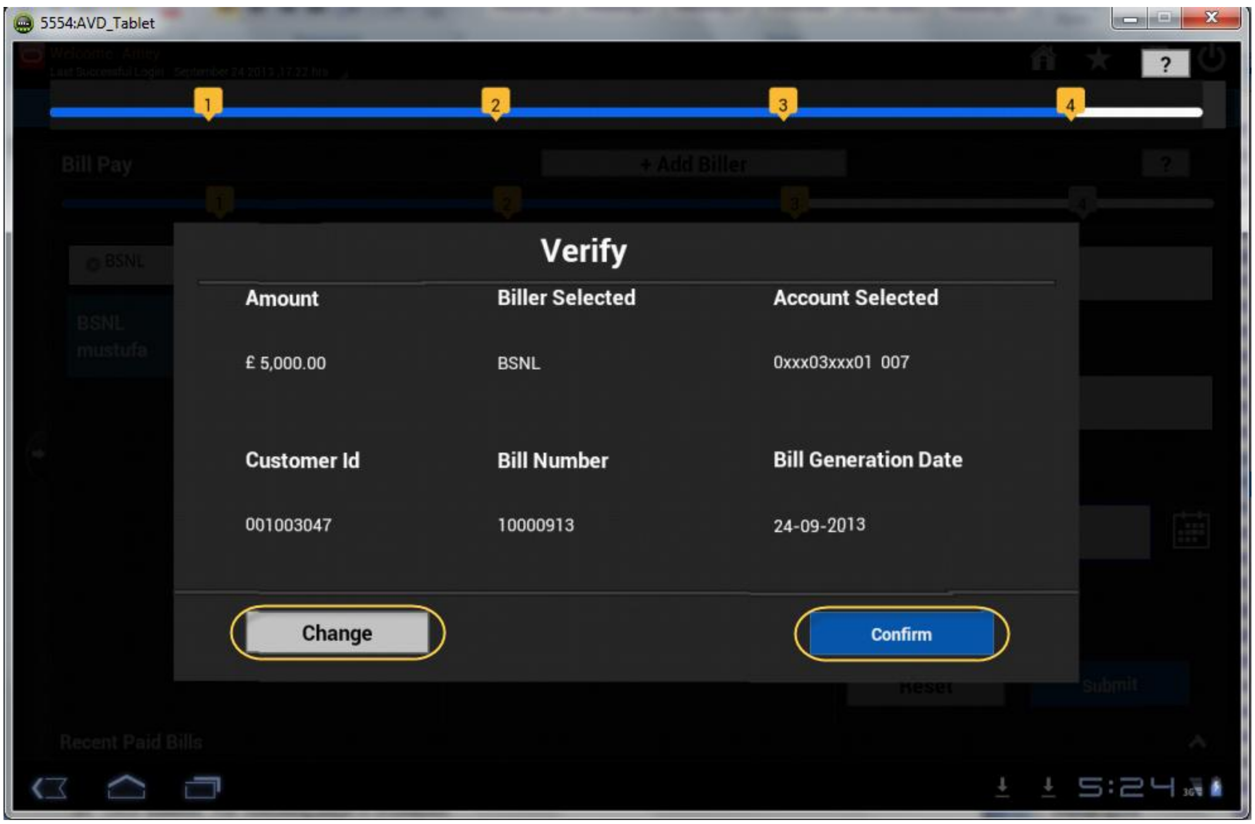
Field Description

Field Name	Description
Bill Pay	
+ Add Biller	**[Action Button]** **Click + Add Biller to add the biller to the list.**
Select Biller	**[Dropdown List]** **Select the desired Biller from the list.**
Select Your Account	**[Dropdown List]** **Select the appropriate account from the list.**
Amount	**[Input Box]** **Enter the appropriate Amount.**
Bill Number	**[Input Box]** **Enter the appropriate Bill Number.**

Field Name	Description
Bill Generation Date	**[Date-picker]** **Select the appropriate Bill Generation Date from the Date-picker.**
Reset	**[Action Button]** **Click Reset to clear all values.**
Submit	**[Action Button]** **Click Submit to proceed with the Bill Payment process.**
Recent Paid Bills	**[Hyperlink]** **Click the arrow to view Recent Paid Bills.**

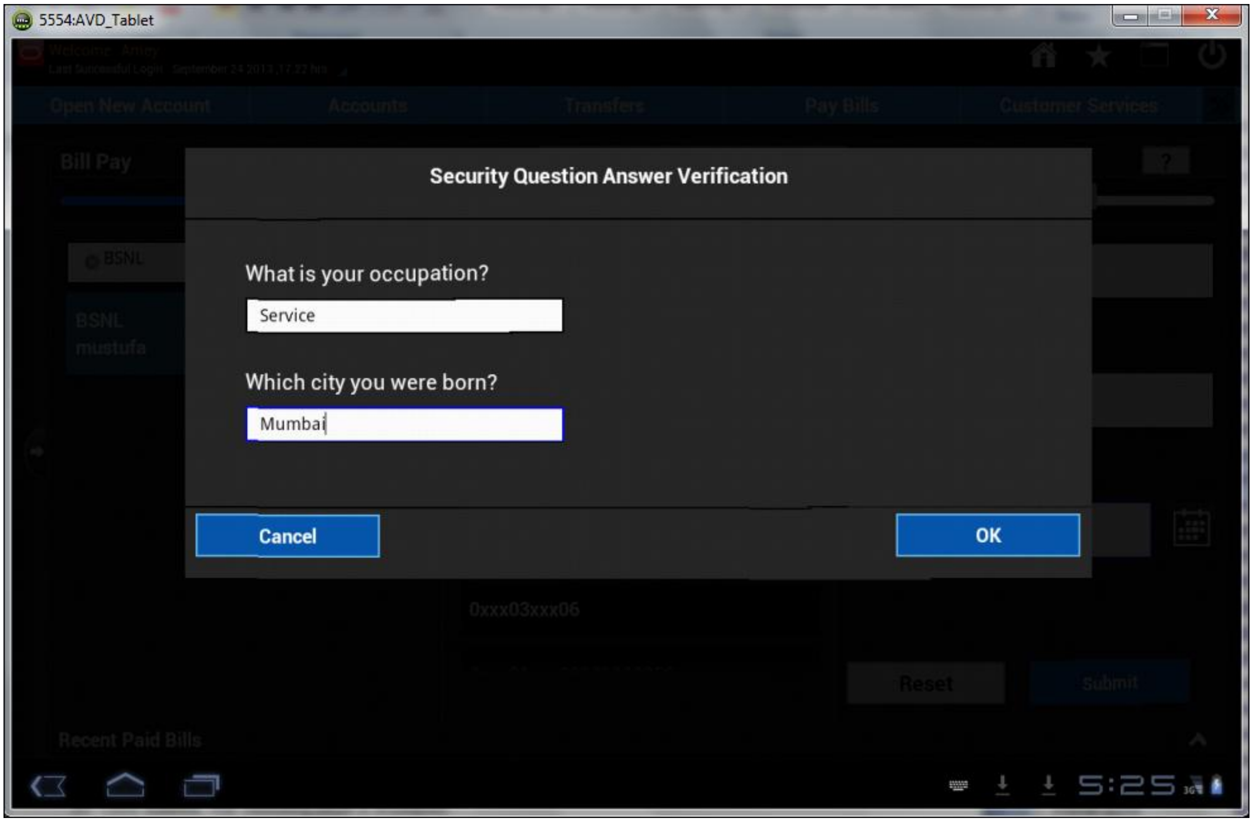
4. Click **Submit**. The following page is displayed.

Verify



5. Click **Back**, if changes are required. You will reach to the Step No. **2**.
6. Make the required changes and click **Confirm**. The following page is displayed.

Security Question Answer Verification



Field Description

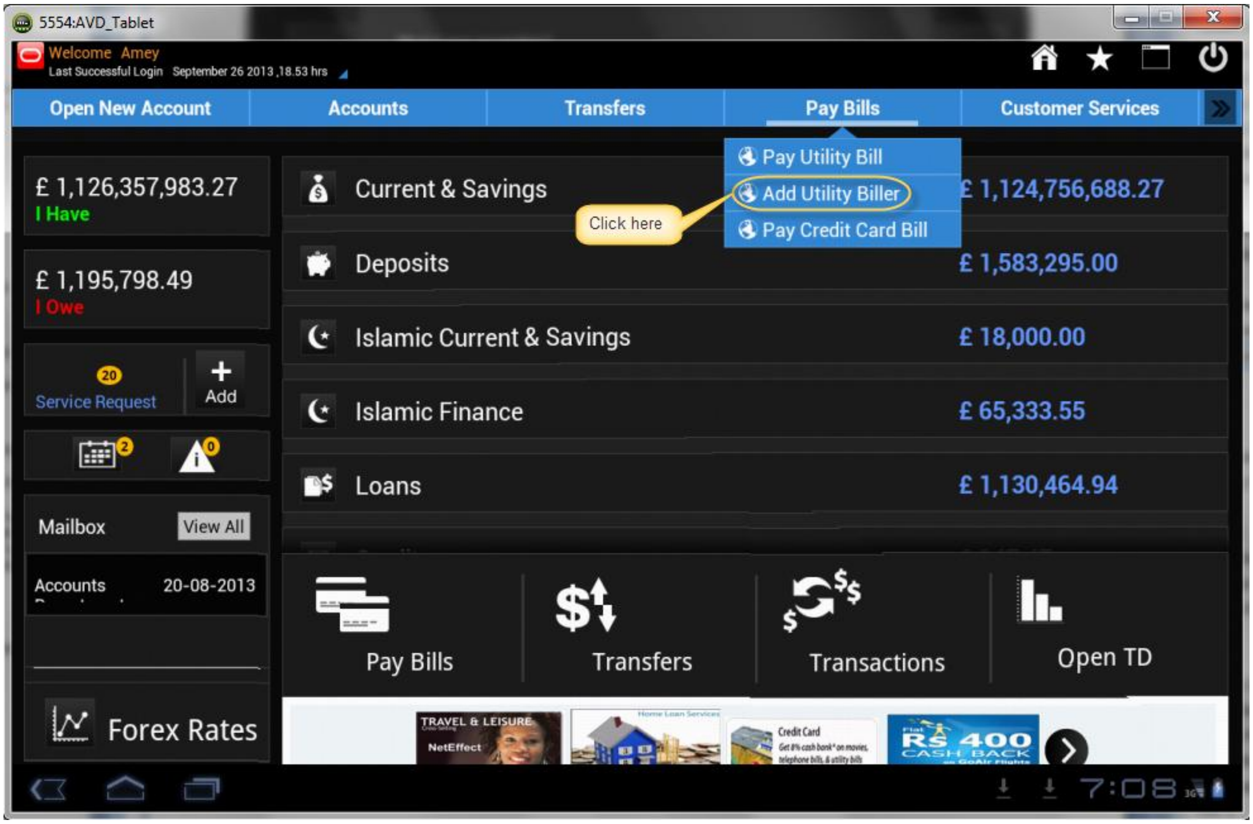
Field Name	Description
Security Question Answer Verification	
Security Q. 1	**[Input Box]** **Enter the appropriate answer for the security question.**
Security Q. 2	**[Input Box]** **Enter the appropriate answer for the security question.**

7. Click **OK**.

30. Register Biller

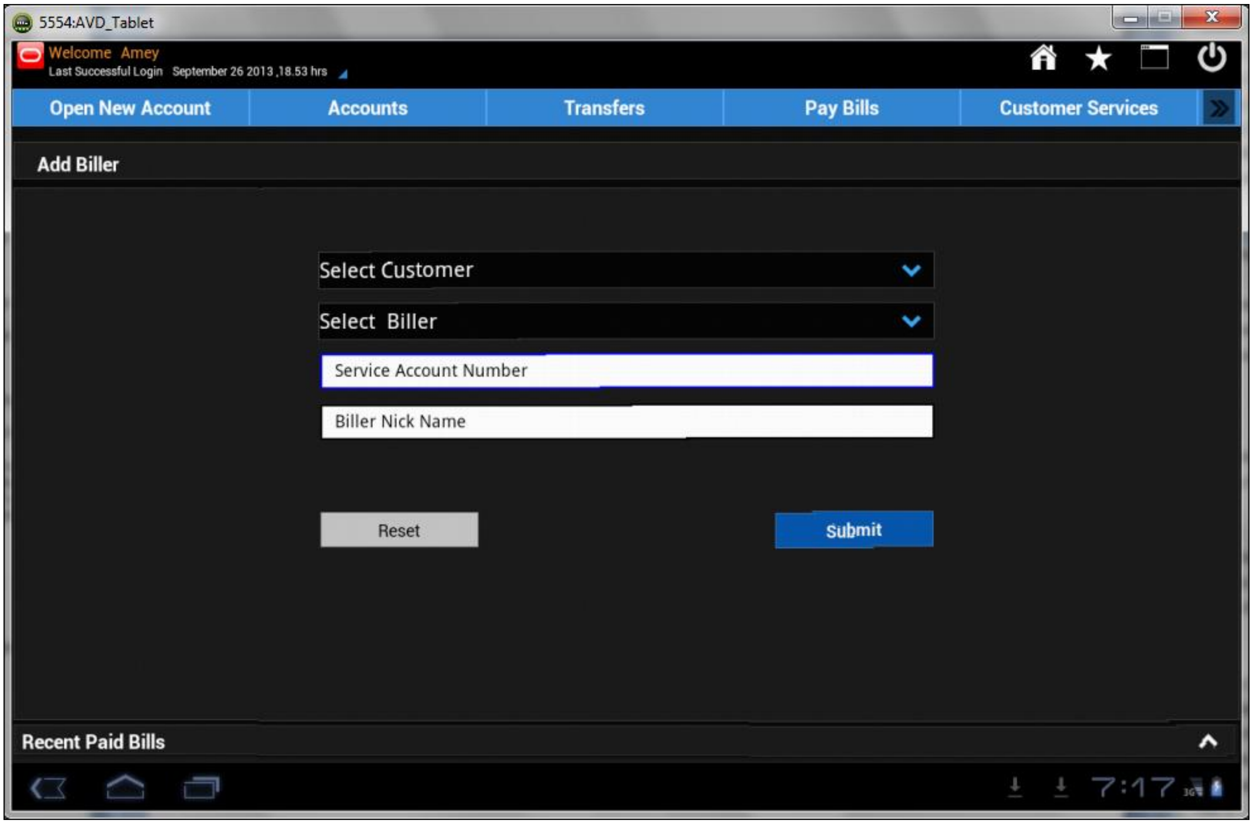
1. Click **Add Utility Biller** from the **Pay Bills** available on the blue ribbon, as shown in the following screenshot.

Add Utility Biller



The following page is displayed.

Add Biller

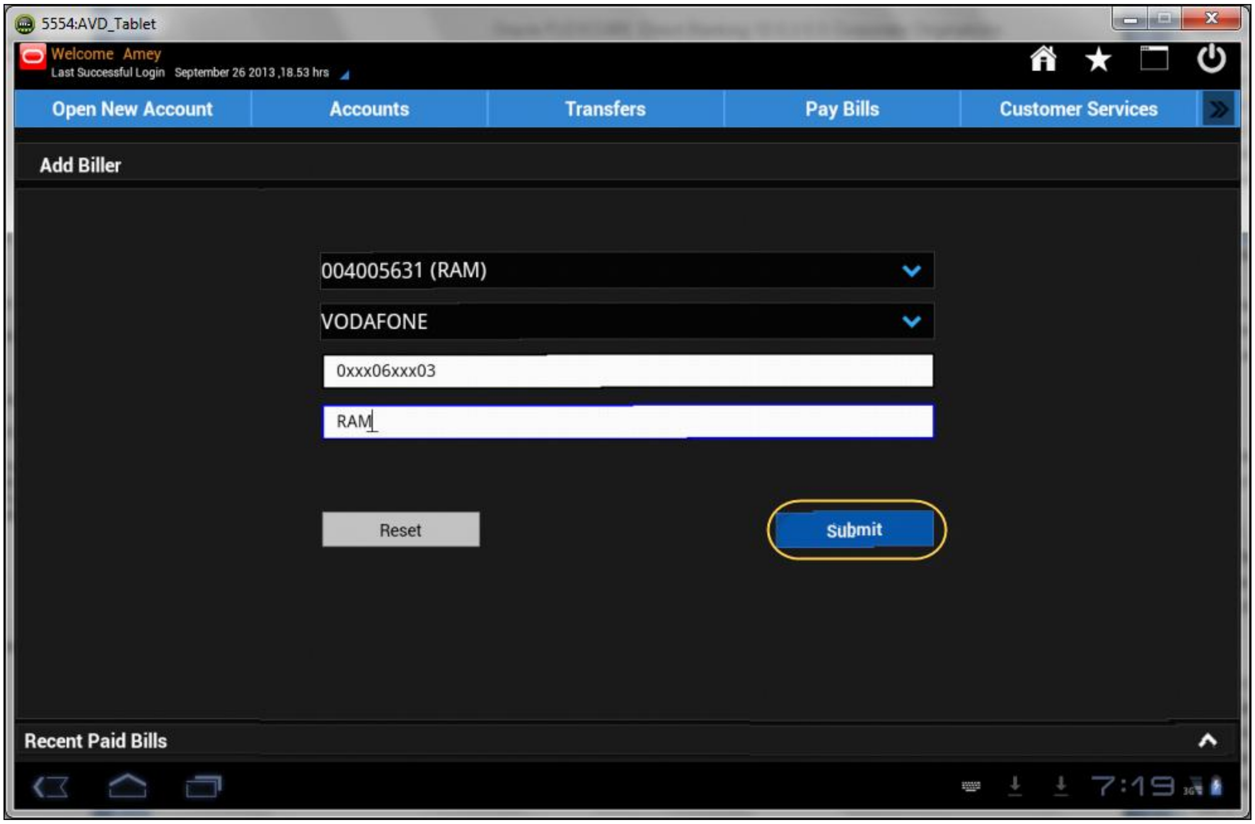


Field Description

Field Name	Description
Add Biller	
Select Customer	**[Dropdown List]** **Select the desired Customer from the available list.**
Select Biller	**[Dropdown List]** **Select the appropriate Biller from the available list.**
Service Account Number	**[Input Box]** **Enter the appropriate Service Account Number.**
Biller Nick Name	**[Input Box]** **Enter the desired Nick Name for the selected Biller.**
Reset	**[Action Button]** **Click Reset to clear all values.**
Submit	**[Action Button]** **Click Submit to proceed with adding biller to the list.**

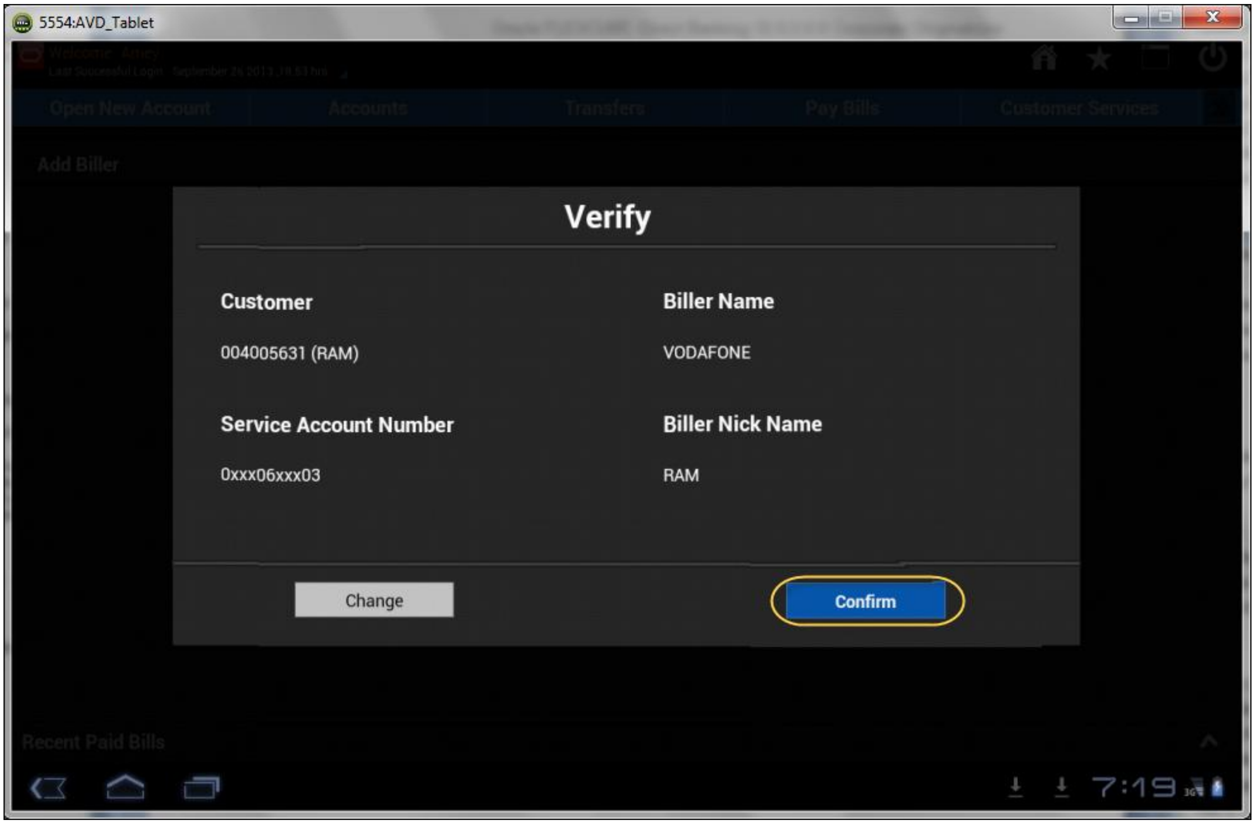
2. Click **Submit**, once all the required information is entered, as shown in the following screenshot.

Add Biller



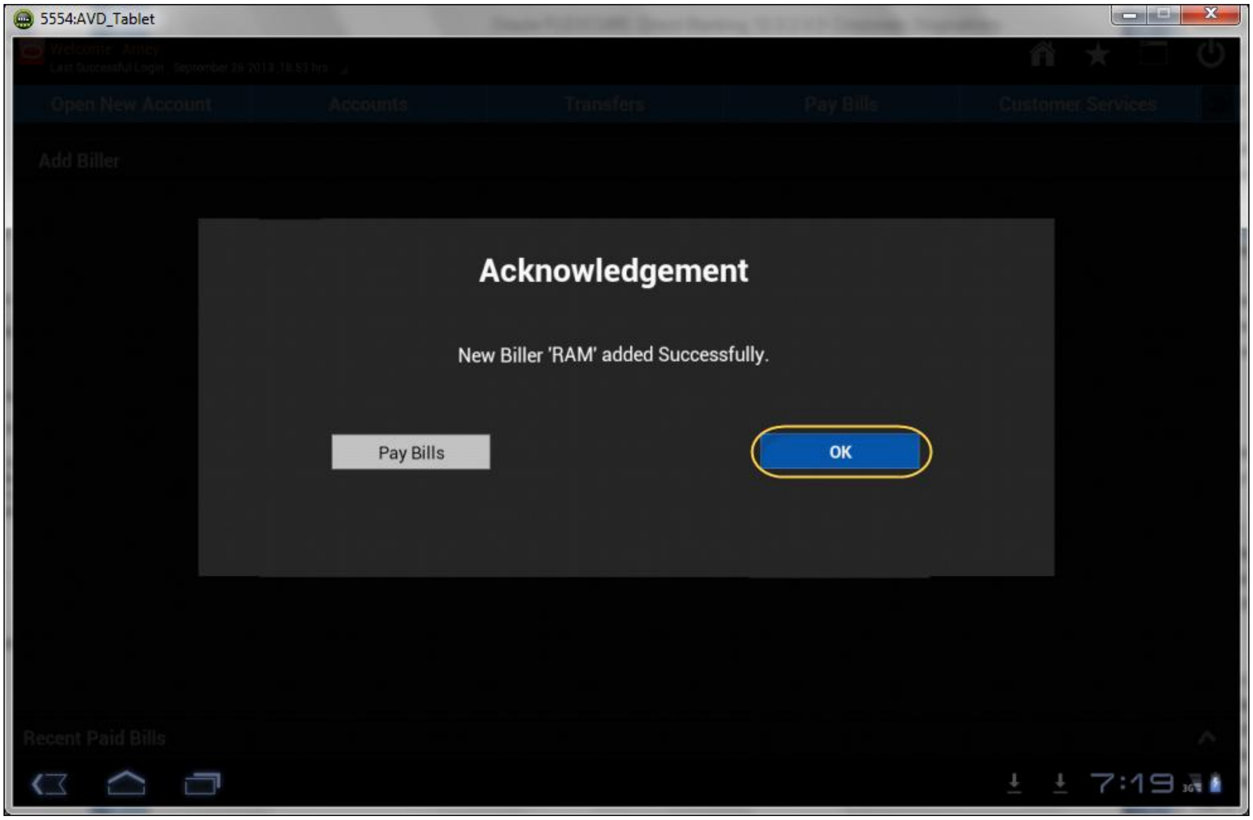
3. The following page is displayed. Click **Confirm** if no changes are required.

Verify



4. Click **OK**, once the Acknowledgment message appears on the page.

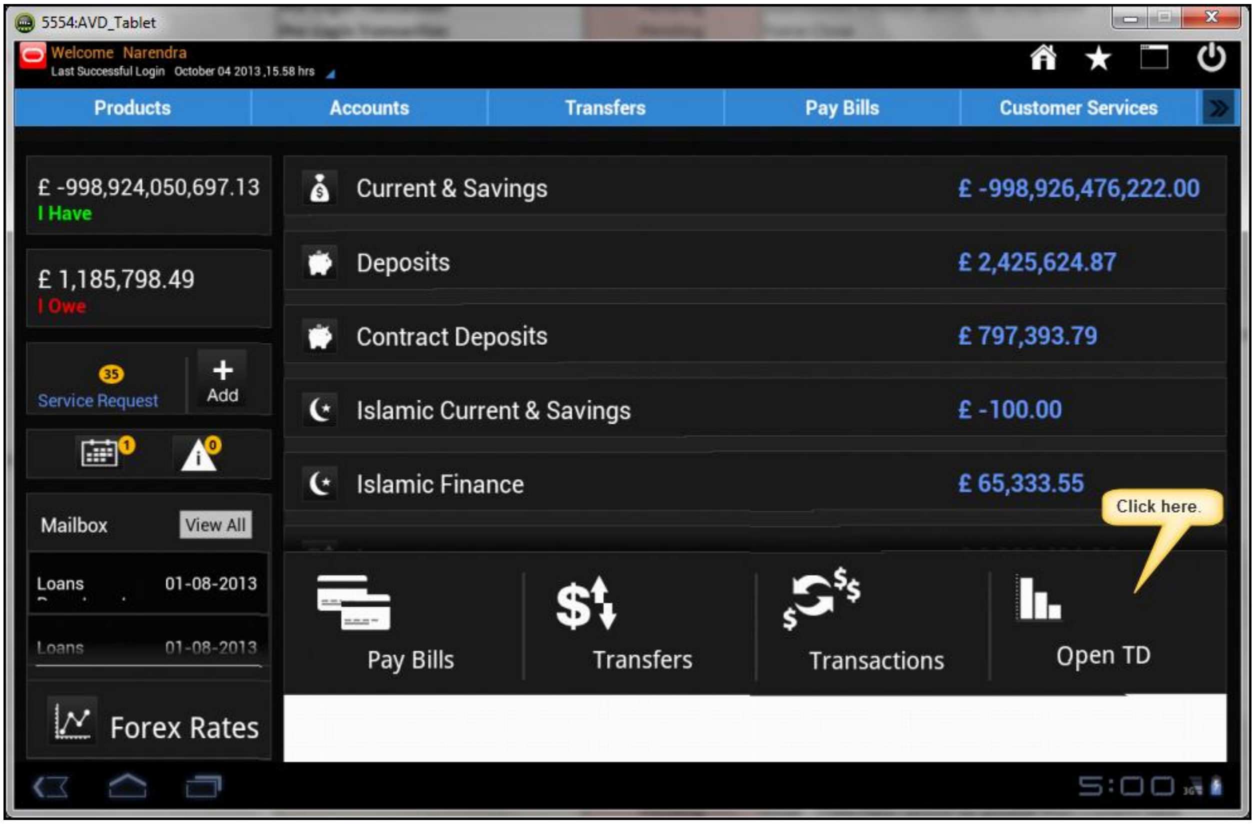
Acknowledgement


5554:AVD_Tablet
Acknowledgement
New Biller 'RAM' added Successfully.
Pay Bills
OK

31. Open TD

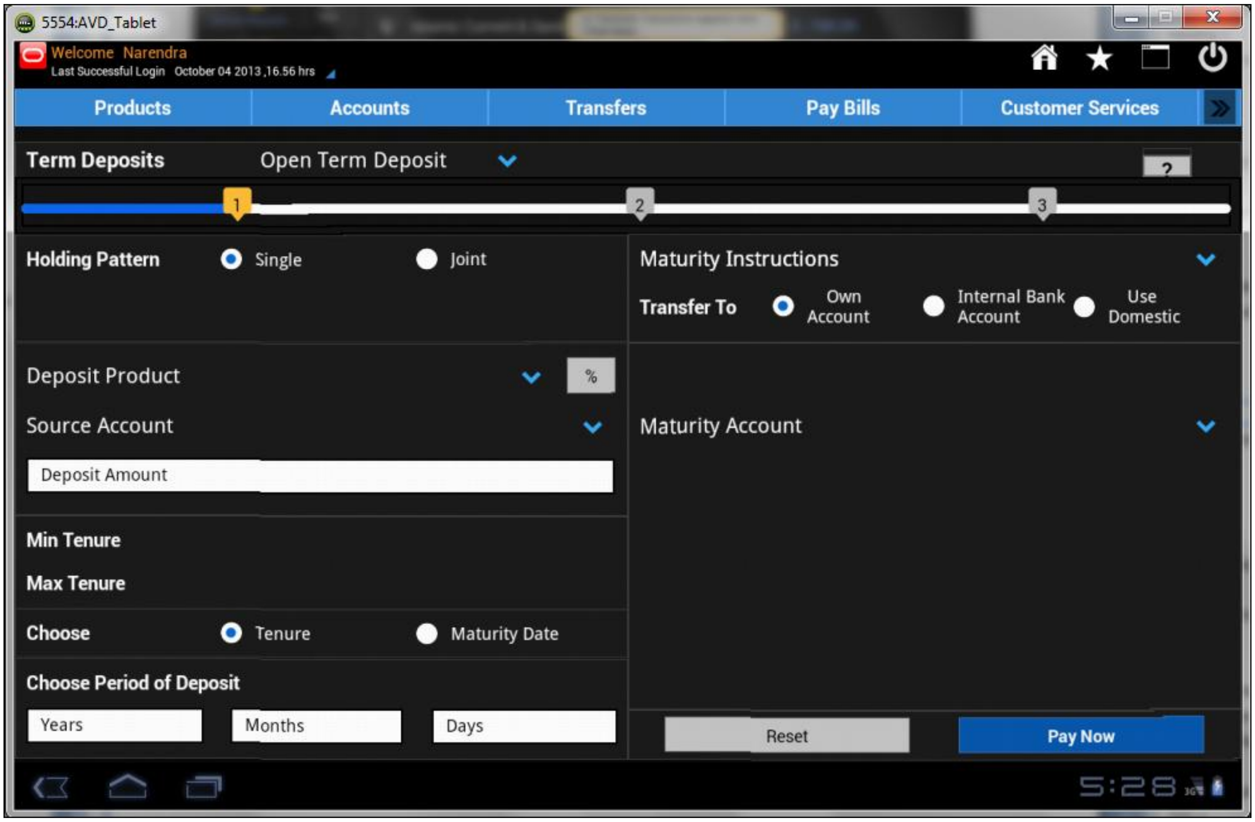
1. Set the **Transfers** as your **Favourite** transaction. It appears at the bottom of the Home Page, as shown in the following screenshot.
2. Click the same **Transactions** option present at the bottom of the **Home** page.

Open TD



The following page appears.

Term Deposits



Field Description

Field Name	Description
Term Deposits	**[Dropdown]** **Select the desired option**
Holding Pattern	**[Radio Buttons]** **Select the desired option from the following:** • Single • Joint
Deposit Product	**[Dropdown]** **Select the desired percentage value from the dropdown.**
Source Account	**[Dropdown]** **Select the desired value from the dropdown.**
Deposit Amount	**[Input Box]** **Enter the appropriate Deposit Amount in the respective field.**
Min Tenure	**[Display]** **Displays the Minimum Tenure value.**

Field Name	Description
Max Tenure	**[Display]** **Displays the Maximum Tenure value.**
Choose	**[Radio Button]** **Select the desired option from the following:** • Tenure • Maturity Date
Choose Period of Deposit	**[Input Box]** **Enter the appropriate Years, Months and Days in the respective input boxes.**
Maturity Instructions **Transfer To**	**[Radio Button]** **Select the desired option button from the following:** • Own Account • Internal Bank Account • Use Domestic
Maturity Account	**[Dropdown List]** **Select the desired option from the dropdown.**
Reset	**[Action Button]** **Click Reset to clear all values.**
Pay Now	**[Action Button]** **Click Pay Now to make an immediate payment.**

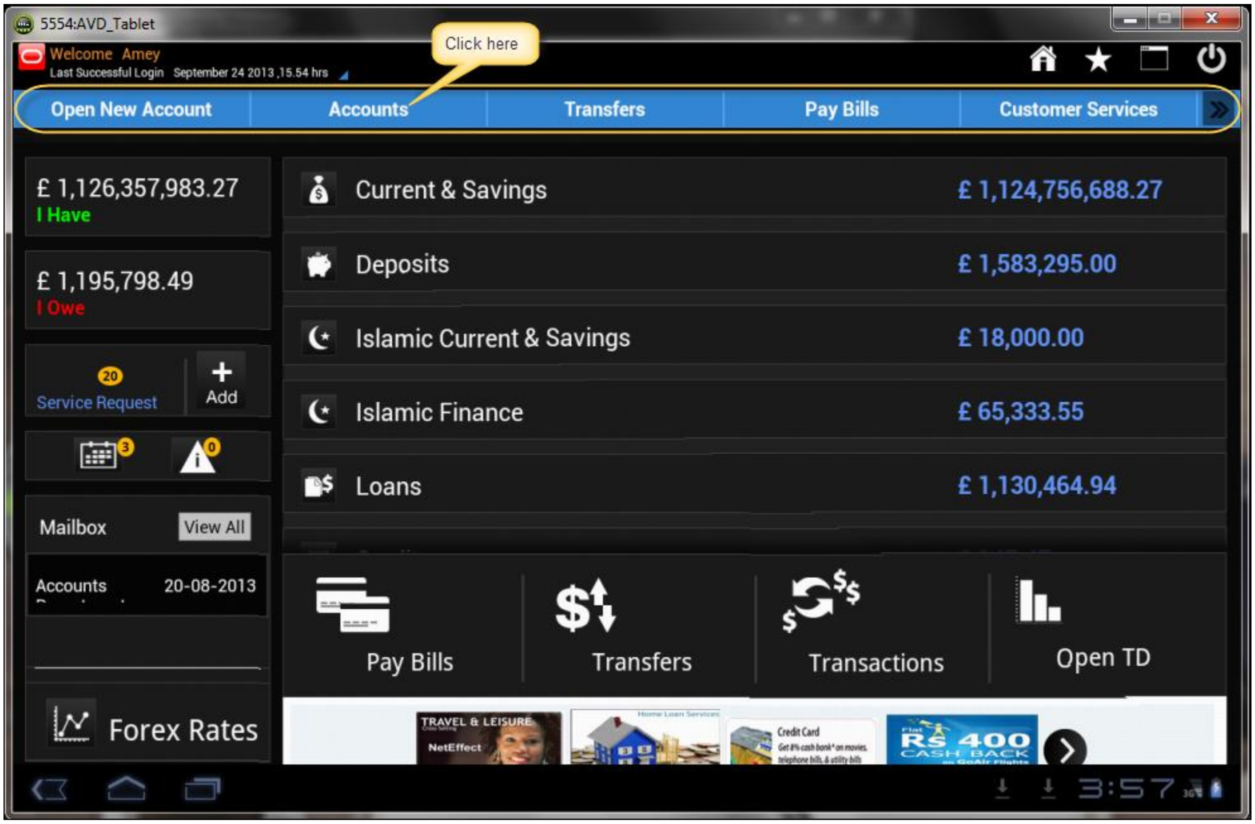
3. For more information on **Open TD**, visit **Term Deposits**

32. Term Deposits

The **Term Deposit** displays the list of the recent **Term Deposits** made.

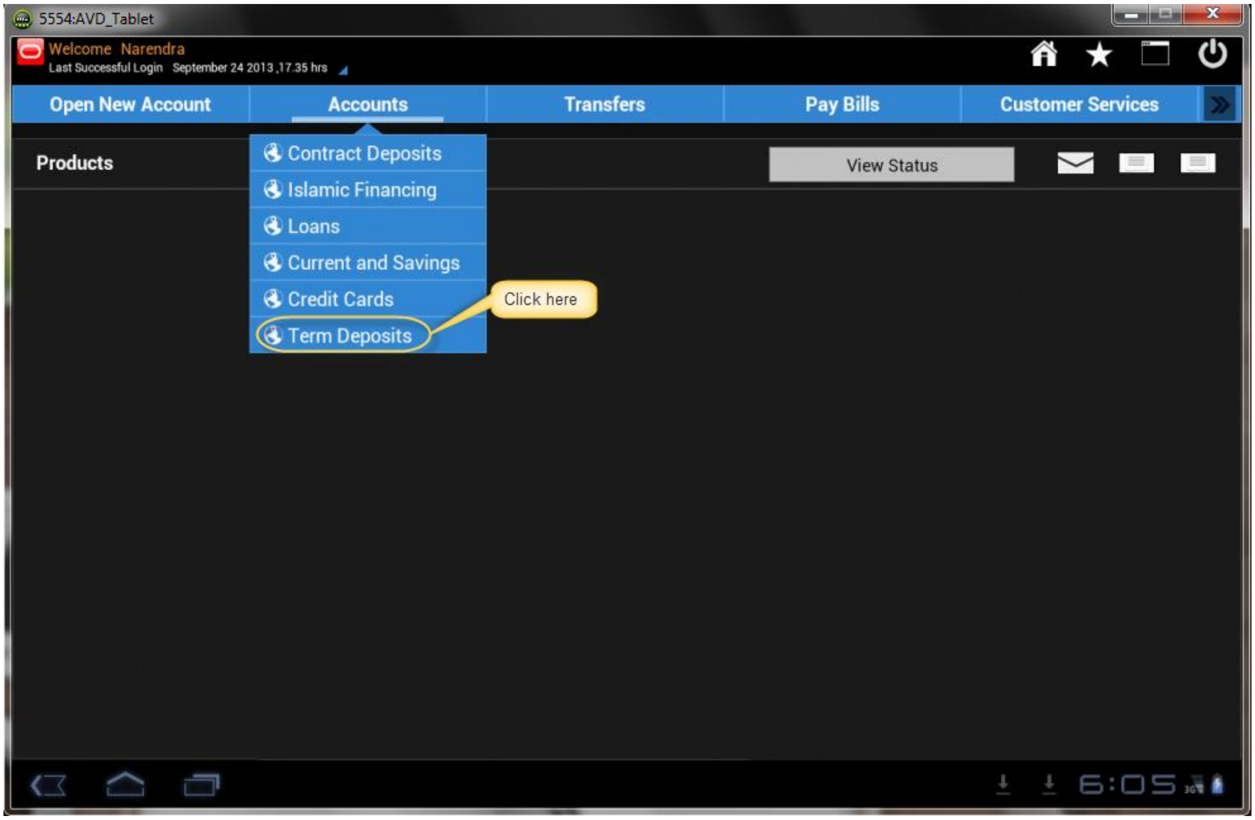
1. Click **Accounts**, as shown in the following screenshot.

Accounts



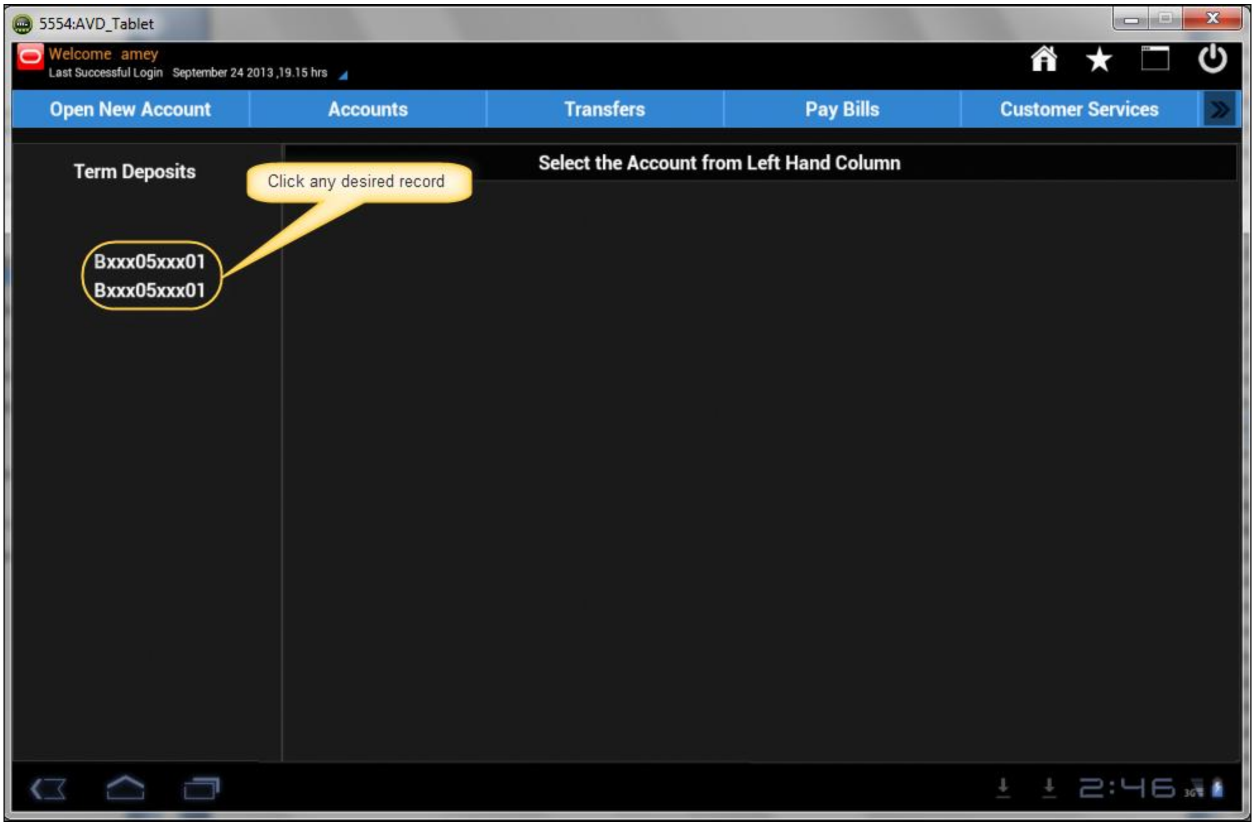
2. The following pop-up is displayed. Click **Term Deposit**, as shown in the following screenshot.

Term Deposits



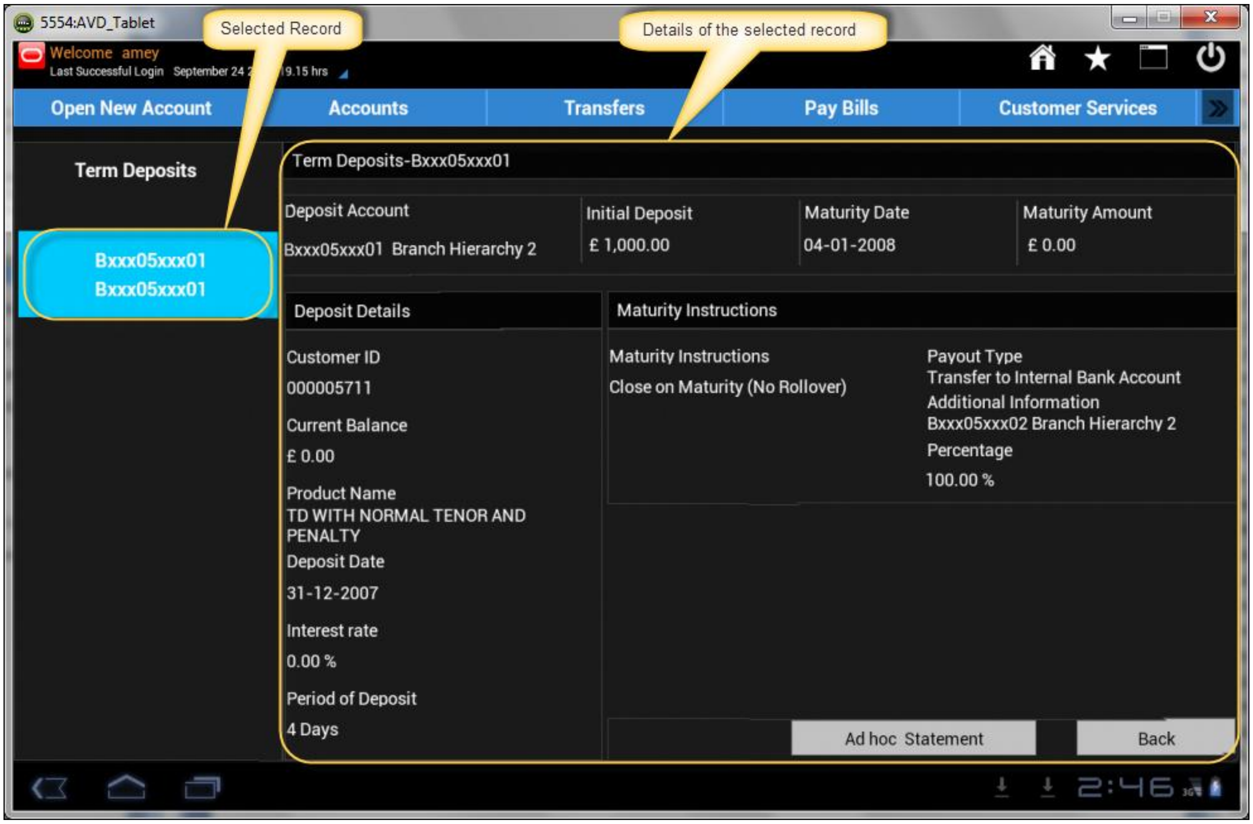
3. The following page is displayed. Click any desired record entry from the left pane of the page, as shown in the following screenshot.

Term Deposits



4. The following page is displayed. The right pane of the page displays the detailed information about the selected **Term Deposit** record.

Term Deposits



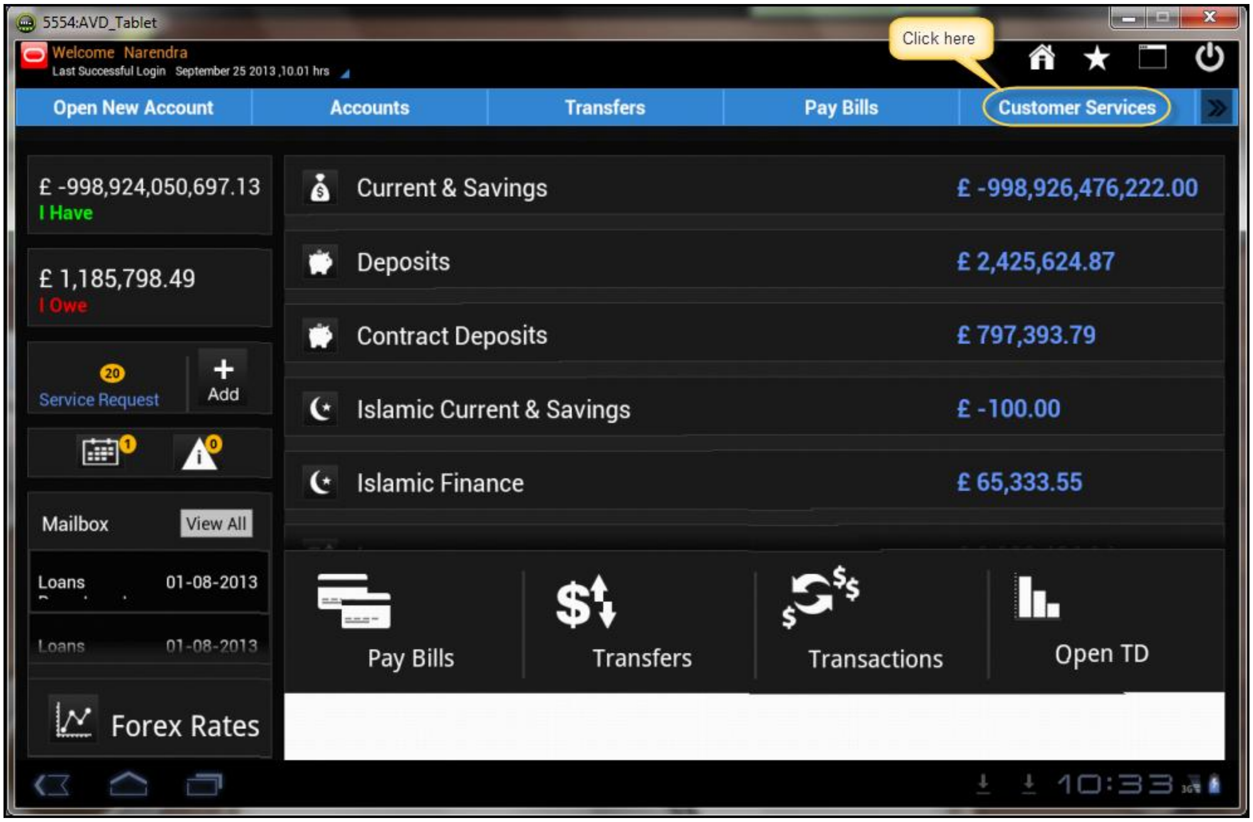
Field Description

Field Name	Description
Term Deposit	
Select Your Account	**[List Box]** **Select the desired entry for Term Deposit from the list.**
Term Deposit Details	**[Display]** **Displays the respective deposit details for the account selected.**
Ad hoc Statement	**[Action Button]** **Click Ad hoc Statement to create a statement for the specific given period.**
Back	**[Action Button]** **Click Back to go back to the Account Selection.**

33. Transaction Activities

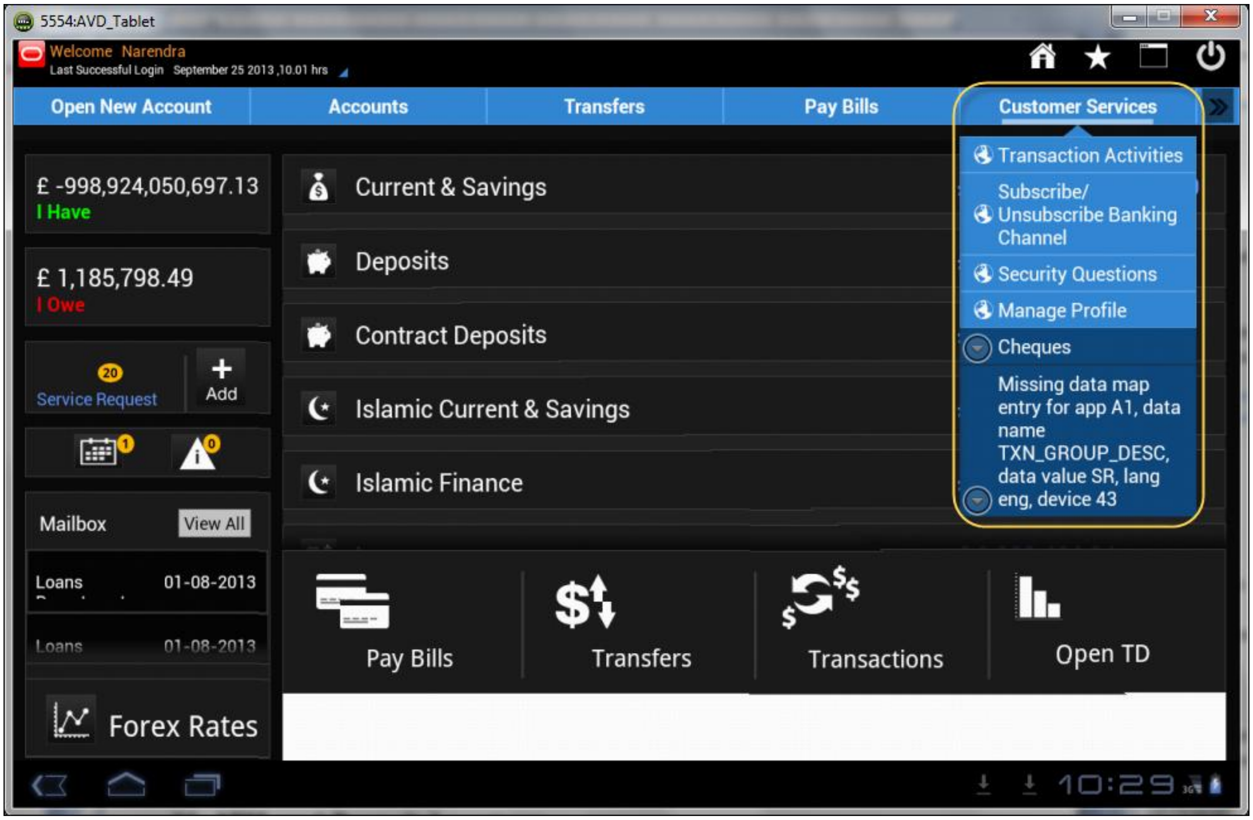
The blue ribbon on the upper portion of the page displays the **Customer Service** feature, as shown in the following screenshot.

Customer Services



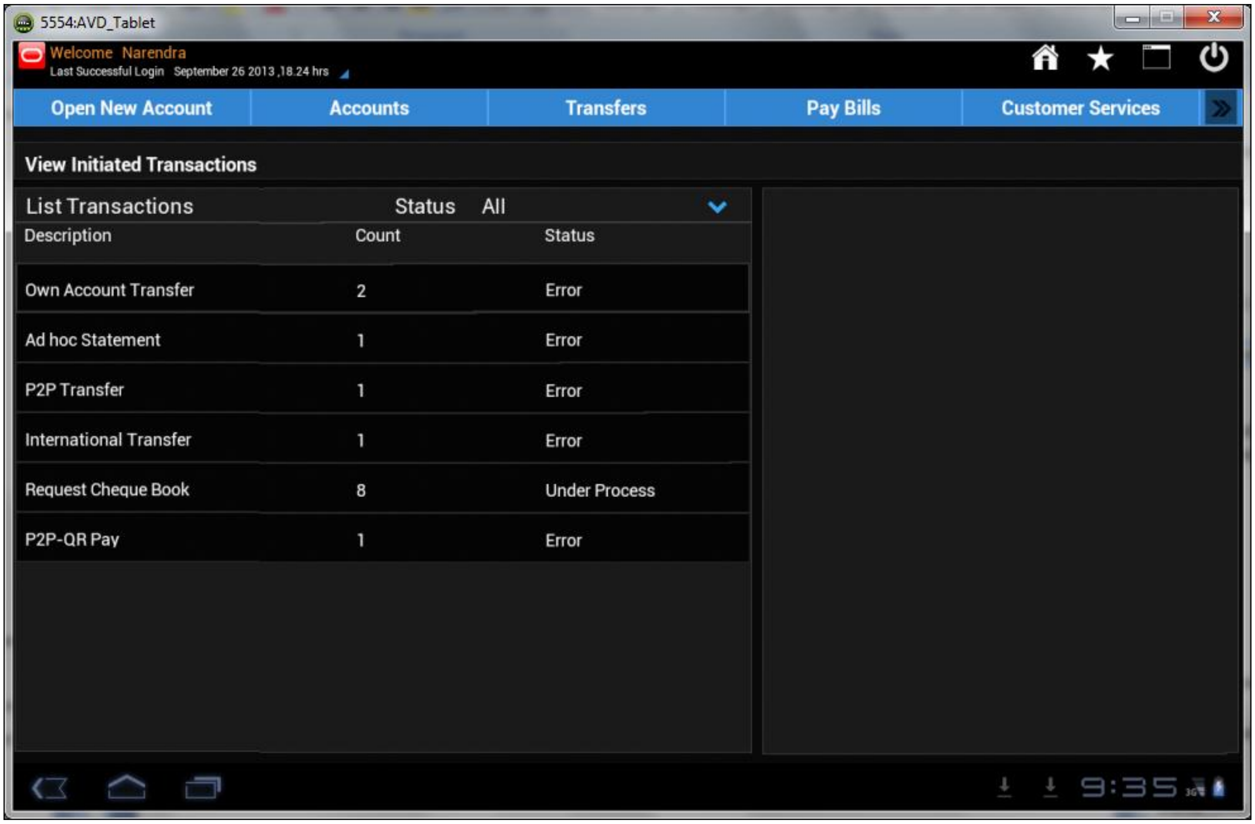
1. Click **Customer Services**. The following pop-up is displayed.

Transaction Activities



1. Select **Transaction Activities** from **Customer Services**. The following page is displayed.

View Initiated Transactions



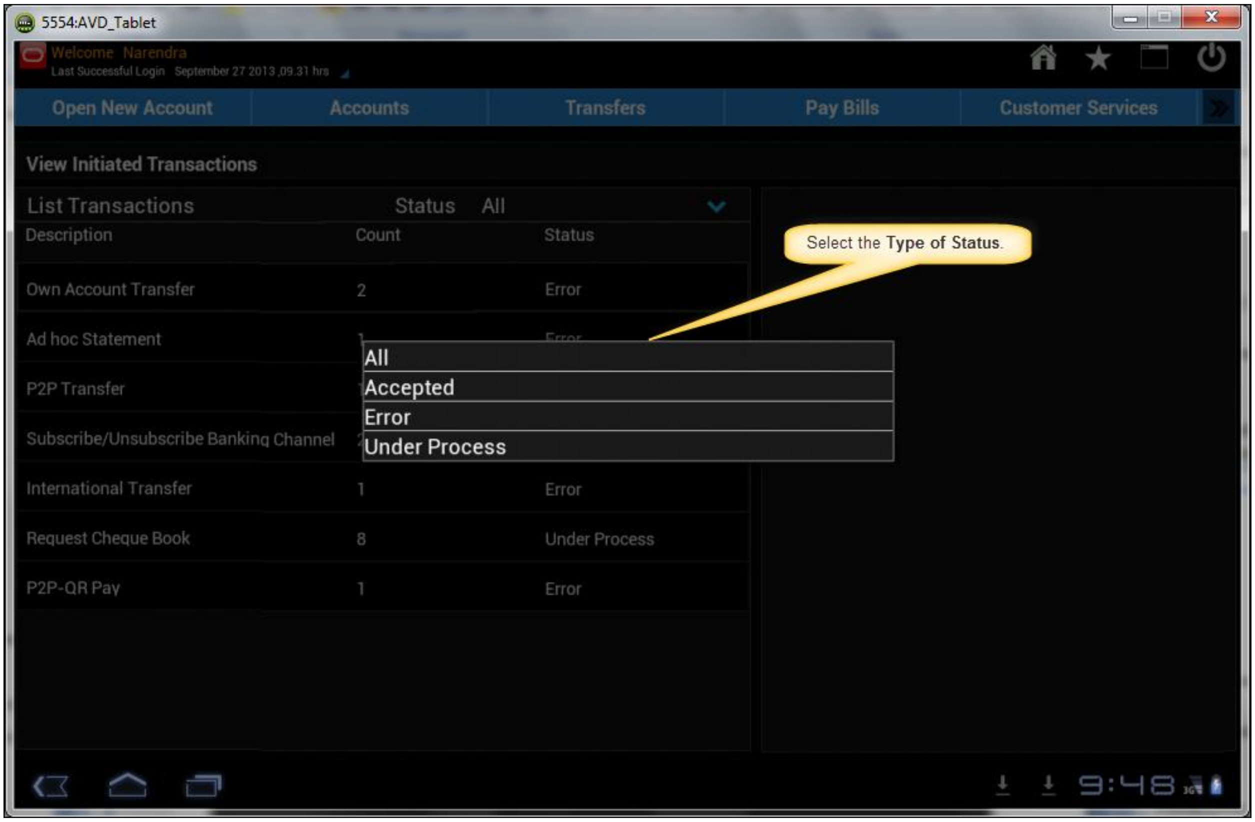
Field Description

Field Name	Description
View Initiated Transactions	
List Transactions	**[Display]** **Displays the list of various types of transactions.**
Status	**[Dropdown List]** **Select the desired status from the following:** • All • Accepted • Error • Under Process
Description	**[Column Heading Display]** **Displays the list of transactions.**
Count	**[Column Heading Display]** **Displays the respective count for each transaction.**

Field Name	Description
Status	**[Column Heading Display]** **Displays the respective status for each transaction.**

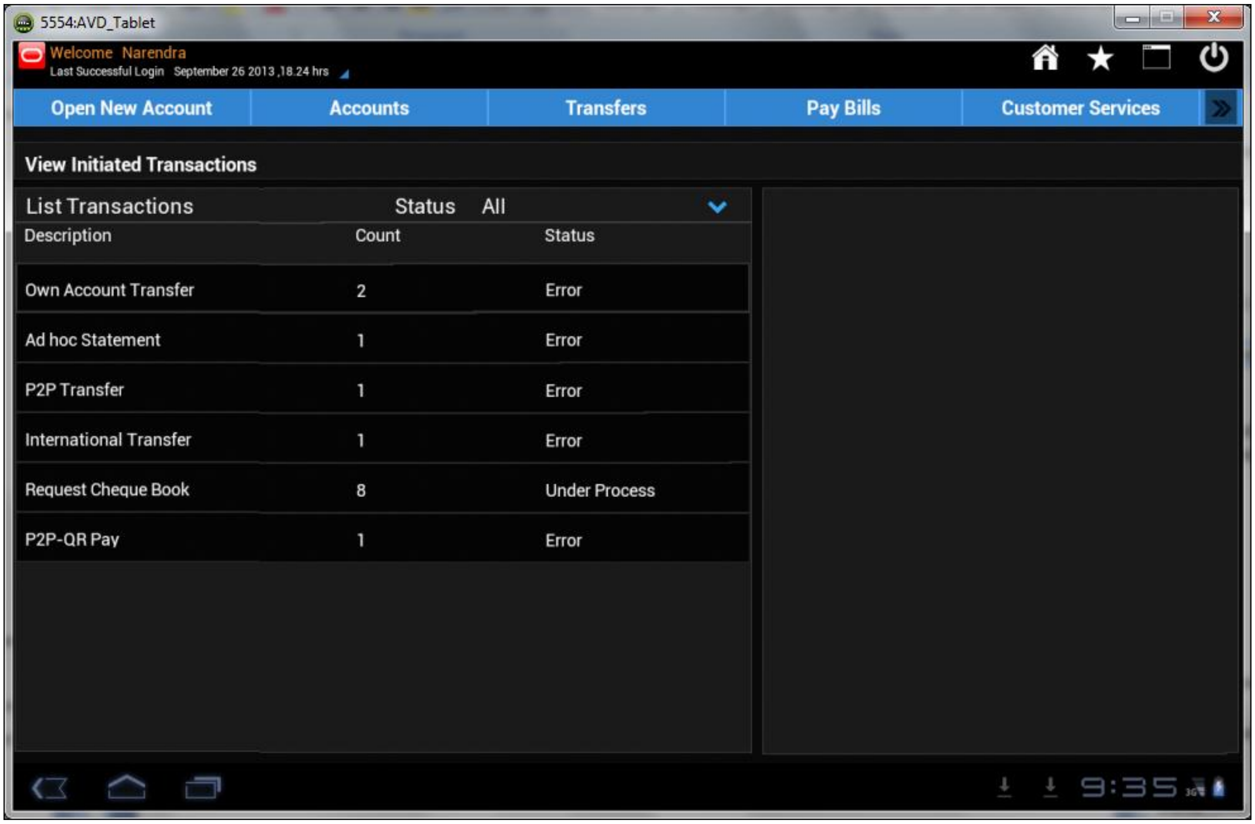
2. Select the **Type of Status** from the following values. The respective records spears in the list.

Type of Status



The following page appears.

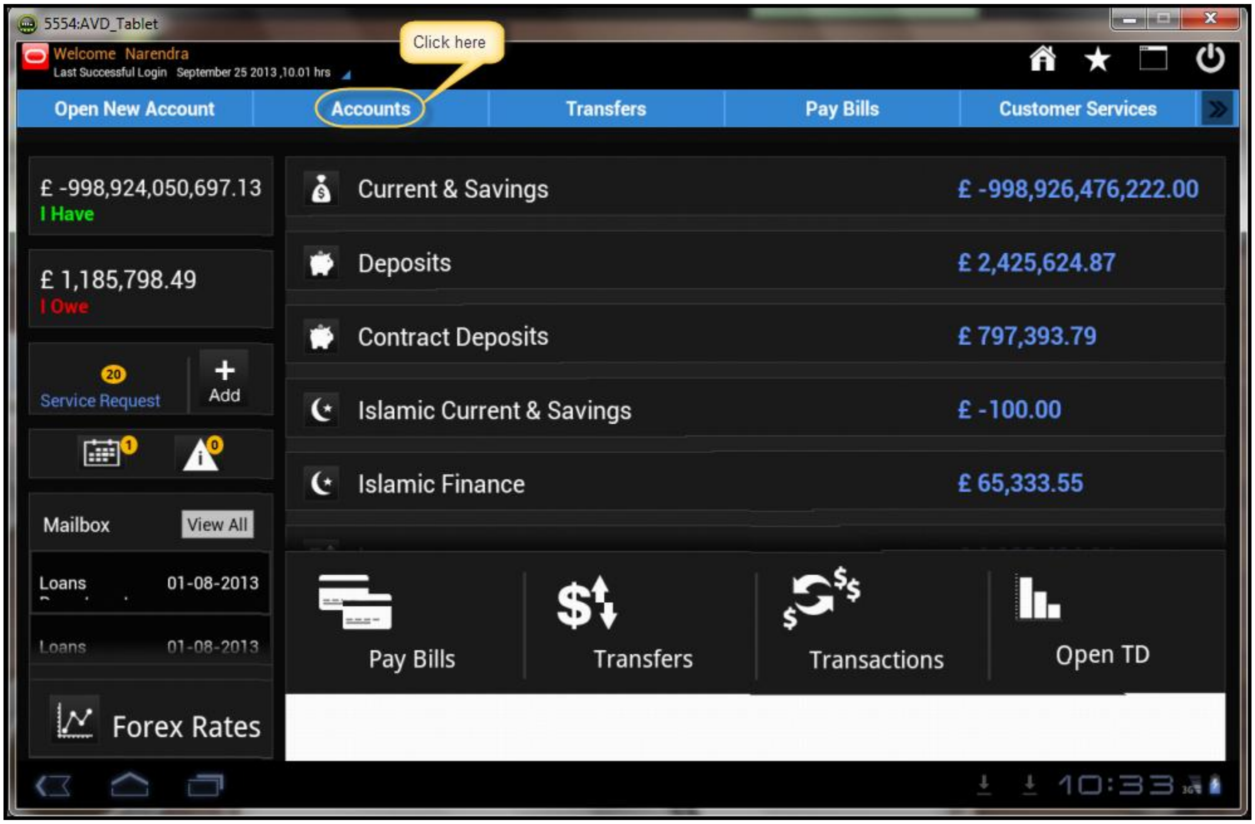
View Initiated Transactions


5554:AVD_Tablet
Welcome Narendra
Last Successful Login September 26 2013 ,18.24 hrs
Open New Account
Accounts
Transfers
Pay Bills
Customer Services
View Initiated Transactions
List Transactions
Status All
Description
Count
Status
Own Account Transfer
2
Error
Ad hoc Statement
1
Error
P2P Transfer
1
Error
International Transfer
1
Error
Request Cheque Book
8
Under Process
P2P-QR Pay
1
Error
9:35

34. Credit Card Details

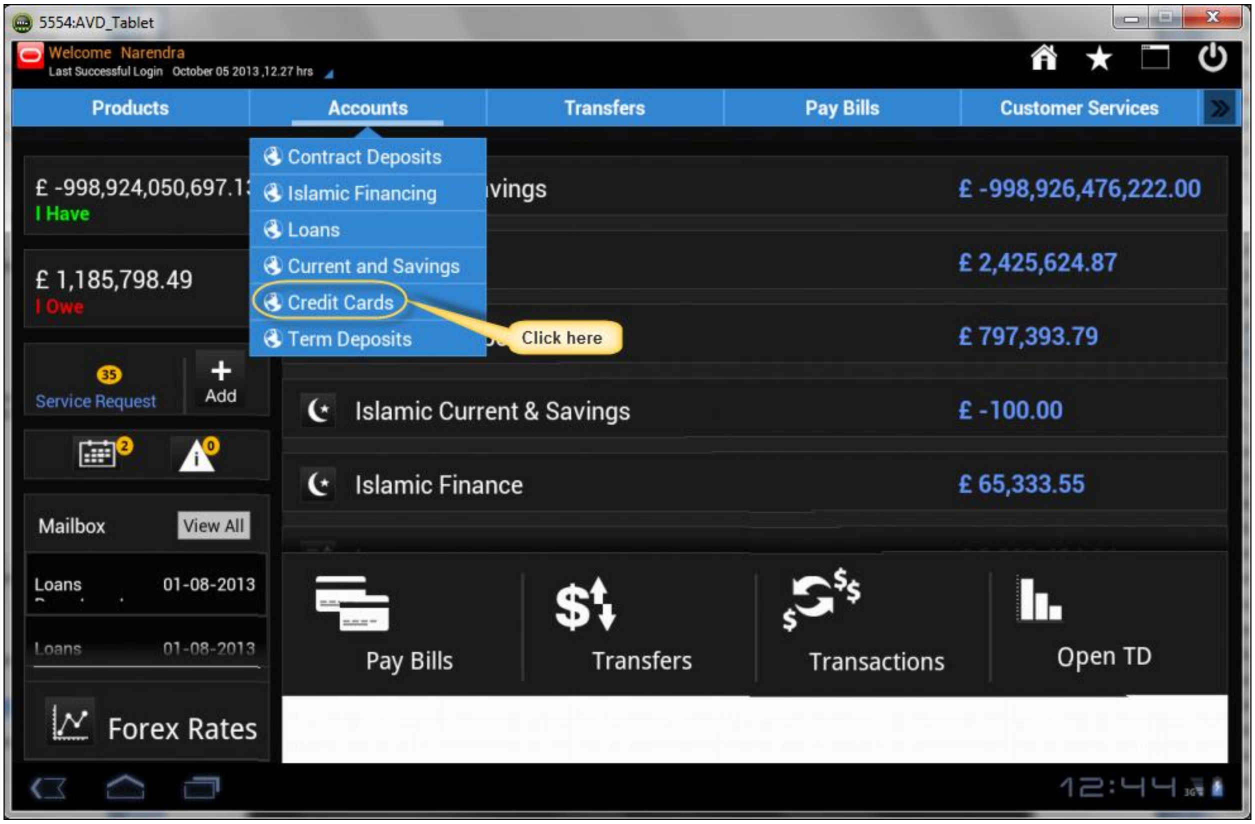
1. Click **Accounts**, as shown in the following screenshot.

Accounts



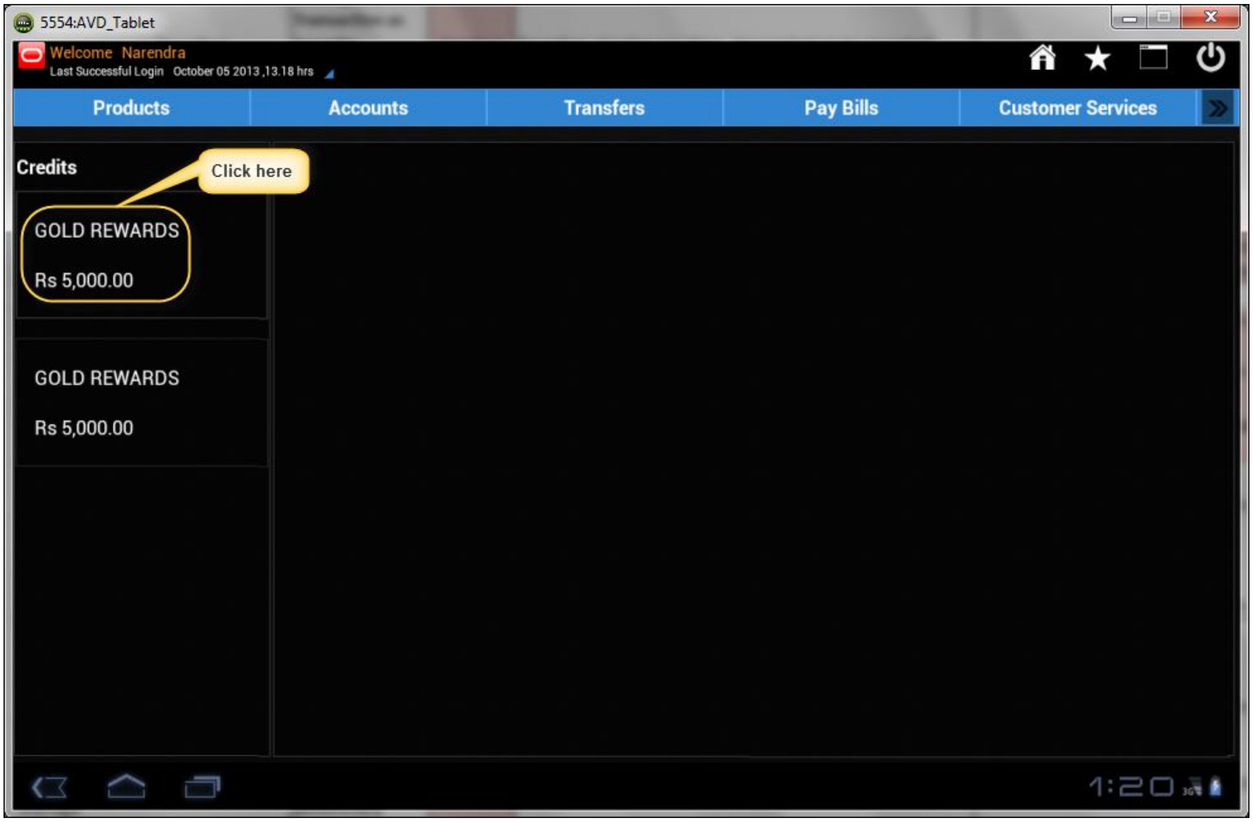
2. Click **Credit Cards**, as shown in the following screenshot.

Credit Cards



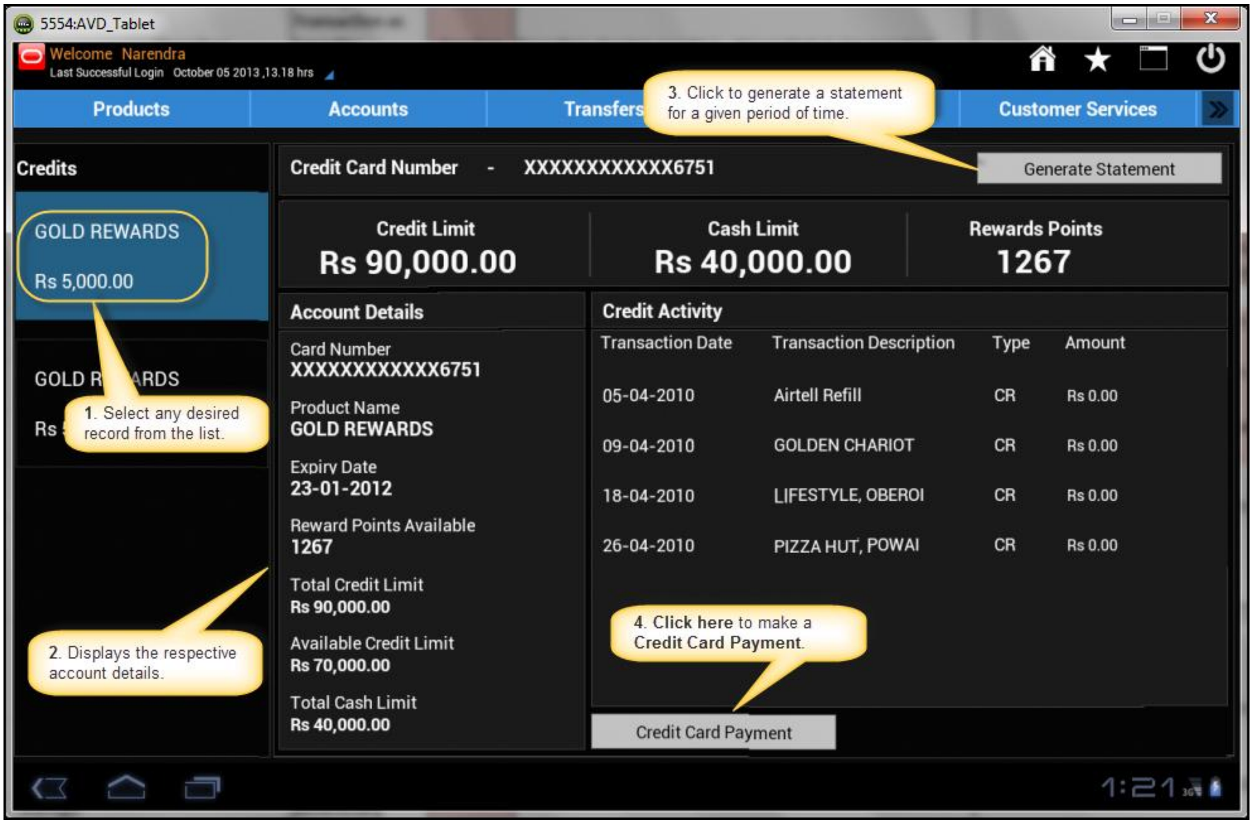
3. It displays the following page. Select any desired record from the left pane of the screen.

Credit Cards



4. The following page is displayed. Click **Generate Statement** to generate a statement for a given time period.

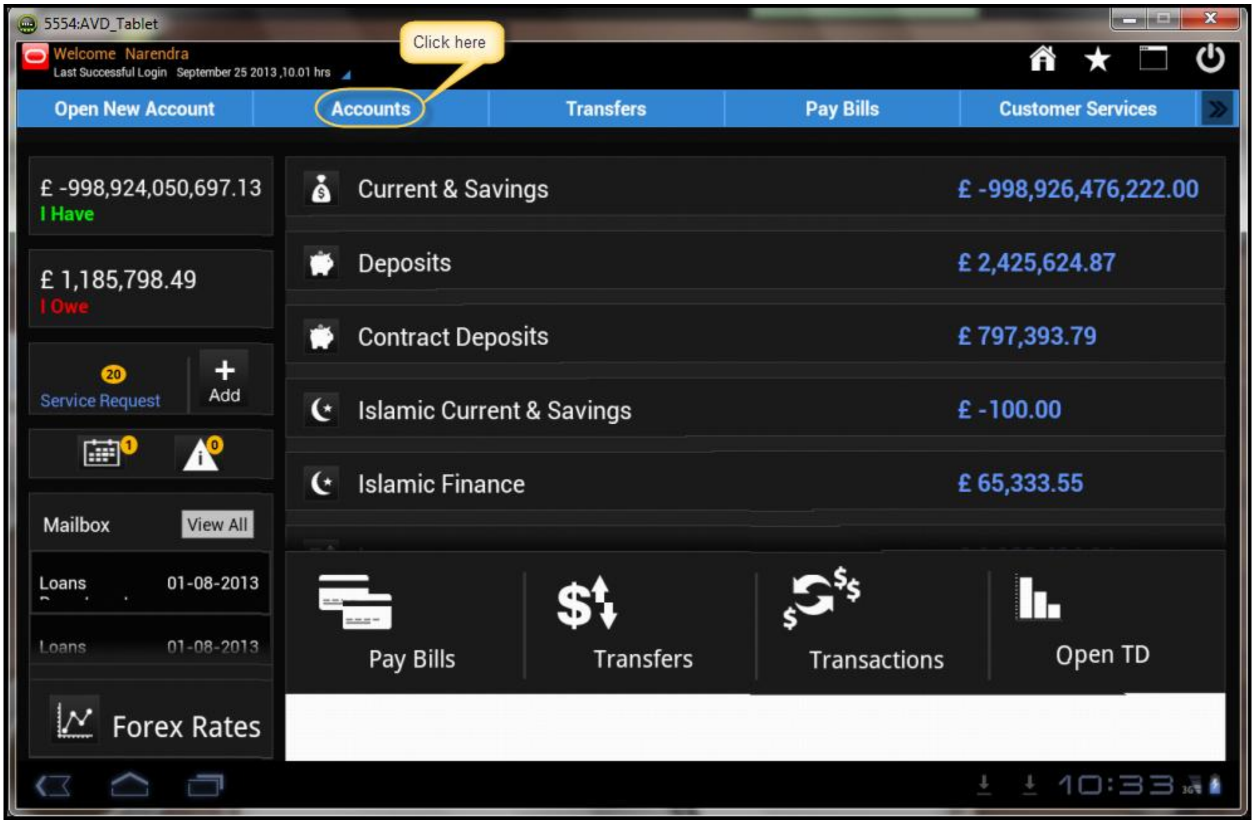
Generate Statement


5554:AVD_Tablet
Welcome Narendra
Last Successful Login October 05 2013 ,13.18 hrs
Products
Accounts
Transfers
Customer Services
3. Click to generate a statement for a given period of time.
Credits
Credit Card Number - XXXXXXXXXXXX6751
Generate Statement
GOLD REWARDS
Rs 5,000.00
Credit Limit
Rs 90,000.00
Cash Limit
Rs 40,000.00
Rewards Points
1267
Account Details
Card Number
XXXXXXXXXXXX6751
Product Name
GOLD REWARDS
Expiry Date
23-01-2012
Reward Points Available
1267
Total Credit Limit
Rs 90,000.00
Available Credit Limit
Rs 70,000.00
Total Cash Limit
Rs 40,000.00
1. Select any desired record from the list.
2. Displays the respective account details.
Credit Activity
Transaction Date
Transaction Description
Type
Amount
05-04-2010
Airtell Refill
CR
Rs 0.00
09-04-2010
GOLDEN CHARIOT
CR
Rs 0.00
18-04-2010
LIFESTYLE, OBEROI
CR
Rs 0.00
26-04-2010
PIZZA HUT, POWAI
CR
Rs 0.00
4. Click here to make a Credit Card Payment.
Credit Card Payment

35. Credit Card Statement

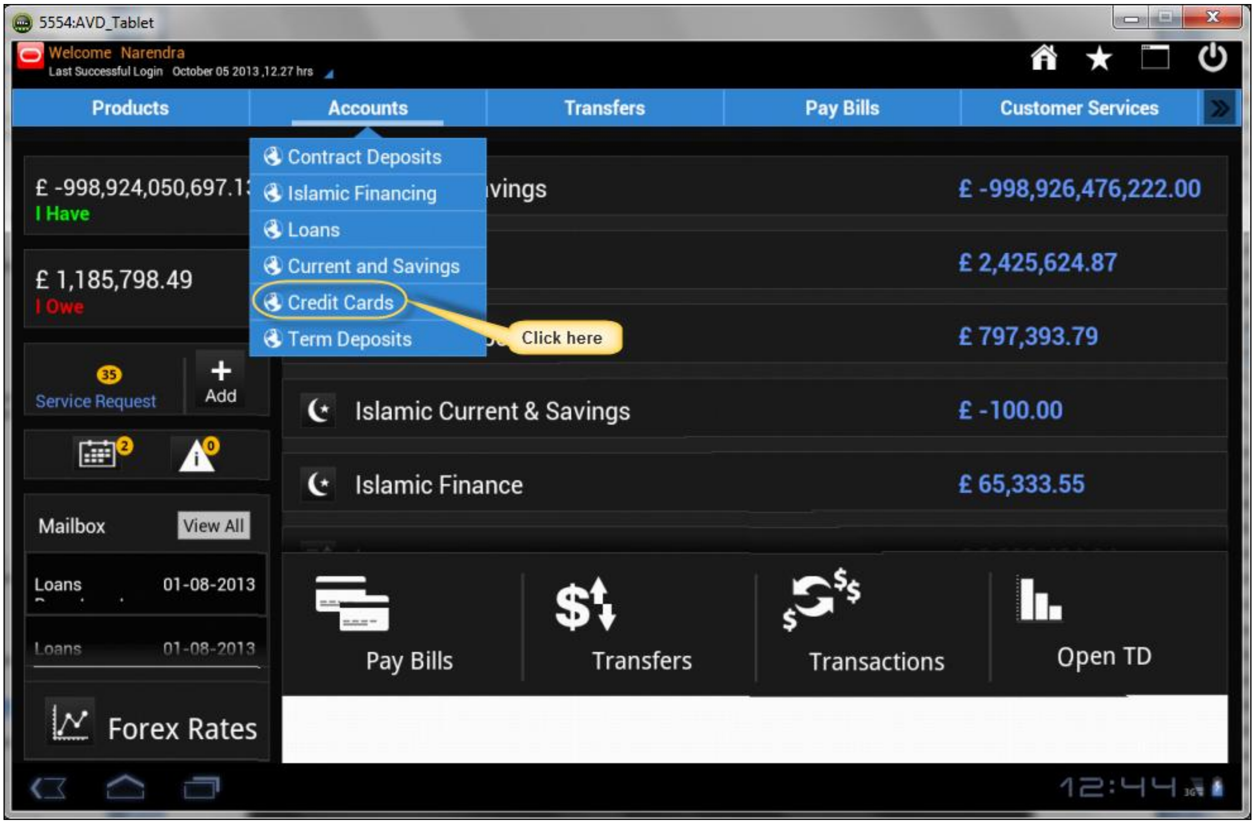
1. Click **Accounts**, as shown in the following screenshot.

Accounts



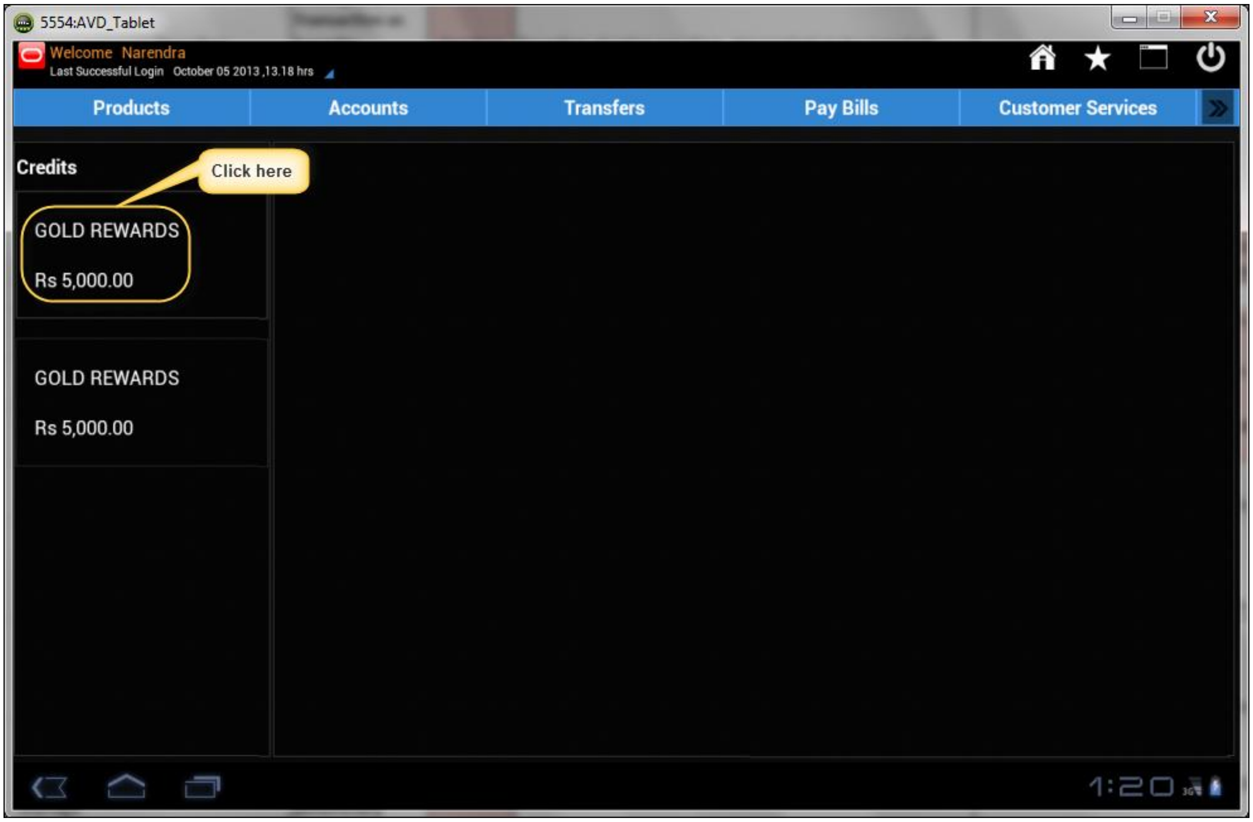
2. Click **Credit Cards**, as shown in the following screenshot.

Credit Cards



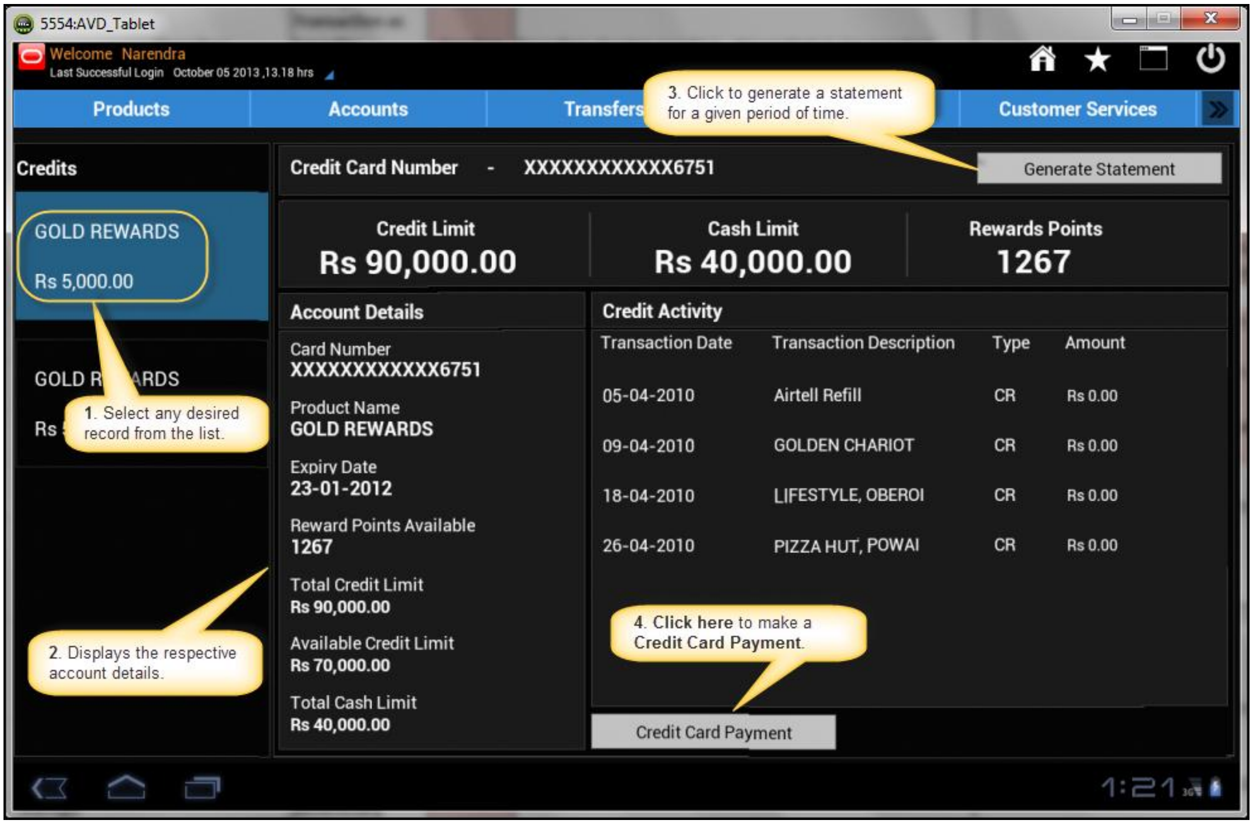
3. It displays the following page. Click any desired record from the left pane of the screen.

Credit Cards



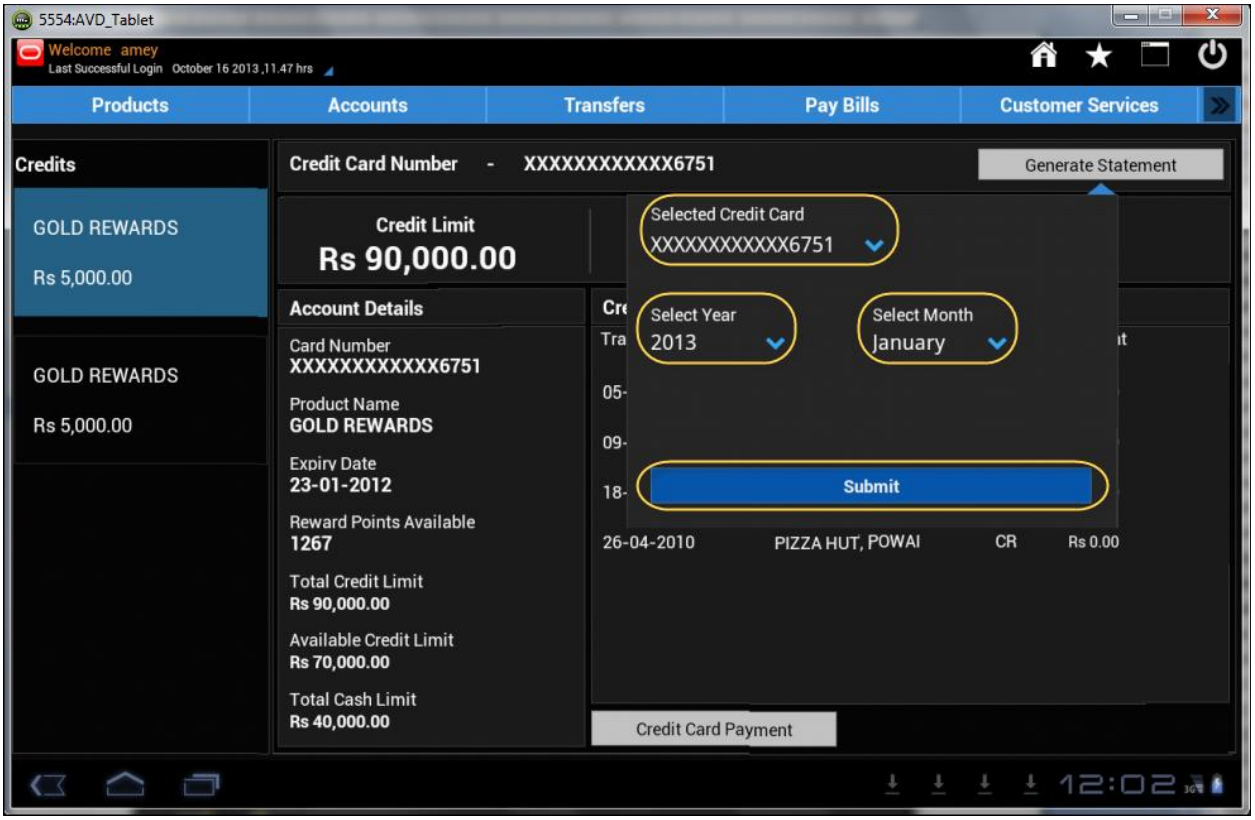
4. The following page is displayed. Click **Generate Statement** to generate a statement for a given time period.

Generate Statement



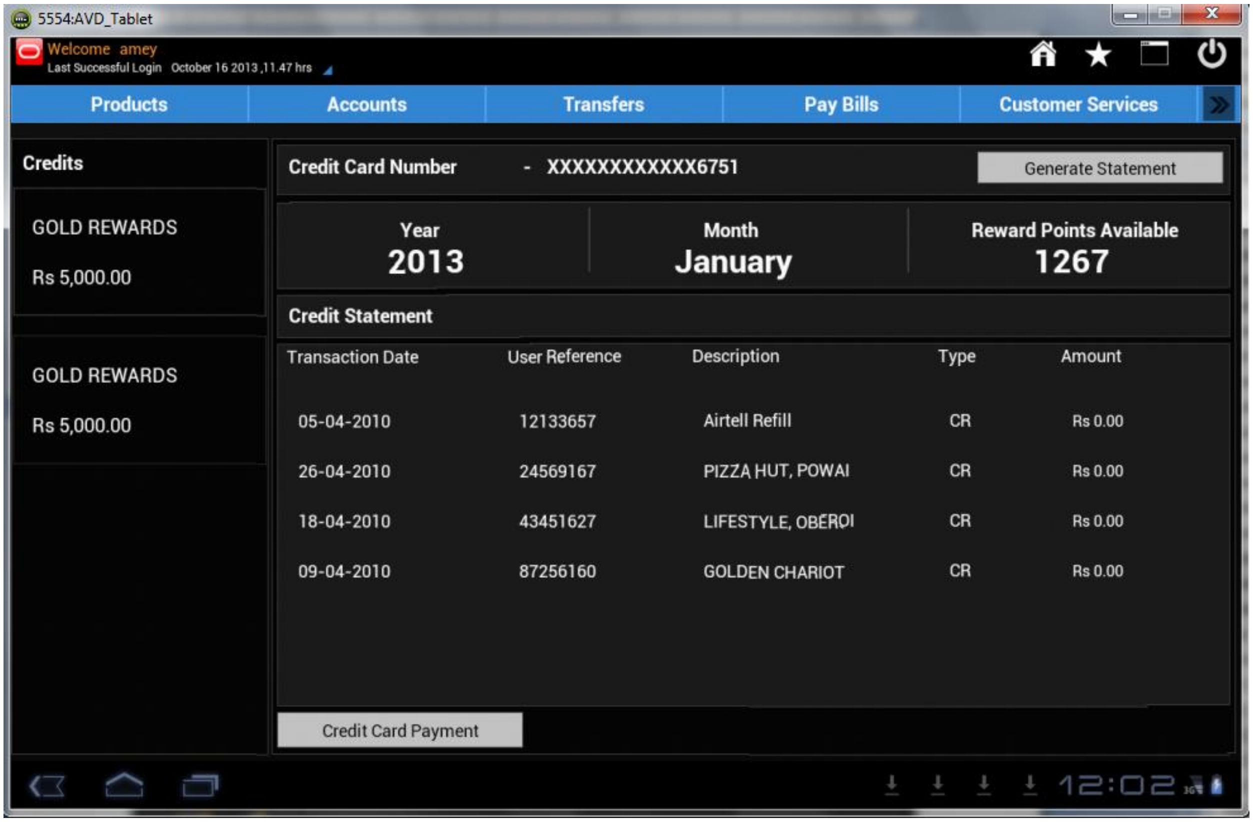
1. The following pop-up is displayed. Select the appropriate **Credit Card Number** from the dropdown list.

Generate Statement



2. Select the appropriate **Year** from the dropdown list.
3. Select the appropriate **Month** from the dropdown list.
4. Click **Submit**. The following page is displayed.

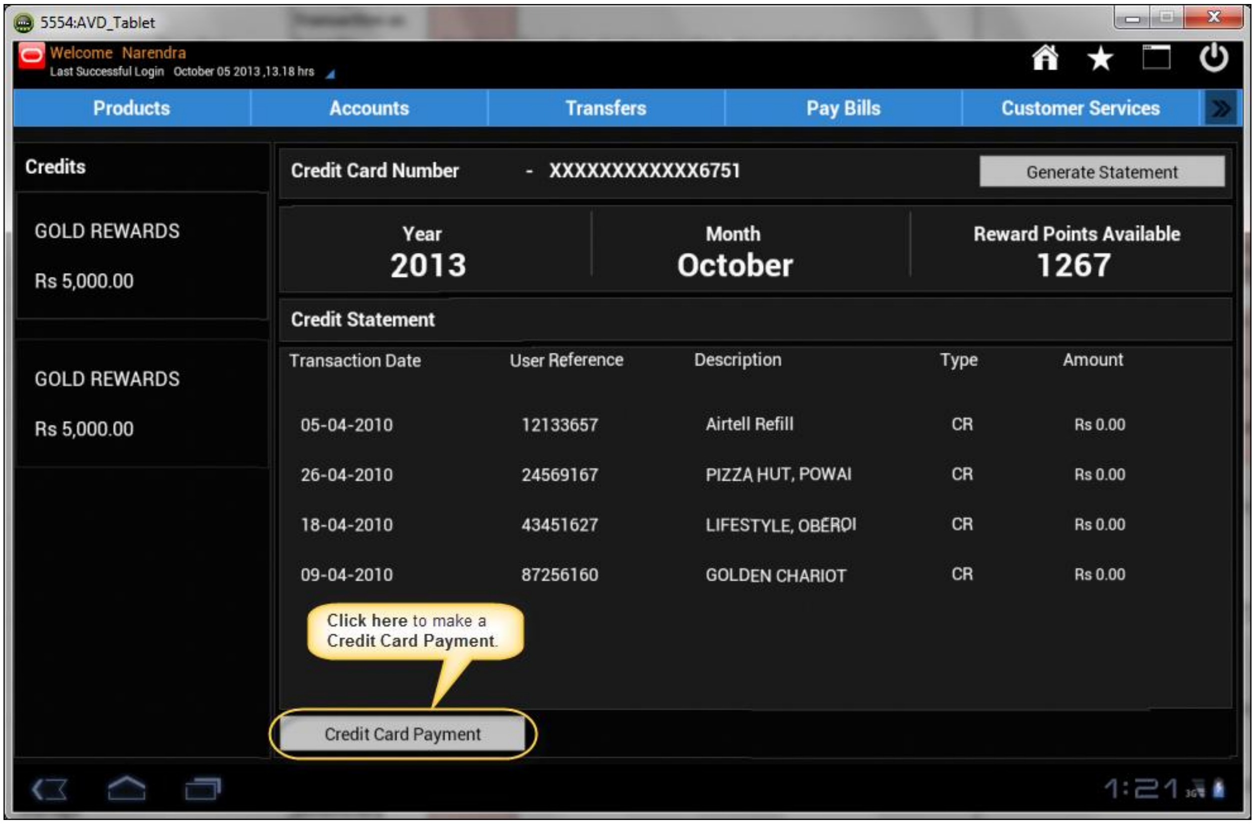
Generate Statement


5554:AVD_Tablet
Welcome amey
Last Successful Login October 16 2013 ,11.47 hrs
Products
Accounts
Transfers
Pay Bills
Customer Services
Credits
GOLD REWARDS
Rs 5,000.00
GOLD REWARDS
Rs 5,000.00
Credit Card Number - XXXXXXXXXXXX6751
Generate Statement
Year 2013
Month January
Reward Points Available 1267
Credit Statement
Transaction Date User Reference Description Type Amount
05-04-2010 12133657 Airtell Refill CR Rs 0.00
26-04-2010 24569167 PIZZA HUT, POWAI CR Rs 0.00
18-04-2010 43451627 LIFESTYLE, OBEROI CR Rs 0.00
09-04-2010 87256160 GOLDEN CHARIOT CR Rs 0.00
Credit Card Payment
12:02

36. Credit Card Payment

1. Generate a statement for the selected credit card.
2. To generate a statement for the credit card, visit *Credit Card Statement* section in the same manual. The following page is displayed.

Credit Card Payment

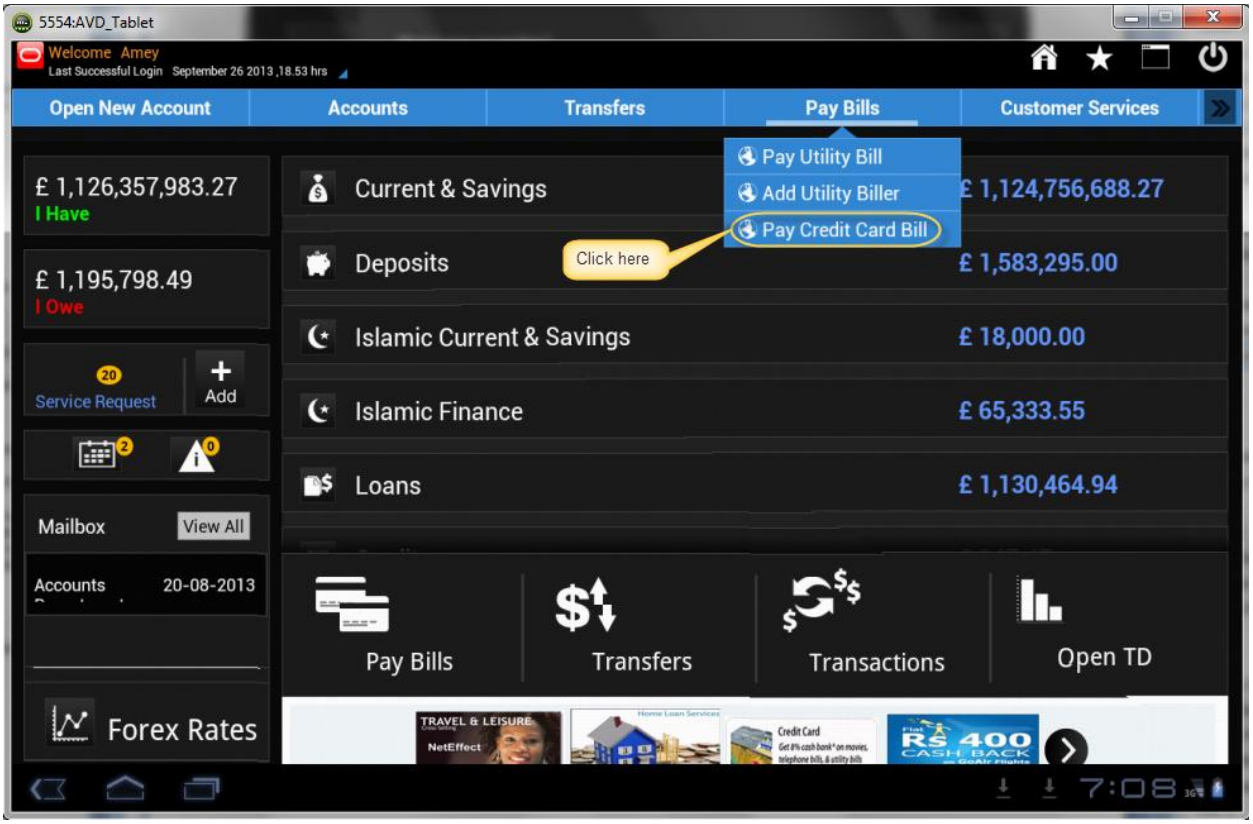


3. Click **Credit Card Payment** to make an immediate payment.

OR

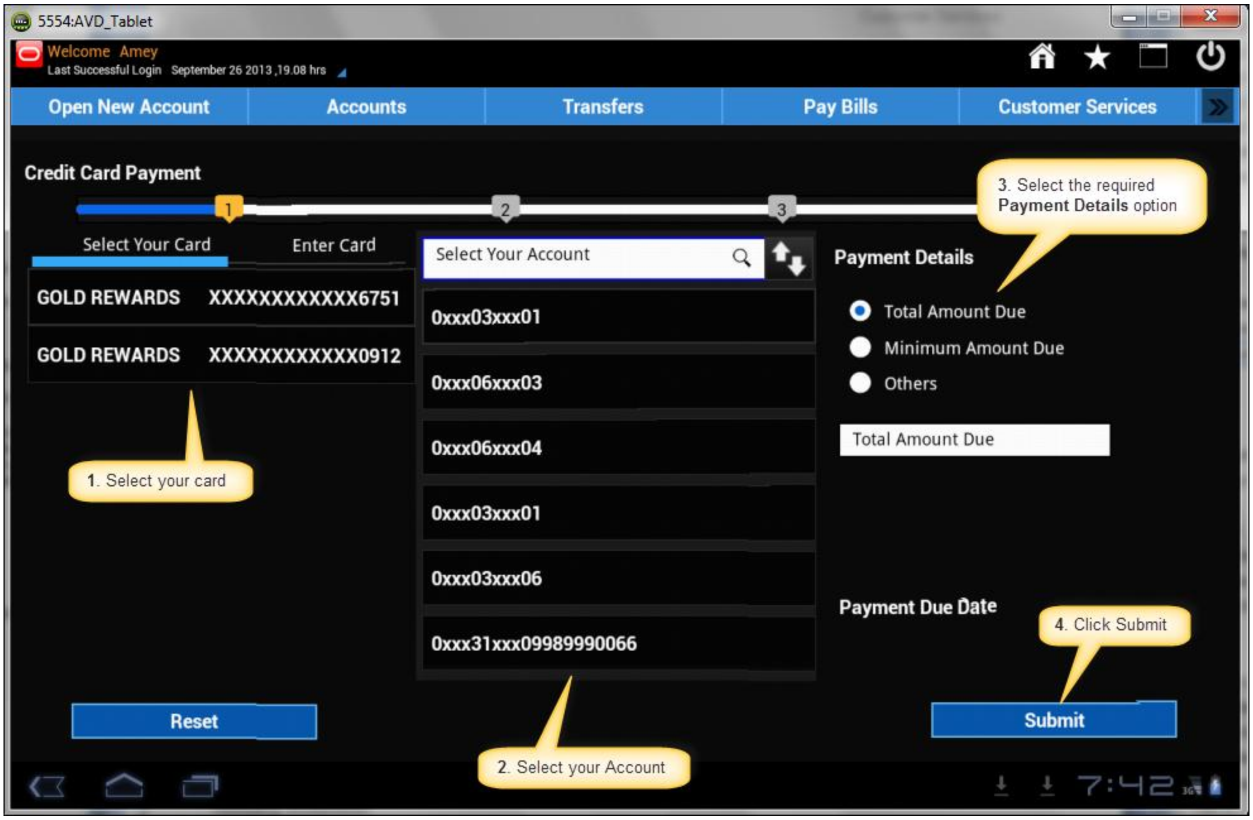
4. Click **Pay Credit Card Bill** from the **Pay Bills** available on the blue ribbon, as shown in the following screenshot.

Credit Card Payment



The following page appears.

Credit Card Payment

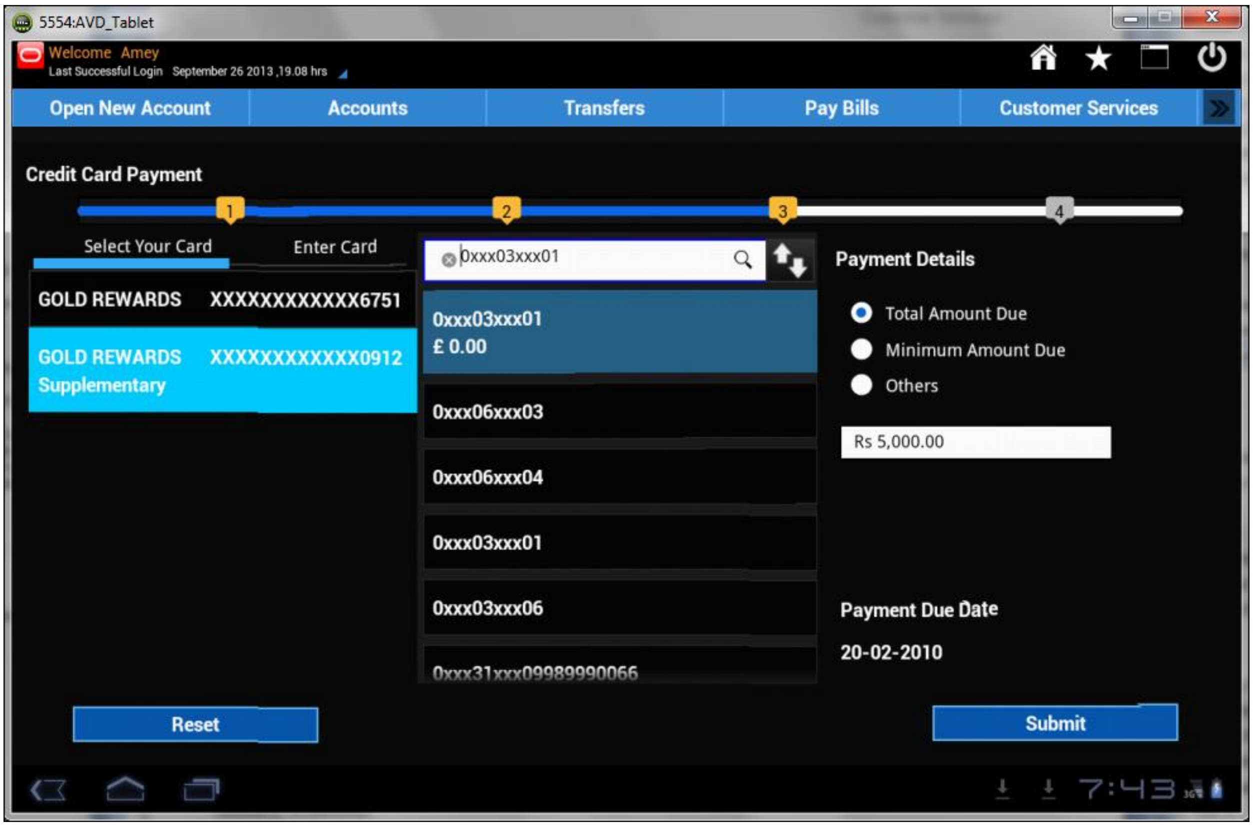


Field Description

Field Name	Description
Credit Card Payment	
Select Your Card	**[Dropdown List]** **Select the desired card from the available list.**
Select Your Account	**[Dropdown List]** **Select the appropriate account from the available list.**
Payment Details	**[Radio Button]** **Select the desired option from the following:** **Total Amount Due** **Minimum Amount Due** **Others**
Total Amount Due	**[Input Box]** **Enter the appropriate Total Amount Due.**
Payment Due Date	**[Display]** **Displays the Payment Due Date.**

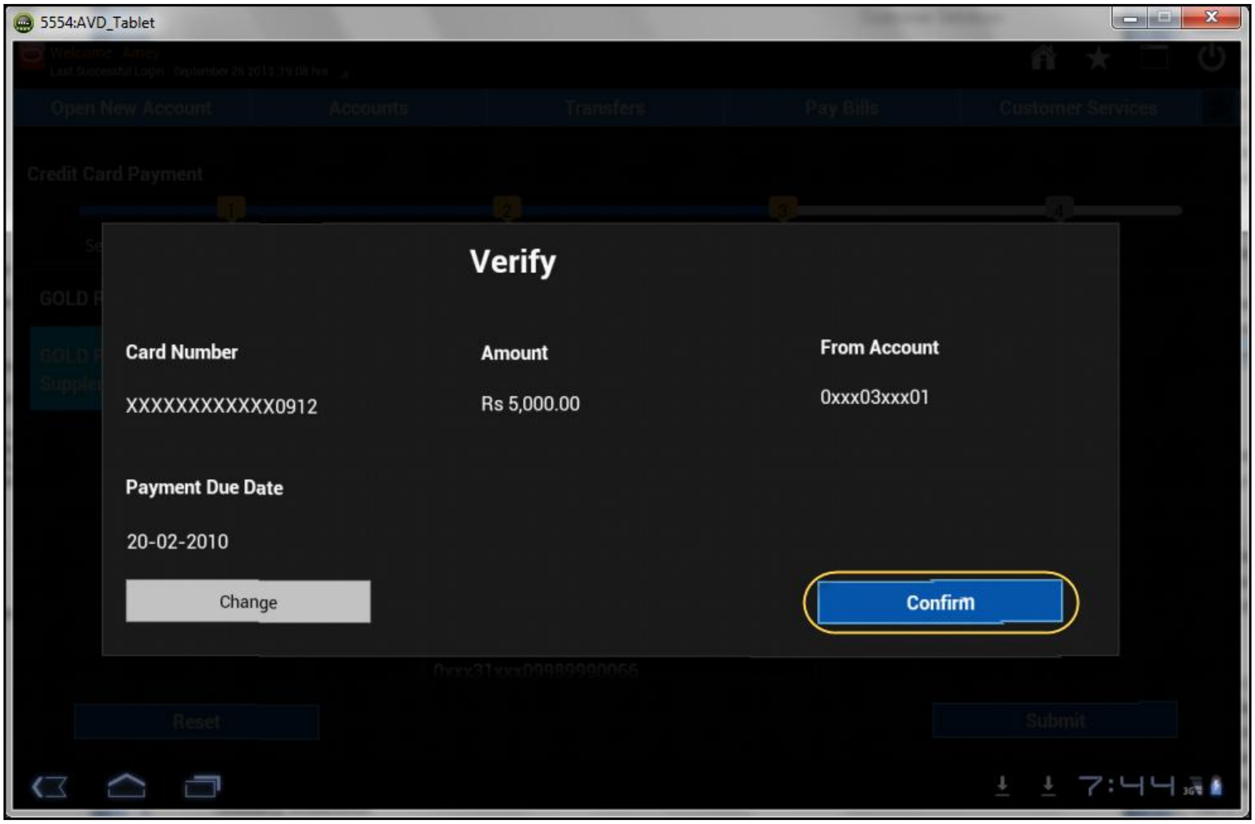
Field Name	Description
Submit	**[Action Button]** **Click Submit to proceed with Credit Card Payment.**

Credit Card Payment



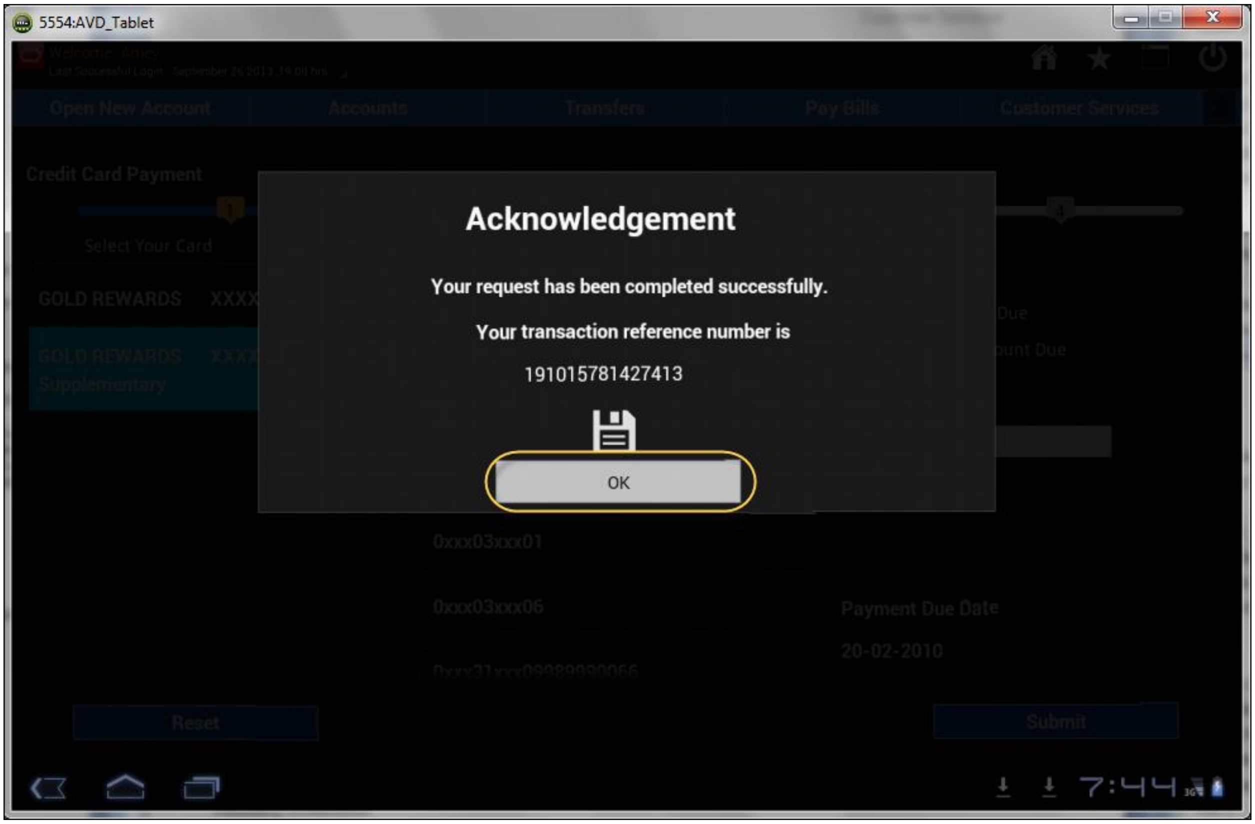
5. **Click Submit**. The following page is displayed.

Verify



6. Click **Confirm**.
7. Click **OK**, once Acknowledgment message appears on the page.

Acknowledgement

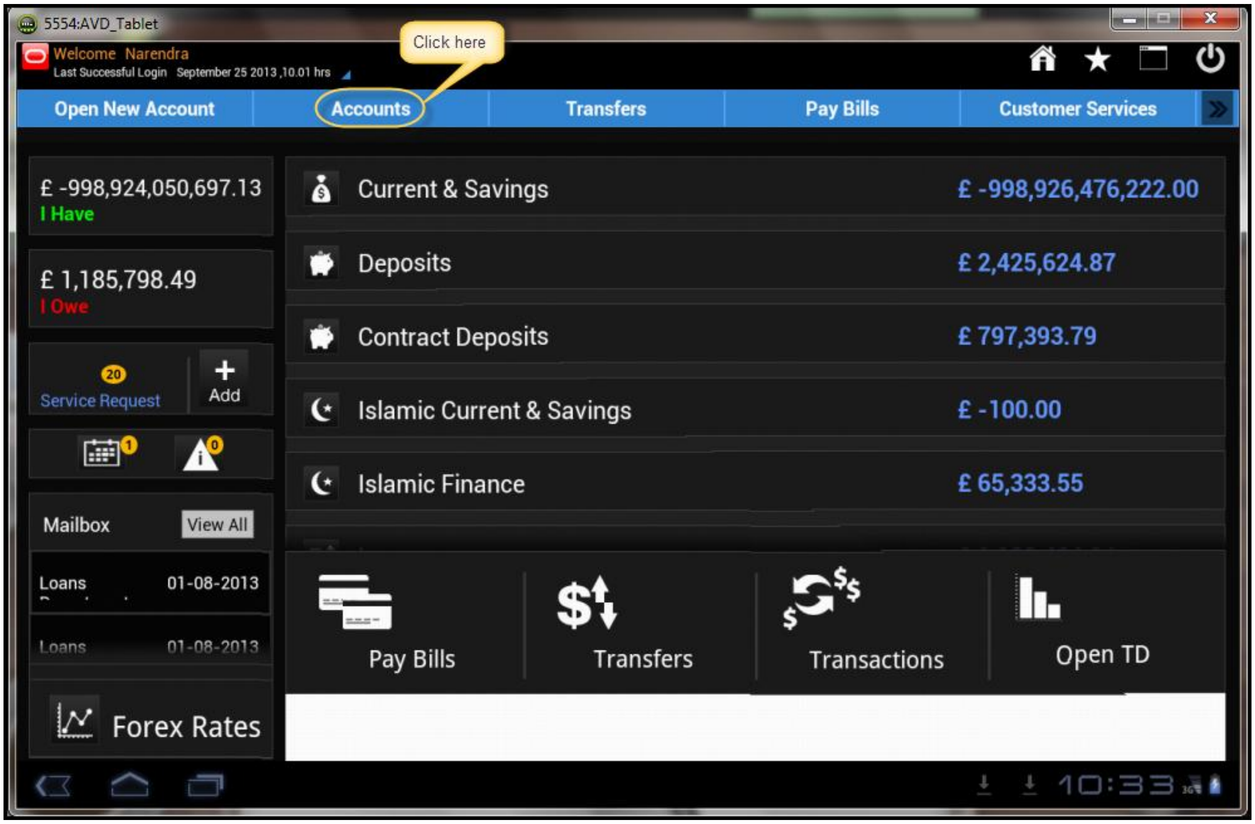

5554:AVD_Tablet
Acknowledgement
Your request has been completed successfully.
Your transaction reference number is
191015781427413
OK

37. Contract Deposits

The **Contract Deposit** displays the list of the recent **Contract Deposits** made.

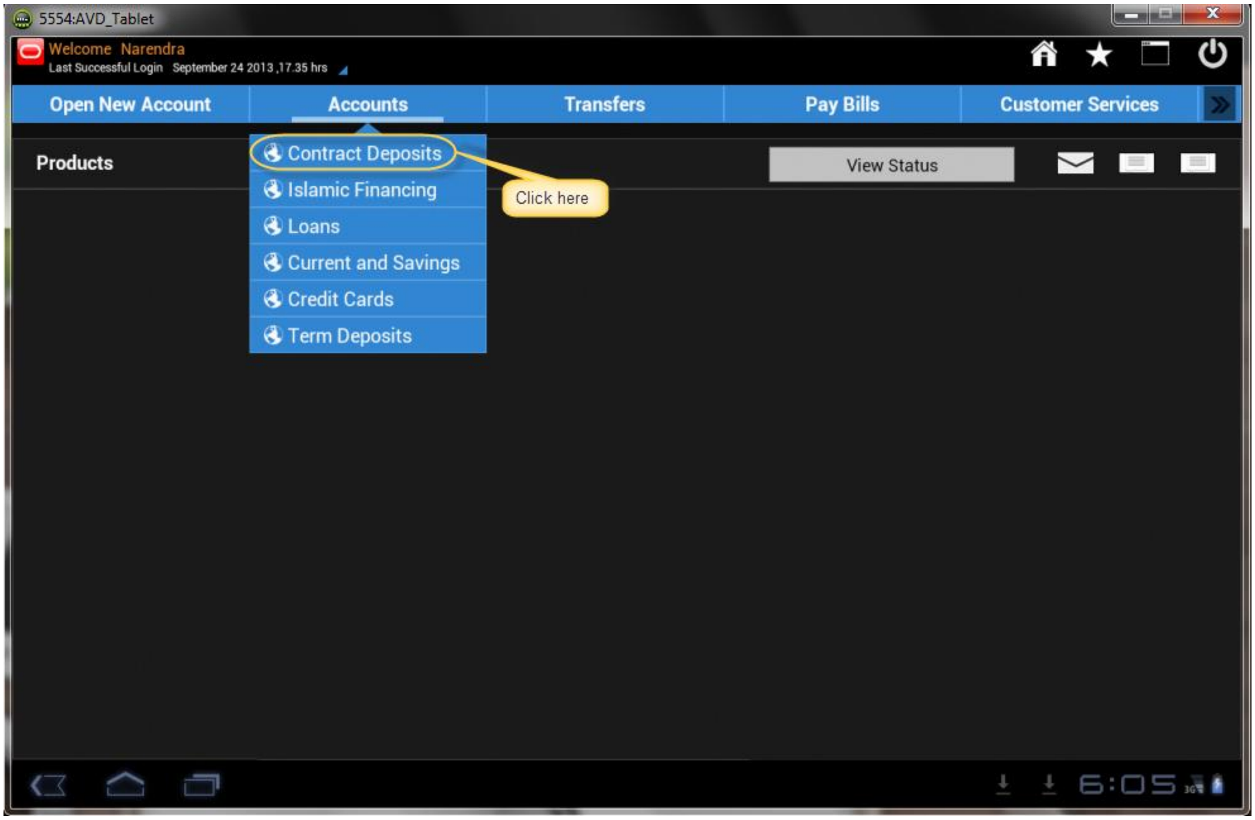
1. Click **Accounts**, as shown in the following screenshot.

Accounts



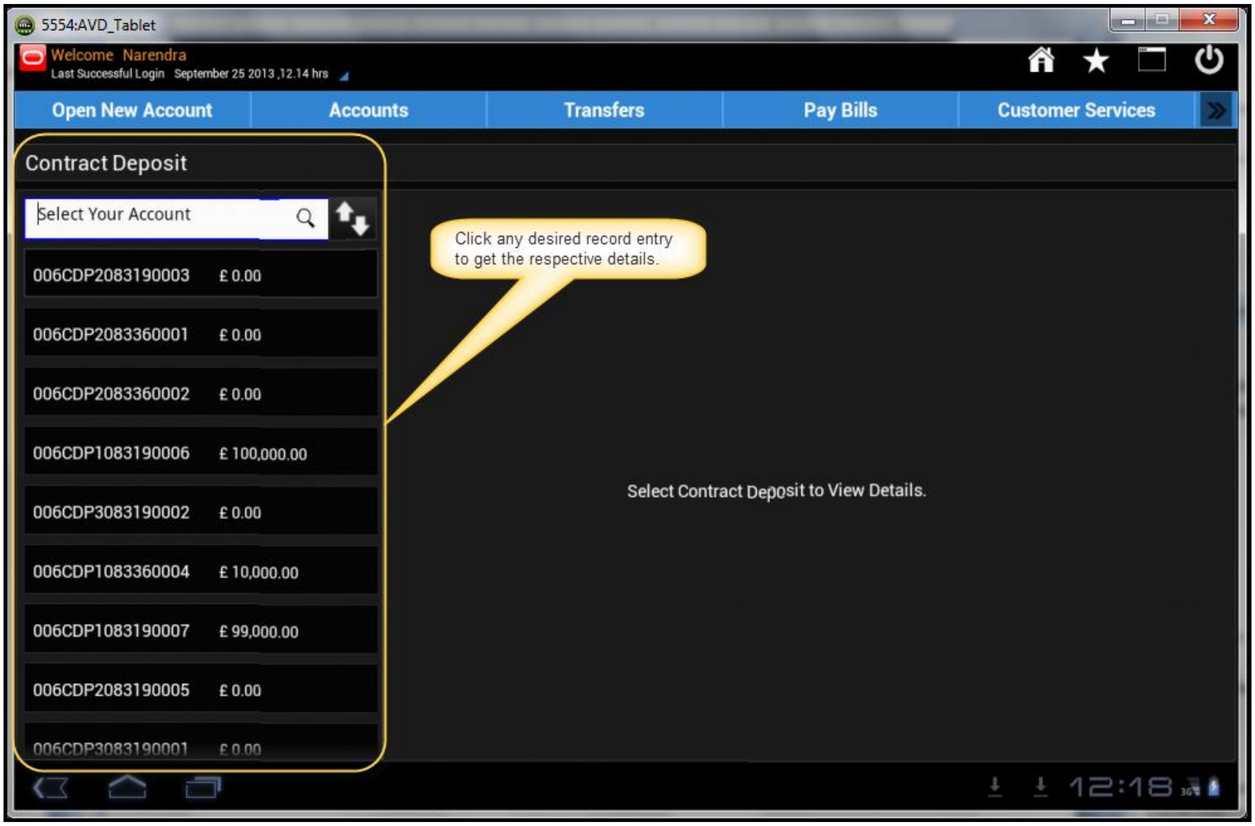
2. Click **Contract Deposits**, as shown in the following screenshot.

Contract Deposit



3. Click any record in the left pane to get the respective details.

Contract Deposit

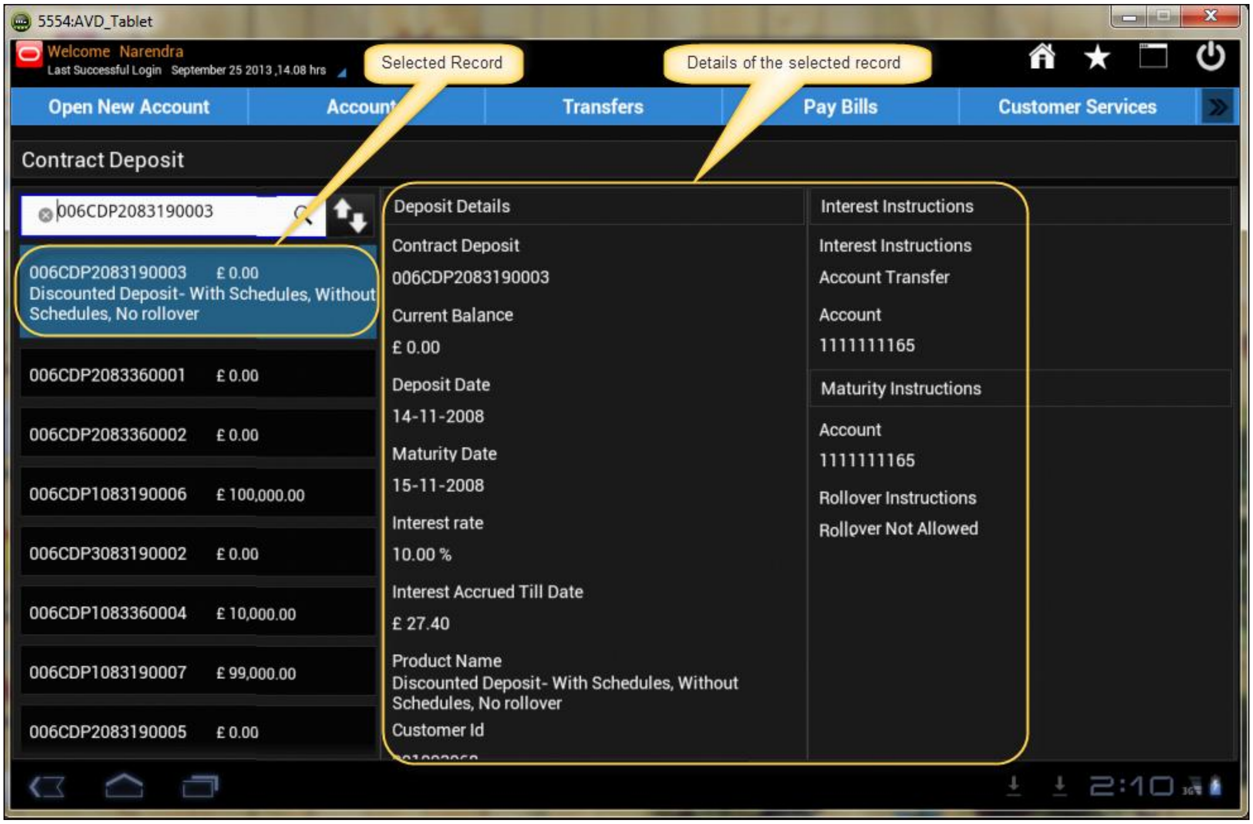


Field Description

Field Name	Description
Contract Deposit	
Select Your Account	**[List Box]** **Select the desired entry for Contract Deposit from the list.**

The following page is displayed. The left pane highlights the selected record and the right pane displays the detailed information about the selected record.

Contract Deposit



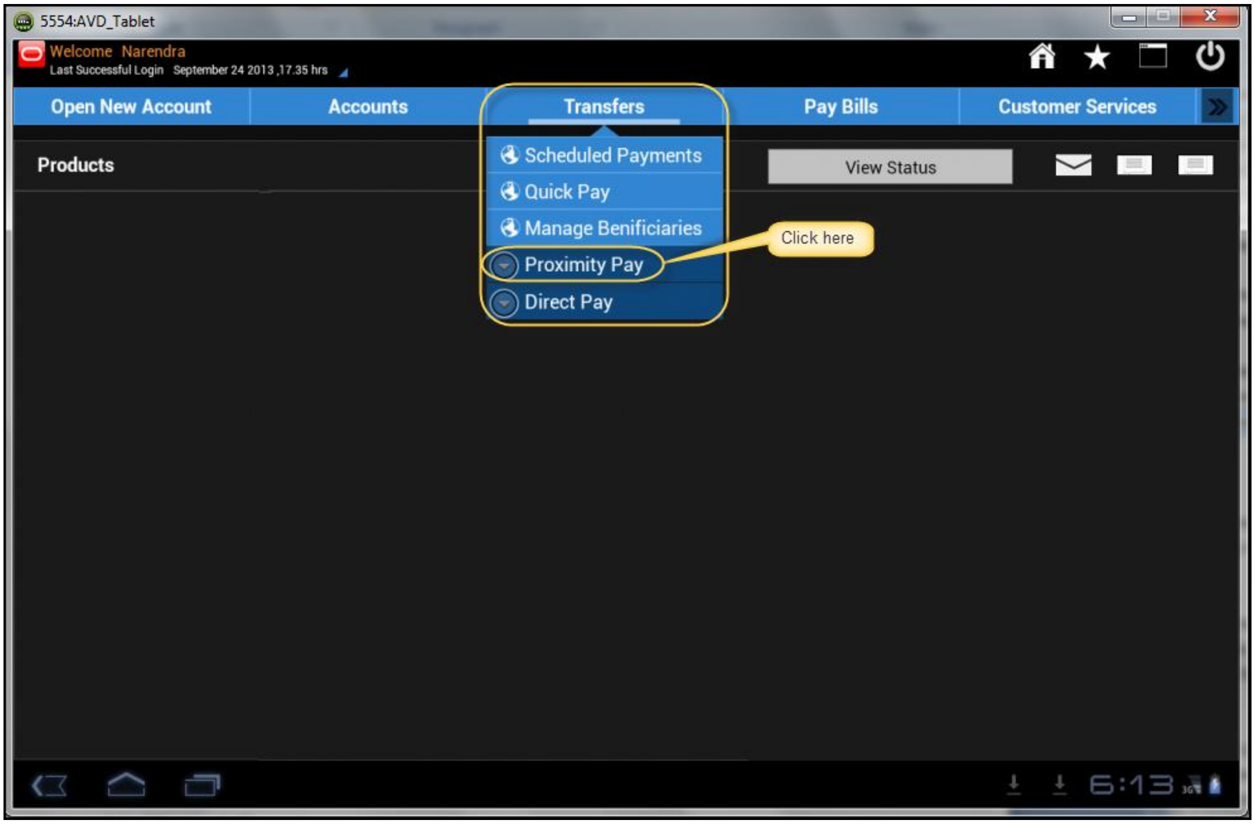
Field Description

Field Name	Description
Contract Deposit	
Select Your Account	**[List Box]** **Select the desired entry for Contract Deposit from the list.**
Deposit Details	**[Display]** **Displays the respective deposit details for the account selected.**

37.1 Proximity Pay

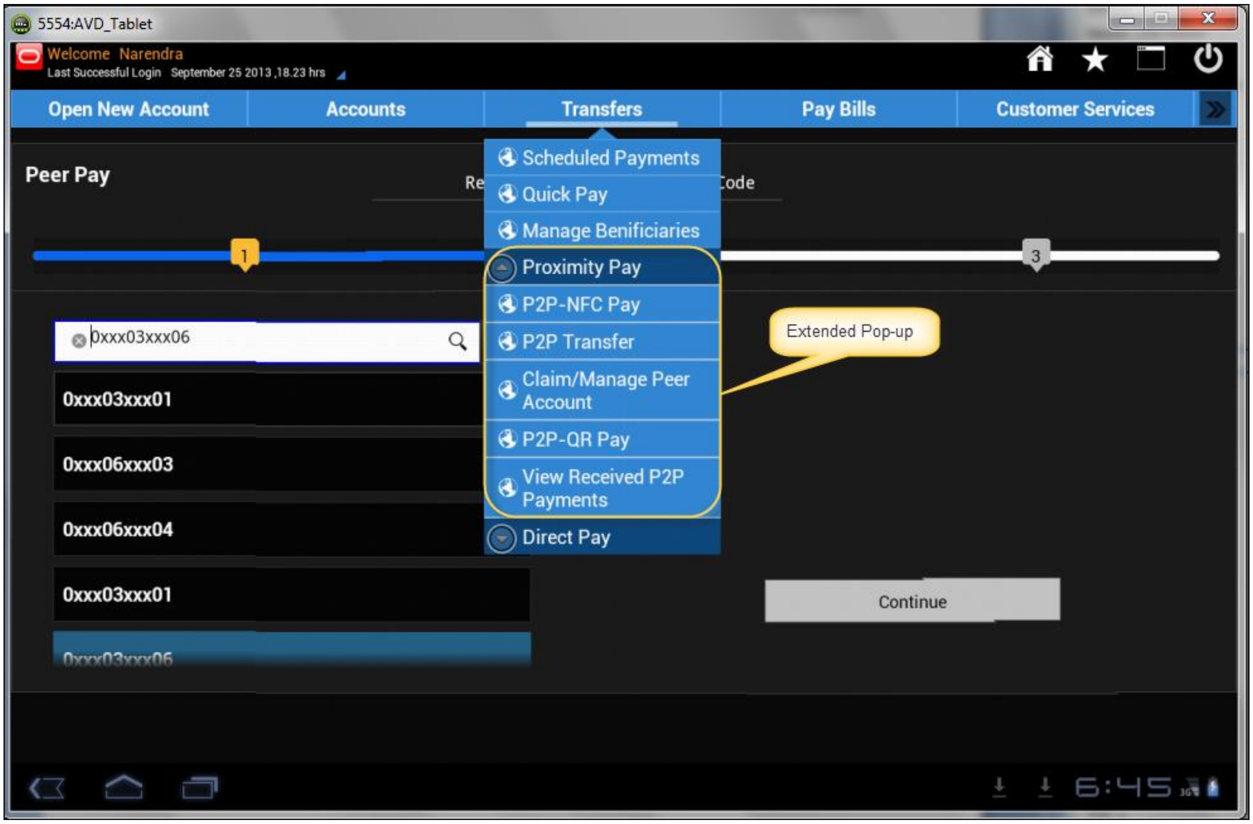
1. Click **Proximity Pay** from **Transfers**, as shown in the following screenshot.

Proximity Pay



The following extended pop-up appears, as shown in the following screenshot.

Peer Pay



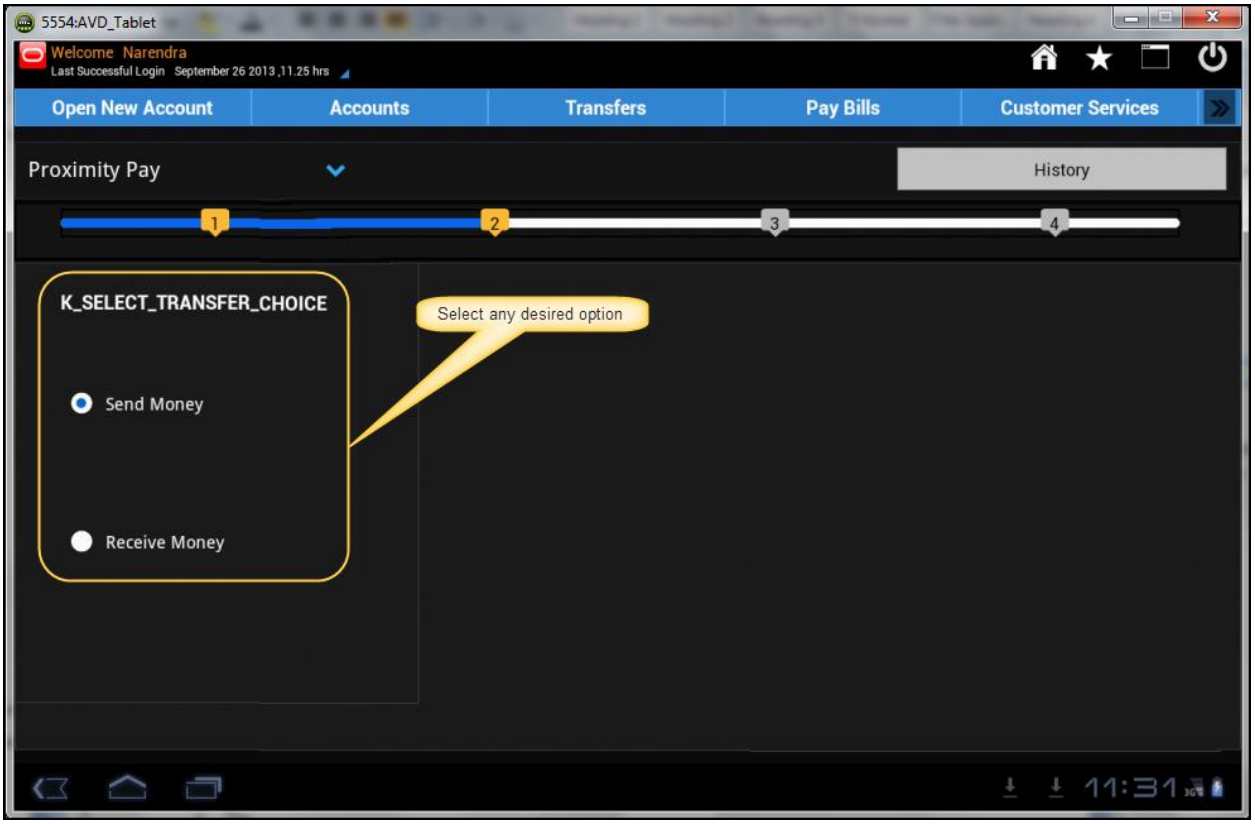
The following types of **Proximity Pay** are explained in the same document:

- P2P-NFC Pay
- P2P Transfer
- Claim/Manage Peer Account
- P2P-QR Pay
- View Received P2P Payments

38. P2P-QR Pay

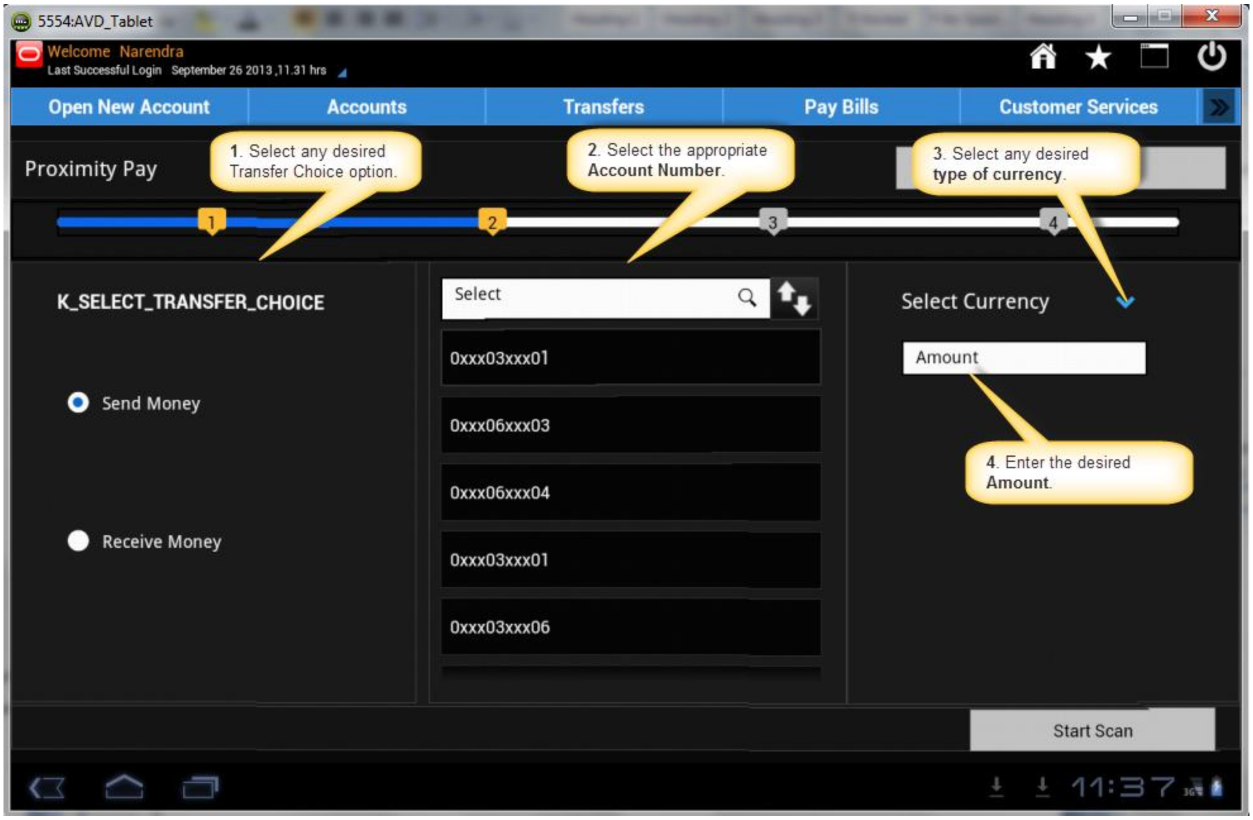
1. Click **P2P-QR Pay** available in the **Proximity Pay** pop-up from **Transfers**. The following page appears.

Proximity Pay



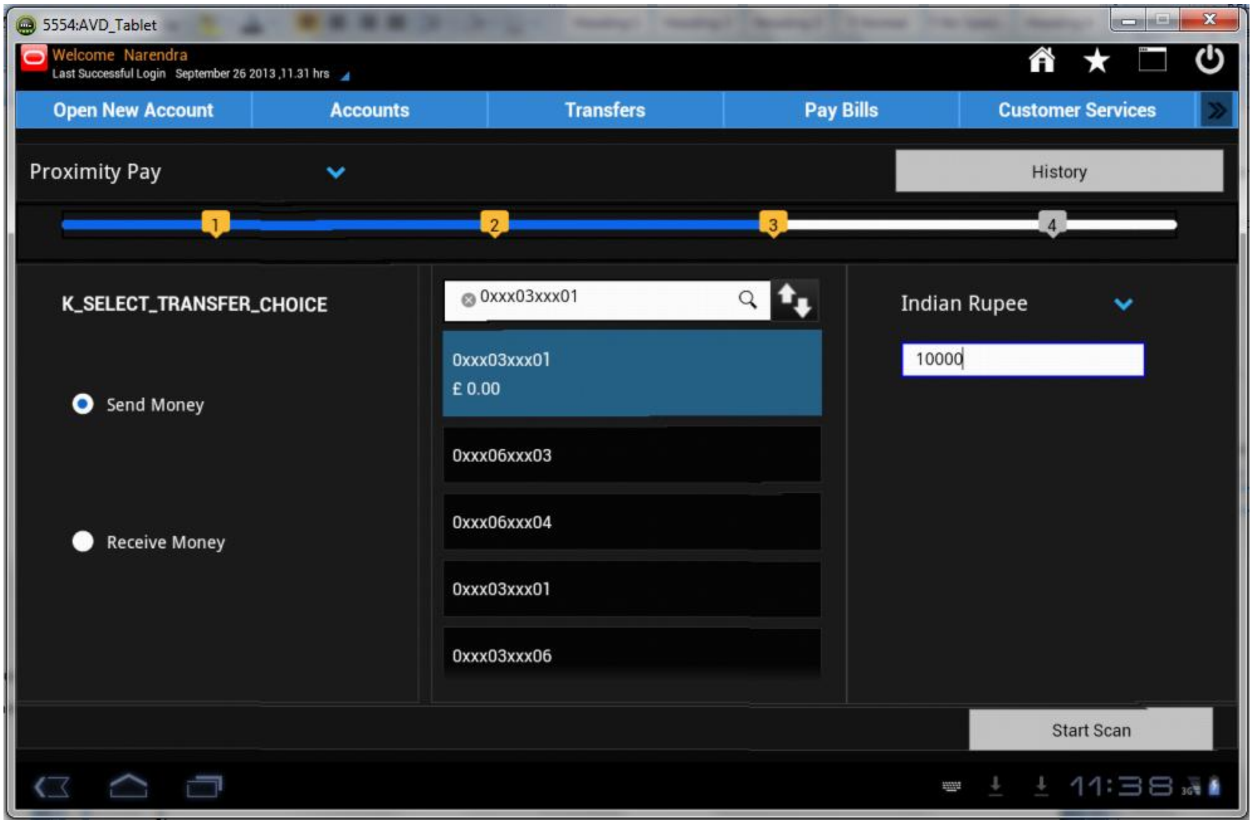
The following page appears.

Proximity Pay



2. Select any desired option for the **Transfer Choice**.
3. Select the appropriate **Account Number**.
4. Select any desired **Type of Currency**.
5. Enter the desired **Amount**, as shown in the following screenshot.

Proximity Pay



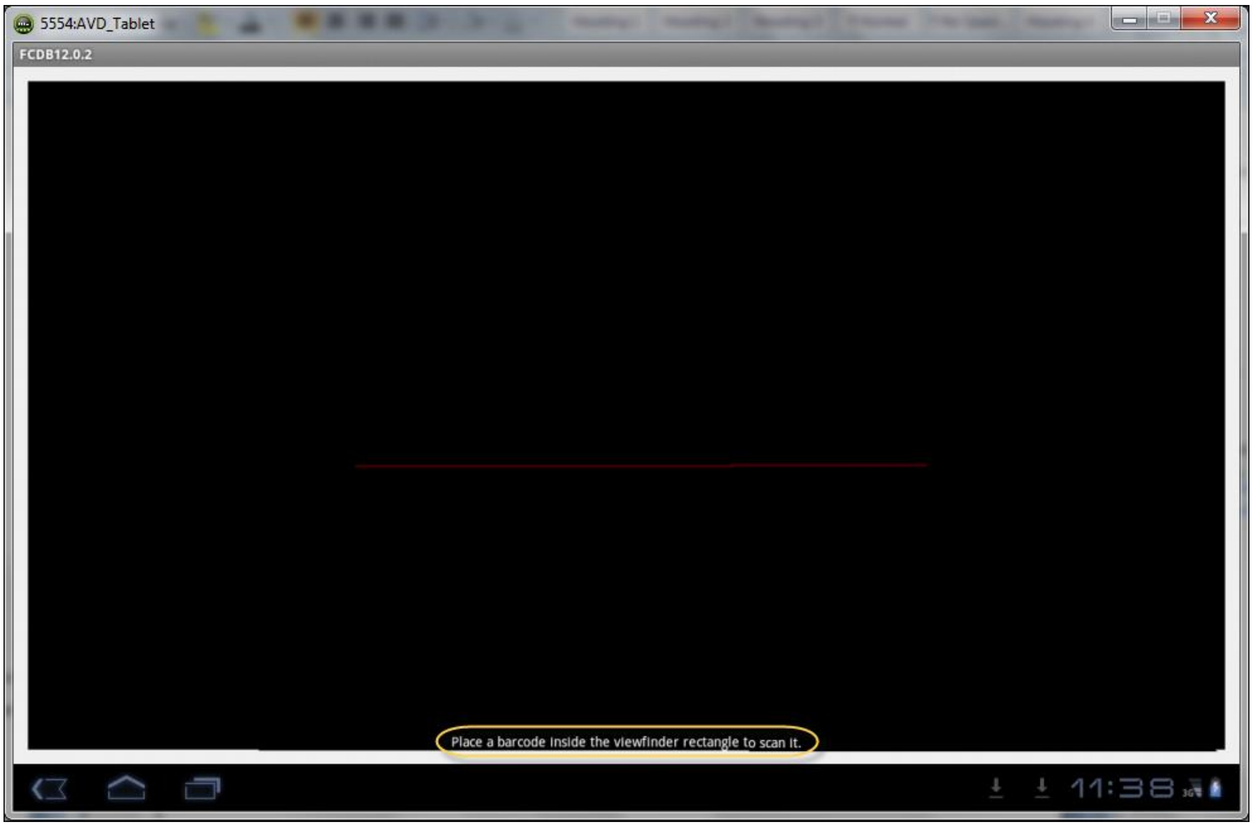
Field Description

Field Name	Description
Proximity Pay	
Transfer Choice	**[Radio Button]** **Select the appropriate option form the following:** **Send Money** **Receive Money**
Select Account Number	**[List Box]** **Select the appropriate Account Number from the available list.**
Currency Type	**[Dropdown]** **Select the type of currency from the following options:** **Euro** **Pound Sterling** **Indian Rupee** **US Dollar**
Amount	**[Input Box]** **Enter the desired amount in the respective input box.**

Field Name	Description
History	**[Action Button]** **Click History to check the history of the**
Start Scan	**Click Start Scan to scan the data entered.**

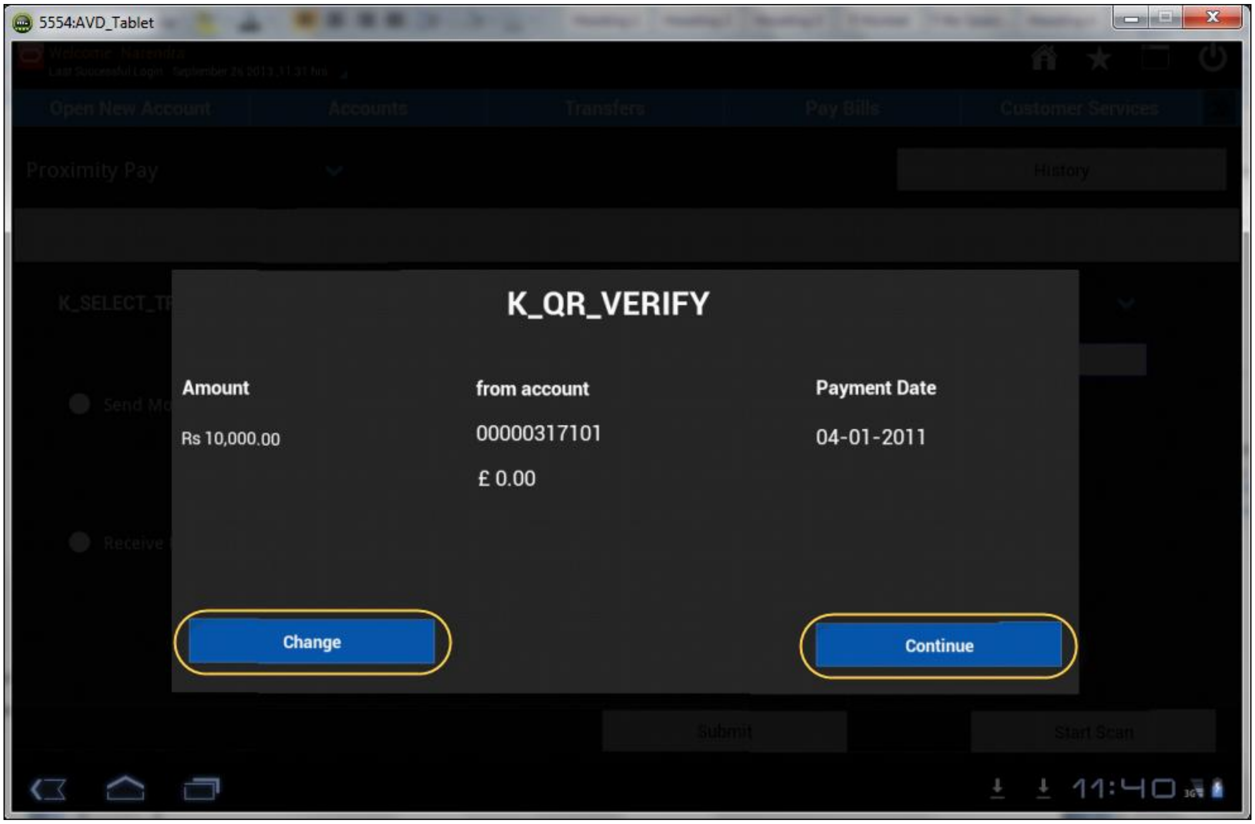
6. Click **Start Scan**. The following page appears.

Scanning in Progress



7. The following page appears. Click **Change**, if any changes are required.

Verify

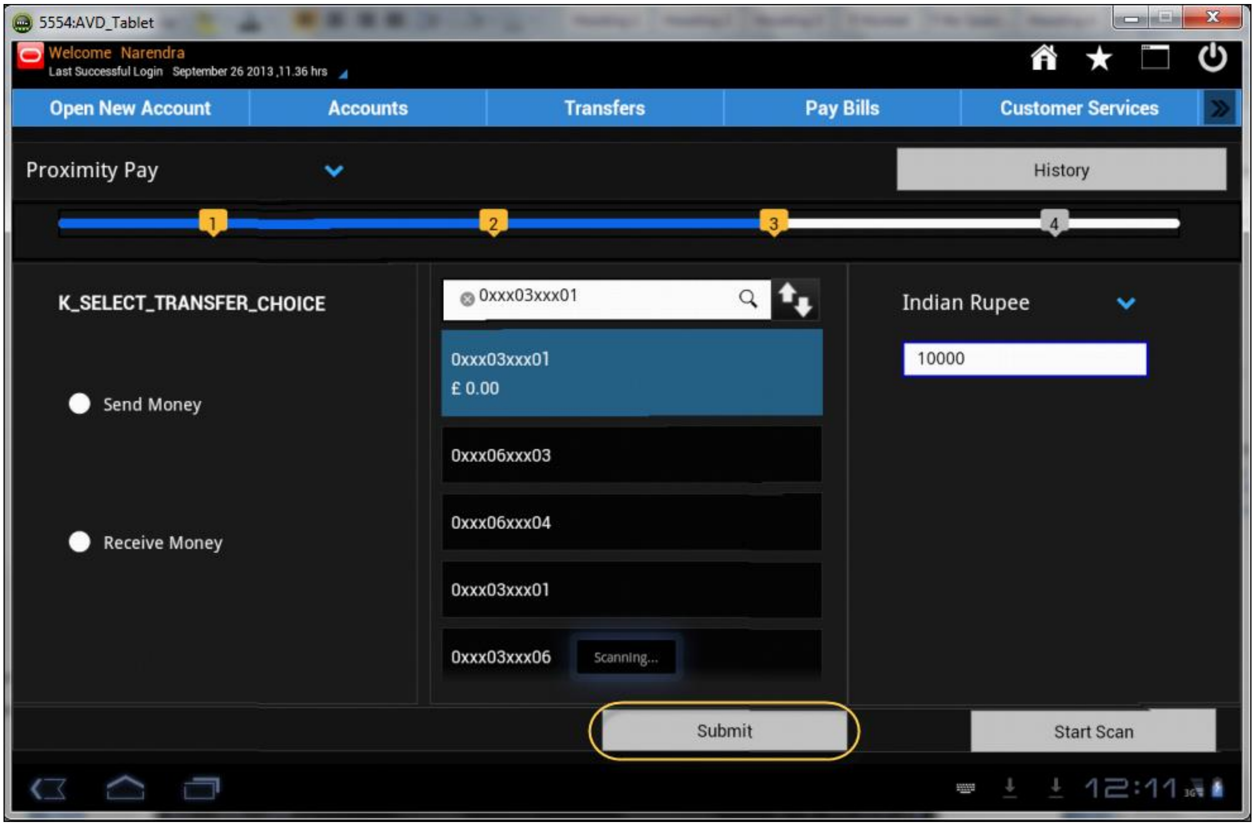


Field Description

Field Name	Description
Verify	
Change	**[Action Button]** **Click Change to modify the entered data.**
Continue	**[Action Button]** **Click Continue to proceed with the same transaction.**

8. Click **Continue**, if no changes are required. The following page appears.

Proximity Pay



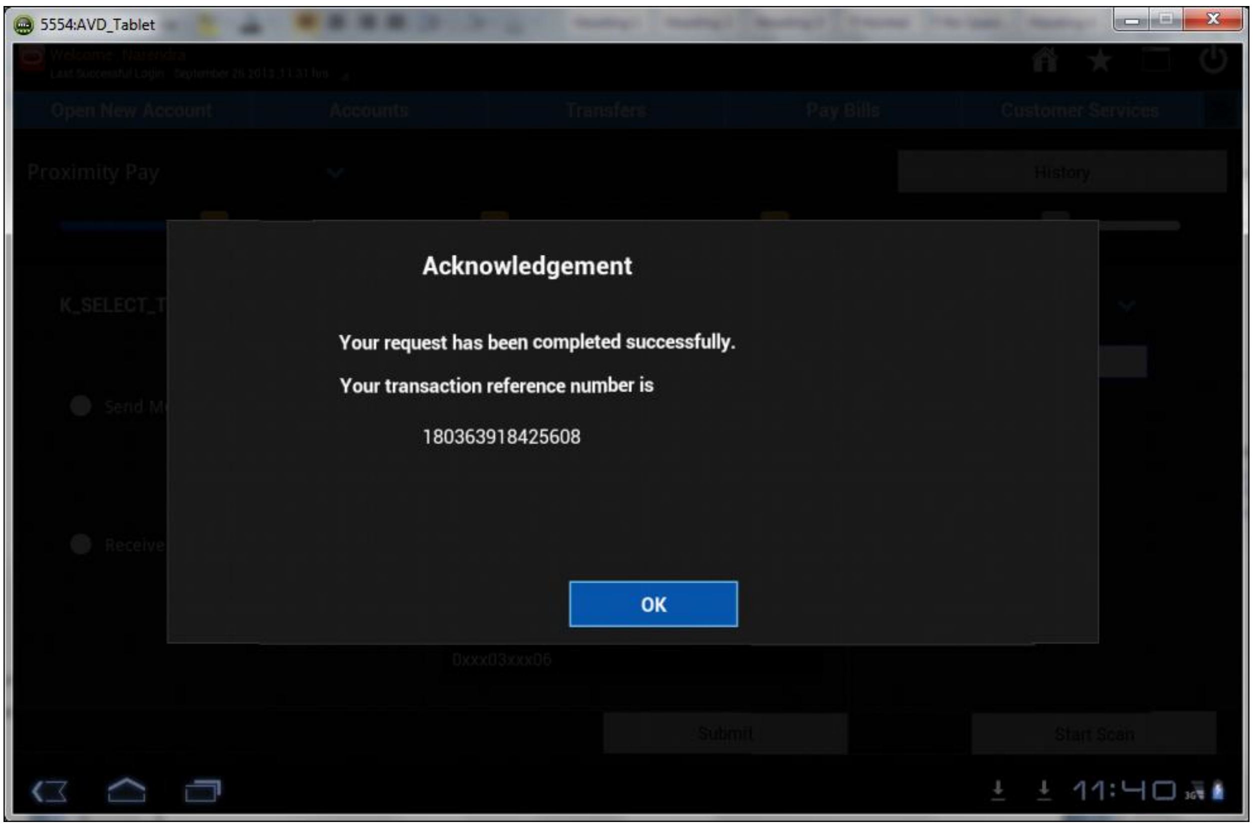
Field Description

Field Name	Description
Proximity Pay	
Transfer Choice	**[Radio Button]** **Select the appropriate option form the following:** **Send Money** **Receive Money**
Select Account Number	**[List Box]** **Select the appropriate Account Number from the available list.**
Currency Type	**[Dropdown]** **Select the desired Type of Currency from the following options:** **Euro** **Pound Sterling** **Indian Rupee** **US Dollar**

Field Name	Description
Amount	**[Input Box]** **Enter the desired amount in the respective input box.**
History	**[Action Button]** **Click History to check the history of the**
Start Scan	**Click Start Scan to scan the entered data.**

9. Click **Submit**.

Acknowledgement

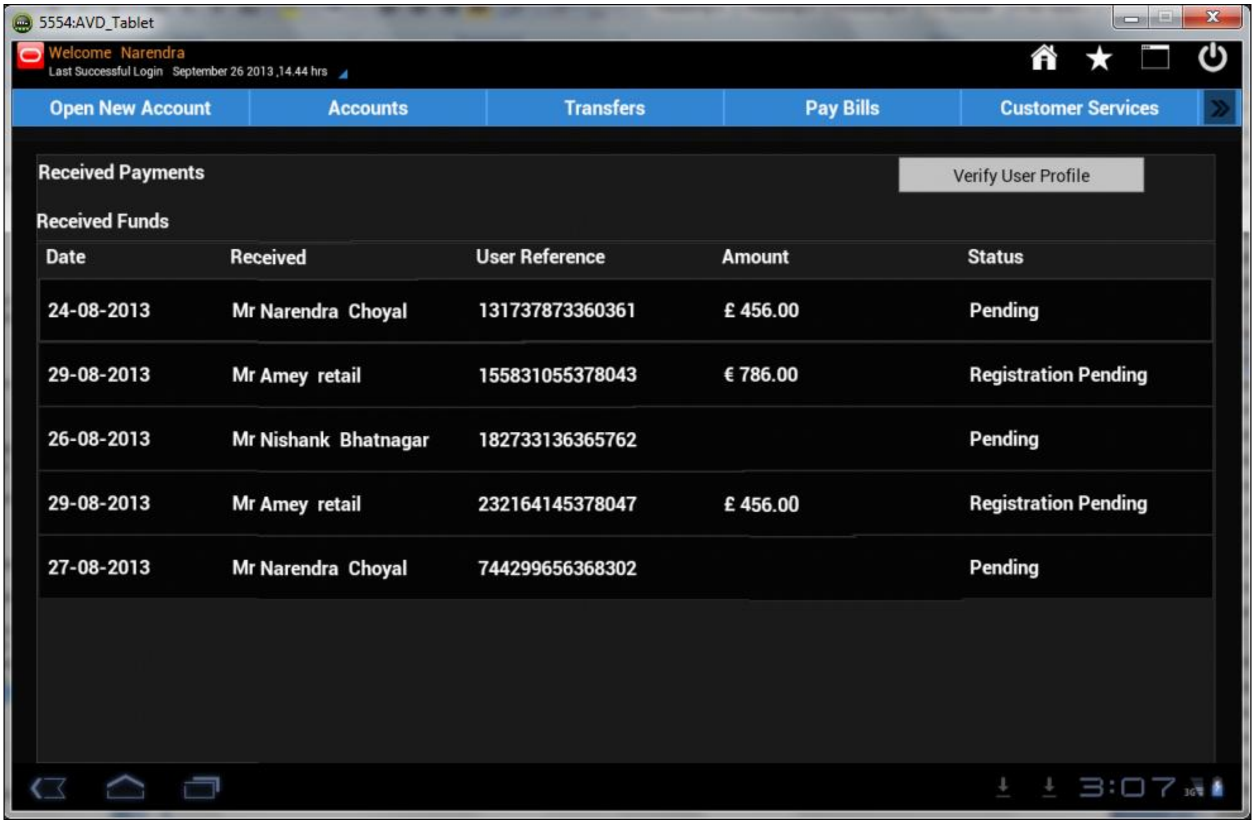


10. Click **OK**, to continue with further transactions.

39. View Received P2P Payments

1. Click **View Received P2P Payments** available in the **Proximity Pay** pop-up from **Transfers**. The following page appears.

Received Payments



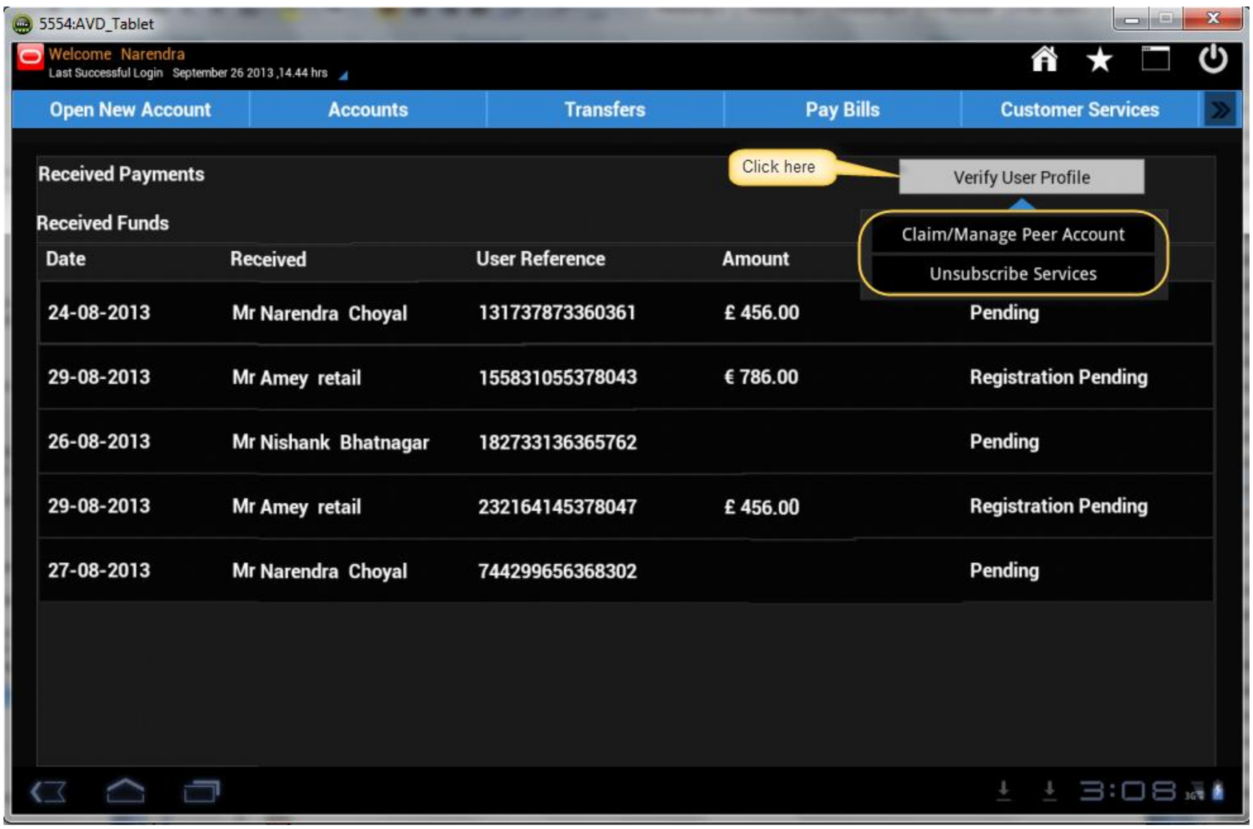
Field Description

Field Name	Description
Received Payments	
Received Funds	
Date	**[Display]** **Displays the respective funds received date.**
Received	**[Display]** **Displays the respective name of the funds receiver.**
User Reference	**[Display]** **Displays the respective User Reference Number.**

Field Name	Description
Amount	**[Display]** **Displays the respective funds amount received.**
Status	**[Display]** **Displays the respective funds status.**
Verify User Profile	**[Action Button]** **Click Verify User Profile for the verification of the selected user profile.**

2. Click **Verify User Profile**, if required. The pop-up appears as shown in the following screenshot.

Verify User Profile

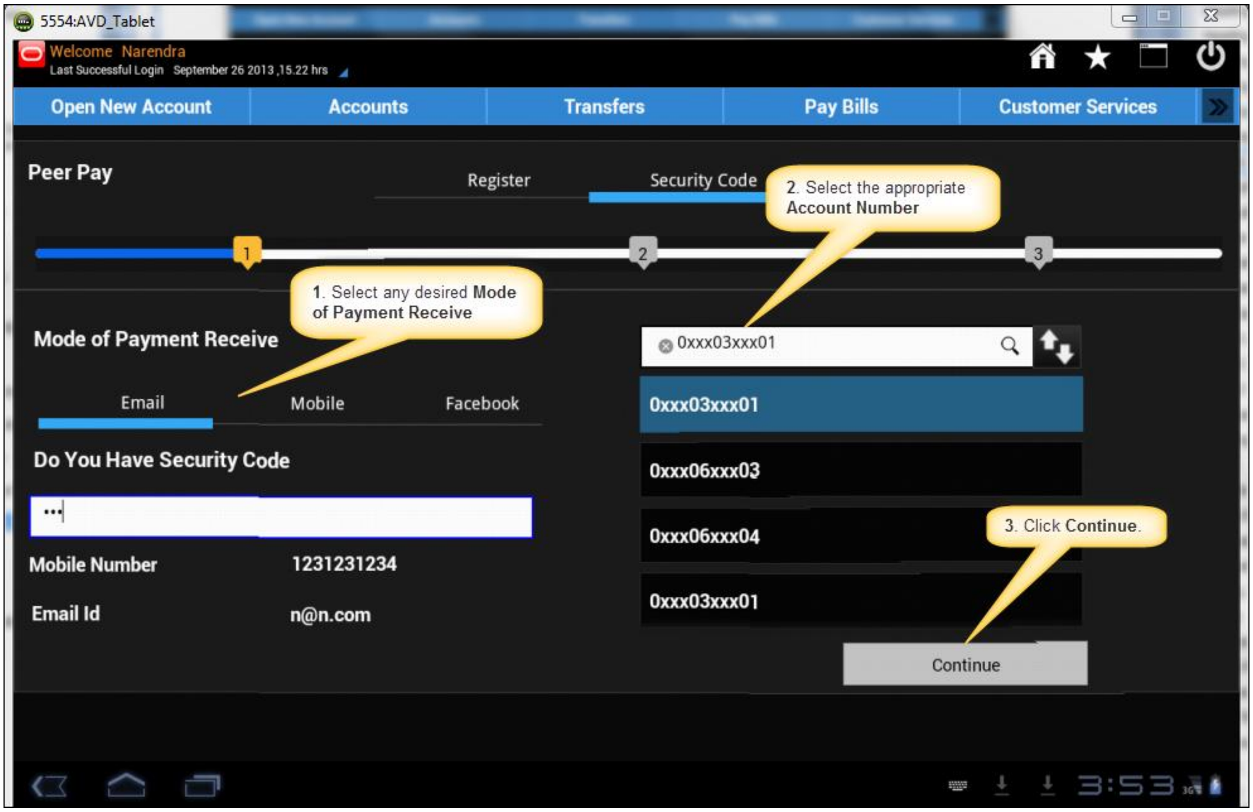


3. Click any desired option from the following:

- **Claim/Manage Peer Account**

The following page appears.

Peer Pay – Security Code



Field Description

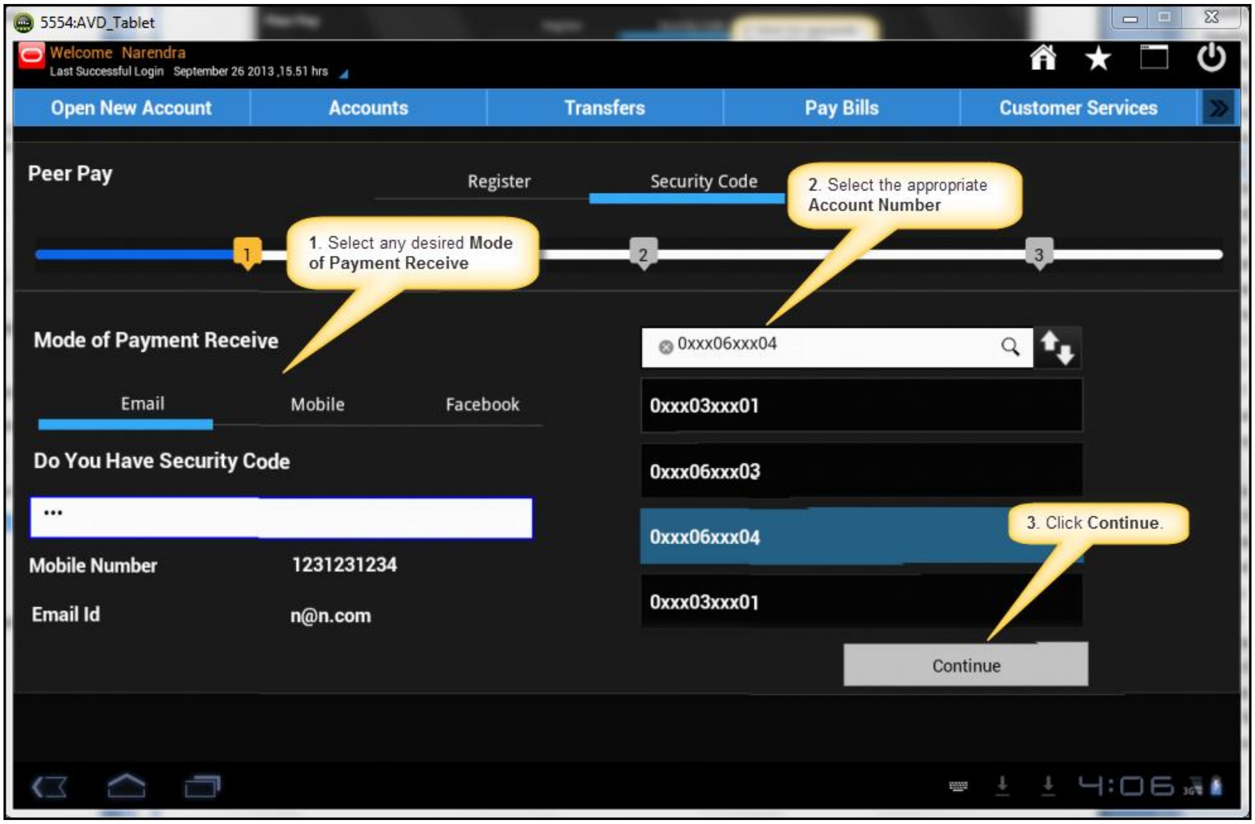
Field Name	Description
Peer Pay	
Mode of Payment Received	**[Tab]** **Select any desired Mode of Payment Receive from the following:** **Email** **Mobile** **Facebook**
Do you have Security Code?	**[Input Box]** **Enter the appropriate Security Code.**
Mobile Number	**[Display]** **Displays the respective Mobile Number.**
Email ID	**[Display]** **Displays the respective Email ID.**
Account Number	**[List Box]** **Select the appropriate Account Number from the list box.**

Field Name	Description
Continue	**[Action Button]** **Click Continue to proceed with further process.**

- **Unsubscribe Services**

The following page appears.

Peer Pay – Security Code



Field Description

Field Name	Description
Peer Pay	

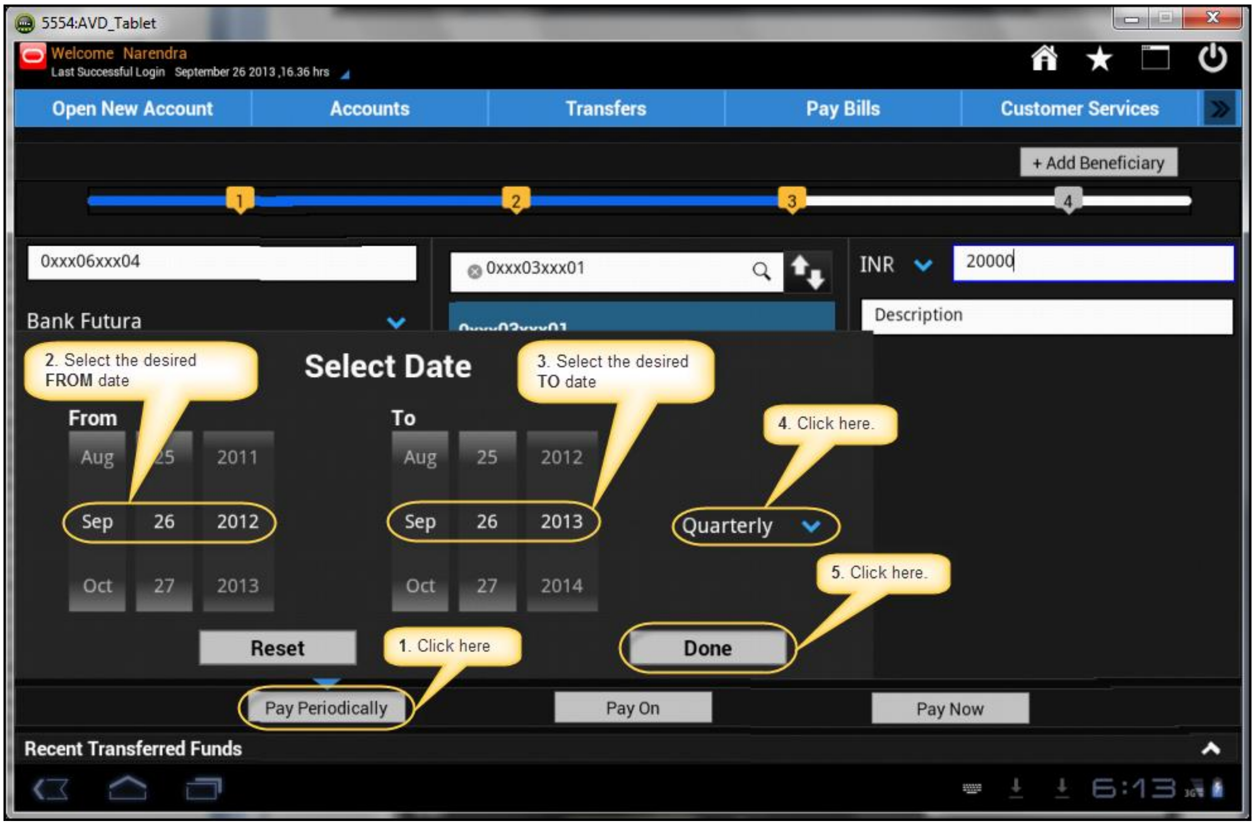
Field Name	Description
Mode of Payment Received	**[Tab]** **Select any desired Mode of Payment Receive from the following:** **Email** **Mobile** **Facebook**
Do you have Security Code?	**[Input Box]** **Enter the appropriate Security Code.**
Mobile Number	**[Display]** **Displays the respective Mobile Number.**
Email ID	**[Display]** **Displays the respective Email ID.**
Account Number	**[List Box]** **Select the appropriate Account Number from the list box.**
Continue	**[Action Button]** **Click Continue to proceed with further process.**

4. Click **Continue**.

40. Payment

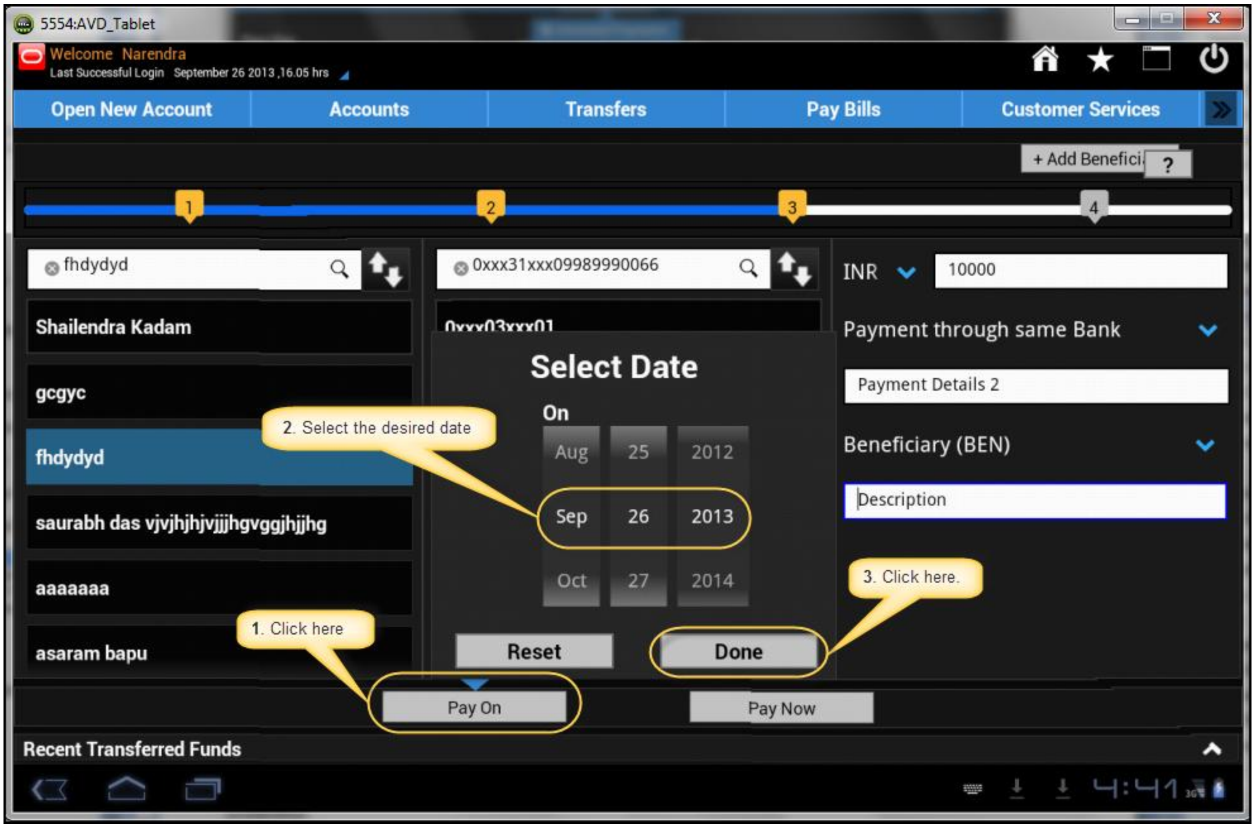
- **Pay Periodically**
  i. Click **Pay Periodically**.
  ii. Select the desired **FROM** date from the Date-picker.
  iii. Select the desired **TO** date from the Date-picker.
  iv. Select the desired **Type of Frequency** from the dropdown.
  v. Click **Done**.

Pay Periodically



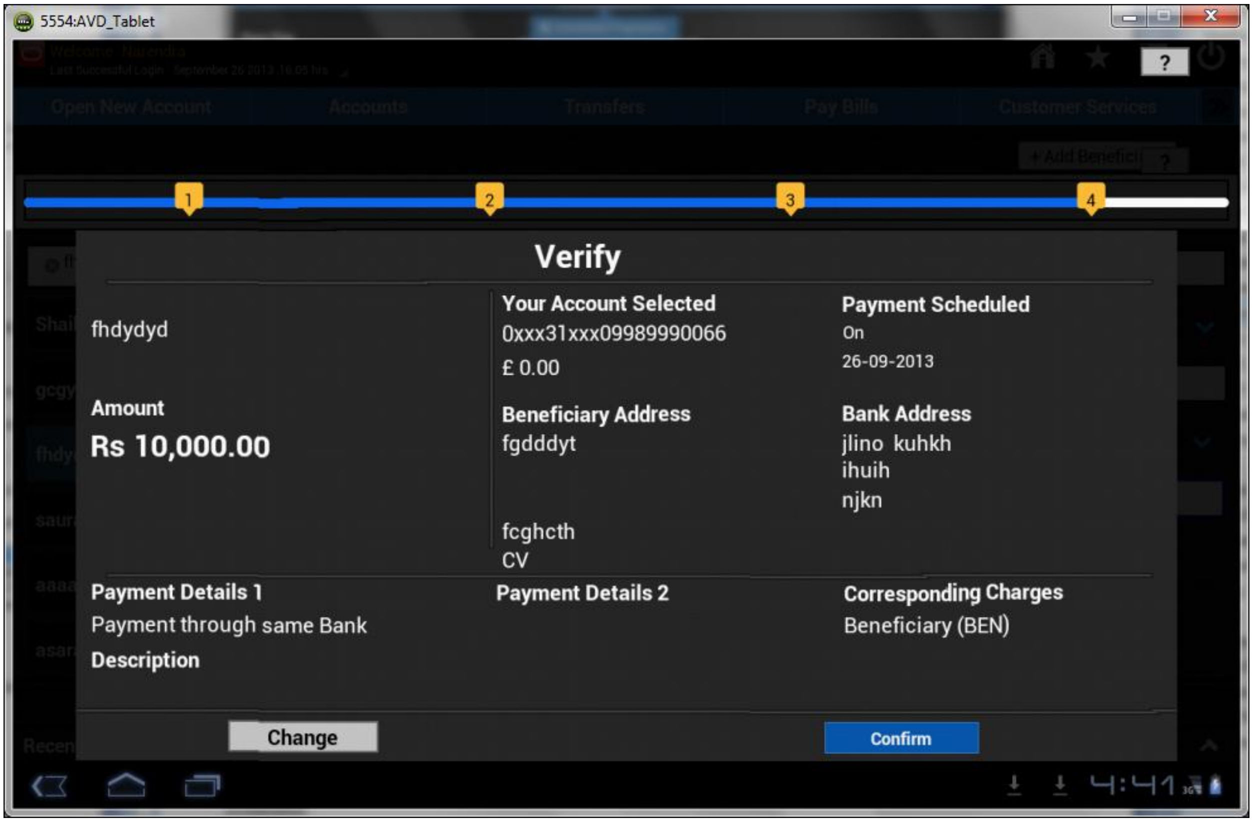
- **Pay On**
  i. Click **Pay On**.
  ii. Select the desired date from the Date-picker.
  iii. Click **Done**.

Pay On



- **Pay Now**
  i. Click **Pay Now**.
  ii. The **Verify** screen appears, as shown in the following screenshot.

Verify



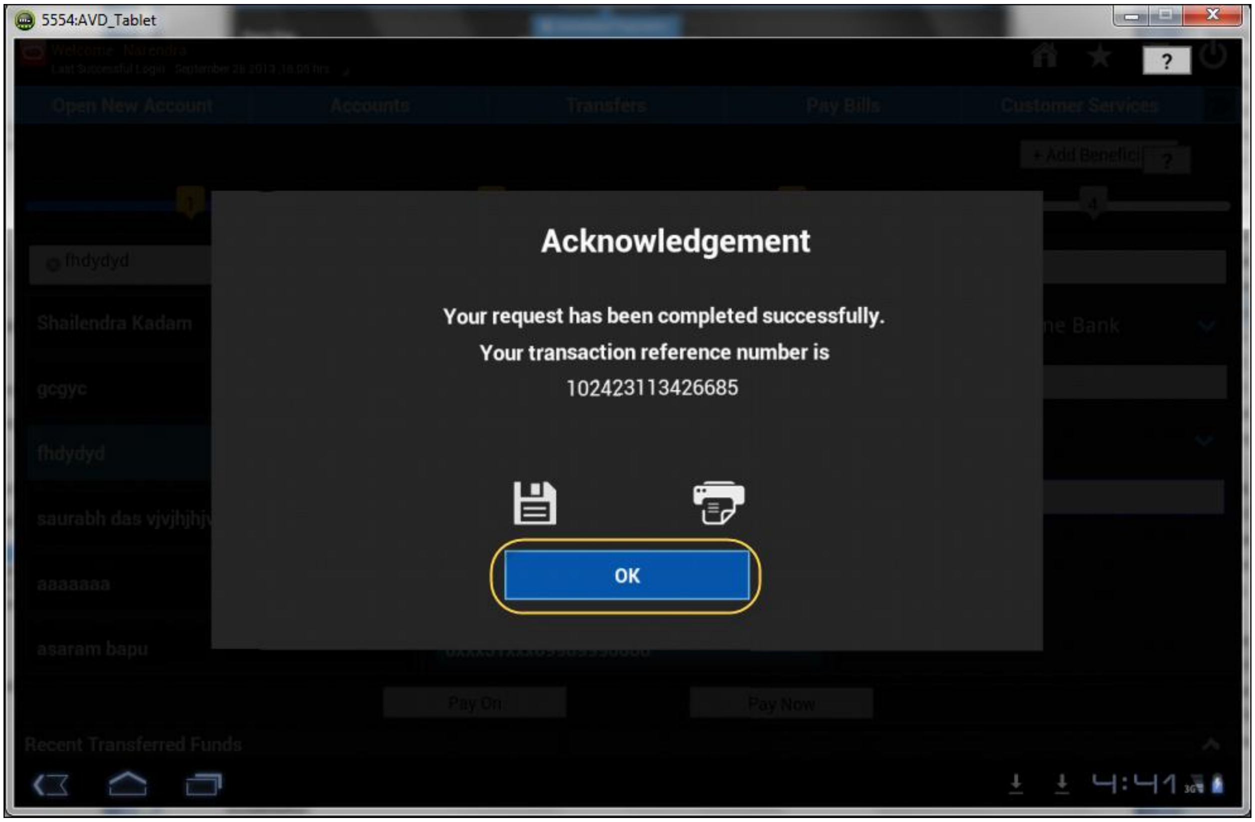
iii. Click **Change**, if any changes are required.

OR

Click **Confirm**, if no changes are required.

1. Click **OK** for the **Acknowledgement** received as shown in the following screenshot.

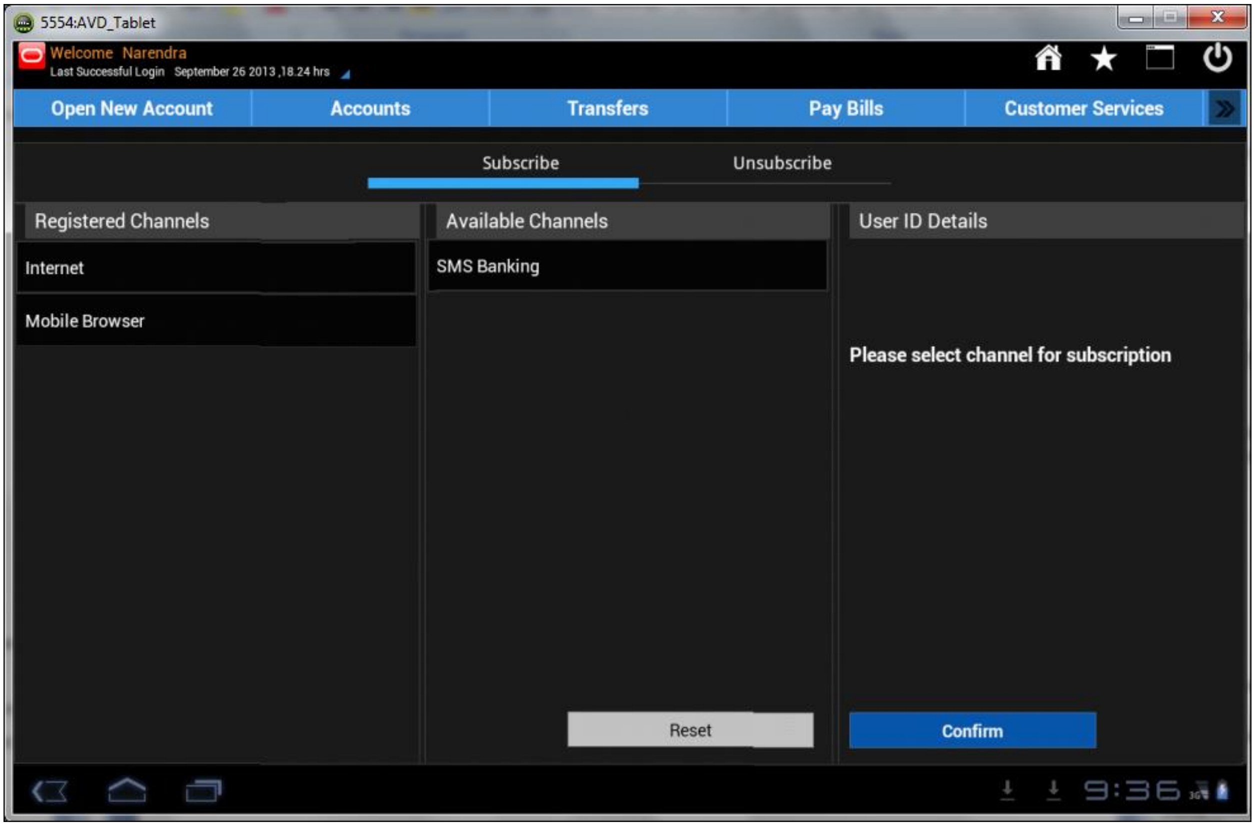
Acknowledgment


5554:AVD_Tablet
Acknowledgement
Your request has been completed successfully.
Your transaction reference number is
102423113426685
OK

41. Subscribe/Unsubscribe Banking Channels

1. Select **Subscribe/Unsubscribe Banking Channels** from **Customer Services**. The following page is displayed.

Subscribe/Unsubscribe Registered Channels



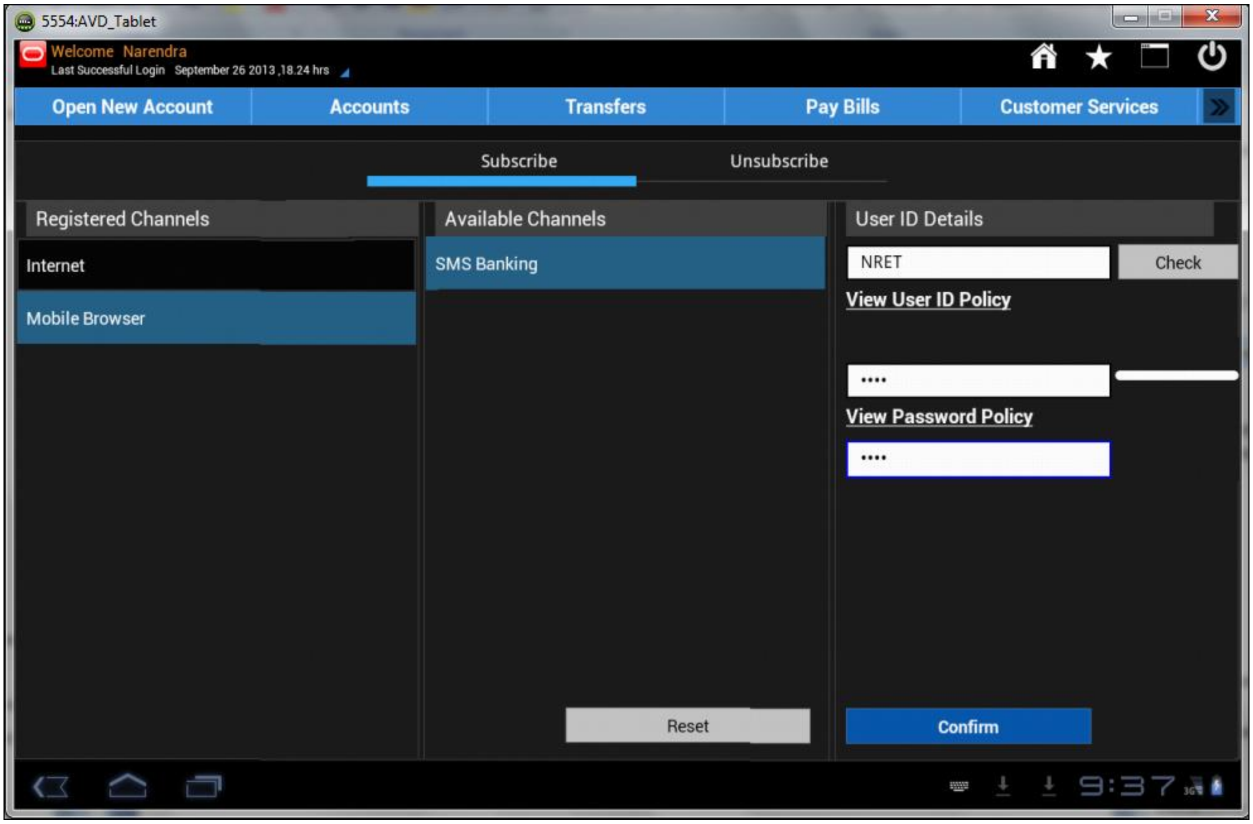
2. Select the required tab from the following:

- **Subscribe**

i. Select any desired channel for subscription from **Registered/Available Channels**.

ii. The following page is displayed. Enter the required **USER ID** details in the respective fields.

Subscribe Registered Channels



Field Description

Field Name	Description
Subscribe	
Registered Channels	**[List Box]** **Select any desired Registered Channel from the list.**
Available Channels	**[List Box]** **Select any desired Available Channel from the list.**
User ID Details	**[Input Box]** **Enter the desired User ID in the input box.**
Check	**[Action Button]** **Click Check to check the availability of the User ID entered.**
View User ID Policy	**[Hyperlink]** **Click View User ID Policy to view the User ID policy details.**
Password	**[Input Box]** **Enter the desired password in the input box.**

Field Name	Description
Confirm Password	**[Input Box]** **Re-enter the password for verification.**
Reset	**[Action Button]** **Click Reset to clear all values.**
Confirm	**[Action Button]** **Click Confirm to proceed with the subscription process.**

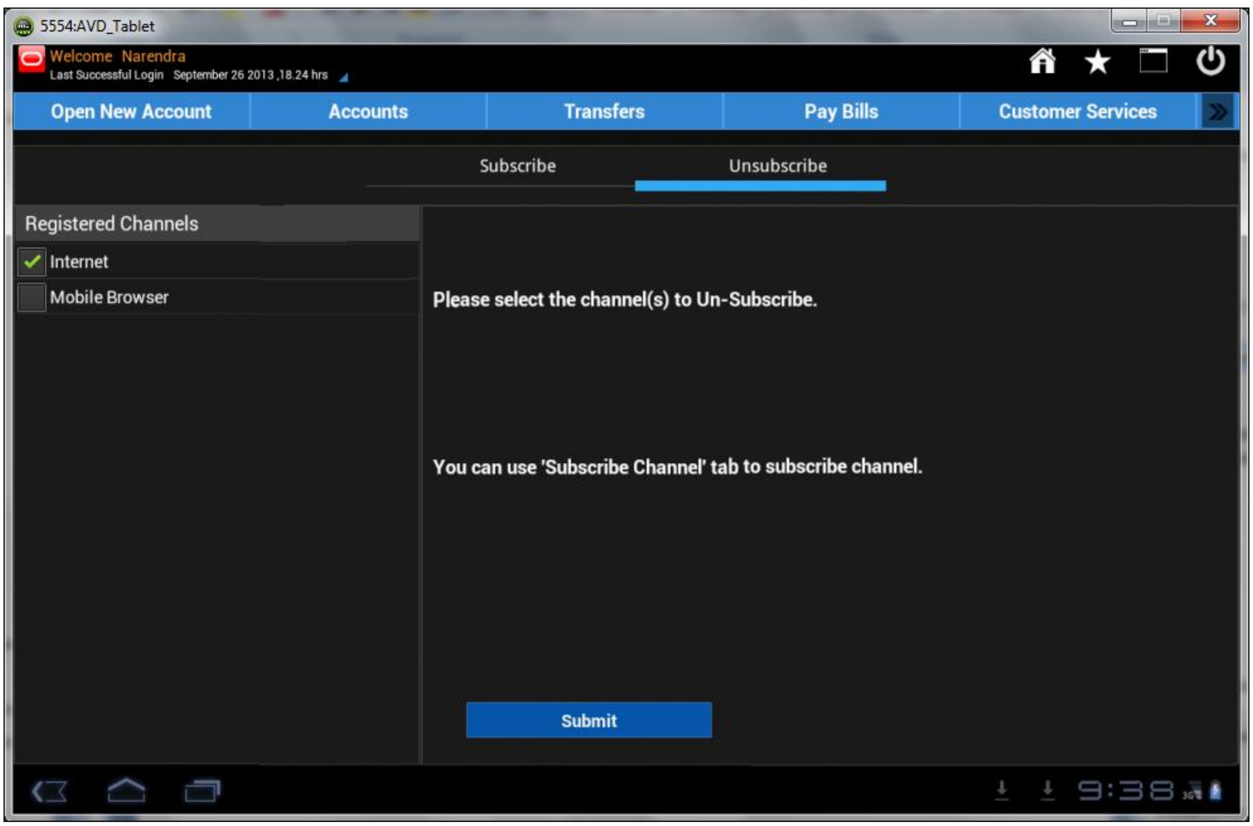
iii. Click **Confirm**.

- **Unsubscribe**

i. Select any desired channel for un-subscription from **Registered Channels**.

ii. The following page is displayed. Click **Submit** to unsubscribe the selected channel, as shown in the following screenshot.

Unsubscribe Registered Channels



Field Description

Field Name	Description

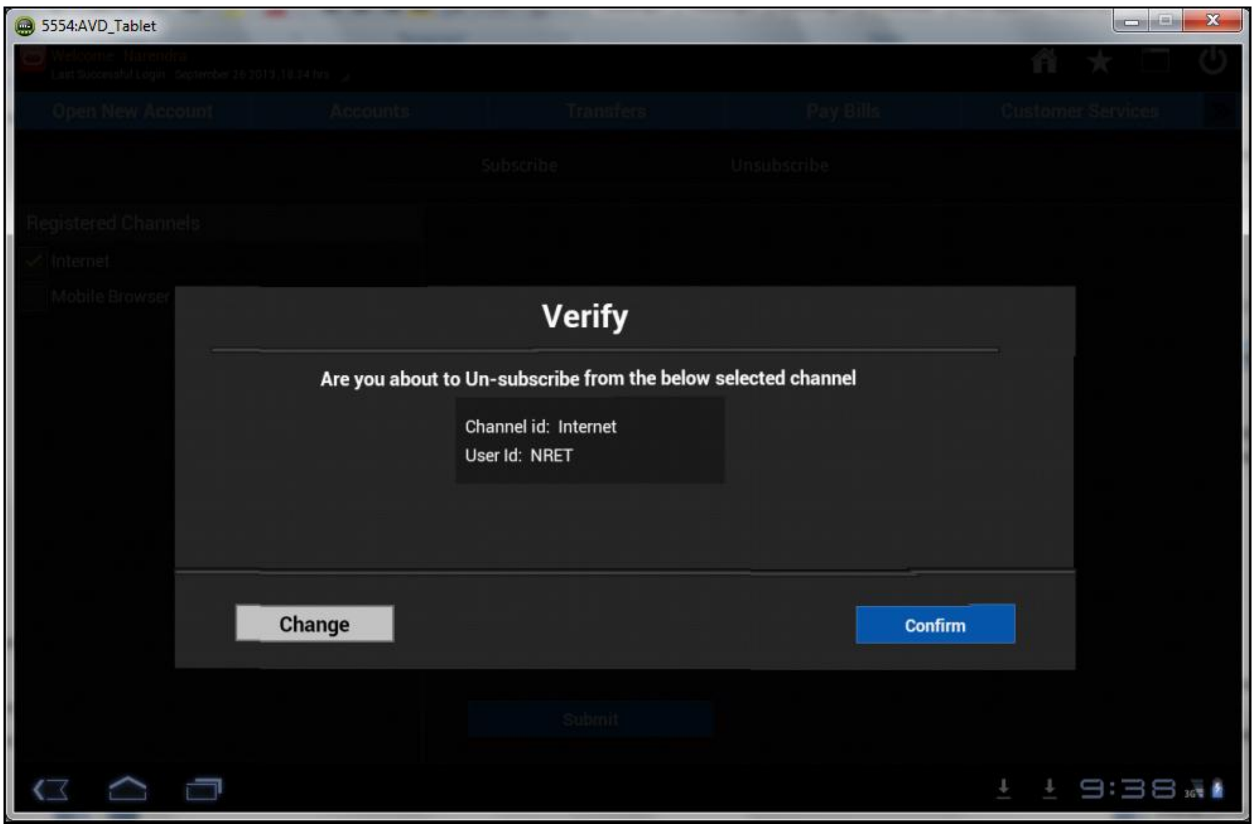
Field Name	Description
Unsubscribe	
Registered Channels	**[Check Box]** **Select any desired Registered Channel from the list.**
Confirm	**[Action Button]** **Click Confirm to proceed with the subscription process.**

iii. The **Verify** screen appears. Click **Change** to make changes to the details entered.

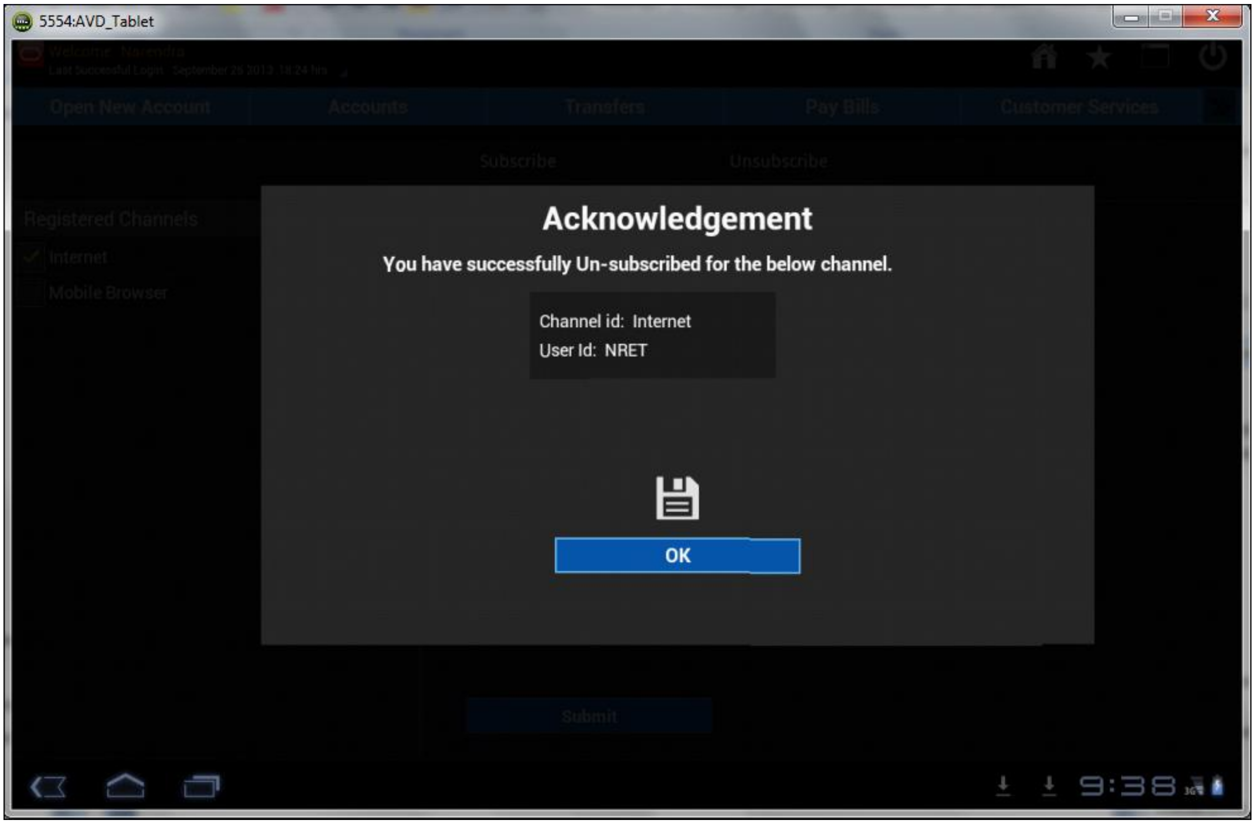
OR

Click **Confirm** to proceed further.

Verify



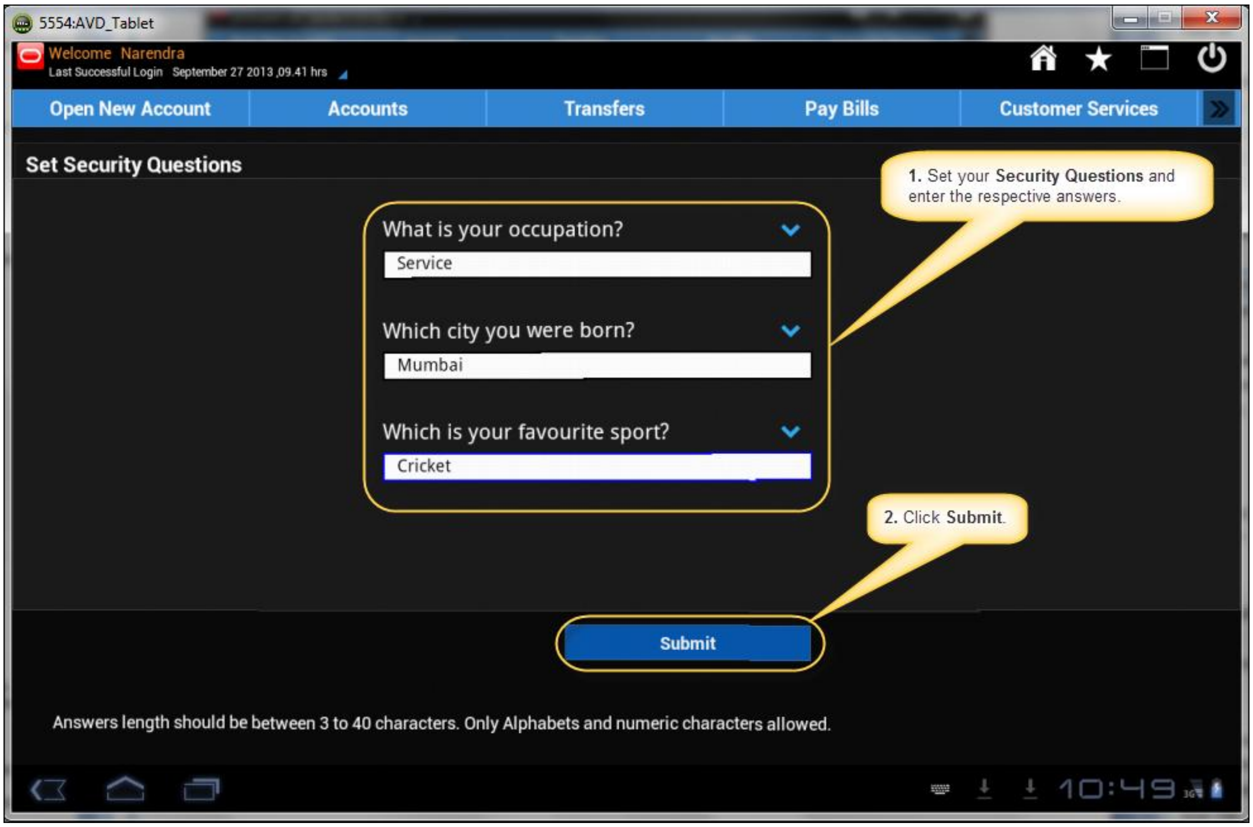
iv. The following page is displayed. Click **OK** for the **Acknowledgement** received.


5554:AVD_Tablet
Acknowledgement
You have successfully Un-subscribed for the below channel.
Channel id: Internet
User Id: NRET
OK

42. Security Questions

1. Select **Security Questions** from **Customer Services**. The following page is displayed.
2. Set any three **Security Questions** using the dropdown arrow available.
3. Enter the respective answers for the selected questions.
4. Click **Submit**.

Set Security Questions



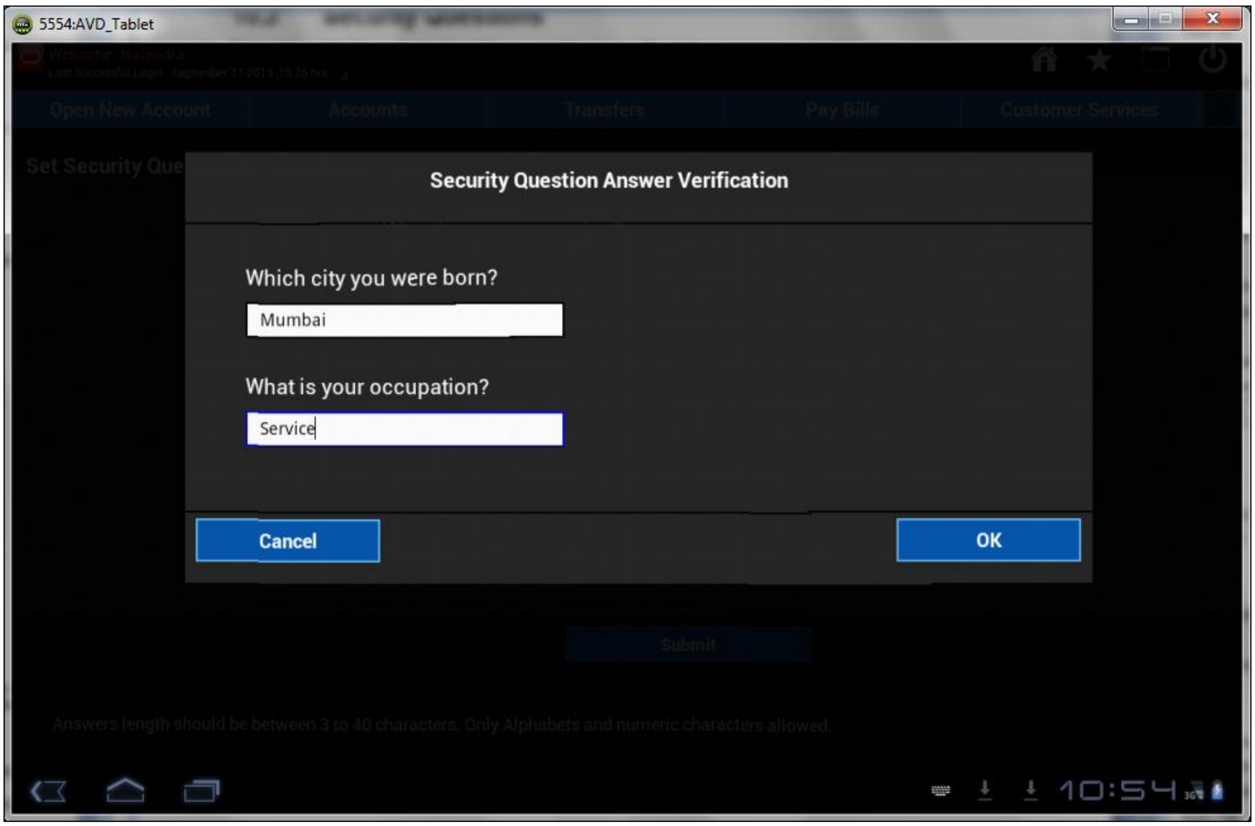
Field Description

Field Name	Description
Set Security Questions	
Security Q. 1	**[Input Box]** **Enter the appropriate answer for the respective Security Question.**
Security Q. 2	**[Input Box]** **Enter the appropriate answer for the respective Security Question.**

Field Name	Description
Security Q. 3	**[Input Box]** **Enter the appropriate answer for the respective Security Question.**
Submit	**[Action Button]** **Click Submit to submit the set of Security Questions.**

5. The Verify screen appears. Click **Change**, if any changes are required to the details entered.
6. Click **Confirm**. The Security Question Answer Verification screen appears.

Security Question Answer Verification



Field Description

Field Name	Description
Security Question Answer Verification	
Security Q. 1	**[Input Box]** **Enter the appropriate answer for the respective Security Question.**

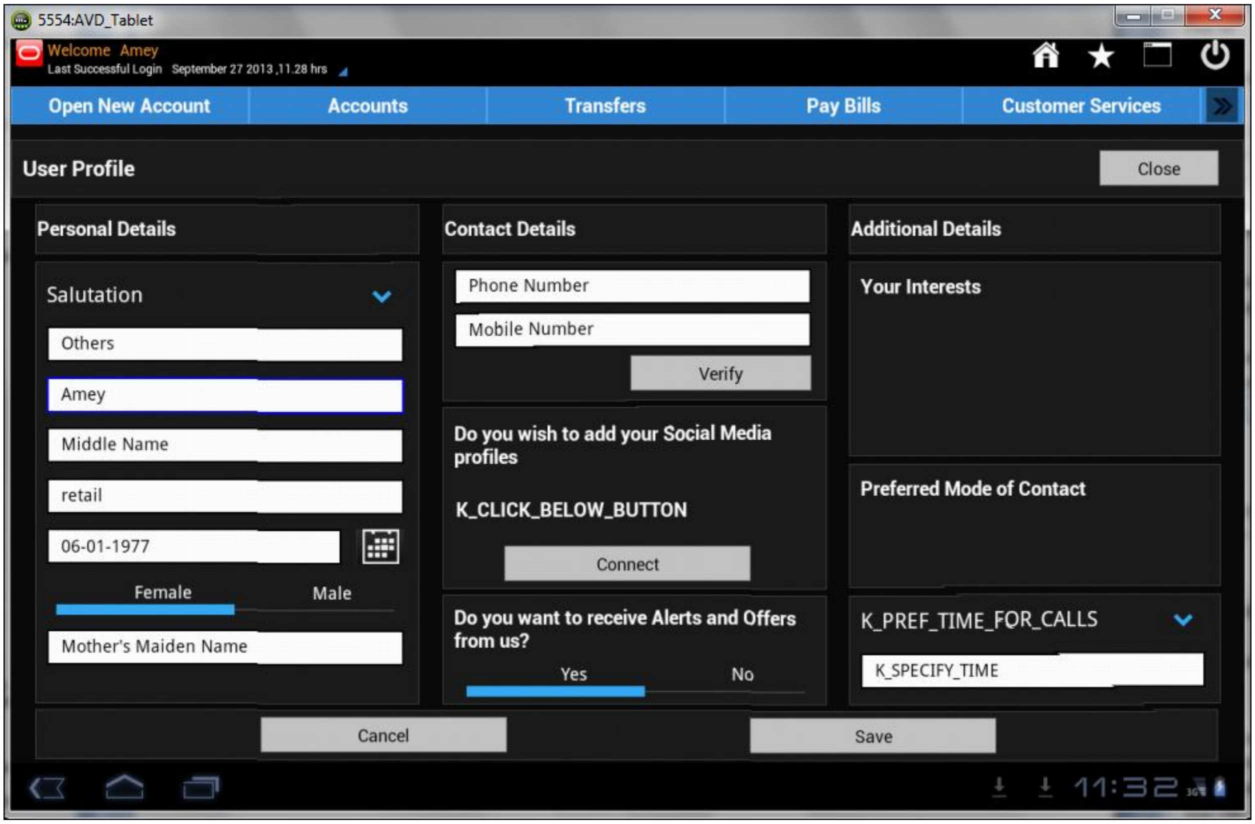
Field Name	Description
Security Q. 2	**[Input Box]** **Enter the appropriate answer for the respective Security Question.**
Cancel	**[Action Button]** **Click Cancel to cancel the verification process.**
OK	**[Action Button]** **Click OK to confirm the verification process.**

7. Enter the appropriate answers for the respective questions.
8. Click **OK**.

43. Manage Profile

1. Select **Manage Profile** from **Customer Services**.
2. The following page is displayed. Enter the appropriate details in the respective fields.

User Profile



Field Description

Field Name	Description
User Profile	
Personal Details	
Salutation	**[Dropdown List]** **Select the appropriate salutation from the available list.**
Others	**[Input Box Conditional]** **If Salutation selected is Others, specify in the same input box.**
First Name	**[Input Box]** **Enter the first name of the user.**

Field Name	Description
Middle Name	**[Input Box]** **Enter the middle name of the user.**
Last Name	**[Input Box]** **Enter the last name of the user.**
Date of Birth	**[Date-picker]** **Select the appropriate date of birth.**
Gender	**[Optional]** **Select the appropriate gender from the following:** • Male • Female
Mother's Maiden Name	**[Input Box]** **Enter the appropriate answer for the user's Mother's Maiden Name.**
Contact Details	
Phone Number	**[Input Box]** **Enter the appropriate Phone Number in the respective field.**
Mobile Number	**[Input Box]** **Enter the appropriate Mobile Number in the respective field.**
Verify	**[Action Button]** **Click Verify to verify the contact numbers entered.**
Do you wish to add your Social Media profiles	
Connect	**[Conditional Action Button]** **Click Connect to add the Social Media profiles.**
Do you want to receive Alerts and Offers from us?	**[Optional]** **Select the desired option from the following:** • Yes • No
Additional Details	
Your Interests	**[Display]** **Displays the list of your interests.**

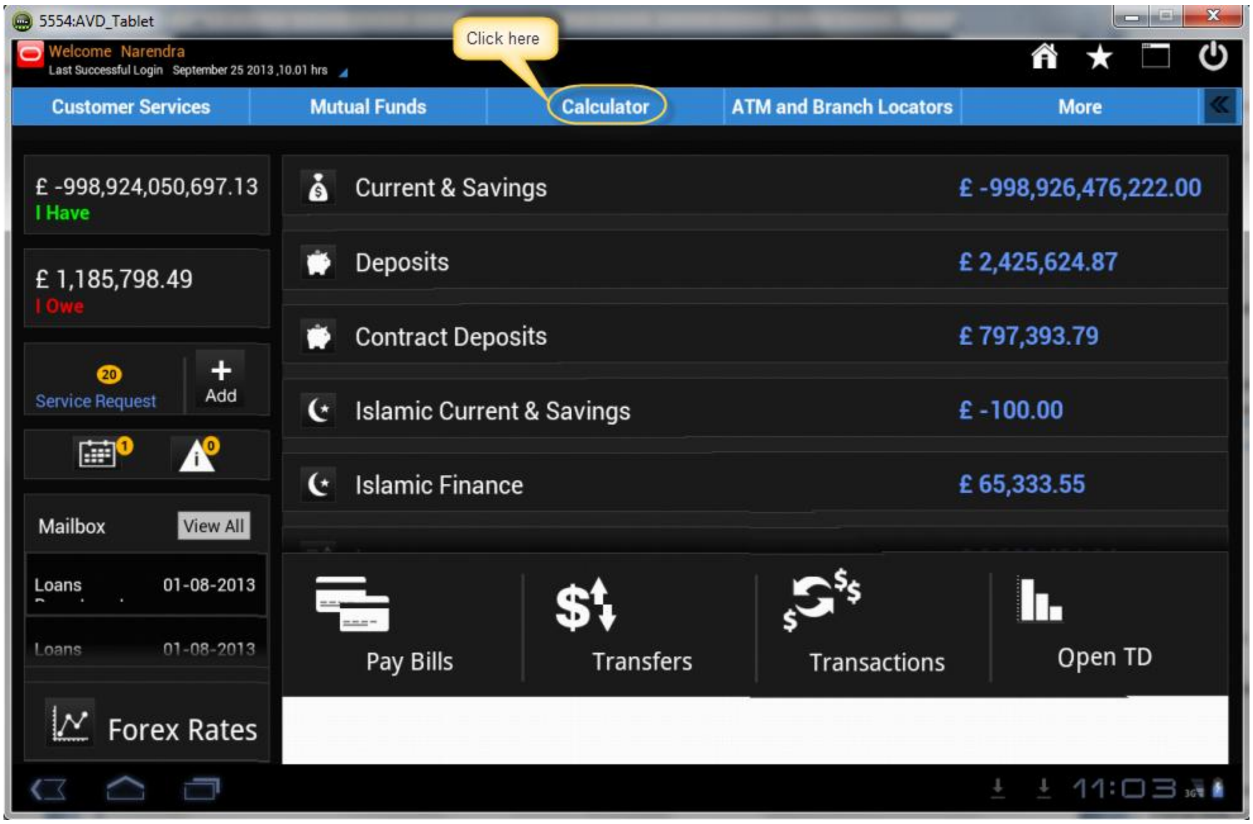
Field Name	Description
Preferred Mode of Contact	**[Display]** **Displays the preferred mode of contact.**
Preferred Time for Calls	**[dropdown]** **Select the desired Time for Calls from the available list.**
Preferred Time for Calls	**[Conditional Input Box]** **If Preferred Time for Calls selected is others then enter the desired time for calls.**
Cancel	**[Action Button]** **Click Cancel to cancel the changes made.**
Save	**[Action Button]** **Click Save to save the changes made to the profile.**

3. Click **Save**.

44. Calculator

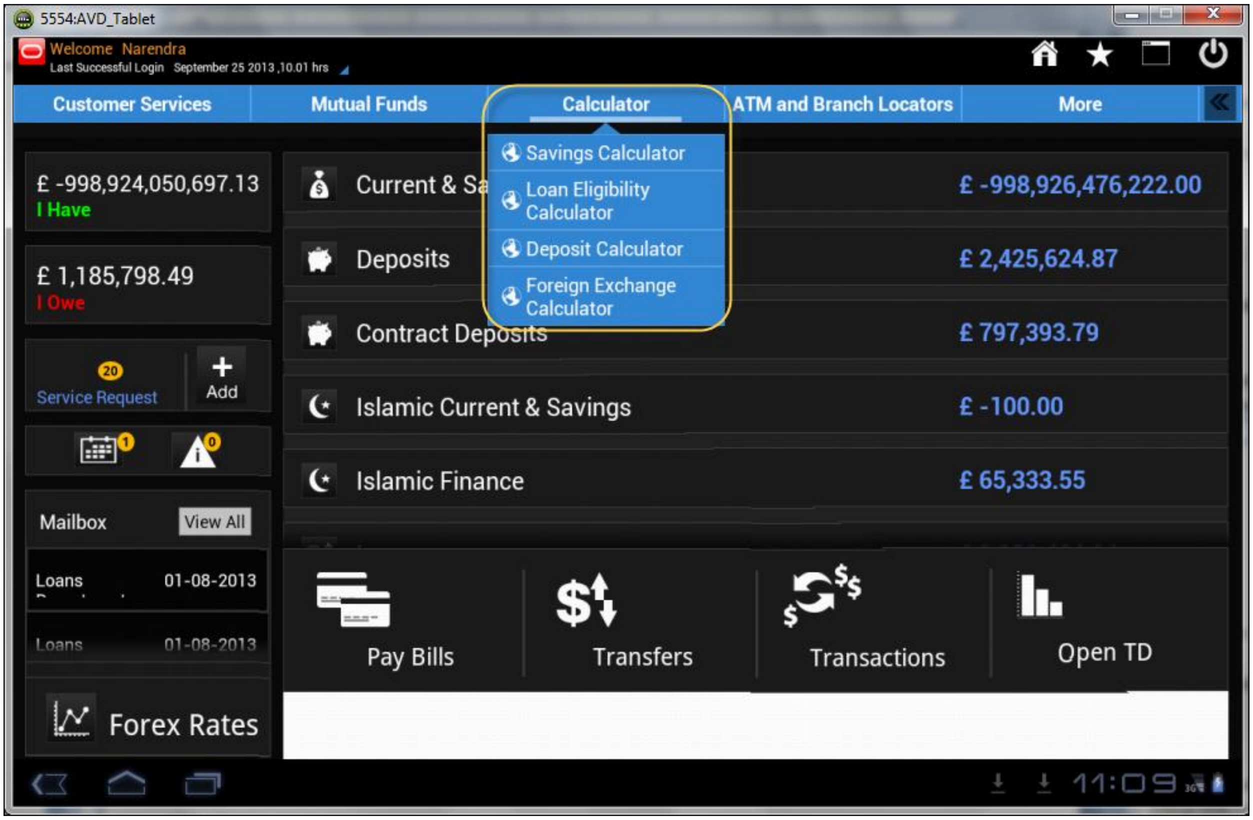
1. Click  on the blue ribbon. The **Calculator** option is available.

Calculator



2. Click **Calculator**. The following pop-up is displayed.

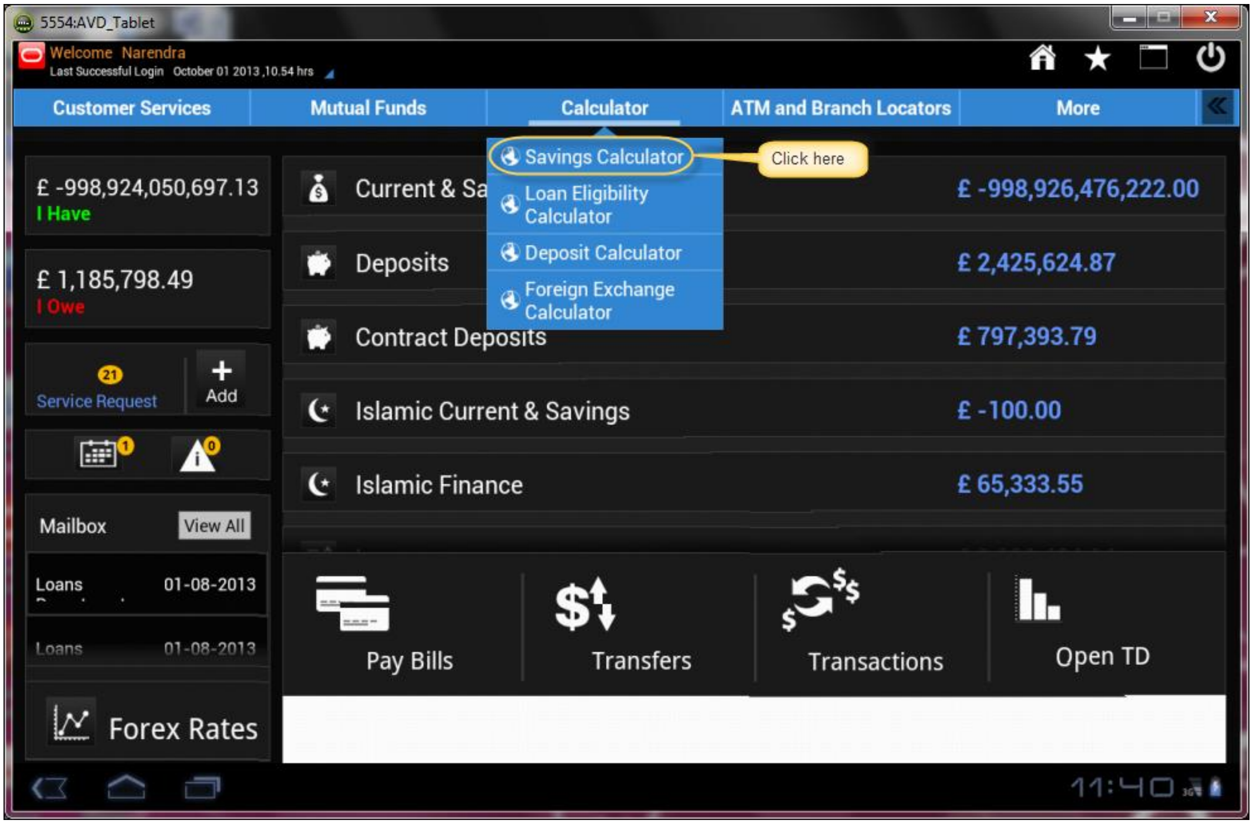
Calculator


5554:AVD_Tablet
Welcome Narendra
Last Successful Login September 25 2013 ,10.01 hrs
Customer Services
Mutual Funds
Calculator
ATM and Branch Locators
More
Savings Calculator
Loan Eligibility Calculator
Deposit Calculator
Foreign Exchange Calculator
£ -998,924,050,697.13
I Have
£ 1,185,798.49
I Owe
20
Service Request
Add
Mailbox
View All
Loans 01-08-2013
Loans 01-08-2013
Forex Rates
Current & Sa
£ -998,926,476,222.00
Deposits
£ 2,425,624.87
Contract Deposits
£ 797,393.79
Islamic Current & Savings
£ -100.00
Islamic Finance
£ 65,333.55
Pay Bills
Transfers
Transactions
Open TD
11:09

44.1 Savings Calculator

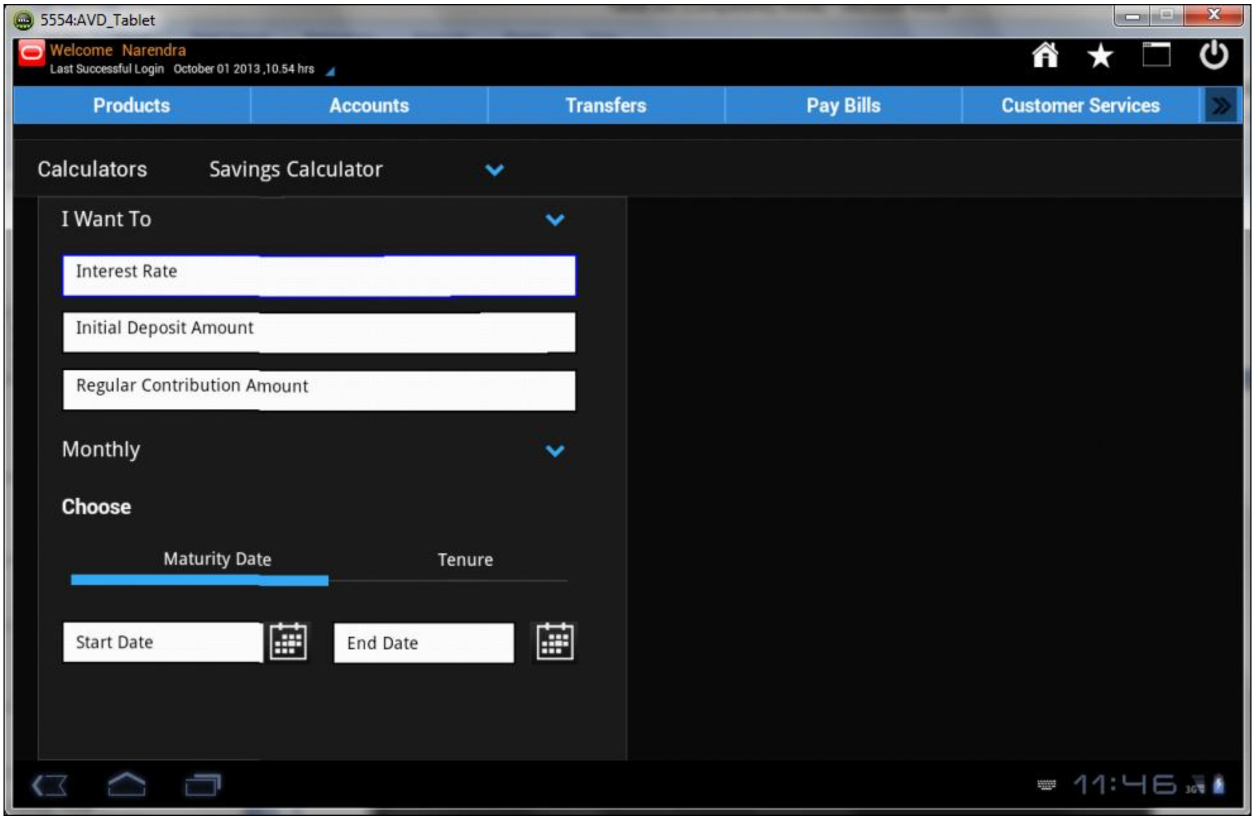
1. Click **Savings Calculator** from the **Calculator** menu, as shown in the following screenshot.

Calculator



The following page appears.

Savings Calculator



Field Description

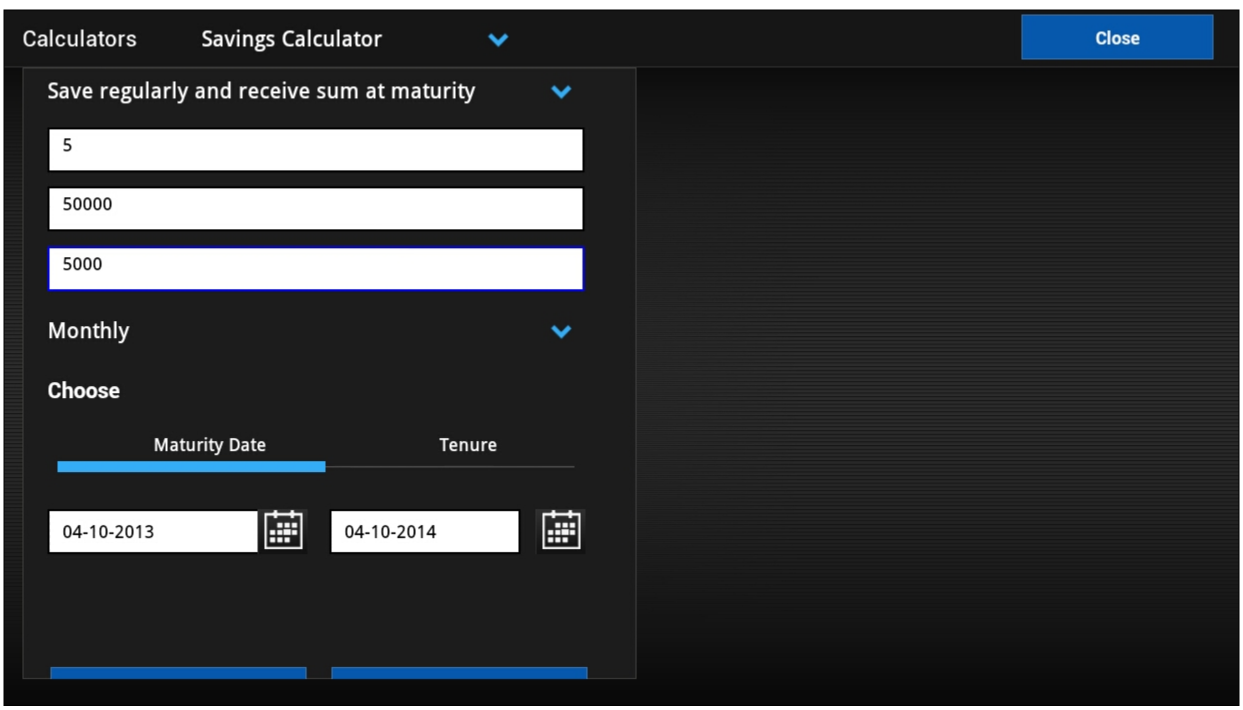
Field Name	Description
Calculators	**[Dropdown list]** **Select the desired type of calculator from the following:** **Savings Calculator** **Foreign Exchange Calculator**
I Want To	**[Dropdown List]** **Select the desired option from the following:** **Save regularly and receive sum at maturity**
Interest Rate	**[Input Box]** **Enter the appropriate value for the Interest Rate.**
Initial Deposit Amount	**[Input Box]** **Enter the desired Initial Deposit Amount in the respective field.**
Regular Contribution Amount	**[Input Box]** **Enter the desired Regular Contribution Amount.**

Field Name	Description
Payment Frequency	**[Dropdown List]** **Select the appropriate Payment Frequency option from the following:** • Monthly • Quarterly • Yearly
Choose	**[Tab]** **Select the desired option from the following:** • Maturity Date • Tenure
Maturity Date	**[Date-picker]** **Select the appropriate Start Date and End Date using the Date-picker.**

OR

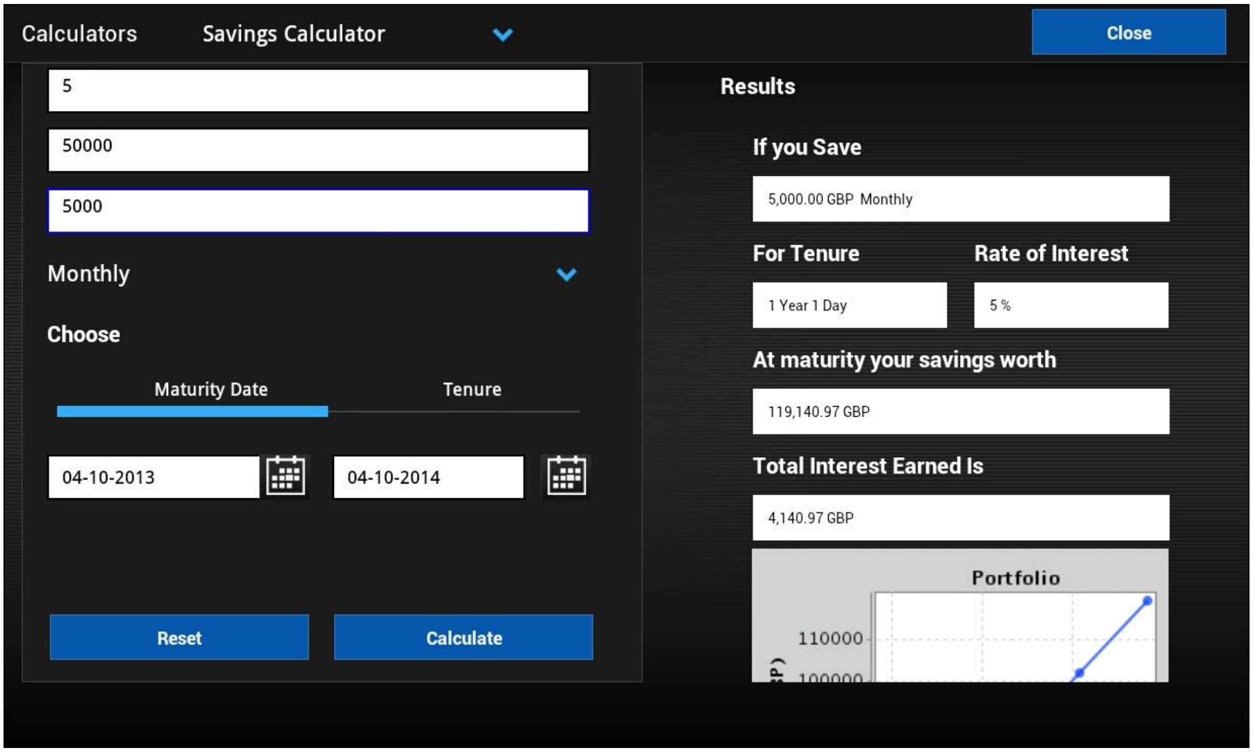
2. Select the **Start Date** for **Tenure**.
3. Select the appropriate number for **Years**, **Months** and **Days** from the available dropdown lists.

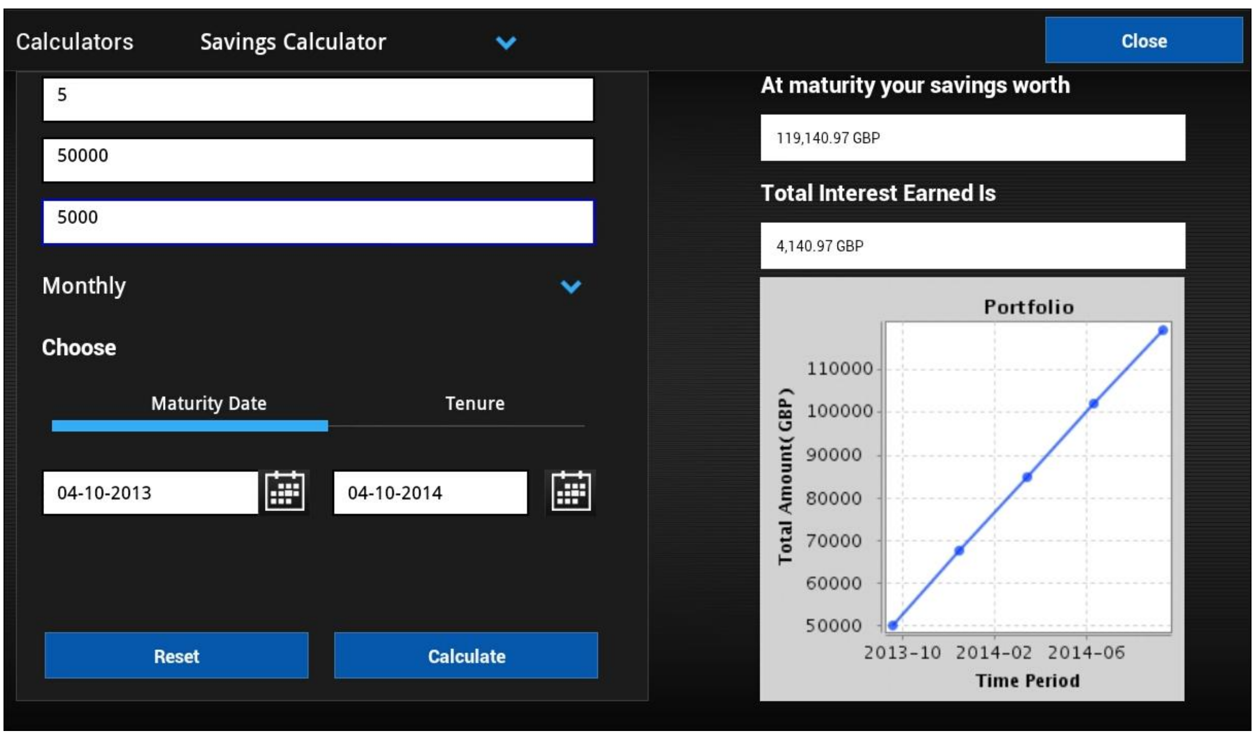
Savings Calculator



4. Click **Calculate**.

Savings Calculator





The right pane of the screen displays the calculation based on the input values.

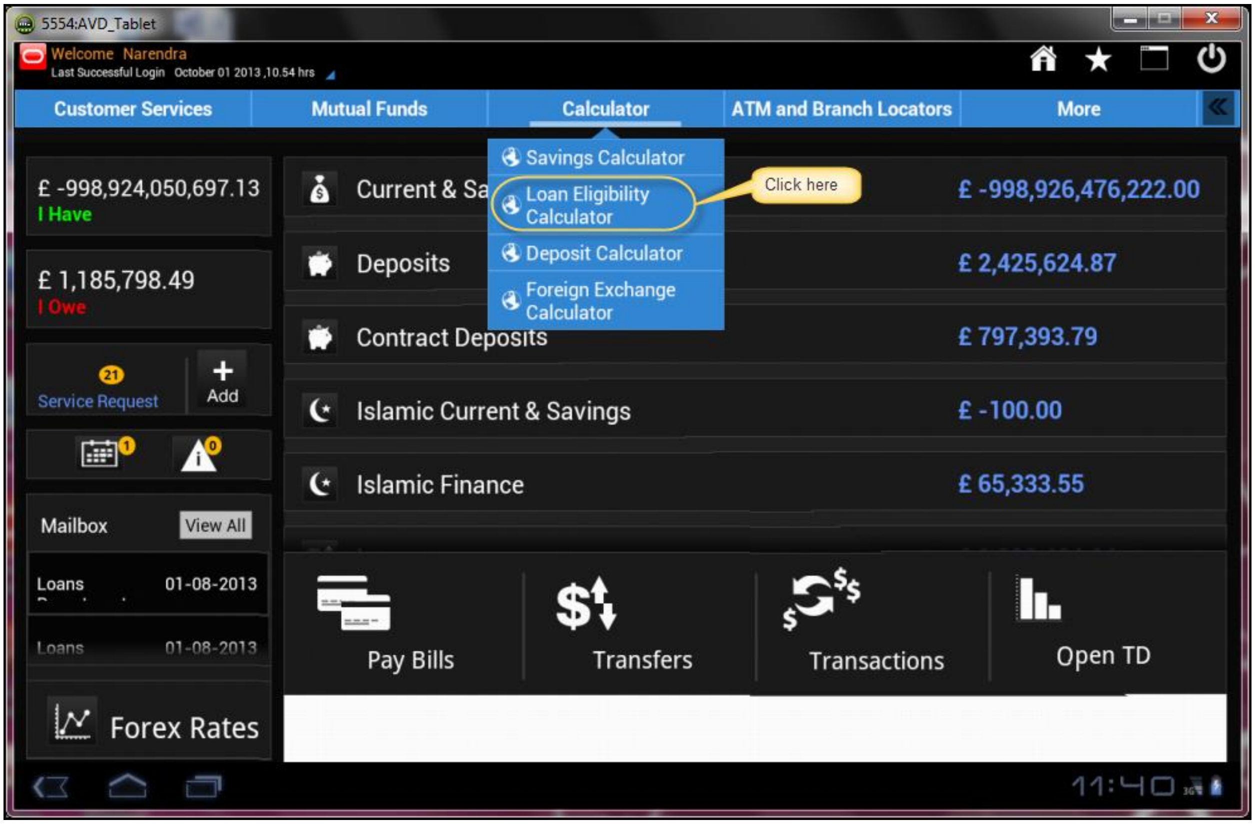
Field Description

Field Name	Description
Calculation Result	
At maturity your savings worth	**[Display]** **Displays the value on maturity.**
Total Interest Earned is	**[Display]** **Displays the total interest earned.**
Portfolio	**[Display]** **Displays the graph for total amount against the time period.**

44.2 Loan Eligibility Calculator

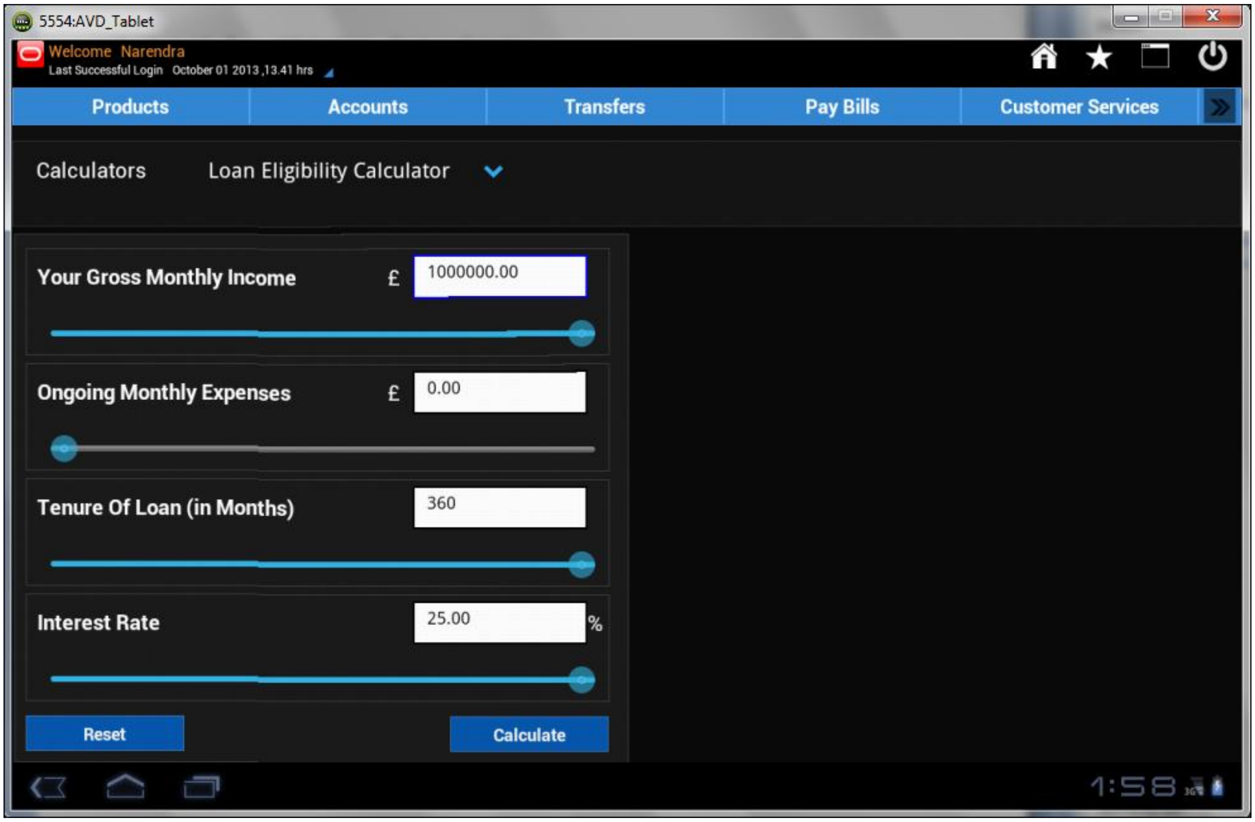
1. Click **Loan Eligibility Calculator** from the **Calculator** menu, as shown in the following screenshot.

Calculator



The following page appears.

Loan Eligibility Calculator

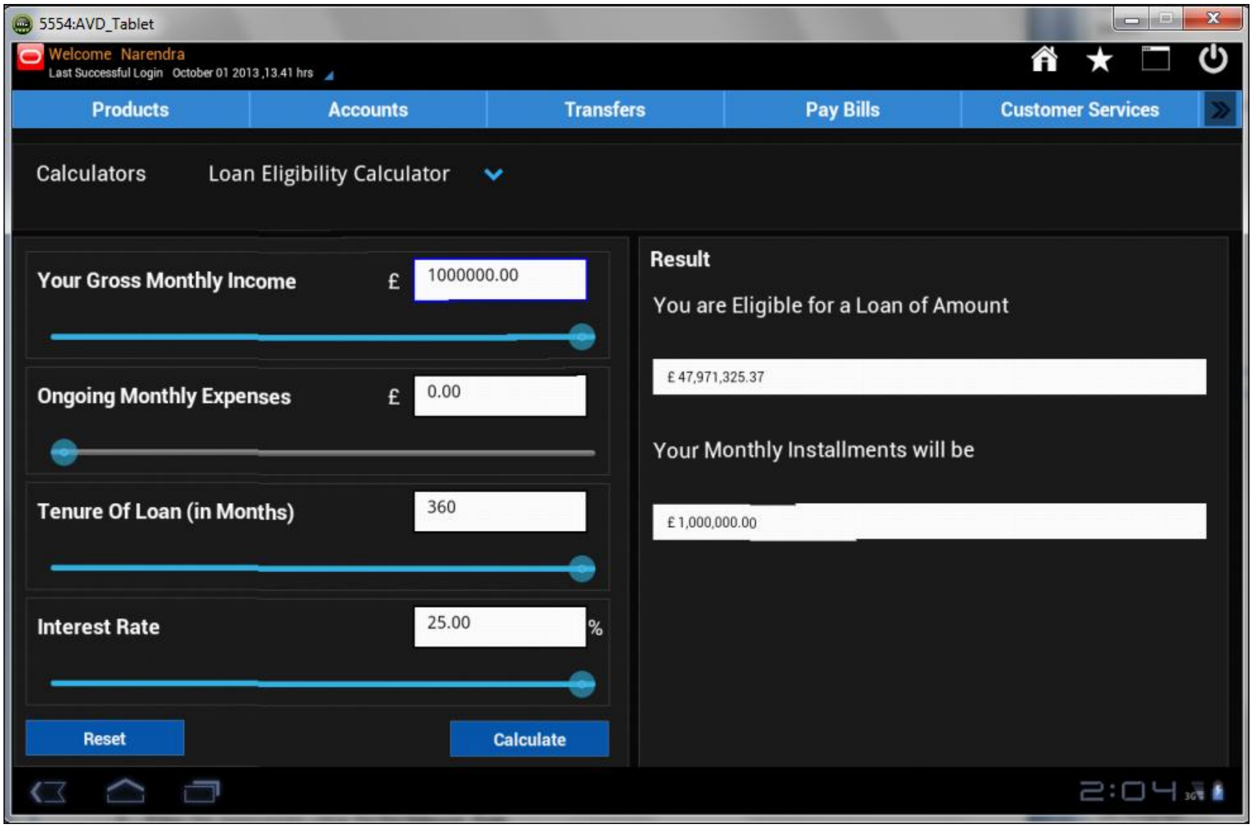


Field Description

Field Name	Description
Your gross Monthly Income	**[Input Box]** **Enter the appropriate amount in the respective field.**
Ongoing Monthly Expenses	**[Input Box]** **Enter the appropriate amount for Ongoing Monthly Expenses.**
Tenure of Loan	**[Input Box]** **Enter the appropriate value for Tenure of Loan.**
Interest Rate	**[Input Box]** **Enter the appropriate value for the Interest Rate.**

2. Click **Calculate**. The following page appears.

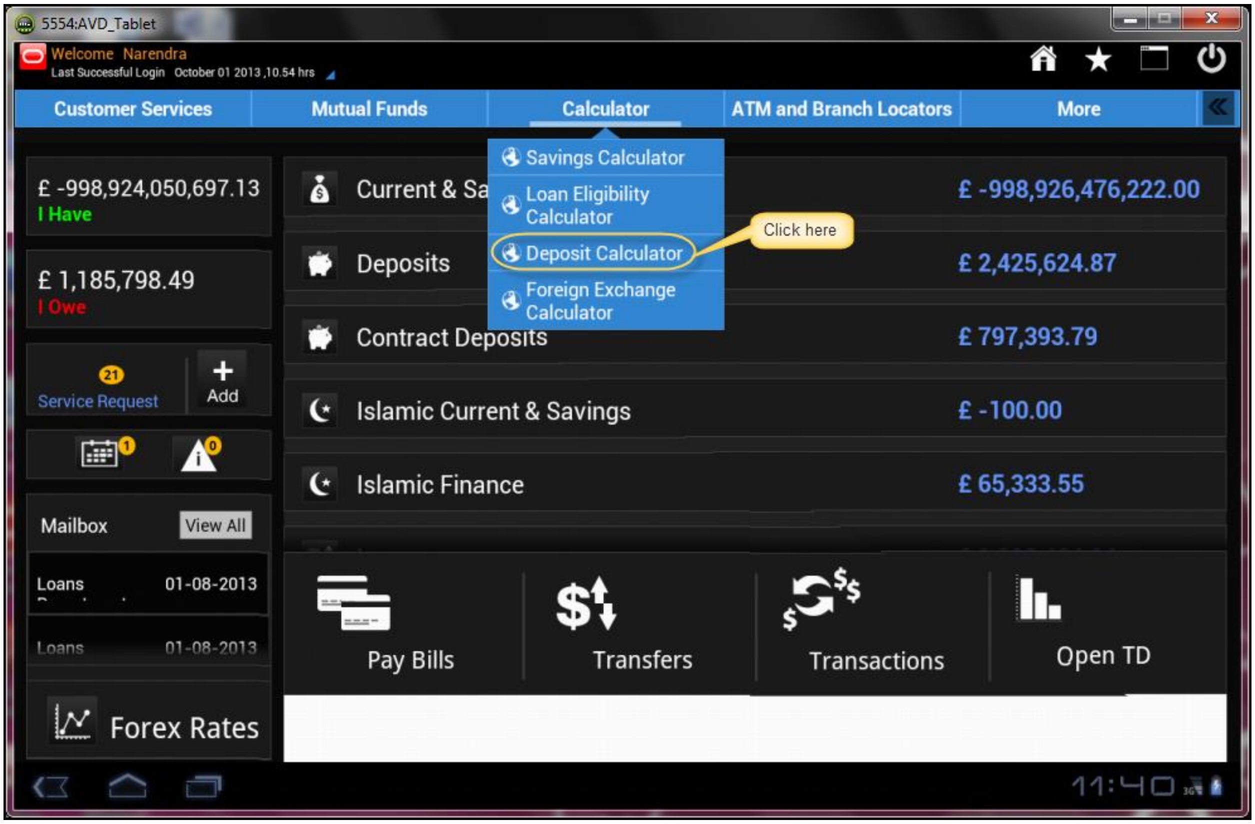
Loan Eligibility Calculator


5554:AVD_Tablet
Welcome Narendra
Last Successful Login October 01 2013 ,13.41 hrs
Products
Accounts
Transfers
Pay Bills
Customer Services
Calculators
Loan Eligibility Calculator
Your Gross Monthly Income
£
1000000.00
Ongoing Monthly Expenses
£
0.00
Tenure Of Loan (in Months)
360
Interest Rate
25.00
%
Reset
Calculate
Result
You are Eligible for a Loan of Amount
£ 47,971,325.37
Your Monthly Installments will be
£ 1,000,000.00

44.3 Deposit Calculator

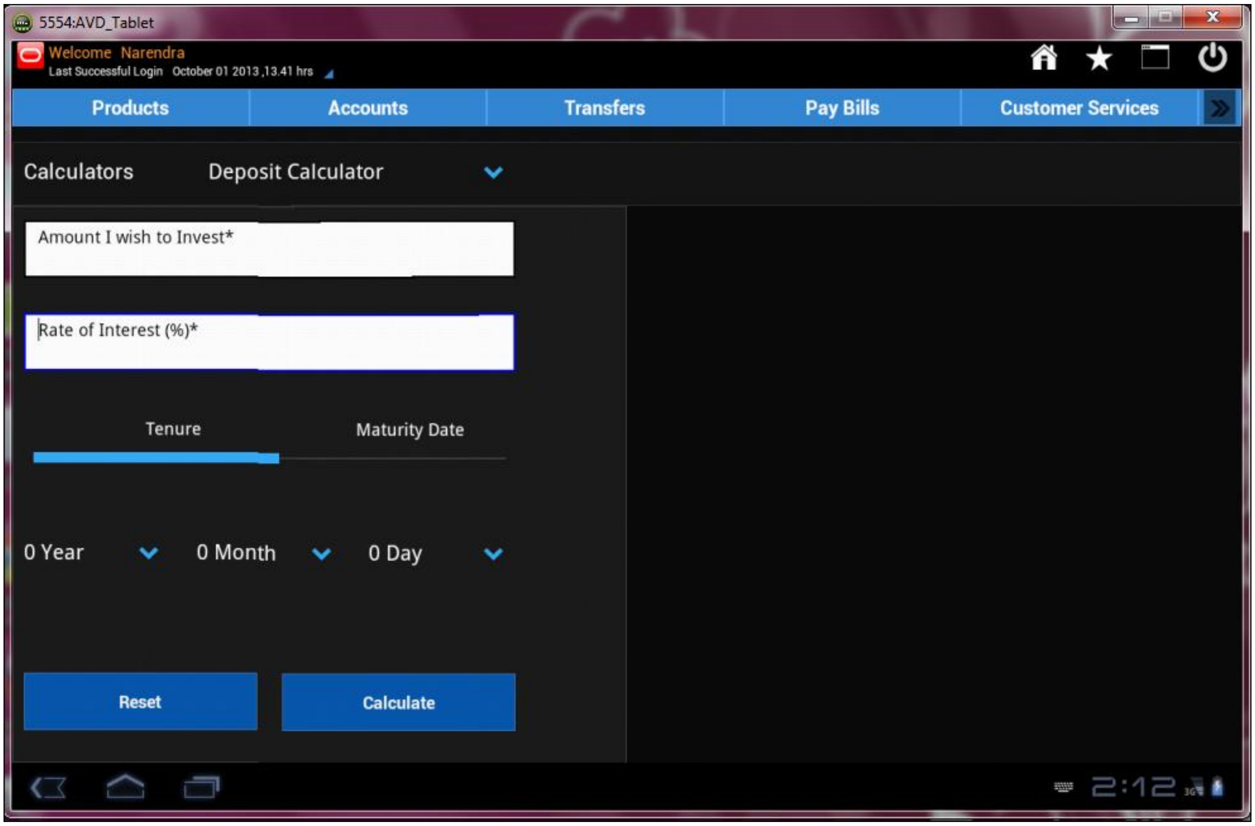
1. Click **Deposit Calculator** from the **Calculator** menu, as shown in the following screenshot.

Calculator



The following page appears.

Deposit Calculator

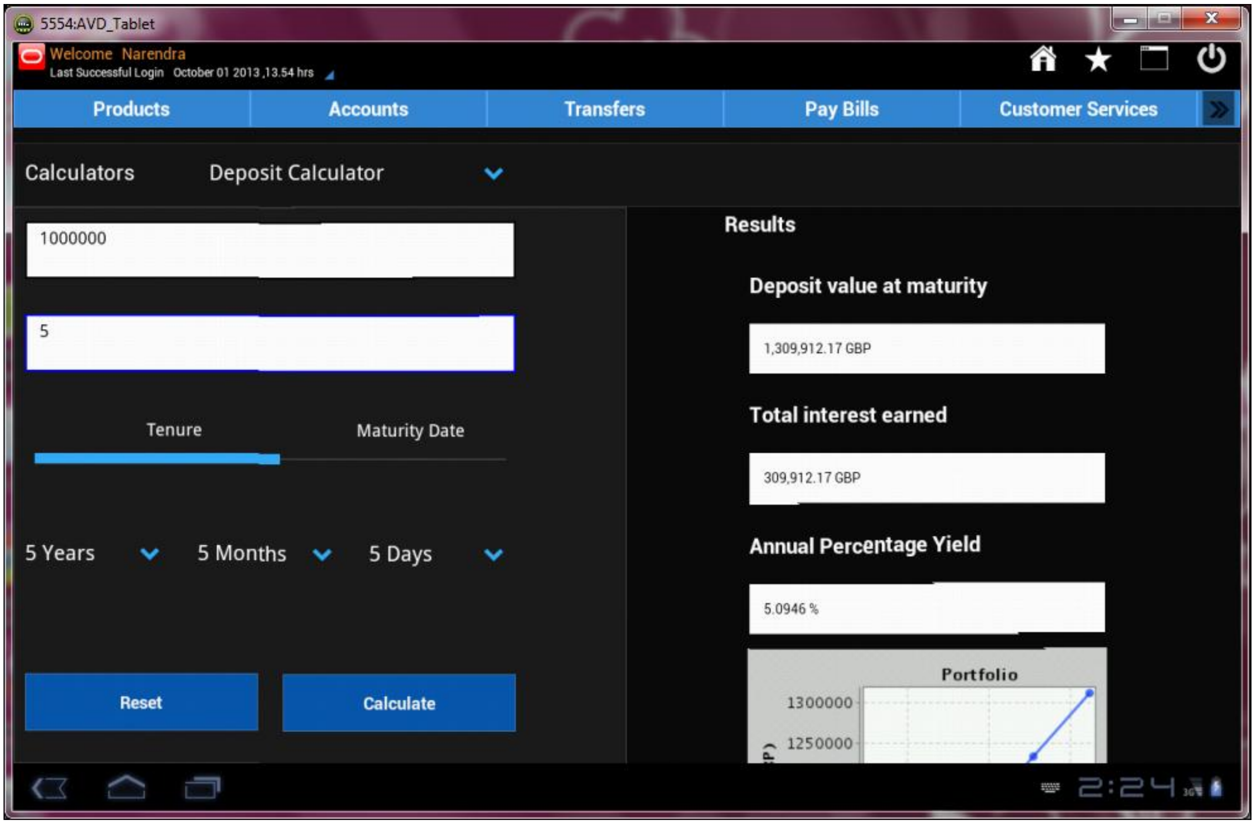


Field Description

Field Name	Description
Calculators	**[Dropdown]** **Select the Type of Calculator as Deposit Calculator.**
Amount I wish to Invest	**[Input Box]** **Enter the desired Amount.**
Rate of Interest (0%)	**[Input Box]** **Enter the appropriate Rate of Interest.**
Tenure	**[Dropdown]** **Select the appropriate Year, Month and Day from the dropdown.**
Maturity Date	**[Date-picker]** **Select the appropriate Maturity Date from the Date-picker.**
Reset	**[Action Button]** **Click Reset to clear all values.**
Calculate	**[Action Button]** **Click Calculate to calculate over the invested amount.**

The following page appears.

Deposit Calculator

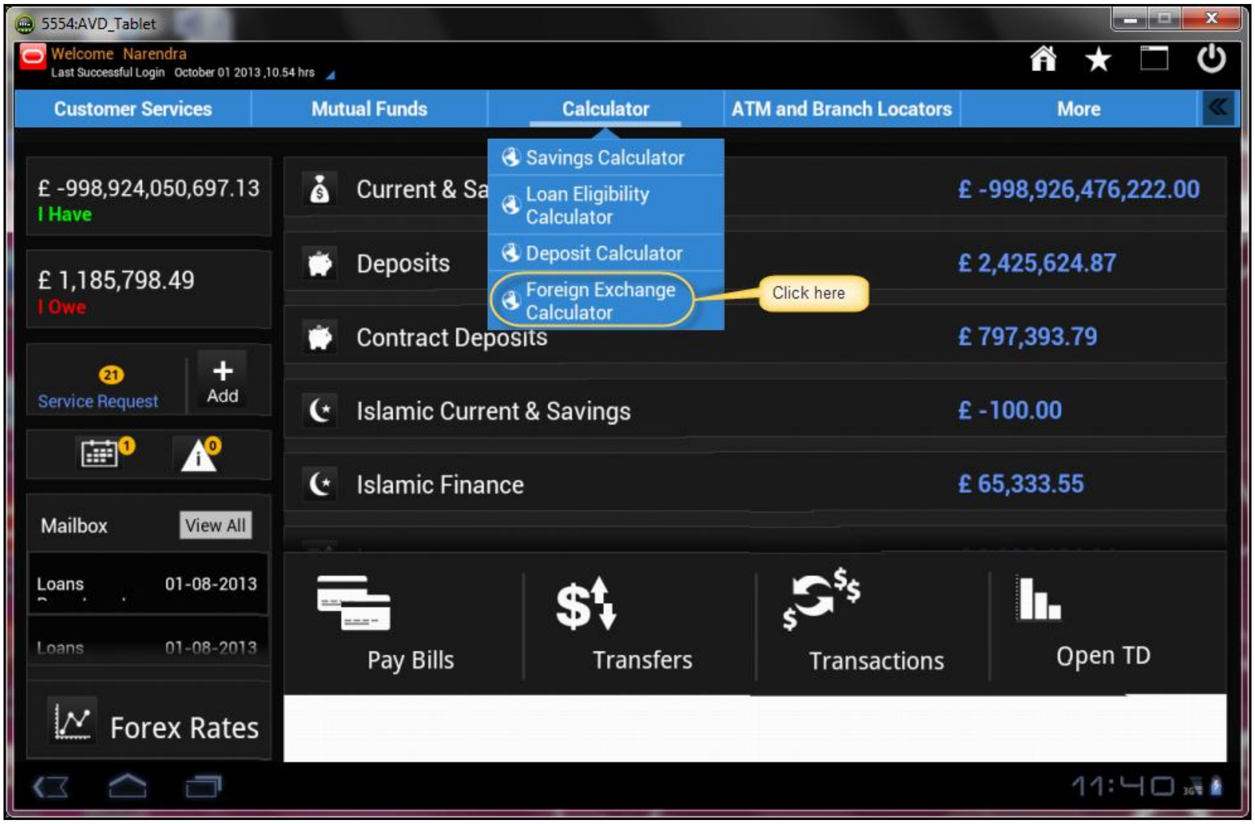


2. Click **Reset** to clear all the values.

44.4 Foreign Exchange Calculator

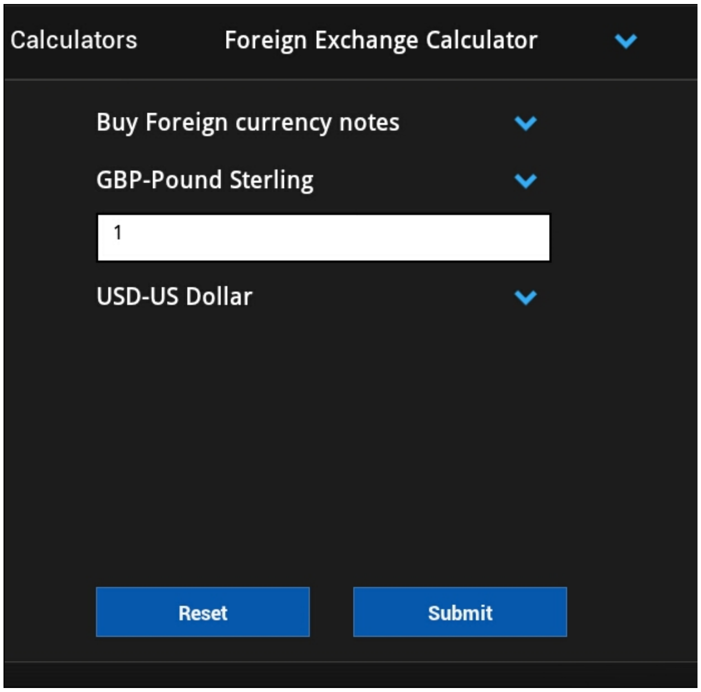
1. Click **Savings Calculator** from the **Calculator** menu, as shown in the following screenshot.

Calculator



The following page appears.

Foreign Exchange Calculator

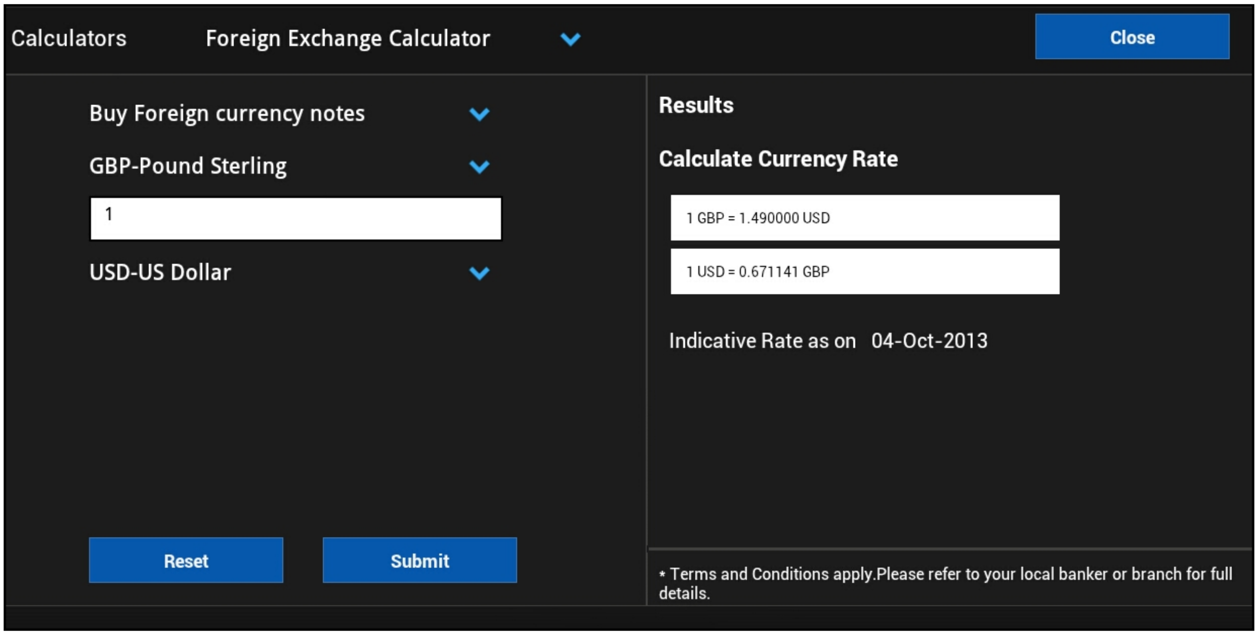


Field Description

Field Name	Description
Calculators	**[Dropdown]** **Select the Type of Calculator as Foreign Exchange Calculator.**
I want to	**[Dropdown]** **Select the desired type of transaction from the following:** **Make Fund Transfer**
Source Currency Type	**[Dropdown]** **Select the Source Currency Type.**
Amount	**[Input Field]** **Enter the desired Amount.**
Target Currency Type	**[Dropdown]** **Select the Target Currency Type.**
Reset	**[Action Button]** **Click Reset to clear all values.**
Submit	**[Action Button]** **Click Submit to proceed with the calculation.**

2. Click **Submit**. The following page is displayed.

Foreign Exchange Calculator



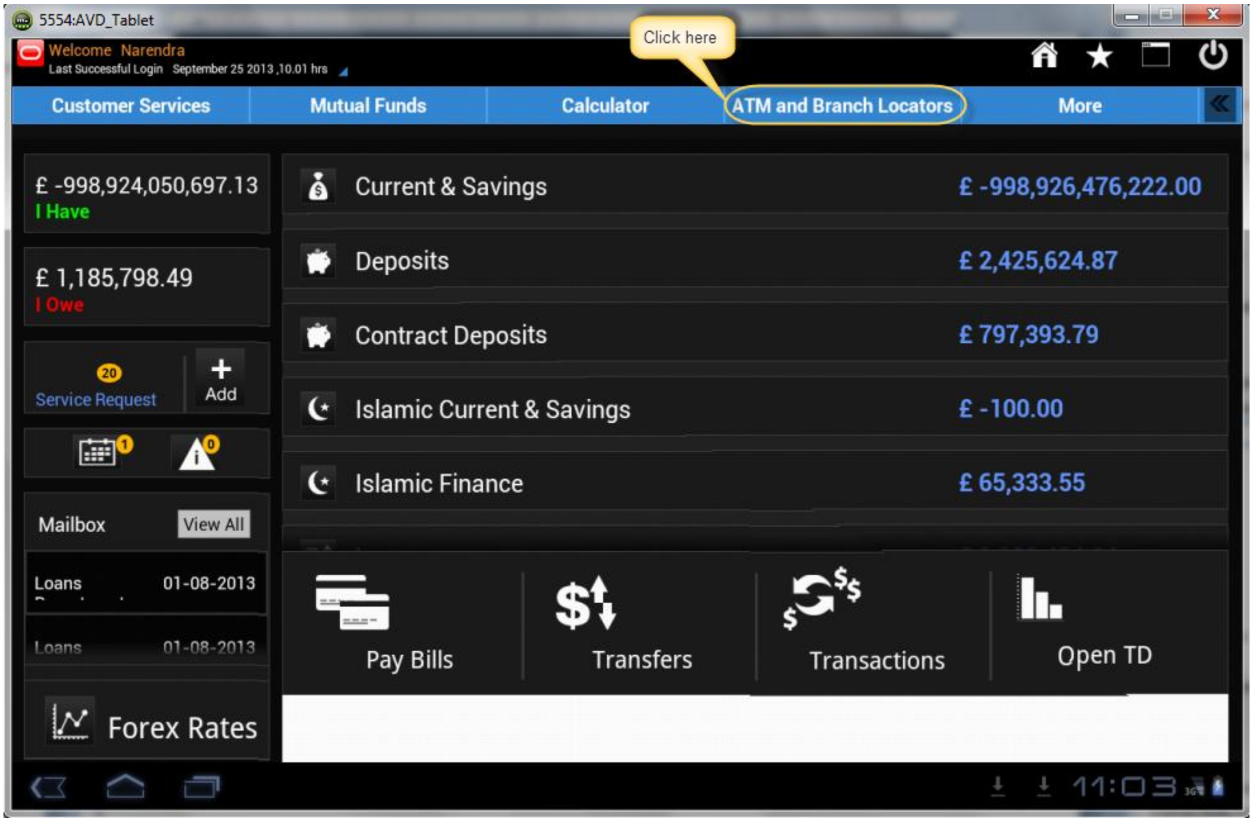
Field Description

Field Name	Description
Results	
Calculate Currency Rate	**[Display]** **Displays the calculated currency rate for the selected combination of the Currency Type.**
Indicative rate as on [Current Date]	**[Display]** **Displays the indicative rate as on the Current Date.**
Close	**[Action Button]** **Click Close to close the Calculators.**

45. ATM Branch Locator

1. Click  on the blue ribbon. The **Calculator** option is available.

ATM and Branch Locators

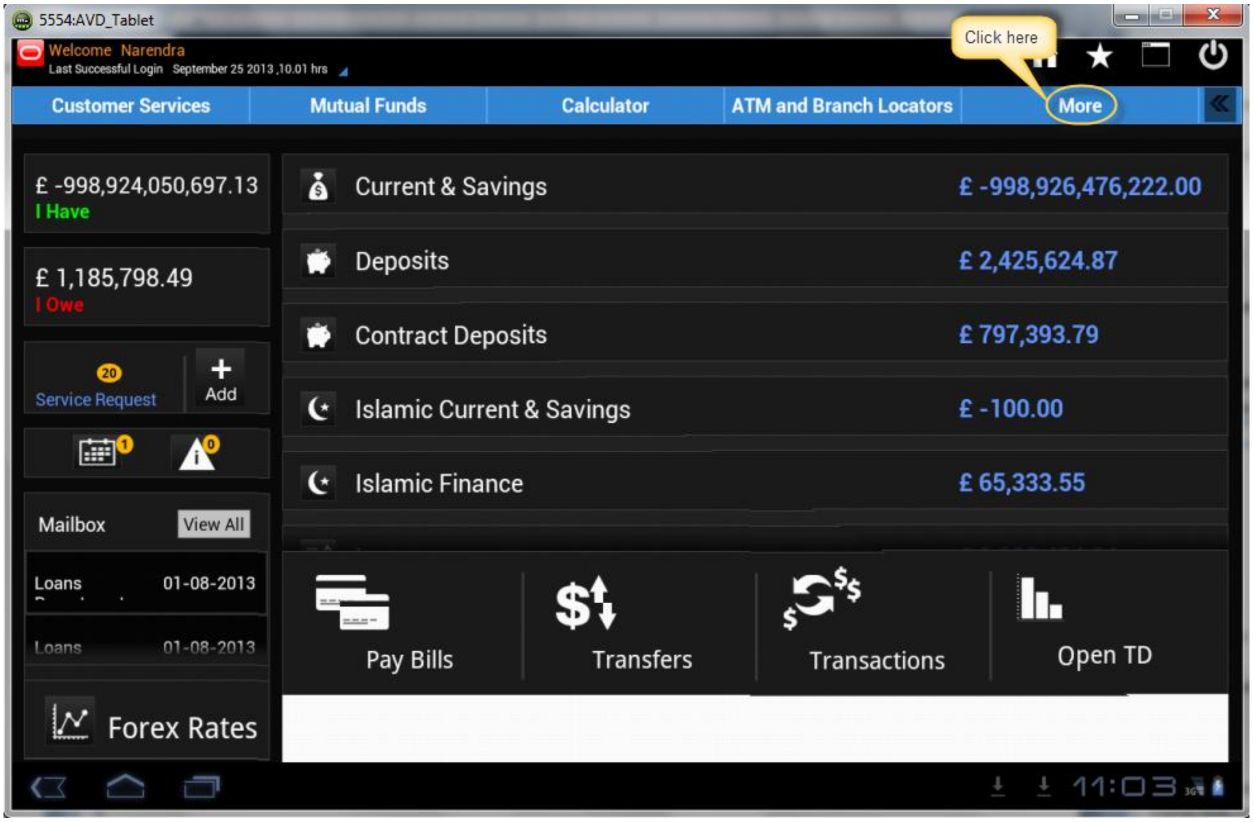


2. Click **ATM and Branch Locators**.

46. Offers

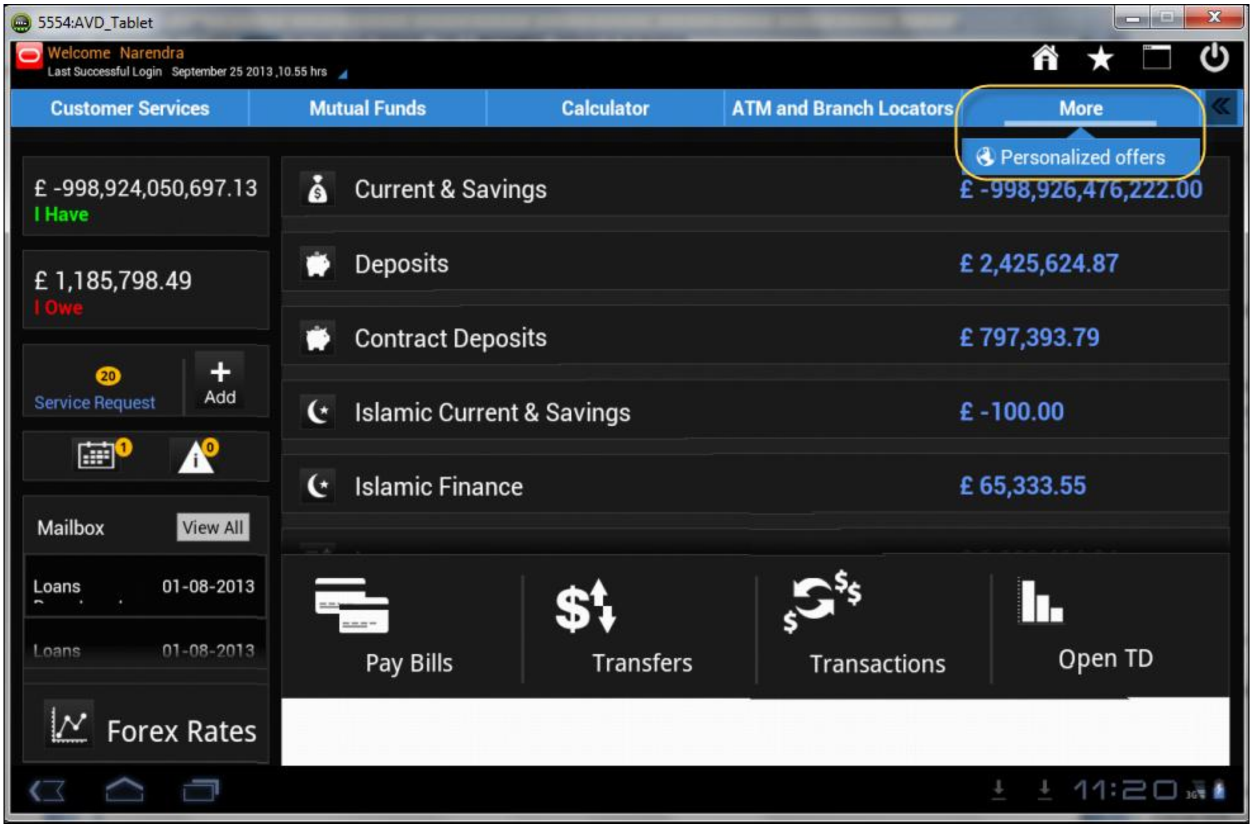
1. Click  on the blue ribbon. The **More** option is available.

More Options



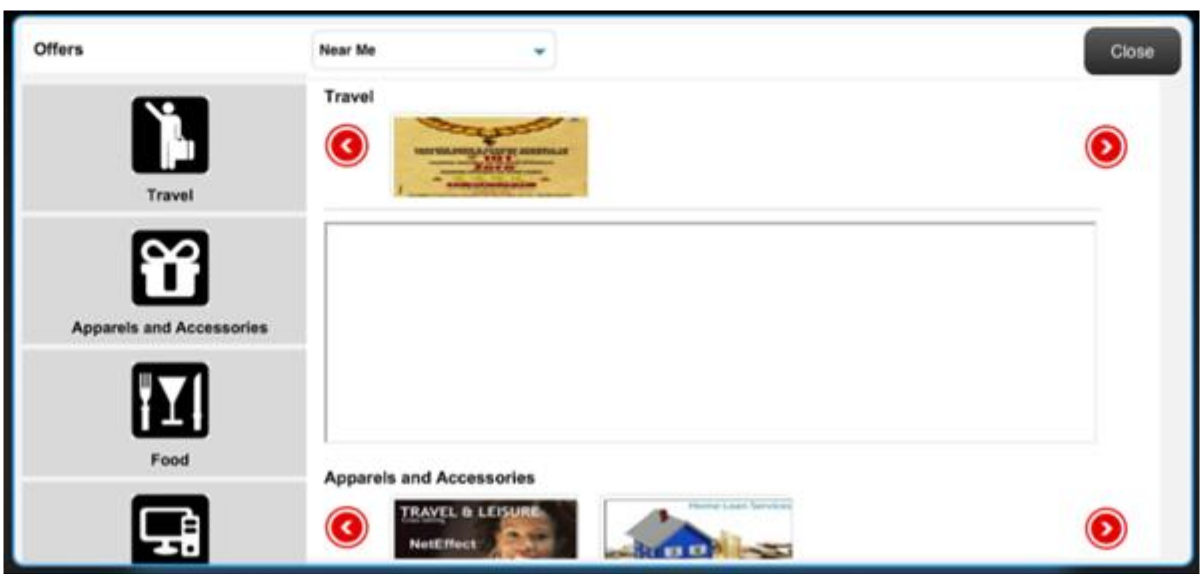
2. Click **More**. The following pop-up is displayed.

Personalized Offers



3. Click **Personalized Offers**. The following page is displayed.

Offers



47. Live Help

Using this option, you can request for a call by the **Oracle ATG** agents for online assistance.

This feature provides the options to the business users for interactions with bank officials / call centre executives. You can interact only through call.

Live Help